



Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215.841.6841

March 21, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Marisol Rivera-Kilgore v. PECO Energy Company**  
**PUC Docket No.: C-2014-2410835**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission are the following documents in the matter referenced above.

- Answer
- Answer & New Matter
- Motion Objecting to Continuance Request
- Motion for Judgment on the Pleadings
- Motion to Admit Exhibits
- Motion to Consolidate
- X **Preliminary Objection**
- Exceptions
- Reply Exceptions
- Main Brief
- Reply Petition

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

Shawane Lee  
Counsel for PECO Energy Company  
SL/lo

Scheduling Recommendation:      Call of the Docket                      Not Call of the Docket

PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARISOL RIVERA-KILGORE :  
Complainants :  
v. : DOCKET NO. C-2014-2410835  
:  
PECO ENERGY COMPANY :  
Respondent :  
:

---

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Preliminary Objections of PECO Energy Company within 20 days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to Preliminary Objections, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:  
Rosemarie Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:  
Shawane L. Lee, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated at Philadelphia, PA, March 21, 2014



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street S-23  
Philadelphia, PA 19101-8699  
215-841-6863  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>MARISOL RIVERA-KILGORE</b>	:	
<b>Complainants</b>	:	
<b>v.</b>	:	<b>DOCKET NO. C-2014-2410835</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**PRELIMINARY OBJECTION OF RESPONDENT,  
PECO ENERGY COMPANY**

Respondent, PECO Energy Company (“PECO”), pursuant to 52 Pa. Code § 5.101(a)(4) respectfully petitions this Honorable Commission to dismiss the instant Complaint as legally insufficient.

1. On March 19, 2014, PECO was served with a formal complaint filed by Marisol Rivera-Kilgore (hereafter “Complainant”). A copy of the Complaint is attached hereto as Exhibit “1”.

2. In her Complaint, the Complainant alleges the following:

The variable rate charge is 2.5% more than what they have been charging me since 2011. Rate charged on bill \$0.2634 per KWH. Compared to last year this time I was only charged 0.0858 p/KWH.

See Exhibit “1”.

3. In her request for relief, the Complainant states:

IDT Energy overly charged for electric service. From 0.1052 on previous bill to 0.2634 for the current bill an increase of 25%. I want PUC to investigate to find out if this is a fair rate to charge. Or are they ripping off customers. I've been with this company since 2011 and never seen this big of an increase when "we" should be saving or they offered a cheaper rate than PECO.

See Exhibit "1".

4. In essence, the Complainant is disputing the rate she is paying to her supplier, IDT Energy ("IDT") for electric service.

5. PECO therefore files the instant Preliminary Objection.

6. Pursuant to 52 Pa. Code § 5.101, preliminary objections may be filed against a complaint and dismissed for legal insufficiency. 52 Pa. Code § 5.101(a)(4).

7. Commission procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil procedure. Equitable Small Transportation Intervenor. v. Equitable Gas Co., 1994 Pa.PUC LEXIS 69, Docket No. C-00935435 (July 18, 1994).

8. In deciding preliminary objections, the Public Utility Commission must determine, based on the factual pleadings of the petitioner, if relief or recovery is possible. Roc v. Flaherty, 527 A.2d 211 (Pa. Cmwlth 1985).

9. A complaint must be able to recover under the law to survive a preliminary objection. Milliner v. Enck, 709 A.2d 417, 418 (Pa. Super. Ct. 1998) ("preliminary objection should be sustained only where it appears with certainty that, upon the facts averred, the law will not allow the plaintiff to recover").

10. All of the non-moving party's averments must be taken as true for the sake of deciding the preliminary objection. County of Allegheny v. Commw. of Pa., 490 A.2d 402 (Pa. 1985).

11. The court does not, however, need to accept, "unwarranted inferences from facts, argumentative allegations, or expressions of opinions." Feingold v. McNulty, 2009 Phila. Ct. Com. Pl LEXIS 167, \*3.

12. Section 703 of the Public Utility Code, 66 Pa. C.S.A. § 703(b) provides that the Commission may dismiss any complaint without a hearing if, in its opinion, a hearing is not necessary to the public interest.

13. A hearing is required only when there is a disputed question of fact, and is not required to resolve questions of law. Dee-Dee Cab, Inc. v. Pa.Pub. Util. Comm'n, 817 A.2<sup>nd</sup> 593 (Pa. Commw. Ct. 2003), petition for allowance of appeal denied, 836 A.2d 123 (Pa. 2003).

14. Here, there are no genuine issues of fact and PECO Energy is entitled to judgment as a matter of law with respect to all of the allegations in the Complaint.

