

Tori L. Giesler  
(610) 921-6658  
tgiesler@firstenergycorp.com

610-929-3601

April 30, 2014

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**VIA UNITED PARCEL SERVICE**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17120

**Re: 2013 Annual Reliability Report – West Penn Power Company**

Dear Secretary Chiavetta:

L-00030161

Pursuant to 52 Pa. Code § 57.195(a) and (b), enclosed for filing are two copies of West Penn Power Company's 2013 Annual Reliability Report. Please date-stamp the additional copy and return it in the postage-paid envelope provided.

Please contact me if you have any questions.

Sincerely,



Tori L. Giesler

dln  
Enclosures

c: As Per Certificate of Service  
D. Gill – Bureau of Technical Utility Services  
D. Searforce – Bureau of Technical Utility Services



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PA PUBLIC UTILITY COMMISSION  
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## **2013 Annual Reliability Report**

**West Penn Power Company**

Pursuant to 52 Pa. Code § 57.195(a) and (b)

**2013 Annual Reliability Report  
West Penn Power Company  
Pursuant to 52 Pa. Code Chapter § 57.195(a) and (b)**

The following 2013 Annual Reliability Report (“Report”) is submitted to the Pennsylvania Public Utility Commission (“PaPUC” or “Commission”) on behalf of West Penn Power Company (“West Penn Power”).

*Section 57.195(b)(1)* An overall current assessment of the state of the system reliability in the EDC's service territory including a discussion of the EDC's current programs and procedures for providing reliable electric service.

*Current Assessment of the State of System Reliability*

West Penn Power's year end reliability results reflect the Company's ongoing commitment to operate the present system in a safe manner and to improve reliability for their customers. The Company has programs and processes in place to continually address and enhance system reliability. These programs include inspection and maintenance, such as overhead circuit, pole and capacitor inspections. West Penn Power also conducts worst performing circuit reviews, mainline hardware reviews, complete circuit coordination reviews, remote circuit monitoring, customers experiencing multiple interruption (CEMI) review and outage cause analysis trending.

In 2013, the Company instituted a danger tree program in addition to the Vegetation Management Program. The new program consists of removing or significantly reducing in height, diseased or damaged trees located outside the boundary of the right-of-way that may pose a threat to service reliability or the integrity of the line. West Penn Power also initiated zone 1 (substation to the first protective device) vegetation reviews to minimize the effects of identified danger trees on the system. Finally, a new formalized circuit lockout review program was implemented in 2013 to allow engineering to identify solutions to reduce future lockouts on circuits to improve circuit reliability.

West Penn Power's SAIDI was 14% better than the 12-month standard and CAIDI was 10% better than the 12-month standard. Further, CAIDI improved by 19% from 2012 to 2013. Weather events continue to impact circuit reliability and overall reliability performance. West Penn Power experienced 27 minor storm days in 2013 compared to the 4 year average of 23 storm days that occurred during the years 2010-2013. Specifically, the events occurring July 9-11 and November 1, 2013 resulted in a SAIFI impact of 0.17 and a SAIDI impact of 66 minutes.

**Reliability Results**

The table below, taken from the 4<sup>th</sup> Quarter 2013 Reliability Report, shows all reliability indices in 2013 were better than the Commission's 12-Month Standard (shown in **green**).

12-Mo Rolling	West Penn Power		
	Benchmark	12-Month Standard	12-Month Actual
SAIFI	1.05	1.26	<b>1.21</b>
CAIDI	170	204	<b>183</b>
SAIDI	179	257	<b>222</b>
Customers Served <sup>1</sup>	710,379		
Number of Sustained Interruptions	11,430		
Customers Affected	863,104		
Customer Minutes	157,751,725		

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<sup>1</sup> Represents the average number of customers served during the reporting period

Section 57.195(b)(2) *A description of each major event that occurred during the year being reported on, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted to avoid or minimize the impact of similar events in the future.*

**Major Events**

As defined in 52 Pa. Code § 57.192, a major event is determined to have occurred 1) where 10% of West Penn Power’s customers are out of service for five minutes or greater or 2) where an unscheduled interruption of electric service results from an action taken by West Penn Power to maintain the adequacy and security of the electrical system, including emergency load control, emergency switching and energy conservation procedures, affecting at least one customer. This annual report for 2013 is based on the exclusion of one major event as described in the second scenario above and is consistent with the major events reported in the second quarter report. The only major event for 2013 is as follows:

FirstEnergy Company	Customers Affected	Time and Duration of the Event		Cause of the Event	Commission Approval Status
West Penn Power	2,823	Duration	3 hours and 30 minutes	Transmission Outage	Approved August 21, 2013
		Start Date/Time	May 14, 2013 3:08 pm		
		End Date/Time	May 14, 2013 6:38 pm		

Section 57.195(b)(3) A table showing the actual values of each of the reliability indices (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for each of the preceding 3 calendar years. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer minutes interruptions, the number of customers affected and the minutes of interruption. If MAIFI values are provided, the number of customer momentary interruptions shall also be reported.

### Reliability Indices

For the purposes of this report, all reliability reporting is based upon the PaPUC's definitions for "major events" (outage data excluded as a result of major events).<sup>2</sup>

Historic 12-Month Rolling Reliability Indices				
	Index	2011	2012	2013
West Penn Power	SAIFI	1.40	1.07	1.21
	CAIDI	151	226	183
	SAIDI	211	241	221
	Customer Minutes	151,157,755	170,498,704	157,751,725
	Customers Affected	999,988	753,301	863,104
	Customers Served <sup>3</sup>	715,738	706,261	710,379

36-Month Rolling Year-End 2013	West Penn Power	
	36-Month Standard	36-Month Actual
SAIFI	1.16	1.23 <sup>4</sup>
CAIDI	187	187
SAIDI	217	225 <sup>4</sup>

<sup>2</sup> MAIFI values are not available

<sup>3</sup> Represents the average number of customers served during the reporting period

<sup>4</sup> West Penn Power's higher-than-normal SAIFI and SAIDI performance for the 36-month period is directly attributed to 24 minor storm days that occurred in 2011 contributing 0.53 to SAIFI and 121 minutes to SAIDI, two non-excludable storm events in 2012 including Derecho and Hurricane Sandy that contributed 0.15 to SAIFI and 85 minutes to SAIDI and 27 minor storm days that contributed 0.52 to SAIFI and 137 minutes to SAIDI in 2013.

*Section 57.195(b)(4) A breakdown and analysis of outage causes during the year being reported on, including the number and percentage of service outages, the number of customers interrupted, the customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.*

*Outages by Cause<sup>5</sup>*

Outages by Cause				
4th Quarter 2013 12-Month Rolling	West Penn Power			
Cause	Customer Minutes	Number of Sustained Interruptions	Customers Affected	% Based on Number of Outages
EQUIPMENT FAILURE	26,334,683	2,335	175,741	20.43%
UNKNOWN	16,443,556	1,856	106,987	16.24%
TREES OFF ROW-TREE	49,962,288	1,524	135,965	13.33%
FORCED OUTAGE	13,286,903	1,267	163,291	11.08%
LINE FAILURE	17,925,397	1,045	76,169	9.14%
ANIMAL	2,664,483	1022	28,191	8.94%
TREES/NOT PREVENTABLE	8,985,043	624	42,526	5.46%
VEHICLE	5,724,060	350	44,732	3.06%
TREES OFF ROW-LIMB	5,390,579	335	28,393	2.93%
TREES ON ROW	4,505,225	264	15,425	2.31%
TREES - SEC/SERVICE	218,306	212	521	1.85%
BIRD	471,053	209	4,304	1.83%
LIGHTNING	2,907,124	140	15,967	1.22%
HUMAN ERROR -NON-COMPANY	906,071	88	9,004	0.77%
UG DIG-UP	81,061	34	493	0.30%
HUMAN ERROR - COMPANY	274,849	25	6,472	0.22%
TREES/PREVENTABLE	72,508	18	413	0.16%
OBJECT CONTACT WITH LINE	61,986	15	205	0.13%
OVERLOAD	433,295	13	3,420	0.11%
VANDALISM	22,740	13	77	0.11%
CUSTOMER EQUIPMENT	133,940	12	155	0.10%
FIRE	35,003	9	148	0.08%
OTHER ELECTRIC UTILITY	683,771	6	3,178	0.05%
PREVIOUS LIGHTNING	137,787	4	798	0.03%
SWITCHING ERROR	16,516	4	205	0.03%
CONTAMINATION	1,425	2	9	0.02%
WIND	47,765	2	19	0.02%
ICE	118	1	1	0.01%
OTHER UTILITY-NON ELEC	24,190	1	295	0.01%
<b>Total</b>	<b>157,751,725</b>	<b>11,430</b>	<b>863,104</b>	<b>100.00%</b>

