

LEROY SCOTT
114 Richfield Rd
A#190
UD PA 19082

F-2013-2388439

EXCEPTION TO
ADMINISTRATIVE LAW JUDGE.
Decisions facts

RECEIVED
2014 MAY 23 AM 9:42
PA P.U.C.
SECRETARY'S BUREAU

SIR, MADAM.

My complain was about the unfair
bill pratic, the over charges
EXCEPTION TO FACTS
Decisions

EXC
(7) Leroy Scott show Peco unfair
bill pratic.

copy - Exh. (1)

EXC
(8) PECO TERMINATED SERVICES ON 11/23/09
ACN: 47149-59014 for past due bills
Peco Requested \$1600 final bill
services restored at 4125 Parrish.

EXC
(9) LEROY SCOTT was aware of a balance
\$266.94. But Peco wosent aware of previous
payments.

EXH (1)

(1)

EXC
(10) October services Activated with balance
of \$266.94 10/2012, expected payment plan for amount.

EXC
(11) I couldn't afford payment to
unfair billing

EXC
(12) Leroy Scott thought his hearing
was about the PECO bills from 5-10-11 -
September 25, 2013, Exception - November 2/2012 -
and September 25, 2013 all utility usages are
paid. Meter Tampering fee and late charges
or my complain. AT MY HEARING

EXC
(14) 66 PA C.S.A. §1405(b)

copy eth

(3)

Leroy Scott disputed the payment plan
balance, should be 266.94 plus unpaid
usages, excluded meter tampering, to be
pertinent regarding payment plan arrangement
length of time.

EXC
(15)

LEROY SCOTT Agreed on a payment arrangement
disagree on the amount to pay
it included meter tampering.

copy eth (4)

EXC
(16) Leroy Scott PECO services at
104 Richfield Rd transferred to
114 Richfield Rd to continued services.

ELC
(17)

Leroy Scott paid all utility usages with fair intent
Leroy Scott disagreed on the unfair bill arrangement and late charges

Exh.
copy (1)

BURDEN OF PROOF

Leroy Scott without
Representation and PECO Attorney
PUC HEARING

Leroy Scott
My burden of proof was that I disputed
meter tampering Due process

- ELECTRIC SERVICES
- 1/6/09 - 5-10-11 AT 4125 PARRISH ST
- disconnected 11-23-09. Due process
- AS PER PECO \$1600 restored services
- Leroy Scott requested TURN OFF 5-10-11
- 3/2012 Leroy Scott PAID \$150 on my account
- 3/2012 PECO never applied \$150 TO account #7149-
- #59014. Late charges increases with balance 352.41
- 7-2012 LEROY SCOTT Applied for services. Richtel 104
- Copy enclosed.

Name: LEROY SCOTT
Account Number: 55694-43040
Phone Number: 267-357-8068
Service Address: 104 RICHFIELD RD, COTT 106, UPPER DARBY

Billing Summary

Bill Date	09/06/2013
Thank you for your payment of \$76.64	
Returned item charge	\$20.00
Connection charge - standard	\$6.00
Reinstate bad debt - Service	\$590.19
Reinstate bad debt - Service	\$30.12
Reinstate bad debt - Service	\$320.78
Charges from previous bill	\$659.36
Late payment charge	\$178.40
Total Other Charges	\$1,804.85
Current Period Charges	
Gas	\$24.92
Electric	\$47.78
Total New Charges	\$72.70
Total Amount Due on 09/30/2013	\$1,877.55

usage paid

General Information

Next scheduled meter reading: **October 4, 2013**
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7

- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

IGS Energy, 6100 Emerald Parkway, Dublin, OH 43016, 888-995-0992
IGS Energy, PO Box 9060, Dublin, OH 43017, 888-993-0997

Message Center

New charges contain estimated total state taxes of \$1.76, including \$2.82 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your estimated gas price to compare for your rate class is \$0.5716 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

ETC (12) (13)

INFORMATION ABOUT YOUR BILL

Reading Your Meter: Actual Reading – Your meter is read each month by our automated meter reading system. Customer Reading – A reading you give us if we cannot read your meter. Estimated Reading – If we cannot read your meter, your monthly charges will be based on the average temperature and your past electric and gas use.

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Basic Charges: Charges, based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

CAP (Customer Assistance Program): Discounted rate for verified low-income customers. Call 1-800-774-7040 for more information.