**I. Legal Insufficiency – Under both the Commission's regulations and the contract between IDT and the Complainant, PECO is not a party to the electric generation transaction.**

15. The Complainant disputes the rate she is receiving from her supplier IDT for electric service at her property.

16. By way of background, on December 3, 1996, the Pennsylvania Legislature passed the Electricity Generation Customer Choice and Competition Act ("Competition Act") under 66 Pa.C.S. § 2807.

17. The Competition Act required electric distribution companies, such as PECO to unbundle transmission, distribution and generation rates for retail customers. The Competition Act deregulated electricity generation and provided all customers in Pennsylvania the opportunity to choose their electric generation supplier (“EGS”). 66 Pa.C.S. § 2807.

18. Section 2806(a) explicitly states:

All customers of electric distribution companies in this Commonwealth shall have the opportunity to purchase electricity from their choice of electric generation suppliers. The ultimate choice of the electric generation supplier is to rest with the consumer.

66 Pa.C.S. § 2806(a).

19. The Pennsylvania Public Utility Commission (“Commission”) issued regulations under 52 Pa. Code § 54.1 et. seq. to enable customers to make informed choices regarding the purchase of electricity services. 52 Pa. Code § 54.1(a).

20. The Commission approved Section 23 in PECO’s Electric Tariff to set forth the requirements for customers to switch to EGSs. See PECO’s Electric Service Tariff, Section 23, attached hereto as Exhibit “2”.

21. According to the Commission-approved tariff, customers were permitted to switch to EGSs and PECO Energy would “accommodate requests to switch in accordance with [Rule 23] and any applicable Commission Orders.” See PECO’s Electric Service Tariff, Section 23.

22. The Legislature and the Commission authorized customers to choose alternative electric suppliers consistent with the Electricity Generation Customer Choice and Competition Act, the regulations promulgated under 52 Pa. Code § 54.1; and PECO’s Commission-approved Electric Service Tariff.

23. The Complainant chose IDT as her electric supplier and entered into a contract with IDT for the rates she is receiving.

24. PECO is not the same company as IDT and the rates at issue are not PECO's rates.

25. Indeed, pursuant to 52 Pa. Code § 54.5(c), EGSs (such as IDT) selected by the customer have to provide a written disclosure statement, stating the contract's terms of service, including the generation charges and variable pricing statement, as well as the EGS's address, telephone number, Commission license number and Internet address, if available. 52 Pa. Code § 54.5(c)(11).

26. Additionally, pursuant to 52 Pa. Code § 54.4(b)(10), the billing statements that go out to customers who choose to receive electric supply from an EGS must include the following statements:

(i) Generation prices and charges are set by the electric generation supplier you have chosen.

27. The Complainant was placed on notice through her billing statement that her electric supplier sets the rates she is charged – not PECO.<sup>1</sup>

28. Further, PECO is not a party to the contract between the Complainant and IDT.

---

<sup>1</sup> PECO's billing statement specifically instructs customers to obtain information about switching to an EGS at [www.papowerswitch.com](http://www.papowerswitch.com). Once there, it states: "*Electric generation suppliers are responsible for posted prices. Please consult the...electric generation supplier for prices, including introductory prices, renewable energy add on options, cancellation policies and any other discounts that may be available to you.*" There is also a consumer alert that states: "**Customers with variable contracts, or those with fixed contracts that have expired and were moved to a variable rate, may see their prices increase.**"

29. PECO's Electric Supplier Tariff specifically states at Section 5.4.1:

EGSs shall be solely responsible for having appropriate contractual or other arrangements with their Customers necessary to implement Direct Access consistent with all applicable laws, PAPUC requirements, and this Tariff. The Company shall not be responsible for monitoring, reviewing or enforcing such contracts or arrangements.

See PECO's Electric Supplier Tariff, Section 5.4.1, attached hereto as Exhibit "3".

30. In this case, PECO is not a party to the contract between the Complainant and IDT. PECO has no knowledge of the contract and rate agreement the Complainant entered into with IDT and has no visibility into that agreement.

31. The Complainant has not alleged that PECO incorrectly read the meter, which resulted in the incorrect rates.

32. The Complainant has not alleged that PECO incorrectly billed her.

33. The Complainant does not dispute the PECO charges on her bill.

34. Rather, the only dispute the Complainant alleges is with IDT's supplier charges, over which PECO has no control.

35. The Complainants' Complaint, objecting to IDT's rates does not allege a violation of any order, law or tariff that can be the basis of any finding against PECO.

36. Administrative Law Judge David Salapa ("ALJ Salapa") reached a similar conclusion in the matter Donald Mulzet v. PPL Electric Utilities Corporation, Docket No. C-2013-2367132 (Order entered July 22, 2013). In that case, the Complainant filed a formal complaint against PPL Electric alleging there were incorrect charges on his bill because

various electric suppliers, including Sarko Energy, were charging him higher rates than other suppliers. Id.

