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February 24, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Michael Scotto v. UGI Utilities, Inc.**  
**Complaint Docket No. C-2013-2393236**

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant has agreed to enroll in the UGI Customer Assistance Program and to be responsible for a monthly payment of \$72.00 beginning with the April due date. UGI will reconnect service on or about Feb 26, 2014.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Michael Scotto  
19 Carriage Drive  
Wernersville, PA 19565