Late Payment Charges: All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be subject to a finance charge of 2 percent per month. (1.5 percent for rates GS and R)

Demand Information (Commercial Customers Only)

- Registered Peak Demand: Maximum rate for highest half hour of energy use for each billing period. It is measured in kilowatts (kW) and averaged during a 30-minute period.

Check Clearing Notification: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

ELECTRIC AND GAS TERMS USED IN YOUR BILL

Administrative Charge: Charges to reimburse utilities for the costs associated with buying electricity for customers.

Ancillary Charge: Charges to reimburse utilities for the cost associated with operating the system that moves energy from generating stations to PECO's system for delivery to its customers.

Balancing Service Charge: Charge for fixed and variable storage costs for each Ccf of gas delivered.

Billing Demand (kW): The calculated or measured rate of energy usage supplied after any required adjustments such as for minimums or power factor.

Ccf - Hundred Cubic Feet: Unit of measure for the gas you use. One Ccf is the amount of gas used to run an average size house heater nonstop for one hour.

Customer Charges: Monthly basic electric and/or gas charge covering the costs of billing, meter reading, equipment, and maintenance.

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Distribution Charges: Charges to cover the costs associated with delivering electricity and natural gas to customers.

Energy Efficiency Charge: Charges to reimburse utilities for the costs associated with energy efficiency and conservation programs as required by Pennsylvania's Act 129.

Gas Cost Adjustment (GCA): Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase natural gas for customers.

Generation Charges: Charges to reimburse utilities for the costs to purchase electricity for customers. These charges are passed along to customers at the exact price PECO pays, with no markup. If the generation service is from an electric generation supplier, it is competitively priced and is not regulated by the Public Utility Commission.

Kilowatt Hour (kWh): Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

Lumen: Unit of measurement of the quantity of light.

Natural Gas Supply Charges: Charges to reimburse utilities for the costs to purchase natural gas for customers. These charges are passed along to customers at the exact price PECO pays, with no mark up.

Peak Load Contribution: A customer's contribution to PECO's peak load at the time of highest demand from the previous summer.

PECO Smart A/C Saver – Credit: A credit for participation in the PECO Smart A/C Saver program to reduce your energy use.

Price to Compare (electric): The price used to evaluate offers from competitive electric generation suppliers. The Price to Compare includes generation, transmission and alternative energy charges. This is the amount you will be charged by PECO if you do not shop with a competitive electric generation supplier.

Price to Compare (gas): The price used to evaluate offers from competitive natural gas suppliers. The Price to Compare includes your Natural Gas Supply charges. This is the amount you will be charged by PECO if you do not shop with a competitive natural gas supplier.

Power Factor: An adjustment applied for inefficient use of power. Percentage of correction applied to the registered/measured demand (kW) to reflect the correct billing demand.

Purchased Generation Adj.: Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase electricity for default service customers.

Service Location Distribution Charge: A charge to receive service at a particular Service Location, which shall comprise each lighting installation and must be separately connected to a delivery point on the Company's secondary circuit.

State Gross Receipts Tax: State tax on electric utilities. This is included in PECO's basic charges.

State Tax Adjustment: Either a credit or charge reflecting certain changes in state taxes. It may include part of the State Gross Receipts Tax.

Transmission Charges: Charges to move electricity from generating stations to PECO's electric delivery system. The Federal Energy Regulatory Commission regulates transmission prices and services.

Working Capital Charge: Charge to compensate PECO for costs incurred during the period when service was provided to its default service customers and when payment was received.



Name: LEROY SCOTT
Account Number: 06191-52126
 Phone Number: 610-931-8645
 Service Address: 114 RICHFIELD RD, COTT 190, UPPER DARBY

Billing Summary

Bill Date		11/04/2013
Charges from previous bill		\$18.57
Total Other Charges		\$18.57
<i>PAID</i>		
Current Period Charges		
Gas		\$30.05
Electric		\$49.06
Total New Charges		\$79.11
Total Amount Due on 11/26/2013		\$97.68

General Information

Next scheduled meter reading: **December 5, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$3.69, including \$2.89 for State Gross Receipts Tax.

Your electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your gas price to compare for your rate class is \$0.5716 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

*EXCEPTION
 (12)(13)*

INFORMATION ABOUT YOUR BILL

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Meter Reading Schedule: Your monthly meter reading is scheduled through our automated system. Your scheduled meter reading date is shown on your bill.

