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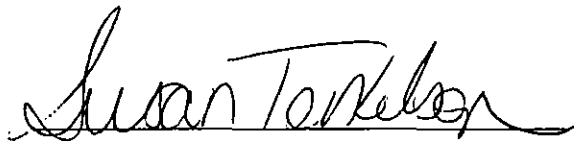
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CERTIFICATION RE: SATISFACTION OF COMPLAINT

Frank Singel v. Agway Energy Services  
Docket No. C-2014-2406056

I, Susan Torkelson, Representative of Agway Energy Services, certify that I have spoken with Frank Singel on March 6, 2014. I have discussed the issues in the complaint with Mr. Singel. We have resolved all matters in the above captioned case, and the Formal Complaint has been satisfied. Mr. Singel has acknowledged said satisfaction to Agway Energy Services. Unless Mr. Singel objects to the above certification within 10 days, the complaint may be withdrawn pursuant to 52 Pa. C.S.A. Section 5.24. I will be sending this Certification of Satisfaction to Mr. Singel today March 17, 2014 via overnight mail. I will be sending to Mr. Singel, 303 Springfield Dr., Cranberry Township, PA 16066.



Susan Torkelson  
Natural Gas & Electricity Sales &  
Operations Assistant

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