



THOMAS, NIESEN & THOMAS, LLC

Attorneys and Counsellors at Law

CHARLES E. THOMAS, III
Direct Dial: 717.255.7611
cet3@tntlawfirm.com

July 16, 2014

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Aaron M. Pfoutz v. Windstream Communications, Inc.
Complaint Docket No. C-2014-2429347

Dear Secretary Chiavetta:

By this letter Windstream Communications, Inc. ("Company") hereby requests an extension of time within which to provide an Answer and any other responsive pleadings to the above-referenced Complaint. The Answer is currently due to be filed on July 21, 2014.

The Company is currently in the process of investigating the Complaint. The Company also intends to dedicate time and resources to satisfying the customer and the Complaint.

Accordingly, the Company respectfully requests an extension of one week, or until July 28, 2014, in which to file an Answer and responsive pleadings to the Complaint. It is the Company's hope to be able to resolve the issue with the customer during this time.

The Company left a lengthy telephone message with Mr. Pfoutz earlier today to discuss the extension and the issues raised in the Complaint, but has not received a return call.

The Company very much appreciates your attention to this request. If you have any questions, please do not hesitate to contact me.

Very truly yours,

THOMAS, NIESEN & THOMAS, LLC

By 

Charles E. Thomas, III

cc: Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that I have this 16th day of July, 2014, served a true and correct copy of the foregoing letter upon the person listed below via first class mail, postage prepaid:

Aaron M. Pfoutz
203 Liberty Road
St. Marys, PA 15857



Charles E. Thomas, III (PA ID No. 201014)
THOMAS, NIESEN & THOMAS, LLC