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2014 JUN 20 AM 10:55

PA P.U.C.  
SECRETARY'S BUREAU

To Secretary of the Commission

### Exceptions

Joann Brower vs PECO Energy Co.

Pocket #  
C-2014-2400862

To: The Secretary of the Commission,

Dear Sir or Madam, I AM writing to you to voice my exception from my hearing of the above for mention hearing. I Joann Brower of 200 W. 22nd Street Chester PA 19013. I had a telephone hearing on March 14, 2014. With all due respect, I didn't like a hearing where I couldn't see the people that I was talking to. But I had to go along with it.

First of all, just a brief statement before I get to my Exceptions I would like to thank the Admenstrative Law Judge first, because he afforded me a hearing, and out of the hearing; Although he stated that my case wasn't proven. The fact of the matter is my case and my original request was met. When I first ASKED PECO to view my billing usage. They didn't really do anything for me. It took months and a lot of stalling from those techenions, they sent to my house; only to do some fast checking of my

electrical system. It didn't prove to show nothing, this checking of my system, didn't tell me why my billing was going from 117 to 157 to 253 and FINALLY 311.00. I wasn't doing anything different. These technicians said they checked things in my house that they did. Everybody took their word. But if their word was good, why did it take them so long. To send their reports to the High Bill Department. This is after several request. Also they said, I had appliances in my home that I didn't have and wasn't using. So they could justify the billing.

I also asked why do I have (2) meters? When no one else on my block or in my neighborhood has (2) meters. I was told they only put in (2) meters for duplexes, not for single houses. PECO nor my landlord helped me with this problem. The problem is still there. The thanks come in, because this hearing made PECO adjust my billing. PECO said I was using 4,000 3,500-2,500 kilo watts. In the winter years of 2010, 2011, 2012 not so. They just wanted to justify my billing being high. They also said, they saw a dish washer and they saw space heaters, a dish washer, and other

Appliances I don't have. They never left my basement and dining room. They told many lies. The winter of 2012 and 2013 was not as cold as the record winter of 2014. Why wasn't my bill high in 2014. I don't have any type of space heater then, and I don't have any now! Please see and review the ENCLOSURES!

There ARE TO MANY FLUCTUATIONS GOING BACK AND FORTH FROM ONE YEAR TO THE NEXT YEAR. THIS BACK AND FORTH REPORTING, IS NOT RIGHT FOR A PERSON WHO IS NOT doing it. How CAN THIS BE RIGHT, FOR A PERSON IN A HOUSE, ALONE LIVING IN A ROOM AND STAYING IN THAT ROOM MOST OF THE DAY AND USING ~~NO~~ NO APPLIANCES, BUT THE MINIMUM ELECTRIC. THIS IS JUST A BAD REPORTING ON THE ELECTRIC CO. SYSTEM AND NO ONE IS CHECKING THAT SYSTEM, NOR IS CONCERN ABOUT HOW OR WHO IS CAUSING THIS TO HAPPEN! They DO MAKE MISTAKE TOO, DON'T THEY? \*SEE ENCLOSURES  
1 THUR 4

I CAN PAY \$35<sup>00</sup> TO \$50<sup>00</sup> A MONTH IN ADDITION TO MY BILL EACH MONTH. PLEASE CONSIDER MY EXCEPTIONS. THANK YOU

\* SEE ENCLOSURES  
1 THUR 4

X Joann Brower 6/17/14

200 W. 22 St Chester PA 19013-484-841-3214

Acct # 92523-60016

Docket # C-2014-2400862

## My Exceptions

I'm a disable woman on a fixed income. I can't afford to pay no more than \$35.00 to \$50.00 more each month. All this time, all I was asking for was what I have now. I was asking for a fair reading of my meter. And help with finding out why I have (2) meters on my electric bill. The landlord wouldn't even tell me why these (2) meters are on my house, do I need (2) meters. Is one electric meter not enough? I had these (2) meters for 8 years, And I know my Landlord is responsible for one of them. So what do I do? Who can help me with this problem, if not the electric company? They don't want to do their jobs.

