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SECRETARY'S BUREAU

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Docket #: C-2014-2407145

March 15, 2014

Rosemarie Chiavetta
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Dear Ms. Ciavetta,

I would like to respond to the enclosed new matter from Shawane Lee, Counsel for PECO Energy Co. First with regards to Exhibit "1". The customer problem described in "Exhibit 1" is not correct. It is interesting that after so many discussions and visits to our home that PECO put in the the case details report information that was provided in an appendix to our letter from the home next door to ours at 7 London CT. We live at 5 London CT. At the time of the event we did not have a generator or have the panel of our electrical box blow off the wall. This demonstrates that after repeated interactions and investigations PECO still has not listened to the homeowner in this case and is not attentive to the details.

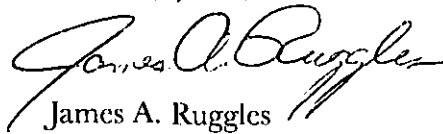
In response to "Exhibit 2", I do not dispute that a tree limb came down and caused a surge and power outage. However, my wife was in the home at this time and our alarm system still worked and there was no acrid smell of burnt wiring or exploded light bulbs at this time. When we returned home at ~7:15pm, our home had smoke and the smell of burnt electrical wiring and plastic, and exploded light bulbs in the garage and other areas. According to text messages from our neighbors just before 7pm, the power was restored and this caused significant damage to most of the homes with fires in the walls of some homes. According to "Exhibit 2" PECO notes that a "recloser operation" did not operate properly. I am not sure what this means but given that the major surge occurred when PECO restored power, I believe that they are at fault and not the tree limb that fell about 7 hours earlier. This is also the first time that I have heard about a recloser operation and am not sure why or how that caused a surge when PECO restored power around 7pm that evening.

In response to the complaints of homeowners in the area, on the afternoon of November 20, 2013, PECO had a forensic electrical engineer come to our homes, interview us, photograph the damaged items, and return a report to PECO. While interviewing the

homeowners, both the investigator and PECO representative, Mr. Nickens, told us that we would receive a copy of the report. This report has not been released to the homeowners and there has been no information conveyed to us with regard to the outcome of the investigation. The only outcome was a \$500 check that was distributed to many of the homes. According to "Exhibit 3" \$500 is the maximum monetary amount for which PECO is responsible, unless there is "wanton and willful misconduct by the company". Given that the company will not share the outcome of the investigation, PECO is not conducting itself in a transparent manner; and thus, it is hard to determine if the second surge was due to willful and/or wanton misconduct. I formally request that PECO provide me with a copy of the investigation as promised on November 20, 2013.

I believe that PECO has sufficiently insulated itself from bearing any responsibility for its actions and is more focused on maintaining its profits than ensuring safe delivery of power to residents with appropriate controls on its systems. I look forward to our discussion with the mediator and hope that the mediator is independent.

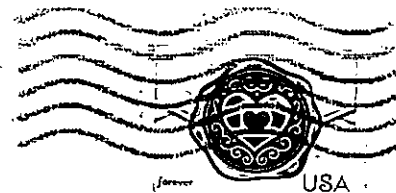
Sincerely yours,


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