Employee Identification: All PECO employees carry a special picture identification card. You may ask to see it.

Rate Schedule: A listing of all of our rates can be found on our website at www.peco.com, in our business office, or by calling 1-800-494-4000.

Basic Charges: Charges, based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

CAP (Customer Assistance Program): Discounted rate for verified low-income customers. Call 1-800-774-7040 for more information.

Late Payment Charges: All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be subject to a finance charge of 2 percent per month. (1.5 percent for rates GS and R)

Demand Information (Commercial Customers Only)

- Registered Peak Demand: Maximum rate for highest half hour of energy use for each billing period. It is measured in kilowatts (kW) and averaged during a 30-minute period.

Check Clearing Notification: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

ELECTRIC AND GAS TERMS USED IN YOUR BILL

Administrative Charge: Charges to reimburse utilities for the costs associated with buying electricity for customers.

Ancillary Charge: Charges to reimburse utilities for the cost associated with operating the system that moves energy from generating stations to PECO's system for delivery to its customers.

Balancing Service Charge: Charge for fixed and variable storage costs for each Ccf of gas delivered.

Billing Demand (kW): The calculated or measured rate of energy usage supplied after any required adjustments such as for minimums or power factor.

Ccf - Hundred Cubic Feet: Unit of measure for the gas you use. One Ccf is the amount of gas used to run an average size house heater nonstop for one hour.

Customer Charges: Monthly basic electric and/or gas charge covering the costs of billing, meter reading, equipment, and maintenance. Customers with multiple meters will have multiple customer charges on their bill.

Distribution Charges: Charges to cover the costs associated with delivering electricity and natural gas to customers.

Energy Efficiency Charge: To reimburse utilities for the costs associated with energy efficiency and conservation programs as required by Pennsylvania's Act 129.

Gas Cost Adjustment (GCA): Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase natural gas for customers.

Generation Charges: Charges to reimburse utilities for the costs to purchase electricity for customers. These charges are passed along to customers at the exact price PECO pays, with no markup. If the generation service is from an electric generation supplier, it is competitively priced and is not regulated by the Public Utility Commission.

Kilowatt Hour (kWh): Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

Lumen: Unit of measurement of the quantity of light.

Natural Gas Supply Charges: Charges to reimburse utilities for the costs to purchase natural gas for customers. These charges are passed along to customers at the exact price PECO pays, with no mark up.

Peak Load Contribution: A customer's contribution to PECO's peak load at the time of highest demand from the previous summer.

PECO Smart A/C Saver – Credit: A credit for participation in the PECO Smart A/C Saver program to reduce your energy use.

Price to Compare (PTC): The price used to evaluate offers from competitive suppliers.

Power Factor: An adjustment applied for inefficient use of power. Percentage of correction applied to the registered/measured demand (kW) to reflect the correct billing demand.

Purchased Generation Adj.: Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase electricity for default service customers.

Service Location Distribution Charge: A charge to receive service at a particular Service Location, which shall comprise each lighting installation and must be separately connected to a delivery point on the Company's secondary circuit.

State Gross Receipts Tax: State tax on electric utilities. This is included in PECO's basic charges.

State Tax Adjustment: Either a credit or charge reflecting certain changes in state taxes. It may include part of the State Gross Receipts Tax.

Transmission Charges: Charges to move electricity from generating stations to PECO's electric delivery system. The Federal Energy Regulatory Commission regulates transmission prices and services.

Working Capital Charge: Charge to compensate PECO for costs incurred during the period when service was provided to its default service customers and when payment was received.



Name: LEROY SCOTT
 Account Number: 55694-43040
 Phone Number: 267-357-8068
 Service Address: 104 RICHFIELD RD, COTT 106, UPPER DARBY

Billing Summary

Bill Date		03/11/2013
Special payment agreement		\$59.24
Special payment agreement		\$59.24
Special payment agreement		\$59.24
Charges from previous bill		\$153.93
Late payment charge		\$4.98
Total Other Charges		\$336.63
Current Period Charges		
Gas		\$80.50
Electric		\$56.66
Total New Charges		\$137.16
Total Amount Due on 04/02/2013		\$473.79

Utility usages paid unfair Meter tampering included

General Information

Next scheduled meter reading: **April 8, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

Message Center

New charges contain estimated total state taxes of \$5.02, including \$3.34 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0869 per kWh.
 Your **Total Account Balance of \$1,717.84** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Special Payment Agreement

Current Payment Plan Amount	\$59.24
Payment Plan Balance	\$1,244.05
Number of Remaining Payments	21

(2)

EXCEPTION (12) (13)

INFORMATION ABOUT YOUR BILL

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Employee Identification: All PECO employees carry a special picture identification card. You may ask to see it.