37. PPL Electric filed a Preliminary Objection, requesting the matter to be dismissed for legal insufficiency because the allegations in the complaint did not pertain to PPL Electric and only contested the rates charged by the suppliers. Id.

38. ALJ Salapa sustained PPL Electric's Preliminary Objection and dismissed the complaint as follows:

The Complainant has entered into agreements with various EGSs for electric supply and those EGSs have billed him at rates higher than the rates set forth in the agreements. Accepting the facts alleged in the complaint as true for purposes of disposing of its preliminary objections, the Respondent contends that the complaint fails to allege that the Respondent has violated the Public Utility Code, Commission regulations or orders. The Respondent concludes that the complaint is legally insufficient. I agree.

In order to be legally sufficient, a complaint must set forth "an act or thing done or omitted to be done or about to be done or omitted to be done by the respondent in violation, or claimed violation, of a statute which the Commission has jurisdiction to administer, or of a regulation or order of the Commission." 52 Pa. Code §5.22(a)(4). Here, the complaint does not allege any facts that could be construed as a violation by the Respondent of any statute, regulation or order which the Commission has jurisdiction to administer. The complaint is therefore legally insufficient. Id.

39. As stated above, the Complainant has not disputed the meter reading, billing or PECO charges and has only disputed the IDT supplier charges.

40. Accordingly, the Complainant's formal complaint should be dismissed as it fails to set forth a violation by PECO of either the Public Utility Code, the regulations of the PUC or PECO's Electric Service Tariff as required by 52 Pa. Code §5.22(a)(4).

**REQUEST FOR RELIEF**

WHEREFORE, for the reasons set forth above, PECO Energy Company respectfully requests that your Honorable Commission summarily dismiss the Complainants' formal complaint, and all issues which were raised in the Complaint.

Respectfully submitted,



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>MARISOL RIVERA-KILGORE</b>	:	
<b>Complainants</b>	:	
<b>v.</b>	:	<b>DOCKET NO. C-2014-2410835</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**VERIFICATION**

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: March 21, 2014

\_\_\_\_\_  
Shawane L. Lee





Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215 841-6841

March 21, 2014

Marisol Rivera-Kilgore  
516 Longshore Avenue  
Philadelphia, PA 19111

**RE: Marisol Rivera-Kilgore v. PECO Energy Company**  
**PUC Docket No.: C-2014-2410835**

Dear Ms. Rivera-Kilgore:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee  
Counsel for PECO Energy Company

SL/lo  
Encl.

**EXHIBIT “1”**

**O'Neill, Leslie:(BSC)**

---

**From:** eServe@pa.gov  
**Sent:** Wednesday, March 19, 2014 8:01 AM  
**To:** Lee, Shawane L.:(BSC)  
**Cc:** O'Neill, Leslie:(BSC)  
**Subject:** PA PUC eServe Notice

**Importance:** High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2014-2410835**.  
You may view this document at  
**Rivera-Kilgore Formal Complaint**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number:

Name Marisol Rivera-Kulgore
Street/P.O. Box 516 Longshore Ave Apt #
City Philadelphia State PA Zip 19111
County

Telephone Number(s) Where We Can Contact You During the Day:

(215) 342-1993 (home) (267) 230-1566 (mobile)

E-mail Address (optional): mrrivera59@aol.com

Utility Account Number (from your bill) 07555-56015

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

IST Energy, Peco

RECEIVED
2014 MAR 10 AM 11:33
PA. P.U.C.
SECRETARY'S BUREAU

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC                       WASTEWATER/SEWER  
 GAS                                 TELEPHONE/TELECOMMUNICATIONS (local, long distance)  
 WATER                             MOTOR CARRIER (e.g. taxi, moving company, limousine)  
 STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain).

The variable rate charge is 2.5% more than what they have been charging me since 2011. Rate charged on bill \$0.2634 per kWh. Compared to last year this time I was only charged 0.0858p/kwh

**Note:** If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

**How do you want your complaint to be resolved?** Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

IDT Energy overly charged for electric service.  
From 0.1052 on previous bill to 0.2634  
for the current bill an increase of 25%.  
I want PUC to investigate to find out  
if this is a fair rate to charge. Or are  
they ripping off customers. I've been with  
this company since 2011 and never seen this big  
of an increase when "we" should be saving  
or they offered a cheaper rate than Peco.

**Note:** The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

**Note:** You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

**Note:** If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

**Note:** You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

I called IDT Energy two days in a row and got no response. I finally got to speak to a rep on the third day.

**Note:** Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

## 8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

However, if you are interested in receiving legal representation, you may contact the Widener Harrisburg Civil Law Clinic located at 3605 Vartan Way, Harrisburg, PA 17110, by phone at 717-541-0320 or via email at [lawclinichb@mail.widener.edu](mailto:lawclinichb@mail.widener.edu).

