



February 27, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No.12 move
Directory Assistance into the competitive Services Tariff PA PUC No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 12 to Frontier Communications Commonwealth Telephone Company Tariff Telephone PA PUC No. 500.

Supplement No. 12 moves directory assistance from the tariff to Tariff PA PUC No. 500

Supplement No. 12 is filed with an issued date of February 27, 2014 and an effective date of March 15, 2014.

Please contact Tanya Swanson at (651) 257-4835 or Tanya.swanson@ftr.com with any questions or comments.

Sincerely,

Michael P. Sharry
State Manager Government and
External Affairs and Statutory Agent for
Frontier Communications

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY

COMPETITIVE SERVICES TARIFF

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,
SUSQUEHANNA, TIOGA, AND YORK COUNTIES
IN THE STATE OF PENNSYLVANIA

ISSUED: February 27, 2014

EFFECTIVE: March 15, 2014

by

MICHAEL P. SHARRY
STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 12

Telephone – PA P.U.C. No. 500

Twelfth Revised Sheet 2
Cancels Eleventh Revised Sheet 2

LIST OF MODIFICATIONS

Move Directory Assistance to the Catalog from the tariff

Title Page - Twelfth Revised Title Page 1
List of Modifications - Twelfth Revised Sheet 2
Check Sheet – Twelfth Revised Sheet 3
Section 4 – Original Sheet 1
Section 4 – Original Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 12

Telephone – PA P.U.C. No. 500

12th Revised Sheet 3
Cancels 11th Revised Sheet 3

CHECK SHEET

Title Page		12th Revised*	Section 3	Sheet 1	Original
Sheet 2		12th Revised*			
Sheet 3		12th Revised*	Section 4	Sheet 1	Original*
Sheet 4		Original		Sheet 2	Original*
Sheet 5		Original			
Sheet 6		1 st Revised			
Section 1	Sheet 1	1 st Revised			
	Sheet 2	1 st Revised			
	Sheet 3	1 st Revised			
	Sheet 4	Original			
	Sheet 5	Original			
	Sheet 6	Original			
	Sheet 7	Original			
	Sheet 8	Original			
	Sheet 9	Original			
	Sheet 10	1 st Revised			
	Sheet 11	Original			
	Sheet 12	1 st Revised			
	Sheet 13	1 st Revised			
	Sheet 14	Original			
	Sheet 15	Original			
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Section 2	Sheet 1	4th Revised			

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 12

Telephone – PA P.U.C. No. 500

Section 4
Original Sheet 1

Directory Assistance

1. DIRECTORY ASSISTANCE

1. GENERAL

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of Commonwealth Telephone Company request assistance in determining telephone numbers with the same Number Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Number Plan Area.

2. REGULATIONS

a. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowance or calls are not transferable between separate accounts of the same customer. The Telephone Company may apply a charge, not to exceed \$.25, on any Local Directory Assistance calls originated from pay telephones.

b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- (i) (reserved for future use)
- (ii) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking, the surgical, medical and nursing care of the sick and disabled.
- (iii) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

(l) Indicates Increase

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 12

Telephone – PA P.U.C. No. 500

Section 4
Original Sheet 2

Directory Assistance

1. DIRECTORY ASSISTANCE (Cont'd)

3. <u>RATES</u>	<u>Per Call</u>
a. Where the customer direct dials Directory Assistance	\$1.49
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator	\$1.49 *
c. Where the customer direct dials Directory Assistance from a pay telephone	

*Plus the applicable operator handled rate

4. 411 DELUXE ENHANCED NATIONAL DIRECTORY ASSISTANCE

411 Deluxe National Directory Assistance provides the customer with the ability to obtain listing information, reverse number look up, and call completion by dialing 4 1 1. By using this service, customers may also access information on local events such as movie box office, sports, weather, traffic reports, stock quotes and multi-language support. This information is available on a 24 hour per day, seven day per week basis.

a) Rates per Call

411 Deluxe National Directory Assistance	\$1.49
-(per attempted search)	
Call Completion *	.35

* 411 Deluxe National Directory Assistance charge required prior to Call Completion; both fees applied with 411 Deluxe National Directory Assistance request followed by a call completion. Call completion charge applicable per attempt.

(l) Indicates Increase

Issued: February 27, 2014

Effective: March 15, 2014