Rate Schedule: A listing of all of our rates can be found on our website at www.peco.com, in our business office, or by calling 1-800-494-4000.

Basic Charges: Charges, based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

CAP (Customer Assistance Program): Discounted rate for verified low-income customers. Call 1-800-774-7040 for more information.

Late Payment Charges: All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be subject to a finance charge of 2 percent per month. (1.5 percent for rates GS and R)

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Kilowatt Hour (kWh): Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

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 Account Number: 55694-43040
 Phone Number: 267-357-8068
 Service Address: 104 RICHFIELD RD, COTT 106, UPPER DARBY

Burde of Proof

Billing Summary

Bill Date	09/25/2013
Returned item charge	\$20.00
Connection charge - standard	\$6.00
Reinstate bad debt - Service	\$590.19
Reinstate bad debt - Service	\$30.12
Reinstate bad debt - Service	\$320.78
Charges from previous bill	\$732.06
Late payment charge	\$178.40
Total Other Charges	\$1,877.55
Current Period Charges	
Gas	\$16.19
Electric	\$26.49
Total New Charges	\$42.68
Total Amount Due on 10/17/2013	\$1,920.23

Please Exclude
Meter Tampering included
disputed balance of pay agreement
utility usage paid

General Information

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*** Final Bill ***

Late payment charges will continue until bill is paid.

EXC (13) - (12)

INFORMATION ABOUT YOUR BILL

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Power Factor: An adjustment applied for inefficient use of power. Percentage of correction applied to the registered/measured demand (kW) to reflect the correct billing demand.

Purchased Generation Adj.: Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase electricity for default service customers.

Service Location Distribution Charge: A charge to receive service at a particular Service Location, which shall comprise each lighting installation and must be separately connected to a delivery point on the Company's secondary circuit.

State Gross Receipts Tax: State tax on electric utilities. This is included in PECO's basic charges.

State Tax Adjustment: Either a credit or charge reflecting certain changes in state taxes. It may include part of the State Gross Receipts Tax.

Transmission Charges: Charges to move electricity from generating stations to PECO's electric delivery system. The Federal Energy Regulatory Commission regulates transmission prices and services.

Working Capital Charge: Charge to compensate PECO for costs incurred during the period when service was provided to its default service customers and when payment was received.



Name: LEROY SCOTT
 Account Number: 06191-52126
 Phone Number: 610-931-8645
 Service Address: 114 RICHFIELD RD, COTT 190, UPPER DARBY

Billing Summary

Bill Date		05/07/2014
Thank you for your payment of \$144.18		
Returned item charge		\$20.00
Connection charge - standard		\$6.00
Reinstate bad debt - Service		\$577.63
EPI Voided Transfer		\$13.55
EPI Voided Transfer		\$21.06
EPI Voided Transfer		\$23.79
EPI Voided Transfer		\$25.06
EPI Voided Transfer		\$25.06
EPI Voided Transfer		\$26.13
EPI Voided Transfer		\$37.93
EPI Voided Transfer		\$5.19
EPI Voided Transfer		\$7.14
EPI Voided Transfer		\$7.79
EPI Voided Transfer		\$8.44
EPI Voided Transfer		\$9.09
EPI Voided Transfer		\$9.09
EPI Voided Transfer		\$31.15
Reinstate bad debt - Service		\$320.78
Charges from previous bill		\$88.73
Transfer service 104 RICHFIELD RD DARBY	UPPER	\$524.27
Late payment charge		\$180.32
Total Other Charges		\$1,968.20

*INTimedation
and
billing*

\$94 Paid

INFORMATION ABOUT YOUR BILL

Reading Your Meter: Actual Reading – Your meter is read each month by our automated meter reading system. Customer Reading – A reading you give us if we cannot read your meter. Estimated Reading – If we cannot read your meter, your monthly charges will be based on the average temperature and your past electric and gas use.

Meter Reading Schedule: Your monthly meter reading is scheduled through our automated system. Your scheduled meter reading date is shown on your bill.