For additional information see Widener Harrisburg's Civil Law Clinic's website <http://law.widener.edu/Academics/ClinicalProgramsandProfessionalTraining/Clinics/HarrisburgCivilLawClinic.aspx>. Based on your income, legal representation may be available to you at no cost or a reduced fee.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (if known) \_\_\_\_\_

**Note:** Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you **do not sign** the Formal Complaint, the PUC **will not accept** it.

**Verification:**

I, Marisol Rivera-Kelgore, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Marisol Rivera-Kelgore 3/4/14  
(Signature of Complainant) (Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept** it.

10. **Filing**

You may electronically file your Formal Complaint with the PUC. To do so, you need to establish an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

If you do not electronically file your Formal Complaint, **mail** the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
---	--

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

Name: MARISOL RIVERA  
 Account Number: 07555-56015  
 Phone Number: 215-722-2419  
 Service Address: 516 LONGSHORE AV. PHILADELPHIA

**Billing Summary**

Bill Date: 02/17/2014  
 Thank you for your payment of \$297.05

**Current Period Charges**

Electric	\$713.09
<b>Total New Charges</b>	<b>\$713.09</b>
<b>Total Amount Due on 03/11/2014</b>	<b>\$713.09</b>

**General Information**

Next scheduled meter reading: March 19, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Message Center**

New charges contain estimated total state taxes of \$9.90, including \$8.07 for State Gross Receipts Tax.  
 Your estimated electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

- Customer Self Service - Manage Your Account 24/7
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-8888

When paying in person, please bring the entire bill. (continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

07555 5601 50000 0000

44 1 SP 0.480 0044000044000007 001 01 0XFRWF 02222014  
 MARISOL RIVERA  
 516 LONGSHORE AVE  
 PHILADELPHIA PA 19111-4312

Account Number: 07555-56015  
 Payment Receipt Stamp

Payment Amount

Please pay this amount by 03/11/2014 \$713.09

PECO - PAYMENT PROCESSING  
 PO BOX 37829  
 PHILADELPHIA PA 19101-0829

0000071309000000000000

075555601500007130940700713098

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

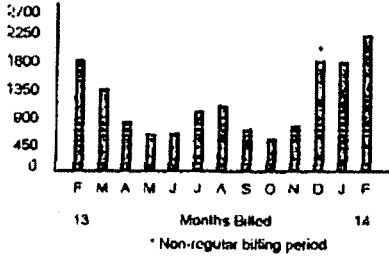
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/14	114316150	General Service	Tot kWh	18365 Actual	20553 Actual	2188	1	2188

Total kWh Used ..... 2,188

**Electric Residential Service - Current Period Detail** **Service 01/15/2014 to 02/14/2014 - 30 days**

Customer charge				\$7.09
Distribution Charges	2,188 kWh	X	\$0.05940	129.97
State Tax Adjustment				-0.29
IDT Energy Charges / 877-887-6866				
ENERGY CHARGE: 2188 KWH AT \$0.2834 PER KWH				576.32
<b>Total Current Charges</b>				<b>\$713.09</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	2,188	72.9	30	27
Last Month	1,783	60.7	29	36
Last Year	1,794	56.0	32	34

Avg kWh per Month	1,098
Total Annual kWh Usage	13,157



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA
Account Number: 07555-56015
Phone Number: 215-722-2419
Service Address: 516 LONGSHORE AV, PHILADELPHIA

Billing Summary

Bill Date 01/16/2014
Thank you for your payment of \$305.83

Current Period Charges

Electric \$297.05
Total New Charges \$297.05
Total Amount Due on 02/07/2014 \$297.05

General Information

Next scheduled meter reading: February 18, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-484-4000 before the due date.

Message Center

New charges contain estimated total state taxes of \$8.07, including \$6.58 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Customer Self Service - Manage Your Account 24/7

- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/Smartdegs - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

07555 5601 50000 0000

17686 1 AV 0.357 17686017686035814 085 01 QXFH7C 124\*01172014
MARISOL RIVERA
516 LONGSHORE AVE
PHILADELPHIA PA 19111-4312

Account Number 07555-56015
Payment Receipt Stamp

Payment Amount box

Please pay this amount by 02/07/2014 \$297.05

00000297050000000000

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

075555601500002970540380297059

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

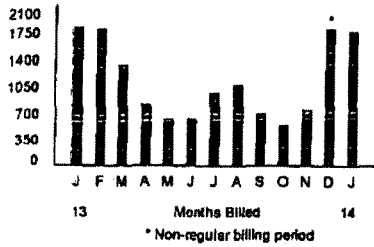
Meter Information								
Read Date	Motor Number	Load Type	Reading Type	Motor Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/15	114316150	General Service	Tot kWh	16602 Actual	18365 Actual	1763	1	1763

