

C-2013-2373601

My name is Kujtim Ballaj my address is 8228 narvon st Philadelphia PA 19136. In October I sent a letter to Liheap to help me because I have low income. Then I received a latter saying that they have received my letter and are studing it. I was weiting from Liheap for a answer to have me inside the program. But no one called me ! After sometime people from the Gas Work Company they called my wife and said you can pay \$71 a month. And they the Gas company sayd that you can stop this program anytime you want too. Then we agreed to pay this \$71 program a month. And in summer we couldn't pay \$71 a month because we didn't waste that much Gas,then we wanted to quit the program for \$71 .But Gas company was playing with my wife saying that you have to pay the balance +fee, then I hadno choise but to seek help from Public Utilites Commission for this problem. After a year this problem ended up on a phone call trial. Me and my wife we do not agree because we have proff that we applyd for LIHEAP, and why didn't they discussed my application. Maybe this is theyre way of discriminating theyre customers? We do not agree that the trial to be held on the phone but in PERSON,we have proof that the gas company lies that's why we ask that the trial is held in Person,to present are evidence. But this right wos denied,we do not know why,that's why we ask that the trial is held in Person. We do not agree the trial is held on the phone because we want to present are evidence that the gas company is lying. The application for LIHEAP it wos done on October before the trial . How can we accept a trial that is not held in Person of both partys? We think this is not right?!. We Hope that Liheap that u can reconsider are letter so we can have a fair trial in Person so that we can present are evidence. We belive that Liheap will help us Thank You from Kujtim&Vasieta Ballaj.
Secretary Pa. Public Utility Commision P.O. Box 3565 Harrisburg,Pa 17105-3265
C-2013-2373601

Kujtim Ballaj

Date: 02/10/2014

PA P.U.C.
SECRETARY'S BUREAU

2014 FEB 14 AM 11:18

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2014 FEB -14 AM 11:37
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CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 5.14 (relating to service by party).

(List names and addresses of parties and manner in which each was served.)

~~PHILADELPHIA~~ ENERGY Gas Company
Address: Philadelphia Gas Works
Phone: 215 235 1000

This letter was delivered ^{sent.} on 02/10/2014
by

Dated this 02/10 day of _____, 2014.

Justin Ballaj
(Signature)

RECEIVED
2014 FEB 14 AM 11:17
PA.P.U.C.
SECRETARY'S BUREAU

Kujtim Ballaj

8228 Marvon St.

Philadelphia PA 19136

PHILADELPHIA, PA 19103



12 FEB 2014 14:16 IL

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2014 FEB 14 AM 11:18

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PA. Public Utility Commis

P.O. Box 3265

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