Employee Identification: All PECO employees and contractors carry a special picture identification card. You may ask to see it. If the employee or contractor cannot provide this identification, you are encouraged to contact PECO immediately at 1-800-494-4000 to report the situation. If you have any concerns for your safety or well-being, contact 9-1-1 immediately.

Rate Schedule: A listing of all of our rates can be found on our website at peco.com, in our business office, or by calling 1-800-494-4000.

Basic Charges: Charges, based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

CAP (Customer Assistance Program): Discounted rate for verified low-income customers. Please visit peco.com/help or call 1-800-774-7040 for more information.

Late Payment Charges: All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be subject to a finance charge of 2 percent per month. (1.5 percent for rates GS and R)

Demand Information (Commercial Customers Only)

- Registered Peak Demand: Maximum rate for highest half hour of energy use for each billing period. It is measured in kilowatts (kW) and averaged during a 30-minute period.

Check Clearing Notification: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

ELECTRIC AND GAS TERMS USED IN YOUR BILL

Administrative Charge: Charges to reimburse utilities for the costs associated with buying electricity for customers.

Ancillary Charge: Charges to reimburse utilities for the cost associated with operating the system that moves energy from generating stations to PECO's system for delivery to its customers.

Balancing Service Charge: Charge for fixed and variable storage costs for each Ccf of gas delivered.

Billing Demand (kW): The calculated or measured rate of energy usage supplied after any required adjustments such as for minimums or power factor.

Ccf - Hundred Cubic Feet: Unit of measure for the gas you use. One Ccf is the amount of gas used to run an average size house heater nonstop for one hour.

Customer Charges: Monthly basic electric and/or gas charge covering the costs of billing, meter reading, equipment, and maintenance. Customers with multiple meters will have multiple customer charges on their bill.

Distribution Charges: Charges to cover the costs associated with delivering electricity and natural gas to customers.

Energy Efficiency Charge: To reimburse utilities for the costs associated with energy efficiency and conservation programs as required by Pennsylvania's Act 129.

Gas Cost Adjustment (GCA): Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase natural gas for customers.

Generation Charges: Charges to reimburse utilities for the costs to purchase electricity for customers. These charges are passed along to customers at the exact price PECO pays, with no markup. If the generation service is from an electric generation supplier, it is competitively priced and is not regulated by the Public Utility Commission.

Kilowatt Hour (kWh): Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

Lumen: Unit of measurement of the quantity of light.

Natural Gas Supply Charges: Charges to reimburse utilities for the costs to purchase natural gas for customers. These charges are passed along to customers at the exact price PECO pays, with no mark up.

Peak Load Contribution: A customer's contribution to PECO's peak load at the time of highest demand from the previous summer.

PECO Smart A/C Saver – Credit: A credit for participation in the PECO Smart A/C Saver program to reduce your energy use.

Power Factor: An adjustment applied for inefficient use of power. Percentage of correction applied to the registered/measured demand (kW) to reflect the correct billing demand.

Price to Compare (PTC): The price used to evaluate offers from competitive suppliers.

Purchased Generation Adj.: Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase electricity for default service customers.

Service Location Distribution Charge: A charge to receive service at a particular Service Location, which shall comprise each lighting installation and must be separately connected to a delivery point on the Company's secondary circuit.

State Gross Receipts Tax: State tax on electric utilities. This is included in PECO's basic charges.

State Tax Adjustment: Either a credit or charge reflecting certain changes in state taxes. It may include part of the State Gross Receipts Tax.

Transmission Charges: Charges to move electricity from generating stations to PECO's electric delivery system. The Federal Energy Regulatory Commission regulates transmission prices and services.

Working Capital Charge: Charge to compensate PECO for costs incurred during the period when service was provided to its default service customers and when payment was received.



Leroy Scott
114 Richfield Rd
Cott 190
Upper Darby, PA 19082
Account #06191-52126

Tolerance
Exclude
Meter Tampering
No Due Process
Rooftop

October 22, 2013

RE: 104 Richfield Rd, Upper Darby #55694-43040
4125 Parrish St, Philadelphia #47149-59014

Dear Mr. Scott:

This is a follow up to our telephone conversation on 10/21/13 regarding your Formal PUC complaint filed with Public Utility Commission at Docket #F-2013-2388439. The following information may resolve your complaint.