<sup>5</sup>In May 2013, new outage cause codes were added to help better categorize tree related outages. Definitions of these codes are as follows:  
 Trees On ROW - An outage caused by tree that has grown into or contacted a West Penn Power primary within the distribution clearing zone  
 Trees Off ROW-Tree - An outage caused by tree that has fallen into a West Penn Power primary outside the distribution clearing zone  
 Trees Off ROW-Limb - An outage caused by tree limb that has fallen into a West Penn Power primary outside the distribution clearing zone  
 Trees - Sec/Service - An outage caused by tree that has grown into or contacted a West Penn Power secondary or service.

## Proposed Solutions – West Penn Power

### Equipment Failure

West Penn Power addresses equipment failures using a three-prong approach. The first step is to conduct pole by pole reviews of main line hardware and correct any deficiencies found. The second step is a review of the entire overhead circuit, visiting all locations on a six-year cycle. And the third step is conducting an engineering review and root cause analysis of all distribution circuit lockouts. The number of equipment failures is mitigated through these programs and the follow up corrective actions. In addition, the *Engineering Department periodically conducts a multi-operation device review to identify causes and trends of equipment failures and other outage causes.* Engineering then plans accordingly to repair or replace facilities.

### Unknown

There are numerous events, which are typically transient in nature, that result in outages with an unknown cause. Procedures are in place for field personnel to investigate recurring outages on a specific sectionalizing device. Experience has shown that very few of the outage events classified as unknown are recurrent in nature. West Penn Power also introduced a root cause analysis process for all circuit lockouts that includes field patrols of all unknown outage causes.

### Trees Off ROW-Tree

West Penn Power's danger tree program consists of removing, or significantly reducing in height, dead, diseased or damaged trees located outside the boundary of the right-of-way that pose a threat to service reliability or the integrity of the line under any weather condition. In 2012, West Penn Power began a program targeting ash trees impacted by the Emerald Ash Borer. This has been an ongoing effort, continuing throughout 2013.

Submitted Pursuant to 52 Pa. Code § 57.195(a) and (b)

*Section 57.195(b)(5) A list of the major remedial efforts taken to date and planned for circuits that have been on the worst performing 5% of circuits list for a year or more.*

### *Worst Performing Circuits – Remedial Actions*

West Penn Power's Remedial Actions for its 5% Worst Performing Circuits are provided in Attachment A of this report.

Section 57.195(b)(6) A comparison of established transmission and distribution inspections and maintenance goals/objectives versus actual results achieved during the year being reported on. Explanations of any variances shall be included.

*T&D Inspection and Maintenance Program*

Inspection and Maintenance 2013		West Penn Power	
		Planned	Completed
<b>Forestry</b>	Transmission (Miles)	513.30	509.40 <sup>6</sup>
	Distribution (Miles)	4,482	4,482
<b>Transmission</b>	Aerial Patrols	2	2
	Groundline	0	0
<b>Substation</b>	General Inspections	5,070	5,070
	Transformers	405	547
	Breakers	210	485
	Relay Schemes	133	159
<b>Distribution</b>	Capacitors	1,332	1,332
	Poles	38,701	45,660
	Reclosers	3,799	3,799
	Radio-Controlled Switches	West Penn Power has no radio-controlled switches.	

General Note:  
Unless specified otherwise, all inspections are reported on a unit basis rather than on a location basis.

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<sup>6</sup> 3.9 miles were unable to be completed in 2013 due to restricted access resulting from flooding (1.39 miles) and 17 refusals (2.51 miles). 3.33 of the 3.9 miles have been completed in 2014 leaving .57 miles to be completed from 3 of the refusals.

