



Aqua Pennsylvania, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

www.aquaamerica.com

**Via Electronic Filing**

April 7, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

RE: ***Rena Grannison v. Aqua Pennsylvania, Inc.***  
**PUC Docket No. C-2013-2398490**

Dear Secretary Chiavetta:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

Mary McFall Hopper  
Regulatory Counsel  
(610) 645-1170

cc: Ms. Rena Grannison  
Mediator Cynthia Lehmann, PaPUC