



April 15th, 2014

Commonwealth of Pennsylvania
PA Public Utility Commission
Secretary of the Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg PA 17105-3265

RECEIVED

APR 15 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CC: Samuel Fisher

C-2014-2408578

Dear Ms. Chiavetta,

This letter confirms that the above referenced complaint has been settled between American Power & Gas of PA and Mr. Samuel Fisher.

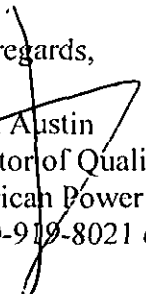
American Power & Gas refunded Mr. Fisher \$122.82. This refund is for charges on their 02/05/2014 through 03/06/2014 billing cycle.

Mr. Fisher was satisfied with our resolution. Please, also find attached an affidavit from Mr. Fisher regarding this matter.

At this point, we consider this case resolved.

If you have any questions or require further assistance, feel free to contact me directly.

Best regards,


Lucia Austin
Director of Quality Control
American Power & Gas
1-800-919-8021 ext. 431

March 27th, 2014

American Power & Gas
411 Cleveland St #299
Clearwater FL 33755

RECEIVED

APR 15 2014

Re: Samuel Fisher / C-2014-2408578

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Sir or Madam,


This letter confirms that American Power & Gas has resolved this complaint to my satisfaction.

American Power & Gas has refunded my electric PP&L accounts # 0023075023. The refund amount is \$122.82. This refund covers my electric charges from 02/05/2014 through 03/06/2014.

This complaint is settled.

This is True.


Samuel Fisher
2718 Woodrow Ave
Harrisburg, PA. 17112



Signature



Written Name



Date