

February 12, 2014

Rosemarie Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RECEIVED
2014 FEB 14 AM 11:02
PA.P.U.C.
SECRETARY'S BUREAU

RE: Thomas Cole v. PECO Energy Company
PUC Docket No.: C-2014-2403146

Following is in response to Answer of Respondent, PECO Energy Company dated February 4, 2014 by Shawane L. Lee, Counsel for PECO Energy.

Item #4 (page 2): Claim was filed on November 13, 2013. See enclosed PECO Claim Registration Form. Claim was denied on December 3, 2013. See enclosed letter from Robert L. Nickens, PECO Senior Claims Case Manager.

Claim was further denied on December 9, 2013 at meeting conducted by Ted Dorand , PECO External Affairs Manager for Bucks County, and Robert L. Nickens. See enclosed December 9 meeting agenda.

AS regards PECO's claim that a 4X8 insulated sheathing flew off a non-PECO truck on November 5, 2013 at approximately 8:45am and sheathing came into contact with 34KV primary line which subsequently burned down and dropped onto "C" phase secondary wire which produced power surge, in the December 9 meeting with residents PECO admitted to having no witnesses or proof that said insulation flew 35 feet in the air off a truck and caused the surge. Mr. Nickens produced a small piece of burnt insulation approximately 4X4 in size that he said was found in the area.

Two residents who are electrical contractors as well as most of the meeting attendees all of whom were affected by the surge doubted that this insulation weighting under one pound would have caused the incident.

Ted Dorand said that PECO is self-insured and that a PUC Tariff calls for PECO to pay \$500 for certain claims but only if PECO is negligent.

NEW MATTER OF RESPONDENT, PECO ENERGY COMPANY (page 5):

Item #1: Complainant did indeed state a claim upon which relief may be granted. Complainant disputes PECO's explanation that insulation sheathing caused the power surge because there is absolutely no evidence to support this explanation. In fact, the respondent drove to the point where two news helicopters were hovering over the site of the accident. Respondent was informed by a PECO workman that a high voltage line was damaged by a falling tree limb. Other local residents were also informed of the same cause by PECO workmen who were replacing damaged meters at homes in the neighborhood.

Item #2: Respondent is NOT asking the PUC to order PECO to award him damages for property damage by power surge. Respondent understands that such an award is beyond the power of the PUC to order. Respondent is filing the complaint to request the PUC to render a decision as to PECO's responsibility for damages as a result of the power surge.

Item #3: Respondent agrees as per stated in item #2 above.

Item #4: There is nothing to deny since respondent is not asking the PUC to have PECO award monetary damages.

Respectfully Yours,

A handwritten signature in black ink, appearing to read "Thomas Cole". The signature is fluid and cursive, with a large loop at the end.

Thomas Cole

CC: Shawane L. Lee
Counsel for PECO Energy
2301 Market Street S-23
Philadelphia, PA 19101-8699

● @ 8:44 A.
1840 CUSTOMER
LOST POWER.
● 3400 VOLT LINE DAMAGED.
● RECEIVED APX 150 CLAIMS
THUS FAR.
● INSULATION WAS FOUND ON GROUND
AT SITE (?)

Agenda

Customer Meeting For The
Upper Southampton Township Outage Event
That Occurred November 5, 2013

Southampton Township Library

December 9, 2013

6:30 PM to 7:30 PM

1. Introductions and Opening Remarks - Ted Dorand, PECO External Affairs Manager for Bucks Co.
2. Event Overview – Ted Dorand, PECO External Affairs Manager for Bucks Co.
3. PECO Investigation & Results – Bob Nickens, PECO Sr. Claims Manager
4. Overview of PECO Claims Process – Bob Nickens, PECO Sr. Claims Manager
5. Questions



An Exelon Company

Thomas J. Coultres
Manager of Claims

Telephone 215.841.4293
Fax 215.841.4919
www.exeloncorp.com

PECO Energy Company
2301 Market Street, 516-1
Philadelphia, PA 19103

Direct Dial 215-956-3136

December 3, 2013

Thomas G. Cole
1253 Cushmore St.
Southampton, PA 18966

Re: Your Claim No: 2013085343

Dear Mr. Cole,

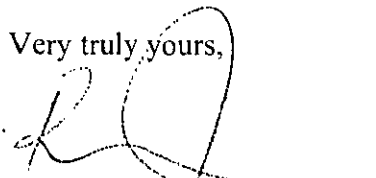
We acknowledge receipt of your claim for damage arising out of an incident that occurred on November 5, 2013. Thank you for giving us the opportunity to investigate this incident. We know how important reliable electric service is in the lives of our customers.

Our investigation indicates that a piece of construction material came in contact with PECO's aerial distribution wires, causing damage to our facility, and a voltage disturbance to some customers on the circuit. Although PECO Energy compensates customers for certain costs incurred as a result of our negligent actions, we do not guarantee continuous, uninterrupted service, and we are not responsible for damage sustained by our customers that is beyond our control. Unfortunately, we will not be able to assist you with your loss.

You may want to contact your homeowner's insurance company, as you may be afforded coverage under that policy of insurance.

I have attached a copy of section 12.1 of the PECO Energy Electric Service Tariff for your review. If you have any questions, or would like to discuss this situation, please do not hesitate to contact me at 215-956-3136.

Very truly yours,


Robert L. Nickens, Jr.
Senior Claims Case Manager



An Exelon Company

PECO CLAIM REGISTRATION FORM

Claims Division
1-877-538-7769

Dear PECO Customer:

To officially register your claim, please complete and return this form in the enclosed self-addressed return envelope, or fax the form to us at 215-841-4919.

Our address is: PECO, Claims Division, S16-1, 2301 Market Street, Phila., PA 19103

Once this form is received in our office, you will be contacted by one of our Case Managers.

THOMAS G. COLE
Name

215-322-4914
Daytime Phone No.

1253 CUSHMORE RD
Mailing Address

TCOLEUSA@VERIZON.NET
E-mail Address

SOUTHAMPTON, PA 18966
City, State, Zip

11-5-13 AT APX 8:30AM
Date & Time of Loss or Damage

14777-00903
PECO Account No. (if applicable)

1253 CUSHMORE RD
Address of Loss Location

Please describe the details of the incident and list the item(s) damaged.

A POWER SURGE CAUSED BY DOWN WIRE DESTROYED A VARIABLE DRNE MOTOR ON MY 3 YEAR OLD HEAT PUMP WITH BACK UP GAS FURNACE. VARIABLE DRNE BLOWER MOTOR ASSEMBLY WAS REPLACED.

[Handwritten Signature]
Signature

11-13-13
Date

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.

Thomas G. Cole
1253 Cushman Road
Southampton
Bucks Co. PA 18966

PHILADELPHIA PA 190

12 FEB 2014 PM 5 L



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SECRETARY'S BUREAU

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COMMONWEALTH KEYSTONE BUILDING
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HARRISBURG, PA 17122

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