

April 5, 2014

Secretary
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

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2014 APR -7 PM 2: 38
PA P.U.C.
SECRETARY'S BUREAU

RE: Initial Decision for Docket: F-2013-2375491

Dear Secretary:

I wish to exercise to my right to submit comments (re: exceptions) to the Administrative Judges initial ruling. I respectfully as that the PUC reconsiders its decision regarding my case.

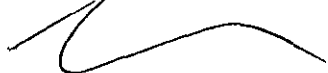
Under the discussion section, Para I: Payment agreement; I agree that I had a payment arrangement but disagree with the ruling of default. I paid the agreed upon amount but was not able to pay it by the requested date. I generally paid the bill a week or so later. I would also like to point out that my electric service have never been disconnected even though the PECO claims I defaulted on my arrangement. In addition, PECO was unreasonable and refused to grant me a payment date change although I repeatedly asked for one and explained how I was paid twice a month and my current bill structure. I assert that I only defaulted on my agreement because of PECO's inflexibility toward changing my payment date.

Further, In Para II: Alleged High Bill; I disagree with decision of the commission and assert that PECO did not properly advise me of the options regarding resolving my high bill concerns although I repeatedly called them about my bill and making payments. PECO always advised me to pay the requested amount or contact the commission to file a complaint. Further, it seems unfair the burden of proof to be placed on the consumer and not the utility company. It's even more unfair to dismiss the complaint because the utility company (PECO) says it cannot investigate the complaint because I no longer reside at address in question.

Finally, in Para III: Theft of Service; I disagree with the commission's decision of this too. Again, the burden of proof is placed solely on the consumer. I attempted to get a police report regarding this matter but could not because it was after the fact. I believe that PECO's current policies places an unfair/unreasonable burden on the consumer to prove.

To conclude, I ask the commission to reconsider its ruling and exercise its right to enter into a payment agreement between the consumer and PECO that fair to both parties. I assert that since PECO is the electric provider for this state, it would be mutually beneficial for both parties to enter into a binding agreement to resolve the disputed billing amounts amicably.

Sincerely,



Billy Wilburn

C: PUC
PECO
OSA

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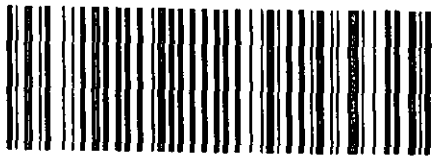
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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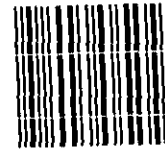
Mr. Billy Wilburn
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Pa. Public Utility Commission
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Harrisburg, PA 17120

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