

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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April 24, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

Re: Utility Workers of America
System Local 102
Robert T. Whalen
v.
West Penn Power Company
Docket No. C-2014-2404308

Dear Secretary Chiavetta:

Enclosed please find the Office of Consumer Advocate's Notice of Intervention and Public Statement in the above referenced proceeding.

Copies have served as indicated on the enclosed Certificate of Service.

Sincerely,

A handwritten signature in black ink that reads "Hobart J. Webster".

Hobart J. Webster
Assistant Consumer Advocate
PA Attorney I.D. # 314639

Enclosures

cc: Honorable Katrina Dunderdale
Certificate of Service

182285

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Utility Workers of America	:	
System Local 102	:	
Robert T. Whalen	:	C-2014-2404308
	:	
v.	:	
	:	
West Penn Power Company	:	

NOTICE OF INTERVENTION

Pursuant to 71 P.S. Sections 309-1, *et seq.*, and 52 Pa. Code Section 5.71(a)(1), the Office of Consumer Advocate hereby gives Notice of Intervention in the above-captioned proceeding. A copy of all correspondence and notices, documents, orders or other communications with respect to the above-captioned proceeding should be addressed to the following:

Aron J. Beatty
Assistant Consumer Advocate
PA Attorney I.D. No. 86625
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Hobart J. Webster
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Respectfully submitted,



Hobart J. Webster
Assistant Consumer Advocate
Pa. Attorney Id. No. 314639

Date: April 24, 2014

**PUBLIC STATEMENT OF THE
OFFICE OF CONSUMER ADVOCATE
PURSUANT TO 71 P.S. SECTION 309-4(e)**

Act 161 of the Pennsylvania General Assembly, 71 P.S. § 309-2, as enacted July 9, 1976, authorizes the Consumer Advocate to represent the interests of consumers before the Pennsylvania Public Utility Commission (Commission). In accordance with Act 161, and for the following reasons, the Consumer Advocate determined to file a Notice of Intervention in proceedings before the Commission filed by Robert T. Whalen against West Penn Power Company (West Penn) at Docket No. C-2014-2404308.

In his Formal Complaint, Mr. Whalen, along with the Utility Workers of America System Local 102, allege “serious, repeated, and apparently willful violations” of Commission regulations regarding the reading of residential meters by West Penn. Specifically, the Complainants allege that West Penn violates Commission regulations requiring a utility that bills consumers monthly to read residential meters at least once every two months, absent certain exceptions.

The Consumer Advocate has filed this Notice of Intervention with the Commission to ensure that West Penn adheres to reasonable meter reading and billing procedures as required by the Commission’s regulations. The Office of Consumer Advocate seeks to ensure that safe and reliable service is provided to all consumers at just and reasonable rates and in accordance with the consumer protections contained in the applicable statutes and regulations.

CERTIFICATE OF SERVICE

Utility Workers of America :
System Local 102 :
Robert T. Whalen : C-2014-2404308
 :
v. :
 :
West Penn Power Company :

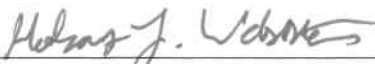
I hereby certify that I have this day served a true copy of the foregoing document, the Office of Consumer Advocate's Notice of Intervention and Public Statement, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 24th day of April 2014.

SERVICE BY E-MAIL & FIRST CLASS MAIL

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