

Windstream Communications, Inc.  
600 WillowBrook Office Park  
Fairport, NY 14450

Katie Hoagland  
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February 25, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utilities Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: Telephone – PA P.U.C. No. 1  
Docket Number R-2014- 2402329

Dear Ms. Chiavetta:

Enclosed please find one original and seven (7) copies of modified revisions to USLEC of Pennsylvania, Inc., d/b/a PAETEC Business Services Telephone – PA P.U.C. No. 1 with an issue date of January 28, 2014 and an effective date of February 28, 2014.

The modifications include changes to the late payment language, as requested by Commission staff.

If you have any questions, please feel free to contact me at (585) 340-2709 or by email at [Katherine.Hoagland@Windstream.com](mailto:Katherine.Hoagland@Windstream.com).

Sincerely,

A handwritten signature in black ink that reads "Katherine Hoagland". The signature is fluid and cursive, with a large loop at the end.

Katherine Hoagland  
Tariff & Regulatory Analyst

Enclosures

RECEIVED

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

E) If any portion of the payment is not received by the due date or is received by the Company in funds that are not immediately available by that date, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the due date shown on the invoice, multiplied by a late factor of 1.25% per month for residential customers and 1.5% for business customers; the penalty shall be applied in accordance with Commission regulations.

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F) In addition to the Late Payment Charge, specified in 2.5.2.E preceding, a collection fee of \$12.00 will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

G) The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company which a financial institution refused to honor.

H) Customers have up to 45 days (commencing 5 days after remittance of the bill) to initiate a dispute over regulated charges.

I) If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

J) The Company reserves the right to invoice a Customer for monthly recurring and usage based services rendered up to and including 24 months in arrears. The Company will allow a reasonable amount of time for payment to be received prior to late fee's being assessed.

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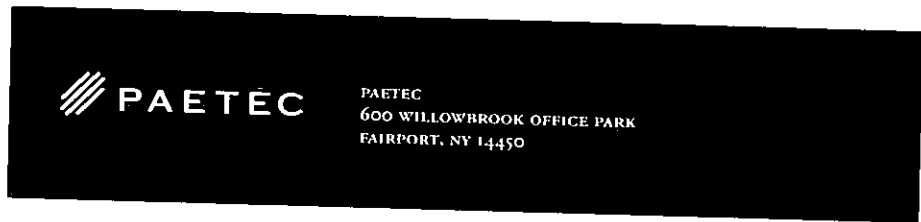
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Rosemary Chiavetta,  
Secretary  
Pennsylvania PUC  
400 North St.  
Harrisburg, PA 17120

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