



Susan Simms Marsh
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March 27, 2014

eFiling

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: *Sharon Bentler v. Pennsylvania-American Water Company*
Docket No. C-2014-2408879

Dear Secretary Chiavetta:

Enclosed for filing is a Certificate of Satisfaction in the above-referenced proceeding. This document is permitted to be filed electronically.

A copy of the Certificate of Satisfaction has been provided to the Complainant in the manner indicated on the enclosed Certificate of Service. Please contact me if you have any questions.

Respectfully submitted,

Susan Simms Marsh

Enclosures

cc: Sharon Bentler
Judy McCoy-Jordan

COMMONWEALTH OF PENNSYLVANIA
BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHARON BENTLER,	:	
Complainant	:	
	:	
v	:	Docket No. C-2014-2408879
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT

Pennsylvania-American Water Company (the Company) hereby certifies, pursuant to 52 Pa. Code §5.24(b), that it has addressed the Formal Complaint filed by Sharon Bentler (Complainant), who has acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainant by UPS Overnight Delivery, as evidenced by the attached Certificate of Service. Unless Complainant objects, in writing, to this Certificate of Satisfaction within ten (10) days of filing, the complaint docket will be marked closed.

Respectfully submitted,



Susan Simms Marsh
Corporate Counsel
Pa. Attorney I.D. 44689
Pennsylvania-American Water Company
800 West Hersheypark Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 27th day of March, 2014

COMMONWEALTH OF PENNSYLVANIA
BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHARON BENTLER,	:	
Complainant	:	
	:	
v	:	Docket No. C-2014-2408879
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true and correct copy of the *Certificate of Satisfaction of Formal Complaint* upon the participant listed below, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54:

VIA UPS OVERNIGHT DELIVERY

Sharon Bentler
17 Dock Lane
Wilkes-Barre, PA 18702

The above-referenced Certificate of Satisfaction of Formal Complaint was electronically filed on the Pennsylvania Public Utility Commission's eFiling system.



Susan Simms Marsh
Corporate Counsel
Pa. Attorney I.D. 44689
Pennsylvania-American Water Company
800 West Hersheypark Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 27th day of March, 2014