

ORIGINAL

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JUL 21 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Dr. Hubert C. Huh :
 :
 v. : F-2013-2386249
 :
 PECO Energy Company :

**DOCUMENT
FOLDER**

EXCEPTIONS OF DR. HUBERT C. HUH – COMPLAINANT
TO INITIAL DECISION

1. The first Exception refers to **page 2 of the Initial Decision**, the unnumbered paragraph beginning: “On April 29, 2014, the undersigned presiding officer convened the initial telephonic hearing as scheduled. Complainant appeared *pro se* and testified on his own behalf.”

This Exception is intended to send Complainant’s comments to the Public Utility Commission and further to reprove PECO’s attorney, Shawane Lee’s conduct and remonstrate against Ms. Lee’s representation on behalf of PECO Energy against Complainant, Dr. Hubert C. Huh.

PECO’s attorney manufactured her own witness and also produced 10 Exhibits, particularly when Complainant, Dr. Hubert C. Huh, was, in the rectitude and sincerity of his thinking, severely affected by his physical illness. Ms. Lee was advised at 9:53 A.M. by Dr. Huh’s attorney, Gary Schafkopf, that he was **not** going to represent Dr. Huh, and he further advised her to tell Dr. Huh this case should be continued. Ms. Lee did not contact Dr. Huh, in order to prevent him from attending the telephonic hearing so that he will be **in default** by **not** attending this hearing. PECO’s attorney, Shawane Lee, when she learned that Dr. Huh’s attorney will **not** be representing him, wanted Dr. Huh to make **no effort to attend the hearing**, so she could present Respondent, PECO’s case **against Dr. Huh, manufacturing PECO’s own witness, and providing 10 exhibits** which Dr. Huh could **not** object to because of his physical illness at the time.

The chronology is as follows. Complainant learned at **4:48 P.M. on Monday, April 28, 2014**, that the attorney he had arranged, Gary Schafkopf, **would not** represent him at the hearing. Mr. Schafkopf had been trying to negotiate a settlement with PECO prior to the hearing. Therefore, Complainant was **out of necessity** busy preparing for the hearing, did **not** have his computer turned on before the hearing, and did **not** see until after the hearing the emails between Mr. Schafkopf and the attorney for Respondent PECO Energy Company, Shawane L. Lee. Mr. Schafkopf told Ms. Lee that he would **not** be representing Complainant and **recommended a continuance**. These emails are attached hereto as **Exhibit 1**.

Ms. Lee, attorney for Respondent, chose **not to do** what Mr. Schafkopf recommended and proceeded with the hearing, knowing that Complainant would be at a **disadvantage under the circumstances**. Complainant did **not** know whether he could request a continuance, much less whether it might be granted.

Complainant appreciates very much the Administrative Law Judge's comments on Complainant's burden of proof found on **page 7 of his Initial Decision**.

2. Referring to **No. 15** of the Findings of Fact, **page 4 of the Initial Decision**, the following **exhibits** demonstrate why Complainant feels he has been charged **more than once** for the Reconnect charges, and why Complainant asked that PECO provide more **"transparent" bills**. A utility customer should **not** be required to have an accounting degree to make sense of his utility bills.

Complainant's wife has looked at PECO's Exhibit 1 and also the bills PECO has sent to Complainant on this account. There are **differences** between PECO's own records and the bills they send out. Since Complainant does **not** have access to PECO's own records, Complainant must go by the bills that he receives from PECO. Attached are Exhibits Nos. **2** through **10**, consisting of PECO's bills for the period of **April 8, 2013** through **December 5, 2013**. Complainant should **not** need to have an accountant to go through his PECO bill for him, and Complainant **cannot** afford to hire an accountant for this proceeding. Complainant's comments on the Exhibits are as follows:

Exhibit 2 is PECO's bill for **04/08/2013**, showing for purposes of this discussion that the Total Amount Due is **\$3,041.35**.

Exhibit 3 is PECO's bill for **05/06/2013**, which does **not** have **\$3,041.35** stated as the starting point for this bill. It refers to the payment of \$500.00 and then says the Charges from the previous bill are **\$2,442.50** and adds a Late payment charge of **\$98.85** to get \$2,541.35 as the "Total Other Charges." **\$3,041.35** minus \$500.00 is \$2,541.35, so what is this Charges from previous bill and a different Late payment charge? This same question applies to **each of the bills** Complainant receives from PECO.

Exhibit 4 is PECO's bill for **06/05/2013**, where the Charges from the previous bill are **\$2,771.46**, and **not** the **\$2,870.31** stated on the previous bill. The Reconnect charges of \$75.00 and \$80.00 first appear on this bill, and the Late payment charge is **different again**. The new Total Amount Due is **\$3,460.03**.

Exhibit 5 is the bill for **07/08/2013**, where again the Charges from previous bill and Late payment charge are **different**. The payment of \$500 is acknowledged. The Reconnect charges are **not** mentioned.

Exhibit 6 is the bill for **08/05/2013**, where again the Charges from previous bill and Late Payment charge are **different**. The Reconnect charges are **not** stated on this bill

either. The receipt of a payment of \$500 is acknowledged. The ending Total Amount Due is **\$3,305.73**.