*Section 57.195(b)(7) A comparison of budgeted versus actual transmission and distribution operation and maintenance expenses for the year being reported on in total and detailed by the EDC's own functional account code of FERC account code as available. Explanations of any variances shall be included.*

*Budgeted vs. Actual T&D Operation & Maintenance Expenditures*

West Penn Power					
T&D O&M (YTD December 2013) (\$)					
Category		YTD Actuals	YTD Budget	Variance %	Notes
<b>Transmission</b>					
560	Operation Supervision and Engineering	160	0	100%	1
561	Load Dispatching	577,986	2,918,008	-80%	2
562	Station Expenses	259,926	2,898,094	-91%	3
563	Overhead Lines Expenses	46,193	0	100%	4
565	Transmission of Electricity by Others	24,993,079	24,306,181	3%	
566	Miscellaneous Transmission Expenses	160,883	194,763	-17%	5
567	Rents	2,723	2,867	-5%	
568	Maintenance Supervision and Engineering	77,480	1,096,662	-93%	6
569	Maintenance of Structures	55,174	275,970	-80%	7
570	Maintenance of Station Equipment	1,681,526	(33,305)	-5149%	8
571	Maintenance of Overhead Lines	6,332,766	864,563	632%	9
572	Maintenance of Underground Lines	12,854	0	100%	10
575	Market Administration, Monitoring and Compliance Services	45,126	45,000	0%	
<b>Transmission Total</b>		<b>34,245,875</b>	<b>32,568,804</b>		
<b>Distribution</b>					
580	Operation Supervision and Engineering	679,859	433,774	57%	11
581	Load Dispatching	1,200,038	1,298,802	-8%	
582	Station Expenses	1,019,569	821,743	24%	12
583	Overhead Line Expenses	989,563	341,463	190%	13
584	Underground Line Expenses	1,027,062	870,000	18%	14
586	Meter Expenses	889,828	940,886	-5%	
588	Miscellaneous Distribution Expenses	9,715,406	6,848,491	42%	15
590	Maintenance Supervision and Engineering	381,060	554,657	-31%	16
592	Maintenance of Station Equipment	2,823,275	3,195,787	-12%	17
593	Maintenance of Overhead Lines	14,573,300	22,015,105	-34%	18
594	Maintenance of Underground Lines	929,578	795,209	17%	19
596	Maintenance of Street Lighting and Signal Systems	953,199	394,282	142%	20
597	Maintenance of Meters	1,405,578	1,397,314	1%	
598	Maintenance of Miscellaneous Distribution Plant	336,013	1,596,881	-79%	21
<b>Distribution Total</b>		<b>36,923,328</b>	<b>41,504,393</b>		
<b>West Penn Power Grand Total</b>		<b>71,169,203</b>	<b>74,073,197</b>		

<b>Variance Explanations (Variances 10% or greater):</b>	
1	Current budgeting practices do not budget directly to FERC accounts. FirstEnergy budgets to different cost collectors, which settle to FERC accounts. Actual settlements to these FERC accounts are relatively immaterial amounts.
2	Under budget due to labor required to perform the work being less than planned.
3	Under budget due to internal labor and fleet requirements for the work being less than anticipated.
4	Over budget due to service company costs for contractors related to the subtransmission reliability program being greater than planned.
5	Under budget due to labor requirements for the work being less than planned.
6	Under budget due to lower supervision and engineering costs than planned.
7	Under budget due to lower Information Technology (IT) costs than anticipated.
8	Over budget due to internal labor required to complete this work which was not budgeted to this FERC account.
9	Over budget due to vegetation management costs being greater than planned.
10	Over budget due to labor costs being greater than planned.
11	Over budget due to service company costs for labor contingency planning being greater than anticipated.
12	Over budget due to labor requirements for the work being greater than planned.
13	Over budget due to greater overhead line preventative maintenance than planned.
14	Over budget due to greater underground locating work .
15	Over budget due to company vehicle and contractor costs being greater than planned, partially offset by internal labor and materials being less than planned.
16	Under budget due to lower labor for distribution maintenance supervision and engineering than planned.
17	Under budget due to lower distribution maintenance of station equipment than planned.
18	Under budget due to lower storm and vegetation management contractor costs than planned.
19	Over budget due to higher than planned maintenance of underground cable than planned.
20	Over budget due to labor requirements for the work being greater than planned.
21	Under budget due to lower Information Technology (IT) billings than anticipated.

