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May 19, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Shirley Surrec v. Columbia Gas of Pennsylvania, Inc.
Complaint Docket No. C-2014-2408741

Dear Ms. Chiavetta:

Enclosed is Columbia Gas of Pennsylvania, Inc.'s electronically filed Reply to Complainant's Exceptions to Initial Decision in the above-referenced Formal Complaint. A copy of the document has been served on the Complainants.

Sincerely,



Larry R. Crayne

cc: Shirley Surrec
525 N. 8th Street
Jeannette, PA 15644

ra-OSA@pa.gov

Commonwealth of Pennsylvania

Before the Pennsylvania Public Utility Commission

In the Matter of:

Shirley Surrec,
Complainant,

Complaint Docket
No. C-2014-2408741

VS.

Columbia Gas of Pa., Inc.
Respondent.

Reply to Exceptions to Initial Decision

AND NOW comes Respondent, Columbia Gas of Pa., Inc., (Columbia Gas), and replies to Exceptions filed by Complainant in the above proceeding. Complainant has filed a general exception to the Initial Decision by Administrative Law Judge David A. Salapa dated April 7, 2014. The Exceptions by Complainant are unnumbered, do not identify the findings of fact or conclusions of law to which the exceptions are taken and fail to cite relevant pages of the decision. Therefore, Columbia Gas cannot reply *seriatim* to the Exceptions, but instead will reply generally to the Exceptions.

Complainant's exceptions simply state that she does not agree with the ALJ's Initial Decision. She also states that Columbia Gas should be responsible "... even though they contract out others to do their work for them." As recognized by Judge Salapa, this situation is no different that the situation in Ottaviano v Philadelphia Gas Works, Docket No. C-20066357 Order entered September 22, 2006) involving a private contractual dispute between a customer and a utility regarding furnace repairs. Likewise, Complainant here has expressed dissatisfaction with weatherization work performed by Westmoreland County Weatherization Program, a non-jurisdictional entity performing non-jurisdictional work pursuant to Complainant's request and at no expense to Complainant. Therefore, if Complainant is dissatisfied and can prove the work was performed in a negligent and unworkmanlike manner, then Complaint has the responsibility to bring a civil action and prove that her beliefs are correct.

Wherefore, Columbia Gas requests Complainants' Exceptions be denied and the Commission affirm the Initial Decision of Administrative Law Judge Salapa denying the complaint.

Respectfully submitted,
Columbia Gas of Pa., Inc.

By:


Larry R. Crayne, Esq.

Certificate of Service

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the participant, listed below, in accordance with the requirements of Sec. 1.54 (relating to service by a participant).

Shirley Surrec
525 N. 8th Street
Jeannette, PA 15644

Dated this 19th day of May, 2014



Larry R. Crayne
238 Johnston Road
Pittsburgh, PA 15241

Counsel for
Columbia Gas of Pennsylvania, Inc.