



March 20th, 2014

Rosemary Chiavetta
PA Public Utility Commission
400 North st
Commonwealth Keystone Building
2nd floor
Harrisburg 17120

RECEIVED

MAR 20 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Request for extension of time to file an answer

Dear Ms. Chiavetta,

I respectfully request an extension to file an answer to the cases listed below.

American Power & Gas is working diligently to get all these cases resolved but sending the customer's refund checks and getting them to sign the Certificate of Satisfaction will take longer than the 20 days allowed to file a response.

Daniel & Kelly Shroyer C-2014-2410829

Joseph Zagursky C-2014-2410855

Charles Niclaus C-2014-2410845

Ricardo Stanley C-2014-2410856

Matthew Todaro C-2014-2410848

Kristi Jordan C-2014-2409513

Roger L Bailey C-2014-2409880

Richard Smaltz C-2014-2409886

David Seace C-2014-2409875

Samuel Fisher C-2014-2408578

Tim Scarborough C-2014-2408723



Michael Whyne C-2014-2408772

Vinzon Lee C-2014-2409684

Verna Distad C-2014-2409681

Conklin's Corner C-2014-2409678

Harry S and Terri Conklin C-2014-2409677

Classic Rock Fabrication C-2014-2409690

Stephen Cassel C-2014-2409511

Samantha Bates C-2014-2409523

Krystiyana Rutkowski C-2014-2409866

Frank Garo C-2014-2409860

Juan Espinoza C-2014-2409728

Joseph Graham C-2014-2407666

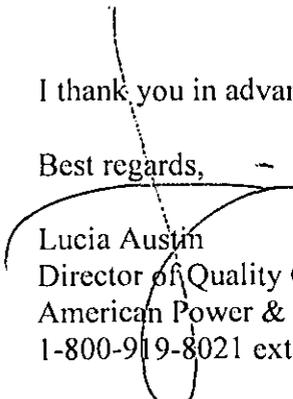
Tiffany Bowman C-2014-2409869

St John's Evangelical Church C-2014-2411104

Jesse Evans C-2014-2411118

I thank you in advance.

Best regards,


Lucia Austin
Director of Quality Control
American Power & Gas
1-800-919-8021 ext. 431

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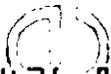
MAR 20 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

FedEx Package
Express US Airbill

FedEx
Tracking
Number

8033 5436 8482



SPH 1

Recipient's Copy

Form ID No 0215

1 From [Redacted]

Date 3/20/14

Sender's Name Lucia Austin Phone 727 733-8700

Company AMERICAN POWER & GAS OF PA LLC

Address 411 CLEVELAND ST # 299

Dept./Floor/Suite/Room

City CLEARWATER State FL ZIP 33755-4004

2 Your Internal Billing Reference

3 To Recipient's Name Rosemary Chiavetta Phone 717 772 7777

Company PA Public Utility Commission

Address 40A North St 2nd Fl
We cannot deliver to P.O. boxes or P.O. ZIP codes. Dept./Floor/Suite/Room

Address Commonwealth Keystone Building
Use this line for the HOLD location address or for continuation of your shipping address.

City Harrisburg State PA ZIP 17120

0109161390



8033 5436 8482

4 Express Package Service * To most locations.
NOTE: Service order has changed. Please select carefully.

Packages up to 150 lbs.
For packages over 150 lbs., use the
FedEx Express Freight US Airbill.

Next Business Day

- FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Priority Overnight
Next business morning. * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Standard Overnight
Next business afternoon. * Saturday Delivery NOT available.

2 or 3 Business Days

- FedEx 2Day A.M.
Second business morning. * Saturday Delivery NOT available.
- FedEx 2Day
Second business afternoon. * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Express Saver
Third business day. * Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500.

- FedEx Envelope*
- FedEx Pak*
- FedEx Box
- FedEx Tube
- Other

6 Special Handling and Delivery Signature Options

- SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.
- No Signature Required
Package may be left without obtaining a signature for delivery.
- Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.
- Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. Fee applies for residential deliveries only.

Does this shipment contain dangerous goods?

- No
 - Yes
As per attached Shipper's Declaration.
 - Yes
Shipper's Declaration not required.
 - Dry Ice
Dry-ice, 9, UN 1845 _____ kg
 - Cargo Aircraft Only
- Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

7 Payment Bill to:

- Sender - Acct. No. in Section 1 will be billed.
 - Recipient
 - Third Party
 - Credit Card
 - Cash/Check
- Enter FedEx Acct. No. or Credit Card No. below. Obtain recip Acct. No.

Total Packages 1 Total Weight 0.5 lbs. Credit Card Auth. [Redacted]

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

611

FedEx.com 1-800-606-fedex 1-800-483-3339