Total kWh Used ..... 1,763

**Electric Residential Service - Current Period Detail** **Service 12/17/2013 to 01/15/2014 - 29 days**

Customer charge								\$7.09
Distribution Charges				1,763 kWh	X	\$0.05940		104.72
State Tax Adjustment								-0.23
IDT Energy Charges / 877-887-6866								
ENERGY CHARGE: 1763 KWH AT \$0.1052 PER KWH								185.47
<b>Total Current Charges</b>								<b>\$297.05</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,763	60.7	29	36
Last Month	1,700	49.9	36	40
Last Year	1,817	53.4	34	40

Avg kWh per Month	1,063
Total Annual kWh Usage	12,783

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 12/18/2013  
Thank you for your payment of \$129.17

**Current Period Charges**

Electric \$305.83  
Total New Charges \$305.83  
Total Amount Due on 01/09/2014 \$305.83

**General Information**

Next scheduled meter reading: January 17, 2014  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-897-6866

**Message Center**

New charges contain estimated total state taxes of \$7.62, including \$6.88 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill for electric service covers an extended period of time. Our normal bill period is 26 to 35 days.

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

07555 5601 50000 0000

10812 1 AV 0.357 10812010812022085 040 01 0XJFY8 1345 12182013  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312

Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 01/09/2014 \$305.83

00000305830000000000

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

075555601500003058340090305836

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/17	114316150	General Service	Tot kWh	14803 Actual	16602 Actual	1799	1	1799

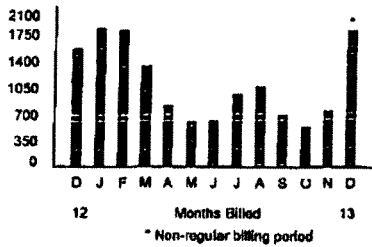
Total kWh Used ..... 1,799

**Electric Residential Service - Current Period Detail** **Service 11/11/2013 to 12/17/2013 - 36 days**

Customer charge								\$7.09
Distribution Charges				1,799 kWh	X	\$0.06100		109.74
State Tax Adjustment								-0.25
IDT Energy Charges / 877-887-6866								
ENERGY CHARGE: 1799 KWH AT \$0.1052 PER KWH								189.25

**Total Current Charges** **\$305.83**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,799	49.9	36	40
Last Month	745	28.6	26	53
Last Year	1,554	50.1	31	45

Avg kWh per Month	1,068
Total Annual kWh Usage	12,817

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 11/12/2013  
Thank you for your payment of \$93.31

**Current Period Charges**

Electric \$129.17  
Total New Charges \$129.17  
Total Amount Due on 12/04/2013 \$129.17

**General Information**

Next scheduled meter reading: December 16, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-8866

**Message Center**

New charges contain estimated total state taxes of \$3.42, including \$3.09 for State Gross Receipts Tax

Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-8384.  
A convenience fee will apply.

07555 5601 50000 0000

9393 1 AV 0.357 0393009935018075 033 01 GXFGWVS 123 11132013  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312

Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 12/04/2013 \$129.17

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

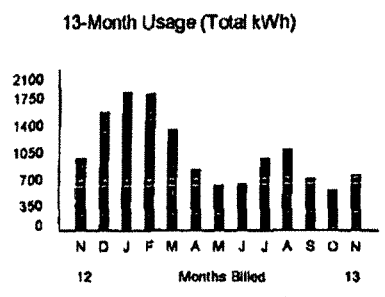
00000129170000000000

075555601500001291733380129174

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/11	114316150	General Service	Tot kWh	14058 Actual	14803 Actual	745	1	745
Total kWh Used								745

Electric Residential Service - Current Period Detail			Service 10/16/2013 to 11/11/2013 - 26 days	
Customer charge				\$7.09
Distribution Charges		745 kWh	X \$0.06100	45.45
State Tax Adjustment				-0.11
IDT Energy Charges / 877-887-6886				
ENERGY CHARGE: 745 KWH AT \$0.103 PER KWH				76.74
<b>Total Current Charges</b>				<b>\$129.17</b>



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	745	28.6	26	63
Last Month	537	15.7	34	65
Last Year	968	33.3	29	54

Avg kWh per Month	1,047
Total Annual kWh Usage	12,672

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 10/17/2013  
Thank you for your payment of \$122.67

**Current Period Charges**

Electric \$93.31  
Total New Charges \$93.31  
Total Amount Due on 11/08/2013 \$93.31

**General Information**

Next scheduled meter reading: November 13, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1360. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/Smartideas](http://www.peco.com/Smartideas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

**Message Center**

New charges contain estimated total state taxes of \$2.60, including \$2.35 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