X Joann Brower 6/17/14

200 W. 22 St Chester PA 19013 484-841-3214

Acct# 92523-60016 Docket# C-2014-2400862

P.S THE PROFF OF MY CASE IS  
IN THE updated adjusted Billing!  
So EVERYTHING I SAID AND TOLD THEM  
WAS CORRECTED. So Why Not Correct?  
The Bill! Also why such a high Bill?

Name: JOANN BROWER  
 Account Number: 92523-60016  
 Phone Number: 484-841-3214  
 Service Address: 200 W 22ND ST, CHESTER

Enclosure  
 (1)

**Billing Summary**

Bill Date		05/20/2014
Thank you for your payment of \$133.00		
Budget bill charges from previous bill	Review Bill Usage. And	\$210.00
Budget bill charges from previous bill	Bill Correcting.	\$311.00
Budget bill charges from previous bill	from <del>90</del> high as	\$219.00
Budget bill charges from previous bill	311 back down	\$219.00
Budget bill charges from previous bill	to 219. and	\$219.00
Budget bill charges from previous bill	Corrected to	\$219.00
Budget bill charges from previous bill	\$ 133 a <del>month</del>	\$133.00
Budget bill charges from previous bill		\$133.00
Budget bill charges from previous bill		\$133.00
Late payment charge		\$21.28
<b>Total Other Charges</b>		<b>\$1,817.28</b>
<b>Current Period Charges</b>		
Electric		\$32.76
Budget billing amount		\$133.00
<b>Total New Charges</b>		<b>\$32.76</b>
<b>Total Amount Due on 06/11/2014</b>		<b>\$1,950.28</b>

**General Information**

Next scheduled meter reading: June 23, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.

New charges contain estimated total state taxes of \$2.37, including \$1.93 for State Gross Receipts Tax.

Your **Total Account Balance of \$1,484.80** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Your budget billing amount was reviewed this month and it will change to \$62.00 effective with your next bill.

Name: JOANN BROWER  
Account Number: 92523-60016

*Enclosure*  
①

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-365.24
+Total Current Charges	\$32.76
- Current Budget Billing Amount Due	\$133.00
This Month's Deferred Balance	\$-465.48

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
05/20	117903856	General Service Meter 2	Tot kWh	3615 Actual	3840 Actual	225	1	225
05/20	117903857	General Service	Tot kWh	24579 Actual	24986 Actual	407	1	407

Total kWh Used ..... 632

**Electric Residential Service CAP Opt D - Current Period Detail**

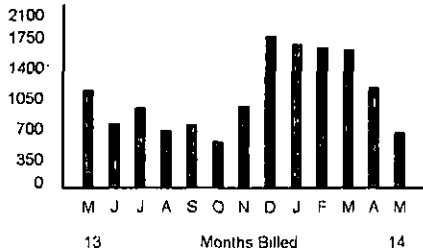
Service 04/21/2014 to 05/20/2014 - 29 days

Customer charge		\$7.13
Customer charge meter 2		1.75
Generation Charges	632 kWh X \$0.07970	50.37
Transmission Charges	632 kWh X 0.00800	5.06
Distribution Charges	632 kWh X 0.06040	38.17
State Tax Adjustment		-0.10
CAP Adjustment		\$-69.62

**Total Current Charges**

**\$32.76**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	632	21.7	29	61
Last Month	1,152	37.1	31	50
Last Year	1,117	38.5	29	60

Avg kWh per Month	1,089
Total Annual kWh Usage	12,838

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: **JOANN BROWER**  
Account Number: **92523-60016**

*Enclosures (2)*

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/21	117903856	General Service Meter 2	Tot kWh	351 Actual	612 Actual	261	1	261
02/21	117903857	General Service	Tot kWh	5225 Actual	8447 Actual	3222	1	3222