Exhibit 7 is the bill for **09/05/2013**. Since no payment was made, the Total other charges should be, as above, **\$3,305.73**, but they are **\$3,306.42**. Why the **difference**? To get this figure, the Reconnect charges, the Charges from previous bill, and Late payment charge **all must be added together**. Simply adding the Charges from previous bill and Late payment charge does **not** amount to **\$3,306.42**. The Reconnect charges must be added in as well, which means they are **not** part of Charges from previous bill as in the **past two months**, and they are **not** called a **“restatement”** either. PECO’s witness, **Dana McCollum**, denied that PECO was billing Complainant for these charges **twice**, but she was **strangely hesitant to do so**. From all of this evidence, Complainant concludes he is being charged a **second time** for these **Reconnect fees**.

Did PECO want a **separate check** for \$155.00 for the Reconnect charges? If PECO expected a separate check for \$155, PECO should have clearly said so.

Exhibit 8 is the bill for **10/04/2013**, which is totally different from the previous bill. It refers to Budget bill charges from previous bill, which is first referred to on the September bill. Then it refers to PUC Agreement **\$122.77** and PUC Agreement of **\$481.95**, which added together is **\$604.12**, whereas the PUC Agreement was **\$564**.

Exhibit 9 is the bill for **11/04/2013**, which at least agrees Complainant made a payment. It refers to a Budget payment charges from previous bill of **\$422.64**, even though neither previous bill has such a figure, and the Returned item charge also appears again, without any indication this is a **restatement**. Two PUC Agreements are included, again without **any indication these are restatements**. Note that the total amount due is **\$1,581.30**.

Exhibit 10 is the bill for **12/05/2013** (2 pages of same), which is totally different from the previous bill. **First** it refers to **three** Budget bill charges from previous bills of \$440.00 each. What happened to the Budget bill charge of **\$422.64**; when did it grow into \$440.00? The two Reconnect charges and the Returned item charge all appear again, **without any indication** that any of them are **restatements**. The Charges from previous bill is suddenly almost **\$1000 higher than the previous bill**. The Total Amount Due is now **\$4,599.54**. An explanation for this is buried on the second page in “Message Center” when it could have easily been stated **in all the blank space** immediately under the Total Amount Due.

3. On **page 6 of the Initial Decision**, under DISCUSSION, at the bottom of the page, this Exception refers to the paragraph which states “On **August 15, 2013**, BCS issued a decision granting **Complainant a Level 2 payment agreement** requiring Complainant to pay the sum of **\$564** monthly. Complainant defaulted on the payment agreement on **August 29, 2013**,” which Complainant notes is **only 14 days later**. Even **PECO Energy Exhibit 7** says at the bottom on the page “BB 440.00 + 124.00 = 564.00 **BEGINNING SEP 2013 DUE DATE.**”

What Respondent PECO sent to the Complainant was entirely different. On **August 15, 2013**, Respondent PECO issued the attached Payment Agreement, **Exhibit 11** herein. PECO stated that what Complainant will pay each month is first a deferred payment of **\$122.77**, second a finance charge of **1.5% of the past due amount**, and third, his **regular monthly electricity charge** or his budget billing amount. At that time, Complainant had no budget billing amount. In the middle of the page it said, "Please pay \$122.77 now." At the bottom of the page was a payment return form which said that "This **down payment amount is due immediately.**" The amount on the form was **\$481.95**, which is the Total New Charges from the **08/05/2013 bill, Exhibit 6**. The payment return form did **not** include the \$122.77, **nor** did it include the finance charge, which is assumedly called the Late payment charge on the regular bills.

Complainant added up the \$122.77, the August bill new charges of **\$481.95**, and got a total of **\$604.72**, which is already over the amount specified **by the BCS**. Then Complainant added the Late payment charge from the **August bill of \$164.76** and decided that **\$769.48** was over **\$200 higher than the \$564** prescribed by BCS. Therefore, Complainant appealed the BCS decision, as it was interpreted by PECO.

In conclusion, Complainant reproves and censures Respondent, PECO's deceitful and false conduct and charges as set forth above.

Respectfully Submitted,



Dr. Hubert C. Huh
Complainant

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JUL 21 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dr. Hubert C. Huh

From: Gary Schafkopf [gschafkopf@gmail.com]
Sent: Tuesday, April 29, 2014 9:55 AM
To: Dr. Hubert C. Huh
Subject: Fwd: Dr. Hubert C. Huh v PECO F-2013-2386249

Dr. Huh,

Please see the emails below.

Very truly yours,

Gary Schafkopf, Esquire
11 Bala Avenue
Bala Cynwyd, PA 19004
610-664-5200 x104 Office
267-307-1123 Cell

----- Forwarded message -----

From: Gary Schafkopf <gschafkopf@gmail.com>
Date: Tue, Apr 29, 2014 at 9:53 AM
Subject: Re: Dr. Hubert C. Huh v PECO F-2013-2386249
To: "shawane.lee" <Shawane.Lee@exeloncorp.com>

Shawane,

I am not going to represent Dr. Huh.