07555 5601 50000 0000

11302 1 AV 0.357 11302011302023031 040 01 QXFEPU 12 10172013  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312

Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 11/08/2013 \$93.31

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

00000093310000000000

075555601500000933133120093317

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

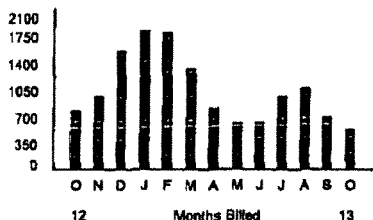
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
10/16	114316150	General Service	Tot kWh	13521 Actual	14058 Actual	537	1	537

Total kWh Used ..... 537

**Electric Residential Service - Current Period Detail** **Service 09/12/2013 to 10/16/2013 - 34 days**

Customer charge								\$7.09
Distribution Charges			537 kWh	X	\$0.06100			32.78
State Tax Adjustment								-0.08
IDT Energy Charges / 877-887-6866								
ENERGY CHARGE: 537 KWH AT \$0.0997 PER KWH								53.54
<b>Total Current Charges</b>								<b>\$93.31</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	537	16.7	34	66
Last Month	696	25.7	27	74
Last Year	778	25.1	31	65

Avg kWh per Month	1,066
Total Annual kWh Usage	12,705

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 09/13/2013  
Thank you for your payment of \$189.99

**Current Period Charges**

Electric \$122.67  
Total New Charges \$122.67  
Total Amount Due on 10/07/2013 \$122.67

**General Information**

Next scheduled meter reading: October 15, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

**Message Center**

New charges contain estimated total state taxes of \$3.23, including \$2.92 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.

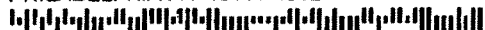


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

07555 5601 5000 0000

9111 1 AV 0.357 81112091117018550 032 01 GXFBKA 134 09142013  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312

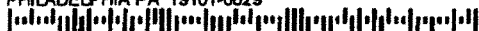


Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 10/07/2013 \$122.67

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



00000122670000000000

075555601500001226732800122678



Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

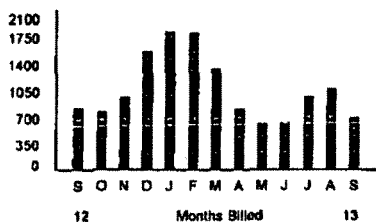
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
09/12	114318150	General Service	Tot kWh	12825 Actual	13521 Actual	696	1	696

Total kWh Used ..... 696

**Electric Residential Service - Current Period Detail** **Service 08/16/2013 to 09/12/2013 - 27 days**

Customer charge				\$7.09
Distribution Charges	696 kWh	X	\$0.06100	42.46
State Tax Adjustment				-0.10
IDT Energy Charges / 877-887-6866				
ENERGY CHARGE: 696 KWH AT \$0.1052 PER KWH				73.22
<b>Total Current Charges</b>				<b>\$122.67</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	696	25.7	27	74
Last Month	1,073	33.5	32	78
Last Year	831	27.7	30	76

Avg kWh per Month	1,086
Total Annual kWh Usage	13,037

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT





Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

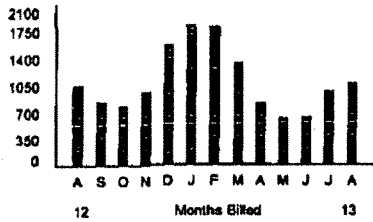
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
08/16	114316150	General Service	Tot kWh	11752 Actual	12825 Actual	1073	1	1073

Total kWh Used ..... 1,073

**Electric Residential Service - Current Period Detail** **Service 07/15/2013 to 08/16/2013 - 32 days**

Customer charge				\$7.09
Distribution Charges	1,073 kWh	X	\$0.06100	65.45
State Tax Adjustment				-0.15
IDT Energy Charges / 877-887-6866				
ENERGY CHARGE: 1073 KWH AT \$0.1096 PER KWH				117.60
<b>Total Current Charges</b>				<b>\$189.99</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,073	33.6	32	78
Last Month	987	30.2	32	77
Last Year	1,043	35.0	29	80

Avg kWh per Month	1,097
Total Annual kWh Usage	13,172

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 01/18/2013  
Thank you for your payment of \$256.85

**Current Period Charges**

Electric \$300.54  
Total New Charges \$300.54  
Total Amount Due on 02/12/2013 \$300.54

**General Information**

Next scheduled meter reading: February 18, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

**Message Center**

New charges contain estimated total state taxes of \$7.80, including \$7.04 for State Gross Receipts Tax.  
Your estimated electric price to compare is \$0.0869 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

07555 5601 50000 0000

8953 1 AV 0.347 6953/006953/014136 027 01 GXEPOS 124 01192013  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312