Total kWh Used ..... 3,483

**Electric Residential Service CAP Opt D - Current Period Detail**

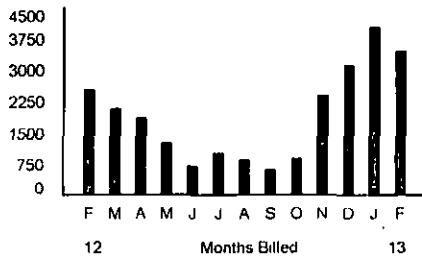
**Service 01/23/2013 to 02/21/2013 - 29 days**

Customer charge					\$7.17
Customer charge meter 2					1.75
Generation Charges	3,483 kWh	X	\$0.07660		266.80
Alt. Energy Portfolio Standard	3,483 kWh	X	0.00070		2.44
Transmission Charges	3,483 kWh	X	0.00960		33.44
Distribution Charges	3,483 kWh	X	0.06190		215.60
State Tax Adjustment					-0.47
CAP Adjustment					\$-70.63

**Total Current Charges**

**\$456.10**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,483	120.1	29	33
Last Month	4,033	115.2	35	38
Last Year	2,545	87.7	29	41

Avg kWh per Month	1,875
Total Annual kWh Usage	22,511



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

*Enclosure ②*

Name: JOANN BROWER  
 Account Number: 92523-60016  
 Phone Number: 484-816-0955  
 Service Address: 200 W 22ND ST, CHESTER

**Billing Summary**

Bill Date 02/22/2013  
 Thank you for your payment of \$117.00

**Current Period Charges**

Electric	\$456.10	
Budget billing amount		\$253.00
<b>Total New Charges</b>	<b>\$456.10</b>	
<b>Total Amount Due on 03/18/2013</b>		<b>\$253.00</b>

**General Information**

Next scheduled meter reading: **March 25, 2013**  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at **1-877-432-9384** (\$3.50 fee)

**Message Center**

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.  
 New charges contain estimated total state taxes of \$29.82, including \$26.91 for State Gross Receipts Tax.  
 Your **Total Account Balance of \$1,119.73** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$663.63
+Total Current Charges	\$456.10
- Current Budget Billing Amount Due	\$253.00
This Month's Deferred Balance	\$866.73

Name: JOANN BROWER  
Account Number: 92523-60016

*ENCLOSURES*  
**(3)**

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-69.64
+Total Current Charges	\$29.00
- Current Budget Billing Amount Due	\$219.00
This Month's Deferred Balance	\$-259.64

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
10/17	117903856	General Service Meter 2	Tot kWh	2071 Actual	2233 Actual	162	1	162
10/17	117903857	General Service	Tot kWh	16930 Actual	17298 Actual	368	1	368

Total kWh Used ..... 530

**Electric Residential Service CAP Opt D - Current Period Detail**

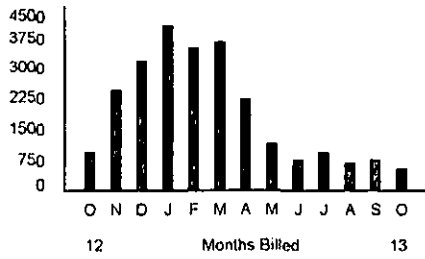
Service 09/18/2013 to 10/17/2013 - 29 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	530 kWh	X	\$0.08600	45.58
Transmission Charges	530 kWh	X	0.00750	3.98
Distribution Charges	530 kWh	X	0.06100	32.33
State Tax Adjustment				-0.09
CAP Adjustment				\$-61.64

**Total Current Charges**

**\$29.00**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	530	18.2	29	65
Last Month	720	24.0	30	73
Last Year	914	31.5	29	63

Avg kWh per Month	1,959
Total Annual kWh Usage	23,515

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

ENCLOSURES ④

Name: JOANN BROWER  
 Account Number: 92523-60016  
 Phone Number: 484-841-3214  
 Service Address: 200 W 22ND ST, CHESTER

