

## Complaint Detail

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Superior Tire & Rubber Corp's complaint is in regards to the irregularities in the PJM electricity market place in the month of January 2014. The pricing experienced unprecedented variability particularly for the trade dates from January 20, 2014 – January 28, 2014.

When reviewing the trade information during this period, it was determined that, unlike previous pricing spikes (for example 1/7-8/2014), the number of trades, the number of counterparties, and daily volume of MWh decreased well below averages in response to the higher prices. During previous pricing spikes, the daily volume increased to over double normal volume. As a result, we have concluded that the market place became dysfunctional and illiquid causing the extreme pricing levels. While the cause of the market failure is unknown to us, and we feel investigations are in order to rule out market manipulation. This market as a clearing mechanism to set rates clearly failed and as a result Superior Tire rejects the use of this data for the period 1/20-28/2014.

For our January invoice, we made a manual adjustment to compensate for the irregularities.

Please 'Appendix A' for the detail.

Superior Tire & Rubber Corp. expects to be credited a total of \$22,804.15 for our January 2014 invoice from Penelec accordingly.

Appendix A

Superior Tire & Rubber Corp.			Invoice Adjustment							
<a href="http://www.eia.gov/electricity/wholesale/">http://www.eia.gov/electricity/wholesale/</a>	Trade Date	Delivery Start Date	High Price \$/MWh	Low Price \$/MWh	Wtd Avg Price \$/MWh	Change	Daily Volume MWh	Number of Trades	Number of Counter parties	Adjust Wtd Avg \$/MWh
PJM-Wh Real Time Peak	01/06/14	01/07/14	262.50	190.00	225.55	136.98	87,200	109	51	225.55
PJM-Wh Real Time Peak	01/07/14	01/08/14	300.00	170.00	240.53	14.98	114,400	143	47	240.53
PJM-Wh Real Time Peak	01/08/14	01/09/14	59.75	56.00	56.96	(183.57)	51,200	63	34	56.96
PJM-Wh Real Time Peak	01/09/14	01/10/14	44.00	40.00	40.35	(16.61)	30,400	37	25	40.35
PJM-Wh Real Time Peak	01/10/14	01/13/14	37.00	35.50	36.41	(3.94)	45,600	54	32	36.41
PJM-Wh Real Time Peak	01/13/14	01/14/14	40.00	38.05	39.08	2.67	55,200	66	36	39.08
PJM-Wh Real Time Peak	01/14/14	01/15/14	44.50	42.50	43.23	4.15	24,800	31	29	43.23
PJM-Wh Real Time Peak	01/15/14	01/16/14	45.25	43.75	44.50	1.27	12,000	15	20	44.50
PJM-Wh Real Time Peak	01/16/14	01/17/14	47.00	44.75	45.45	0.95	21,600	27	23	45.45
PJM-Wh Real Time Peak	01/17/14	01/20/14	63.00	49.00	57.95	12.50	64,800	81	43	57.95
PJM-Wh Real Time Peak	01/20/14	01/21/14	172.00	140.00	156.32	98.37	27,200	34	22	79.58
PJM-Wh Real Time Peak	01/21/14	01/22/14	550.00	300.00	442.03	285.71	43,200	54	34	79.58
PJM-Wh Real Time Peak	01/22/14	01/23/14	450.00	372.00	405.78	(36.25)	16,000	20	23	79.58
PJM-Wh Real Time Peak	01/23/14	01/24/14	383.00	240.00	302.40	(103.38)	28,800	36	29	79.58
PJM-Wh Real Time Peak	01/24/14	01/27/14	450.00	388.00	414.00	111.60	8,800	11	16	79.58
PJM-Wh Real Time Peak	01/27/14	01/28/14	525.00	475.00	498.68	84.68	11,200	14	15	79.58
PJM-Wh Real Time Peak	01/28/14	01/29/14	325.00	260.00	290.84	(207.84)	24,800	31	23	79.58
PJM-Wh Real Time Peak	01/29/14	01/30/14	105.00	81.25	90.80	(200.04)	31,200	39	25	90.80
PJM-Wh Real Time Peak	01/30/14	01/31/14	60.00	54.00	56.43	(34.37)	33,600	40	30	56.43
PJM-Wh Real Time Peak	01/31/14	02/03/14	60.00	53.00	57.34	0.91	35,200	42	27	57.34
				Average	177.23					79.58
										-55.10%
<b>Hess Corporation</b>	Kh	Rate/Kh	Total		Adj Rate				Invoice Adjustment	
Generation & Transmission	335,641	\$ 0.15084	\$ 50,628.09	-55.10%	\$ 0.08311	\$ 27,894.63			\$ (22,733.46)	
Fix Adder	335,641	\$ 0.02050	\$ 6,880.64		\$ 0.02050	\$ 6,880.64			\$ -	
			\$ 57,508.73			\$ 34,775.27			\$ (22,733.46)	
		Tax	\$ 178.85			\$ 108.15			\$ (70.70)	
		Total	\$ 57,687.57			\$ 34,883.42			\$ (22,804.15)	

