

Willie Clark vs. PGW

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March 17, 2014

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Docket F-2013-2370422

Re: Exceptions

Administrative Law Judge Christopher Pell Order/Decision

Dear Secretary of commissions at PUC, I Willie Clark am requesting exceptions of Administrative Law Judge Christopher Pell Order/decision. In Feb. 2013 An announcement from PGW stating that they PGW were allowed to apply crisis to customers acct. on behalf of the government with customers permission who had shut off notices or were in danger of shut off. I gave my permission and I was approved for liheap. I was told by a representative that I would be put on that crisis list. I later found out this did not happen. A formal complaint was filled against PGW by myself Willie Clark. When I was sent a hearing date it stated on the document that the PUC promotes settlements and that someone from PGW would be contacting me within 10 days before the hearing date. No one contacted me, to negotiate by mail or by phone. So I called PGW. Thinking the amount in question \$1,254.44 was added into my CRP amount I was satisfied, so on Feb.04, 2014 I submitted a letter to Administrative Law Judge Christopher Pell and PGW Laure to Farinas esq. withdrawing my formal complaint. This was a mistake, because I was later informed that I still owe that amount with no agreements. I do believe I was misinformed.

Very Truly Yours

Willie Clark