**Billing Summary**

Bill Date		10/17/2013
Budget bill charges from previous bill		\$100.00
Budget bill charges from previous bill		\$311.00
Budget bill charges from previous bill		\$311.00
Budget bill charges from previous bill		\$311.00
Budget bill charges from previous bill		\$311.00
Late payment charge		\$4.67
<b>Total Other Charges</b>		<b>\$1,348.67</b>

ENCLOSURE ④

**Current Period Charges**

Electric	\$29.00	
Budget billing amount		\$219.00
<b>Total New Charges</b>	<b>\$29.00</b>	

**Total Amount Due on 11/08/2013** **\$1,567.67**

**General Information**

Next scheduled meter reading: **November 19, 2013**  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

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  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

**Message Center**

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.  
 New charges contain estimated total state taxes of \$1.89, including \$1.71 for State Gross Receipts Tax.  
 Your **Total Account Balance of \$1,308.03** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call **1-877-432-9384**.  
 A convenience fee will apply.

92523 6001 60000 0000

5038 1 AT 0.381 5038005038010204 021 01 GXFEQ8 12 10182013  
 JOANN BROWER  
 200 W 22ND ST  
 CHESTER PA 19013-4922

Account Number Payment Receipt Stamp

**92523-60016**

Payment Amount

**Please pay this amount by 11/08/2013** **\$1,567.67**

00000029000000000000

PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



925236001600015676733121567674

Name: **JOANN BROWER**  
Account Number: **92523-60016**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/23	117903856	General Service Meter 2	Tot kWh	98 Actual	351 Actual	253	1	253
01/23	117903857	General Service	Tot kWh	1445 Actual	5225 Actual	3780	1	3780

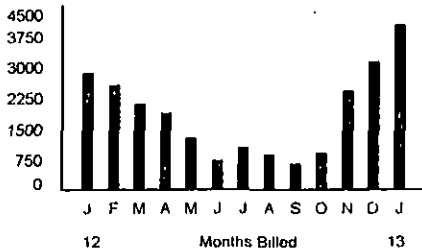
Total kWh Used ..... 4,033

**Electric Residential Service CAP Opt D - Current Period Detail** Service 12/19/2012 to 01/23/2013 - 35 days

Customer charge								\$7.17
Customer charge meter 2								1.75
Generation Charges			4,033 kWh	X	\$0.07660			308.93
Alt. Energy Portfolio Standard			4,033 kWh	X	0.00070			2.82
Transmission Charges			4,033 kWh	X	0.00960			38.72
Distribution Charges			4,033 kWh	X	0.06190			249.64
State Tax Adjustment								-0.54
CAP Adjustment								\$-70.63
<b>Total Current Charges</b>								<b>\$537.86</b>

*Enclosure*  
**4**

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	4,033	115.2	35	38
Last Month	3,129	100.9	31	45
Last Year	2,846	81.3	35	39

Avg kWh per Month	1,797
Total Annual kWh Usage	21,573

*See a compare this bill with the winter of 2014?*

*7:30 7/17/13*

*Spike & Supermarket on 6/17/13 at 4:30pm - said she would call back tomorrow*

*215-6531-531 (Spike)*

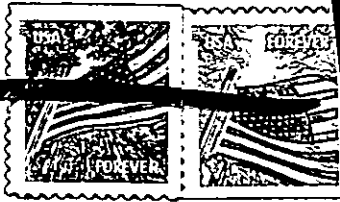
**MS Zeigler**

*Vanessa  
215-841-6594  
Hugly Bied*



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Toann Brower  
200 W 22nd Street  
Chester Pa. 19013



Secretary  
Pa Public Utility Commission  
Commonwealth Keystone Building, 2<sup>ND</sup> Floor  
Harrisburg, Pa. 17120

PA P.U.C. SECRETARY'S BUREAU  
2014 JUN 20 AM 10:55

1. ECE