



July 08, 2014

Commonwealth of Pennsylvania
PA Public Utility Commission
Secretary of Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

JUL 08 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Ms. Chiavetta,

American Power & Gas respectfully request an additional 30 days to resolve the cases below.

We have been attempting to reach the customers for the below cases, and have had no success. We will need more time to ensure we have spoken to these customers and find a resolution they will find satisfactory.

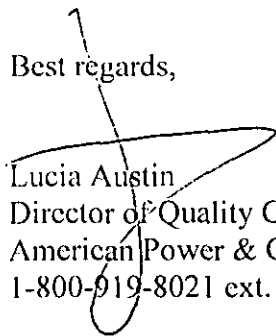
The cases listed below are due on 07/19/14. I ask that we get an extension on these for 08/19/14.

Get The Look Inc. C-2014-2429165

Corey L Zohner C-2014-2429164

If you have any questions or require further assistance, feel free to contact me directly.

Best regards,


Lucia Austin
Director of Quality Control
American Power & Gas
1-800-919-8021 ext. 431

00185

00200



Package US Airbill

FedEx Tracking Number

8033 5436 9916

SPH1

Recipient's Copy

Form ID No. 0215

1 From [Redacted] Date 7/08/11

Sender's Name Lucia Austin Phone 727 733-8700

Company AMERICAN POWER & GAS OF PA LLC

Address 411 CLEVELAND ST # 299

City CLEARWATER State FL ZIP 33755-4004

2 Your Internal Billing Reference

3 To Recipient's Name Resene, Chiavetta Phone 717 772 7777

Company PA Public Utility Commission

Address 410 North St 2nd flr

Address Commonwealth Avenue Building

City Mechanics State PA ZIP 17120

HOLD Weekday FedEx location address REQUIRED. NOT available for FedEx First Overnight.
HOLD Saturday FedEx location address REQUIRED. Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

4 Express Package Service To most locations. NOTE: Service order has changed. Please select carefully. Packages up to 150 lbs. For packages over 150 lbs., use the FedEx Express Freight US Airbill.

- Next Business Day: FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight
2 or 3 Business Days: FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver

- 5 Packaging * Declared value limit \$500. FedEx Envelope, FedEx Pak, FedEx Box, FedEx Tube, Other

6 Special Handling and Delivery Signature Options

- SATURDAY Delivery (NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver)
No Signature Required, Direct Signature, Indirect Signature

Does this shipment contain dangerous goods? One box must be checked. [X] No [] Yes (per attached Shipper's Declaration) [] Yes (Shipper's Declaration not required) [] Dry Ice (Dry Ice, 9 UN 1845) [] Cargo Aircraft Only

7 Payment Bill to: Enter FedEx Acct. No. or Credit Card No. below. Obtain recp. Acct. No. []

Sender Acct. No. in Section I will be billed [X] Recipient [] Third Party [] Credit Card [] Cash/Check
Total Packages 1 Total Weight 0.5 lbs. Credit Card Acct. [Redacted]

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

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TO: CHIAVETTA, R. PUC (CHIAVE) Agency: PUC



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7/11/2014