- You dispute the final account balance at 104 Richfield Rd and the \$920.00 tampering investigation fee that was applied to 4125 Parrish St when the account closed in May 2011.
- You requested service at 4125 Parrish Street effective 1/16/09.
- The electric service was terminated on 11/10/09 for past due charges of \$1,532.85.
- Company discovered meter tampering conditions at 4125 Parrish Street on 11/23/09. The \$920.00 tampering investigation fee was not applied timely to your account (May 2011), but it was a valid charge per the PA Tariff noted below:
 - *PA Tariff Section 10.4: In the event of the Company's meters or other property being tampered or interfered with, the customer being supplied through such equipment shall pay the amount which the Company may estimate is due for service used but not registered on the Company's meter, and for any repairs or replacements required, as well as for costs of inspections, investigations, and protective installations.*
- The final bill for 4125 Parrish Street in the amount of \$1,245.05 issued in May 2011 included this charge. (See PG 1).
- Page 2 shows the account balance of \$266.94 in April 2011 before the final bill was issued.
- In March 2012, you disputed being responsible for the \$920.00 tampering fee and was advised the undisputed balance was \$352.41. Company investigated your concerns and issued a response 3/30/12 (See Pg 3).
- On July 13, 2012 you requested service at 104 Richfield Rd , Upper Darby and was informed the former address balance now was \$1,286.91 due to late fees being assessed per PUC regulation Chapter 56.22:
 - *(a) Every public utility subject to this chapter is prohibited from levying or assessing a late charge or penalty on any overdue public utility bill, as defined in § 56.21 (relating to payment), in an amount which exceeds 1.5% interest per month on the*

overdue balance of the bill. These charges are to be calculated on the overdue portions of the bill only. The interest rate, when annualized, may not exceed 18% simple interest per annum.

- You acquired service at 104 Richfield Rd, Cott 106 effective 10/12/12.
- The initial bill was issued 11/2/12 and included the balance of the debt from 4125 Parrish St minus the \$150.00 payment that was misapplied to another ratepayer's account for a transferred debt of \$1,307.57. (Refer to Pg 4.)
- The total amount of late fees assessed on the former address debt was \$176.08 .
- On 12/26/12, after a billing investigation, you accepted a payment agreement on account balance \$1,421.77 to be paid at \$59.24 installments in addition to monthly charges.
 - *Payment agreement—An agreement in which a customer or applicant who admits liability for billed service is permitted to amortize or pay the unpaid balance of the account in one or more payments.*
- You requested service discontinued at 104 Richfield Rd effective 9/23/13. According to Company records six (6) valid payments posted to the account. If there are payments not posted, you must submit proof of payment for a proper investigation. (Refer to Account Activity Statement)
- You disputed the \$920 fee with the Company and the PUC , but it was deemed to be properly requested and continued to appear on the monthly statements. The charge was subjected to late fees although you did not agree with the decisions rendered.
- Total gas and electric usage charges at 104 Richfield Rd from 10/12/12 to 9/23/13 were \$1,095.33 minus \$563.27 in payments = \$531.96 in unpaid usage charges.

\$920.00 tampering fee
\$176.08 late fees (former debt) \
\$2.32 late fees (104 Richfield Rd)
\$531.96 unpaid usage charges (104 Richfield Rd)
\$20.00 returned item fee
\$ 6.00 new account customer charge
\$263.87 unpaid usage charges bal (4125 Parrish St)
\$1,920.03 (final bill amount requested- Pg 5)

Proof

****The \$42.68 payment made 10/14/13 reduced this former debt to \$1,877.55 and will be transferred to your new account at 114 Richfield r, Cott 190 upon closing of the complaint.**

- In an effort to resolve your complaint, the company is willing to waive the \$920 tampering fee due to the untimely application to your account and 50% of the associated late fees (\$88.04). Acceptance of this offer will reduce the outstanding debt to \$869.51. Company will be willing to grant a 24 month agreement on this balance once transferred to your new account.

I can be reached at (215) 841-5915 daily until 3:00 p.m.