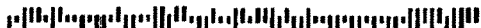
Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 02/12/2013 \$300.54

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

00000300540000000000

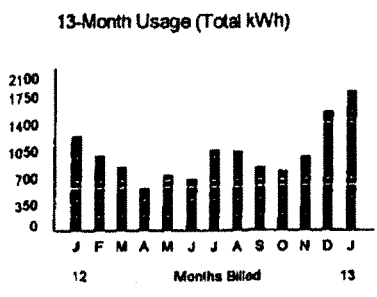


075555601500003005430430300540

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Motor Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/18	114316150	General Service	Tot kWh	3785 Actual	5602 Actual	1817	1	1817
Total kWh Used		1,817						

Electric Residential Service - Current Period Detail				Service 12/13/2012 to 01/16/2013 - 34 days	
Customer charge					\$7.17
Distribution Charges		1,817 kWh	X	\$0.06190	112.47
State Tax Adjustment					-0.25
IDT Energy Charges / 877-887-6868					181.15
ENERGY CHARGE: 1817 KH AT \$0.0997 PER KH					
<b>Total Current Charges</b>					<b>\$300.54</b>



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,817	53.4	34	40
Last Month	1,554	50.1	31	45
Last Year	1,242	35.4	35	40

Avg kWh per Month	908
Total Annual kWh Usage	11,841

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date 12/17/2012  
Thank you for your payment of \$156.31

**Current Period Charges**

Electric \$256.85  
Total New Charges \$256.85  
Total Amount Due on 01/08/2013 \$256.85

**General Information**

Next scheduled meter reading: January 17, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7  
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill  
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service  
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money  
- Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

**Message Center**

New charges contain estimated total state taxes of \$6.56, including \$5.92 for State Gross Receipts Tax.  
Your estimated electric price to compare is \$0.1050 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

07555 5601 50000 0000

6936 1 AV 0.347 6936006936014218 025 01 CXXERT 14 12182012  
MARISOL RIVERA  
516 LONGSHORE AVE  
PHILADELPHIA PA 19111-4312  
|||

Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 01/08/2013 \$256.85

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

00000256850000000000

|||

075555601500002568530080256859



Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

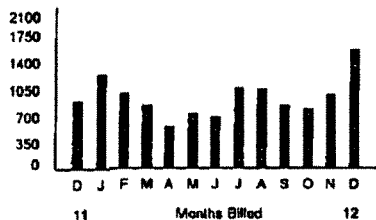
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/13	114316150	General Service	Tot kWh	2231 Actual	3785 Actual	1554	1	1554

Total kWh Used ..... 1,554

**Electric Residential Service - Current Period Detail** **Service 11/12/2012 to 12/13/2012 - 31 days**

Customer charge				\$7.17
Distribution Charges	1,554 kWh	X	\$0.06000	93.24
State Tax Adjustment				-0.05
IDT Energy Charges / 877-887-6866				156.49
ENERGY CHARGE: 1554 KH AT \$0.1007 PER KH				
<b>Total Current Charges</b>				<b>\$256.85</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,554	50.1	31	46
Last Month	968	33.3	29	54
Last Year	900	29.0	31	49

Avg kWh per Month	938
Total Annual kWh Usage	11,268

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MARISOL RIVERA  
Account Number: 07555-56015  
Phone Number: 215-722-2419  
Service Address: 516 LONGSHORE AV, PHILADELPHIA

**Billing Summary**

Bill Date	02/19/2013
Thank you for your payment of \$101.00	
Thank you for your payment of \$200.00	
Overpayment	\$-0.46
<b>Total Other Charges</b>	<b>\$-0.46</b>
<b>Current Period Charges</b>	
Electric	\$271.90
<b>Total New Charges</b>	<b>\$271.90</b>
<b>Total Amount Due on 03/13/2013</b>	<b>\$271.44</b>

**General Information**

Next scheduled meter reading: March 19, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

IDT Energy, 550 Broad Street, Newark, NJ 07102, 877-887-6866

**Message Center**

New charges contain estimated total state taxes of \$7.71, including \$6.96 for State Gross Receipts Tax.  
Your estimated electric price to compare is \$0.0869 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.




- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

07555 5601 5000 0000

6642 1 AV 0.357 884200842013681 025 01 GXE587 12 02202013  
 MARISOL RIVERA  
 516 LONGSHORE AVE  
 PHILADELPHIA PA 19111-4312



Account Number 07555-56015  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 03/13/2013 \$271.44

00000271900000000000

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



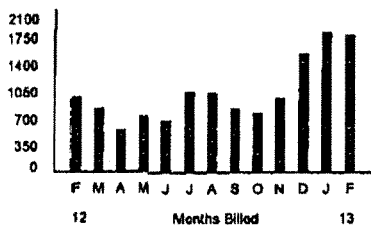
075555601500002714430720271447

Name: **MARISOL RIVERA**  
 Account Number: **07555-56015**

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage	
				Previous	Present				
02/17	114316150	General Service	Tot kWh	5602 Actual	7396 Actual	1794	1	1794	
Total kWh Used .....		1,794							

Electric Residential Service - Current Period Detail			Service 01/16/2013 to 02/17/2013 - 32 days	
Customer charge				\$7.17
Distribution Charges	1,794 kWh	X	\$0.06190	111.05
State Tax Adjustment				-0.25
IDT Energy Charges / 877-887-8866				
ENERGY CHARGE: 1794 KH AT \$0.0858 PER KH				153.93
<b>Total Current Charges</b>				<b>\$271.90</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,794	56.0	32	34
Last Month	1,817	53.4	34	40
Last Year	983	33.8	29	39

Avg kWh per Month	1,054
Total Annual kWh Usage	12,652

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Marisol Rivera-Kilgore  
516 Longshore Rd  
Phila, PA 19111

RECEIVED  
2014 MAR 10 AM 11:33  
PENNSYLVANIA  
SECRETARY'S BUREAU



Secretary  
Pennsylvania Public Utility Commission  
P.O. BOX 3265  
Harrisburg, PA 17105-3265

**EXHIBIT “2”**

PECO Energy Company

RULES AND REGULATIONS (continued)

**23. EGS SWITCHING**

23.1 PECO Energy will accommodate requests by customers to switch EGSs in accordance with this Rule 23, and any applicable Commission Orders.

23.2 To switch to a new EGS, a customer must inform the new EGS. Customers that wish to switch are not required to contact PECO Energy to initiate a switch; PECO Energy will only switch a customer in accordance with Rule 23.

23.3 To enable a new EGS to complete a switch, a customer must provide to the new EGS the customer's PECO Energy account number as it appears on the customer's PECO Energy monthly bill.

23.4 A switch to an EGS will be effective as of the next scheduled meter reading date, provided the Company has received 11 days prior notice, which notice must include valid customer information as required by the controlling provisions of the Supplier Tariff. Upon receiving valid notice to switch an EGS, the Company shall notify the customer's existing EGS that such a request has been made. (C)

23.5 If and when a customer's EGS discontinues its supply in the event of bankruptcy, loss of license, or similar occurrence, or if a Customer is dropped by its EGS for non-payment or other reason then the customer may select a new EGS. The customer will receive its energy supply from PECO Energy until the switch becomes effective.

23.6 Nothing in this Rule 23 shall be interpreted to preclude EGSs from entering into agreements for supply with a term of service of one month. EGSs may enter into agreements for longer than one month. If a customer's service is switched to another EGS or to Default Service in accordance with this Rule 23, however, then PECO Energy will make the switch regardless of any claims by the previous EGS that the customer's agreement with the previous EGS precludes the switch. Nothing in this Rule 23, however, is intended to limit the previous EGS's contractual rights.

(C) Denotes Change

Issued March 22, 2013

Effective June 14, 2013

**EXHIBIT “3”**

PECO Energy Company

preceding process is complete, the Company will notify the Customer's prior EGS, via an EDI transaction, of the discontinuance of service to the Customer from that prior EGS.

(C)

#### 5.3.4

(a) If a Customer contacts the Company to discontinue electric service at the Customer's then current location, and initiates a request for service at a new location in the Company's service territory, the Company will notify the current EGS, via an EDI transaction, of the Customer's discontinuance of service for the account at the Customer's old location.

(b) If a Customer contacts the Company to discontinue electric service and indicates that the Customer will be relocating outside of the Company's service territory, the Company will notify the current EGS, via an EDI transaction, of the Customer's discontinuance of service for the account at the Customer's location.

#### 5.4 Provisions relating to an EGS's Customers.

**5.4.1 Arrangements with EGS Customers.** EGSs shall be solely responsible for having appropriate contractual or other arrangements with their Customers necessary to implement Direct Access consistent with all applicable laws, PaPUC requirements, and this Tariff. The Company shall not be responsible for monitoring, reviewing or enforcing such contracts or arrangements.

**5.4.2 Transfer of Cost Obligations Between EGSs and Customers.** Nothing in this Tariff is intended to prevent an EGS and a Customer from agreeing to reallocate between them any charges that this Tariff imposes on the EGS, provided that any such agreement shall not change in any way the EGS's obligation to pay such charges to the Company, and that any such agreement shall not limit the right of the Company to seek recourse directly from the EGS's Customer for any charges owed to the Company by the EGS Customer or preclude the termination or reconnection of the EGS Customer by the Company as provided in the Company's tariffs.

(C)

(C) Denotes Change

Issued October 15, 2010

Effective January 1, 2011