*Section 57.195(b)(8). A comparison of budgeted versus actual transmission and distribution operation and maintenance capital expenses for the year being reported on in total and detailed by the EDC's own functional account code or FERC account code as available. Explanations of any variances 10% or greater shall be included.*

**Budgeted vs. Actual T&D Capital Expenditures**

<b>West Penn Power</b>				
<b>T&amp;D Capital (YTD December 2013) (\$)</b>				
<b>Category</b>	<b>YTD Actuals</b>	<b>YTD Budget</b>	<b>Variance %</b>	<b>Notes</b>
Capacity	3,771,657	6,509,414	-42%	1
Condition	5,200,622	7,358,313	-29%	2
Facilities	646,705	173,124	274%	3
Forced	22,738,897	24,885,963	-9%	
Meter Related	2,190,501	1,949,692	12%	4
New Business	18,012,086	14,822,122	22%	5
Other	11,769,994	19,375,572	-39%	6
Reliability	3,562,605	14,282,823	-75%	7
Street Light	794,806	1,282,956	-38%	8
Tools and Equipment	3,186,457	3,611,308	-12%	9
Vegetation Management	30,969,293	25,987,100	19%	10
<b>West Penn Power Total</b>	<b>102,843,623</b>	<b>120,238,387</b>		

<b>Variance Explanations (Variances of 10% or greater):</b>	
1	Under budget due to timing differences in several construction projects.
2	Under budget due to unscheduled overhead and underground repairs and substation condition work being lower than budget.
3	Over budget due to more facilities work being performed than budgeted.
4	Over budget due to higher meter exchanges than budgeted.
5	Over budget due to new residential, commercial and industrial business being over budget.
6	Under budget due to lower overhead costs and lower transmission line corrective maintenance than budgeted, partially offset by building and facilities improvements higher than budget.
7	Under budget due to lower cost of reliability-related technology projects than budgeted and projects anticipated during the budgeting process which did not materialize, partially offset by higher than planned charges to a project addressing facilities clearances.
8	Under budget due to lower mercury vapor replacement charges than budgeted.
9	Under budget due to lower Information Technology (IT) project costs than budgeted.
10	Over budget due to both vegetation management planned-transmission and vegetation management planned-distribution costs being greater than planned.

Section 57.195(b)(9) *Quantified transmission and distribution inspection and maintenance goals/objectives for the current calendar year detailed by system area (that is, transmission, substation and distribution).*

*T&D Inspection & Maintenance Programs – 2014 Goals / Objectives*

<b>T&amp;D Inspection &amp; Maintenance Programs - 2014</b>	
<b>Program/Project</b>	<b>West Penn Power</b>
<b>Forestry</b>	
Transmission (Miles)	166.62
Distribution (Miles)	4,506
<b>Transmission</b>	
Aerial Patrols	2
Wood Pole Groundline	0
<b>Substation</b>	
General Inspections	5,880
Transformers	608
Breakers	501
Relay Schemes	160
<b>Distribution</b>	
Capacitors	1,310
Poles	54,900
Reclosers	3,789
Radio-Controlled Switches	West Penn Power has no radio-controlled switches.

Section 57.195(b)(10) Budgeted transmission and distribution operation and maintenance expenses for the current year in total and detailed by the EDC's own functional account code or FERC account code as available.

