



AGWAY ENERGY SERVICES, PO BOX 4819, SYRACUSE, NY 13221-4819

RECEIVED

MAR 6 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

March 6, 2014

Secretary of the Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: 2/18/14 Case of Frank Singel – C-2014-2406056

Dear Rosemary Chiavetta:

I Spoke with Mr. Singel this morning. To amicably resolve this matter Agway has agreed to issue a check to Mr. Singel. The check will be in the amount of \$148.95. This amount was agreed to by Mr. Singel and myself. It represents the difference between what he paid Agway for the supply of natural gas and what he would have paid had he been with Columbia Gas. We were both in agreement that this would resolve the matter at hand and no further action would be needed.

If you have any further questions feel free to give me a call at (315) 385-4436.

Sincerely,

A handwritten signature in black ink that reads "Susan Torkelson". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Susan Torkelson
Natural Gas & Electricity Sales & Operations Assistant

Cc: Mr. Frank Singel

00047

00100

FedEx Package
Express US Airbill

FedEx Tracking Number **8053 1199 0252**

MUR 1

Form ID No **0215**

Recipient's Copy

1 From **[Redacted]**
Date **3/6/14**

Sender's Name **Susan Tankelson** Phone **[Redacted]**

Company **SUBURBAN PROPANE**

Address **5793 WIDEWATERS PKWY**

Dept./Floor/Suite/Room

City **SYRACUSE** State **NY** ZIP **13214**

2 Your Internal Billing Reference

3 To Recipient's Name **Rosmary Chiavetta** Phone **[Redacted]**

Company **Public Utility Commission**

Address **420 North St Commonwealth**

Address **Keystone Energy 2nd floor**

City **Harrisburg** State **PA** ZIP **17120**

HOLD Weekday
FedEx location address
REQUIRED. NOT available for
FedEx First Overnight.

HOLD Saturday
FedEx location address
REQUIRED. Available ONLY for
FedEx Priority Overnight and
FedEx 2Day to select locations.

0113647378



8053 1199 0252

4 Express Package Service * To most locations.
NOTE: Service order has changed. Please select carefully. Packages up to 150 lbs. for packages over 150 lbs. use the FedEx Express Freight US Airbill

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight
Next business morning * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight
Next business afternoon * Saturday Delivery NOT available

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning * Saturday Delivery NOT available.

FedEx 2Day
Second business afternoon * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Express Saver
Third business day * Saturday Delivery NOT available

5 Packaging * Declared value limit \$200

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver

No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's address, someone at neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked.
 No Yes (As per attached Shipper's Declaration. Shipper's Declaration not required.)
 Dry Ice (Dry Ice, 9 UN 1845) _____ kg
 Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.
 Shipper (I will be billed) Recipient Third Party Credit Card Cash/Check

Total Packages **1** Total Weight **[Redacted]** Credit Card Auth. **[Redacted]**

Your liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.



Source: Chinning Label

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