



Suzan DeBusk Paiva  
Assistant General Counsel  
Verizon

1717 Arch Street, Floor 3 SE  
Philadelphia, PA 19103

June 27, 2014

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: William & Donna Crouse v. Verizon North LLC;  
Docket No. C-2014-2407359 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon North LLC (“Verizon”) has satisfied the issues raised in the Formal Complaint filed by William & Donna Crouse, Docket No. C-2014-2407359.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless William & Donna Crouse files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2014-2407359 shall be withdrawn and the Commission’s file closed.

**PLEASE NOTE:** this complaint was served on Verizon Pennsylvania LLC in error. Verizon North LLC serves the telephone number at issue. Therefore, Verizon North LLC is filing the Certificate of Satisfaction and respectfully request that the caption be amended to reflect Verizon North LLC as the respondent.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva  
Counsel for Verizon North LLC

SDP/meb  
Enclosures

cc: Office of Administrative Law Judge  
Cynthia Lehman, Mediator  
William & Donna Crouse

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

William & Donna Crouse, :  
 :  
 Complainant :  
 :  
 v. : Docket No. C-2014-2407359  
 :  
 VERIZON NORTH LLC, :  
 :  
 Respondent :

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**CERTIFICATE OF SATISFACTION**

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I, Suzan D. Paiva, an attorney representing Verizon North LLC ("Verizon") in this matter, hereby certify that the issues raised in the Formal Complaint filed by William & Donna Crouse, with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2014-2407359 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless William & Donna Crouse files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2014-2407359 shall be withdrawn and the Commission's file closed.

Verizon filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should William & Donna Crouse later object to this filing, Verizon reserves its right to file an Answer at that time.



Suzan D. Paiva  
Attorney ID No. 53853  
Verizon North LLC  
1717 Arch Street, 3<sup>rd</sup> floor  
Philadelphia, PA 19103  
215-563-2658 (Facsimile)

DATE: June 27, 2014

Counsel for Verizon North LLC

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

Mr. & Mrs. William Crouse  
2774 Calvert Road  
Trout Run, PA 17771

Dated this 27<sup>th</sup> day of June, 2014.



Suzan D. Paiva  
Counsel for Verizon North LLC