



March 17, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No.13 Billing Directory Listing monthly instead of yearly and tariff wording Standardization in Tariff PA PUC No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 13 to Frontier Communications Commonwealth Telephone Company Tariff Telephone PA PUC No. 500.

Supplement No. 13 Moves Directory Listing to a monthly charge instead of a yearly charge and uses tariff standardization language across the Frontier properties.

Supplement No. 13 is filed with an issued date of March 17, 2014 and an effective date of April 13, 2014.

Please contact Tanya Swanson at (651) 257-4835 or Tanya.swanson@ftr.com with any questions or comments.

Sincerely,

Michael P. Sharry
State Manager Government and
External Affairs and Statutory Agent for
Frontier Communications

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY

COMPETITIVE SERVICES TARIFF

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,
SUSQUEHANNA, TIOGA, AND YORK COUNTIES
IN THE STATE OF PENNSYLVANIA

ISSUED: March 17, 2014

EFFECTIVE: April 13, 2014

by

MICHAEL P. SHARRY
STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Thirteenth Revised Sheet 2
Cancels Twelfth Revised Sheet 2

LIST OF MODIFICATIONS

Standardize Directory Listing and change to monthly charge

Title Page - Thirteenth Revised Title Page 1
List of Modifications - Thirteenth Revised Sheet 2
Check Sheet – Thirteenth Revised Sheet 3
Section 3 – First Revised Sheet 1
Section 3 – Original Sheet 2
Section 3 – Original Sheet 3

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

13th Revised Sheet 3
Cancels 12th Revised Sheet 3

CHECK SHEET

Title Page		13th Revised*			
Sheet 2		13th Revised*	Section 4	Sheet 1	Original
Sheet 3		13th Revised*		Sheet 2	Original
Sheet 4		Original			
Sheet 5		Original			
Sheet 6		1 st Revised			
Section 1	Sheet 1	1 st Revised			
	Sheet 2	1 st Revised			
	Sheet 3	1 st Revised			
	Sheet 4	Original			
	Sheet 5	Original			
	Sheet 6	Original			
	Sheet 7	Original			
	Sheet 8	Original			
	Sheet 9	Original			
	Sheet 10	1 st Revised			
	Sheet 11	Original			
	Sheet 12	1 st Revised			
	Sheet 13	1 st Revised			
	Sheet 14	Original			
	Sheet 15	Original			
	Sheet 16	Original			
	Sheet 17	Original			
	Sheet 18	Original			
	Sheet 19	Original			
	Sheet 20	Original			
	Sheet 21	Original			
	Sheet 22	Original			
	Sheet 23	Original			
	Sheet 24	Original			
	Sheet 25	Original			
	Sheet 26	Original			
	Sheet 27	Original			
	Sheet 28	Original			
	Sheet 29	Original			
	Sheet 30	Original			
Section 2	Sheet 1	4th Revised			
Section 3					
	Sheet 1	1 st Revised*			
	Sheet 2	Original*			
	Sheet 3	Original*			

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Section 3
First Revised Sheet 1
Cancels Original Sheet 1

Directory Listings

1. GENERAL REGULATIONS

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.
2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.
3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.
4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.
5. A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.
6. Listing charges date from the day the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.
7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.
8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.
9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Section 3
Original Sheet 2

Directory Listings

2. COMPOSITION OF LISTINGS

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1. Name

a. Business Service (If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.)

- a. The name of a subscriber
- b. The name of each business enterprise which the subscriber conducts
- c. The name of a corporation which is the parent or subsidiary of the subscriber

b. Residence Service

- a. The name of the subscriber
- b. Another authorized residential name
- c. Dual name listings for authorized by the subscriber i.e. Smith, Mary and John
- d. Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile

2. Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business

3. Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Section 3
Original Sheet 3

Directory Listings

3. TYPES OF LISTINGS

1. Primary – One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement
2. Additional – A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing i.e JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.
3. Foreign – A listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place
4. Extra Line of Information – descriptive text that does not have a telephone number
5. Non-listed - A listing that is available in directory assistance but not printed in the telephone directory
6. Non-published – A telephone number that is not listed in either directory assistance or in the telephone directory

4. RATES

Additional Listing	Residential	\$1.50
	Business	\$1.50
Foreign	Residential	\$1.50
	Business	\$1.50
Extra Line of Info	Residential	\$5.50
	Business	\$5.50
Non-Listed	Residential	\$3.60
	Business	\$3.60
Non-Published	Residential	\$3.25
	Business	\$3.25

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