Cordially,

Reneé Tarpley, MSM
SR Regulatory Assessor

Exclude
METER TAMPERING
No Due process
Tolerance

PECO

As of 12/28/09, account balance = \$0.00							
4125 Parrish Street							
	Elec	Gas (N/A)	Late Fees	Payments			
	Revenue/mthly						
01/27/10	\$110.58						
02/24/10	\$108.92			02/15/10	\$100.76		
03/25/10	\$83.07		\$1.63			Calculation	
04/25/10	\$133.21		\$1.25	04/22/10	\$109.00	\$2,324.44	Usage Charges
05/24/10	\$105.17		\$1.99	05/11/10	\$85.00	\$33.83	Late fees
06/23/10	\$139.66		\$0.81	06/07/10	\$50.00		
07/25/10	\$209.94		\$2.90	06/08/10	\$135.00	\$2,358.27	Sub Total
08/23/10	\$159.10		\$3.85	07/29/10	\$100.00		
09/23/10	\$128.04		\$4.78	07/30/10	\$100.00		
10/22/10	\$106.71		\$4.45	08/19/10	\$50.00	\$1,943.40	Payments
11/22/10	\$135.13		\$2.08	09/10/10	\$100.00		
12/27/10	\$190.64			10/04/10	\$150.00		
01/27/11	\$196.87		\$2.86	11/05/10	\$173.00		
02/25/11	\$167.29		\$2.96	11/16/10	\$100.00		
03/28/11	\$159.19		\$2.52	01/04/11	\$100.00		
04/26/11	\$139.56		\$1.75	01/21/11	\$100.00		
05/10/11	\$51.36			02/21/11	\$190.64		
				03/22/11	\$100.00		
				03/28/11	\$100.00		
				04/14/11	\$150.00		
				04/20/11	\$150.00		
Total	\$2,324.44		\$33.83		\$1,943.40	\$414.87	Ending balance

NOTE: ACCOUNT WAS ON BUDGET BILLING. THE ENDING BALANCE (\$414.87) IS PRIOR TO THE \$920.00 TAMPERING INVESTIGATION FEE AND ADDITIONAL LATE FEES BEING APPLIED TO THE BILL ISSUED 5/10/11 (FINAL BILL = \$1245.05)
 ON 3/5/12, THE ACCOUNT BALANCE HAD INCREASED TO \$1286.21 DUE TO ADDITIONAL LATE FEES.
 7/30/2010 & 3/28/11 Payments returned as invalid

PECO
 EXCEPTION
 (5)
 Wilson/Scott

See copy
E4H (2)

Page 2

Name: LEROY SCOTT
 Service Address: 4125 PARRISH ST, PHILADELPHIA
 Phone Number: 267-736-6694
 Account Number: 47149-59014
 Issue Date: 12/28/2009

Other Basic Charges

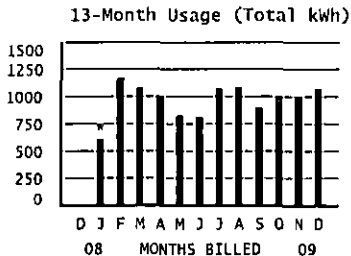
Thank you for your payment of \$1,600.00
 Overpayment \$-112.61
 Your remaining excess credit is \$9.82
 Total other charges \$-112.61
 Total amount due \$0.00

Message Center

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.
 New charges contain estimated total state taxes of \$7.57, including \$6.06 for State Gross Receipts Tax. PECO's new charges contain \$15.83 Intangible Transition Charges.
 Credit balance on this bill will be applied to your next standard bill.

Your Usage Profile

Electric Residential Service CAP Opt D



Month Billed	Avg Daily Usage	Avg Daily Temp
Current Month	30.6	40
Last Month	32.1	54
Last Year	0.0	0
Avg kWh per Month		971
Total Annual kWh Usage		11654

* Non-regular billing period

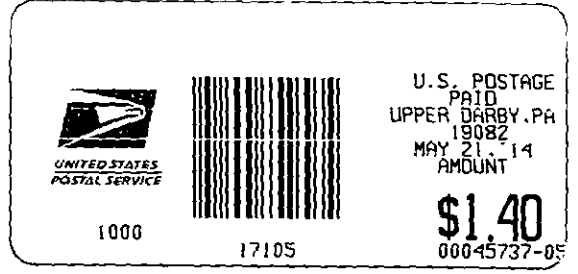
Shaw

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Ed

LEROY SCOTT
114 Rich Hill Rd
UD PA19082

RECEIVED
2014 MAY 23 AM 9:42
PA.P.U.C.
SECRETARY'S BUREAU



~~SECRETARY~~
~~Public Utility Commission~~
~~Po Box 3265~~
~~HARRISBURG PA 17105-3265~~