Billing Period: Jan 07 to Feb 04, 2014 for 29 days  
 Bill For: SUPERIOR TIRE & RUBBER  
 1818 W PENNA AVE  
 WARREN PA 16365

February 11, 2014  
 Account Number: 100 006 858 540

**Amount Due: \$61,874.99**

**Due Date: February 26, 2014**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com  
 Bill issued by: Penelec, PO Box 16001, Reading PA 19612-6001

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.	Previous Balance	27,542.32
To receive your <b>PRICE TO COMPARE</b> please call 1-888-478-2300.	Payments/Adjustments	-27,542.32
Your next meter reading is scheduled to occur on or about Mar 05, 2014.	<b>Balance at Billing on Feb 11, 2014</b>	<b>0.00</b>
Your bill includes \$264.16 in PA taxes, of which \$246.21 is PA gross receipts tax.	Penelec - Consumption	4,186.37
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.	Hess Corporation	57,688.62
	<b>Total Current Charges</b>	<b>61,874.99</b>
	<b>Amount Due by Feb 26, 2014</b>	<b>\$61,874.99</b>

Usage Information for Meter Number G15163831		
Feb 04, 2014 OnPeak KWH Reading (Actual)		12,986.915
Jan 07, 2014 OnPeak KWH Reading (Actual)		12,702.036
Multiplier		500
OnPeak KWH Used (42.4%)		142,440
Feb 04, 2014 OffPeak KWH Reading (Actual)		16,375.824
Jan 07, 2014 OffPeak KWH Reading (Actual)		15,989.422
Multiplier		500
OffPeak KWH Used (57.6%)		193,201
KWH used		335,641
Onpeak Load in KW/KVA		736.2
OffPeak Load in KW/KVA		699.3
Onpeak KVAR		640.8
OffPeak KVAR		613.8
Billed Load in KW/KVA		736.2
Billed Reactive Demand		640.8

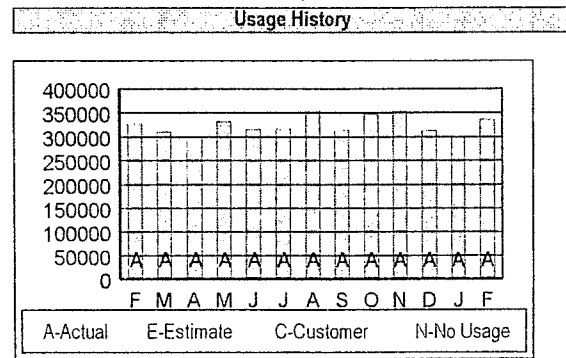
Charges From Penelec		
When contacting an Electric Generation Supplier, please provide the following		
Customer Number: 0801645360 0001400451		
Rate: General Secondary Large PN-GSLD		
Customer Charge		41.29
Distribution	736.2 KW x 4.700000	3,460.14
	640.8 KVAR x 0.254000	162.76
Energy Efficiency Charge	657.7 KW x -0.180000	-118.39
Energy Efficiency Charge Phase II	657.7 KW x 0.320000	210.46
Solar Requirements Charge	335,641 KWH x 0.000150	50.35
Default Service Support Charge	662.9 KW x 0.535000	354.65
Non-Utility Generation Charge	335,641 KWH x 0.000070	23.49
Smart Meter Charge		1.74
State Tax Surcharge		-13.40
State Sales Tax		13.28
<b>Current Consumption Bill Charges</b>		<b>4,186.37</b>

Billing information for Hess Corporation		
One Hess Plaza, Woodbridge, NJ 07095		
Customer Service: 1-732-750-6251		
Rate: BILL-READY		
Hess Corporation Basic Charges		
<b>Billing Period: Jan 07, 2014 to Feb 04, 2014</b>		
Gen & Trans 335641 Kh X \$0.17134		57,508.85
State Sales Tax		179.77
<b>Total Hess Corporation Current Charges</b>		<b>57,688.62</b>

Detail Payment and Adjustment Information		
01/24/14 Payment		-27,542.32

Account Balances by Company				
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
Penelec	4,325.72	-4,325.72	4,186.37	4,186.37
Hess Corporation	23,216.60	-23,216.60	57,688.62	57,688.62
<b>Total</b>	<b>27,542.32</b>	<b>-27,542.32</b>	<b>61,874.99</b>	<b>61,874.99</b>

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	10261	11574
Average Daily Temperature	26	19
Days in Billing Period	32	29
Last 12 Months Use (KWH)		3,889,514
Average Monthly Use (KWH)		324,126

- 22,804.1  
 39,070.8