2014 T&D O&M Budget<sup>7</sup>

<b>West Penn Power</b>		
<b>T&amp;D O&amp;M - Annual 2014 (\$)</b>		
<b>Category</b>		<b>Annual Budget</b>
<b>Transmission</b>		
561	Load Dispatching	2,133,581
562	Station Expenses	1,913,851
565	Transmission of Electricity by Others	27,481,224
566	Miscellaneous Transmission Expenses	271,032
568	Maintenance Supervision and Engineering	417,316
569	Maintenance of Structures	227,646
570	Maintenance of Station Equipment	340,036
571	Maintenance of Overhead Lines	1,946,687
575	Market Administration, Monitoring and Compliance Services	23,360
<b>Transmission Total</b>		<b>34,754,735</b>
<b>Distribution</b>		
580	Operation Supervision and Engineering	453,940
581	Load Dispatching	1,074,225
582	Station Expenses	1,210,387
583	Overhead Line Expenses	1,364,428
584	Underground Line Expenses	974,363
586	Meter Expenses	754,590
588	Miscellaneous Distribution Expenses	8,521,377
590	Maintenance Supervision and Engineering	379,123
592	Maintenance of Station Equipment	3,665,101
593	Maintenance of Overhead Lines	15,032,288
594	Maintenance of Underground Lines	668,242
596	Maintenance of Street Lighting and Signal Systems	821,803
597	Maintenance of Meters	1,552,690
598	Maintenance of Miscellaneous Distribution Plant	1,272,025
<b>Distribution Total</b>		<b>37,744,583</b>
<b>West Penn Power Total</b>		<b>72,499,317</b>

<sup>7</sup> Budgets are subject to change

*Section 57.195(b)(11)* Budgeted transmission and distribution capital expenses for the current year in total and detailed by the EDC's own functional account code or FERC account code as available.

*2014 T&D Capital Budget<sup>8</sup>*

<b>West Penn Power T&amp;D Capital - 2014 (\$)</b>	
<b>Category</b>	<b>Annual Budget</b>
Capacity	15,490,510
Condition	8,056,231
Facilities	1,114,559
Forced	25,700,580
Meter Related	2,454,625
New Business	22,788,586
Other	21,130,494
Reliability	3,998,820
Street Light	665,577
Tools and Equipment	1,613,460
Vegetation Management	31,730,252
<b>West Penn Power Total</b>	<b>134,743,695</b>

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<sup>8</sup> Budgets are subject to change

*Section 57.195(b)(12) Significant changes, if any, to the transmission and distribution maintenance programs previously submitted to the Commission.*

### *Changes to T&D Maintenance Programs*

West Penn Power continues to review its inspection and maintenance practices to confirm that they are consistent with industry standards and that they support the achievement of the applicable Commission approved reliability benchmarks and standards. There were no significant revisions made to the inspection and maintenance practices in 2013.

ATTACHMENT A

Worst Performing Circuits – Remedial Actions

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West Penn Power				
Substation	Circuit	Remedial Action Planned or Taken	Status of Remedial Work Completed	Date Remedial Work Completed
Houston	Mcgovern	91% of the CMI was due to non-preventable trees.		
		Zone 1 danger tree work	Complete	Dec-12
		Follow up hardware corrections as a result of hardware review.	Complete	Jun-13
		Cycle tree trimming.	To be completed 2014	
Necessity	Ohiopyle	87% of the CMI was due to non-preventable trees.		
		Circuit reviewed for main line hardware issues.	Complete	Nov-12
		Mainline SAIFI hardware review completed.	Complete	Dec-13
		Cycle tree trimming.	To be completed 2014	

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**2013 Annual Reliability Report – West**           :  
**Penn Power Company**                                   :

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by first class mail, as follows:

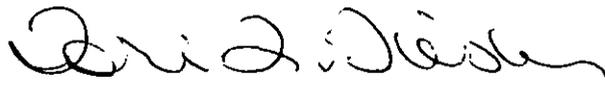
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300 North Second Street  
Harrisburg, PA 17101

Tanya McCloskey  
Office of Consumer Advocate  
555 Walnut Street – 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923

David Dulick  
Pennsylvania Rural Electric Association  
212 Locust Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17101

Scott Rubin  
Utility Workers Union of America  
333 Oak Lane  
Bloomsburg, PA 17815-2036

Dated: April 30, 2014



Tori L. Giesler  
Attorney No. 207742  
FirstEnergy Service Company  
2800 Pottsville Pike  
P.O. Box 16001  
Reading, Pennsylvania 19612-6001  
(610) 921-6203  
tgiesler@firstenergycorp.com

Counsel for West Penn Power Company

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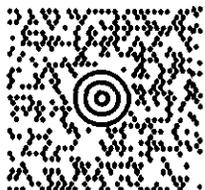
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