

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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 :
Cheryl Zack v. Service Electric :
Telephone, LLC : Docket No.
 Reliability, Safety or Quality : C-2013-2388009
 Complaint. :
 :
 Initial Telephonic Hearing. :
 :
 -----x

Pages 1 through 23 Hearing Room 2, Plaza Level
 Commonwealth Keystone Building
 Harrisburg, Pennsylvania
 Thursday, May 8, 2014

Met, pursuant to notice, at 10:05 a.m.

BEFORE:
 DAVID A. SALAPA, Administrative Law Judge

APPEARANCES:

CHERYL ZACK
 825 Tilghman Street
 Allentown, Pennsylvania 18102
 (Pro se)

CHARLES E. THOMAS, III Esquire
 Thomas, Niesen & Thomas, LLC
 212 Locust Street, Suite 600
 Harrisburg, Pennsylvania 17108-9500
 (For Service Electric Telephone, LLC)



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