



April 15th, 2014

Commonwealth of Pennsylvania
PA Public Utility Commission
Secretary of the Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg PA 17105-3265

Dear Ms. Chiavetta,

American Power & Gas respectfully request an additional 30 days to resolve the cases below.

We have contacted all customers below and sent them their refunds and certificates of satisfaction. We are now waiting for the customers to mail those back. That is why we need more time. I asked for 30 more days to allow enough time to all customers to get their paper work and send it back.

All cases listed below were due on 04/14/2014 at 4.30pm. I ask that we get an extension on these for 05/14/2014.

Joseph Zagursky C-2014-2410855

Matthew Todaro C-2014-2410848

Richard Smaltz C-2014-2409886

David Seace C-2014-2409875

Tim Scarborough C-2014-2408723

Conklin's Corner C-2014-2409678

Harry S and Terri Conklin C-2014-2409677

Stephen Cassel C-2014-2409511

Krystiyana Rutkowski C-2014-2409866

Juan Espinoza C-2014-2409728 & C-2014-2412341

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APR 15 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Joseph Graham C-2014-2407666

Tiffany Bowman C-2014-2409869

St John's Evangelical Church C-2014-2411104

Jesse Evans C-2014-2411118

John E Mason C-2014-2413777

If you have any questions or require further assistance, feel free to contact me directly.

Best regards,

Lucia Austin

Director of Quality Control

American Power & Gas

1-800-919-8021 ext. 431

00119

00200

FedEx Package
Express **US Airbill**

FedEx Tracking Number **8033 5436 9250**

SPH1

Form ID No. **0215**

Recipient's Copy

1 From [Redacted]
Date **4/15/14**

Sender's Name **LUCIA ALISHA** Phone **727 733-8700**

Company **AMERICAN POWER & GAS OF PA LLC**

Address **411 CLEVELAND ST # 299**

City **CLEARWATER** State **FL** ZIP **33755-4004**

2 Your Internal Billing Reference

3 To Recipient's Name **Kisermil Chiavetta** Phone **717 772-7777**

Company **PA Public Utility Commission**

Address **400 North St** **2nd fl**
We cannot deliver to P.O. boxes or P.O. ZIP codes. Dept./Floor/Suite/Room

Address **Commawatthe Krishna Building**
Use this line for the HOLD location address or for confirmation of your shipping address

City **Harrisburg** State **PA** ZIP **17120**

0109161390



8033 5436 9250

4 Express Package Service *To most locations.
NOTE: Service order has changed. Please select carefully. Packages up to 150 lbs. For packages over 150 lbs. use the FedEx Express Freight US Airbill.

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight
Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight
Next business afternoon. Saturday Delivery NOT available.

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning. Saturday Delivery NOT available.

5 Packaging *Declared value limit \$50

FedEx Envelope* FedEx

6 Special Handling and Delive

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx

No Signature Required
Package may be left without obtaining a signature for delivery.

Does this shipment contain dangerous goods?
One box must be checked.

No Yes Yes Yes
As per attached Shipper's Declaration. For SP

Dangerous goods (including dry ice) cannot be shipped in or placed in a FedEx Express Drop Box.

7 Payment Bill to:

Sender Account No. Section I will be billed Recipient

Total Packages Total Weight
1 0.05

*Our facility is licensed to US\$100 unless you declare a higher

4/16/2014 8:19:38 AM

TO: CHIAVETTA, R. PUC (CHIAVE)
Agency: PUC
Floor:
External Carrier: FEDEX



803354369250



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