

David M. Williams
51 Ryburn Road
Washington, Pa. 15301
March 27, 2014

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MAR 28 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Secretary
Public Utility Commission
400 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, Pa. 17120

Complaint Docket No. C-2013-234-5879

Initial Decision - EXCEPTIONS

In response to your correspondence dated March 13, 2014 "Initial Decision".

Initial issue occurred on July 7, 2012. When WPP arrived on July 10, 2012 and checked the voltage at the meter socket with their own calibrated meter, the voltage registered 107 volts. I was present at the meter socket at that time and saw the 107 volt reading. That information was not offered by WPP. At this same reading there was a voltage reading of 114, 117, 110. There has never been any reading of 126 volts as WPP indicated occurred on November 30, 2014. Either my wife or myself were always present when these readings were taken.

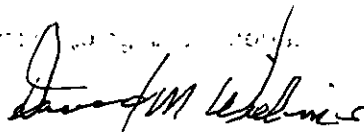
WPP indicated voltage readings of 114 or above but they neglected to offer the information of the lower, unacceptable readings they received.

As WPP took their readings with their calibrated WPP meter, those readings were, at the same time, being compared to our "20 Year Old Testing Device" mentioned in the Findings of Facts section paragraph 5, and voltage numbers were identical to those of WPP calibrated meter.

We were advised by WPP Servicemen and two retired WPP Lineman that the voltage regulator installed on the line feeding the service area should have been installed years ago. They have indicated that WPP has been aware of low voltage issues for a substantial amount of time and chose to look the other way until this issue was brought to the attention of the PUC. It is difficult to prove and I believe it would be unwise to ask an employee to testify against their employer for fear of retaliation.

Our voltage issues continue, and there have been instances in 2014 of 112 volts or less. This low voltage occurs during peak usage, during the hot summer months when the call for power is greater.

While respondent may have spent money attempting to fix this problem, the \$50,000 or \$60,000 is, I believe, wildly overstated, but given the period of time this low voltage has been occurring in this area, the installation was long overdue.



David M. Williams

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Washington, Pa. 15301



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17120

U.S. POSTAGE
PAID

15347
MAR 28, 2014
AMOUNT

\$6.49
00042920-03

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PUBLIC UTILITIES COMMISSION
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FLOOR
HARRISBURG, PA. 17120

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