Furthermore, your exhibits for his hearing today, just came to my office this morning on the day of the hearing at 9:50 AM.

Therefore, I would suggest that you notify the Court &/or Dr. Huh before the hearing begins as the Judge &/or Dr. Huh may want to continue today's hearing to either allow for the review of your exhibits & / or allow Dr. Huh to seek other counsel.

Very truly yours,

Gary Schafkopf, Esquire
11 Bala Avenue
Bala Cynwyd, PA 19004
610-664-5200 x104 Office
267-307-1123 Cell

On Tue, Apr 29, 2014 at 8:49 AM, <Shawane.Lee@exeloncorp.com> wrote:

Good morning Gary,

Exhibit 1

4/29/2014

Attached are the Exhibits PECO intends to use at the hearing. When you have an opportunity, kindly confirm receipt of the exhibits.

Thanks,

Shawane

Shawane L. Lee, Assistant General Counsel
Exelon Business Services Company, LLC
Legal Department
2301 Market Street, S23-1
Philadelphia, PA 19103
Tel: (215) 841-6841
Fax: (215) 568-3389

 Please consider the environment before printing this e-mail.

From: Gary Schafkopf [mailto:gschafkopf@gmail.com]

Sent: Tuesday, April 22, 2014 2:11 PM
To: Lee, Shawane L.:(BSC)
Subject: Dr. Hubert C. Huh v PECO F-2013-2386249

Shawane,

I have left several messages for you to contact me to try to resolve this matter prior to the hearing scheduled for Tuesday April 29, 2014. Please call me to discuss.

Very truly yours,

Gary Schafkopf, Esquire
11 Bala Avenue
Bala Cynwyd, PA 19004

267-307-1123 □ □

This e-mail and any attachments are confidential, may contain legal, professional or other privileged information, and are intended solely for the addressee. If you are not the intended recipient, do not use the information in this e-mail in any way, delete this e-mail and notify the sender. -EXCIP



Emergency and Repairs: 1-800-871-4141. This is the number to call to report power outages, gas leaks, or gas and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	04/08/2013
Charges from previous bill	\$2,471.33
Late payment charge	\$108.85
Total Other Charges	\$2,580.18
Current Period Charges	
Gas	\$315.51
Electric	\$145.66
Total New Charges	\$461.17
Total Amount Due on 04/30/2013	\$3,041.35

General Information

Next scheduled meter reading: May 3, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/cbill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$9.48, including \$8.59 for State Gross Receipts Tax.
 Your estimated electric price to compare is \$0.0961 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Exhibit 2

Name: DR HUBERT C HUH
Account Number: 83380-03015
Phone Number: 610-520-9393
Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	05/06/2013
Thank you for your payment of \$500.00	
Charges from previous bill	\$2,442.50
Late payment charge	\$98.85
Total Other Charges	\$2,541.35

Current Period Charges

Gas	\$158.17
Electric	\$170.79
Total New Charges	\$328.96
Total Amount Due on 05/28/2013	\$2,870.31

General Information

Next scheduled meter reading: **June 4, 2013**
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
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 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc. 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$7.60, including \$10.07 for State Gross Receipts Tax.
Your estimated electric price to compare is \$0.0961 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Exhibit 3



Emergency and Repairs: 1-800-691-1616 (in number to call to report power outages, gas leaks or other and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	06/05/2013
Reconnect charge	\$75.00
Reconnect charge	\$80.00
Charges from previous bill	\$2,771.46
Late payment charge	\$177.02
Total Other Charges	\$3,103.48

Current Period Charges

Gas	\$99.86
Electric	\$256.69
Total New Charges	\$356.55

Total Amount Due on 06/27/2013 **\$3,460.03**

General Information

Next scheduled meter reading: **July 3, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date. Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
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 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL. 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$8.97, including \$15.15 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your gas price to compare for your rate class is \$0.6022 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

When paying in person, please bring the entire bill.

(continued on next page)

Exhibit 4



Emergency and Repairs: 1-800-877-7111. For the number to call to report power outages, gas leaks, or other safety hazards related to PECO Equipment, for all other business, call 1-800-494-4000.

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	07/08/2013
Thank you for your payment of \$500.00	
Charges from previous bill	\$2,795.27
Late payment charge	\$164.76
Total Other Charges	\$2,960.03

Current Period Charges

Gas	\$52.62
Electric	\$311.13
Total New Charges	\$363.75
Total Amount Due on 07/30/2013	\$3,323.78

General Information

Next scheduled meter reading: **August 2, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
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 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$9.70, including \$18.36 for State Gross Receipts Tax.
 Your estimated electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
 Your gas price to compare for your rate class is \$0.6022 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call **1-877-432-9384**.
 A convenience fee will apply.

83380 0301 50000 0000

1634 1 AV 0.357 1834861034603282 008 01 07F5J3 1234 07092013
 DR HUBERT C HUH
 530 HOFFMAN DR
 BRYN MAWR PA 19010-1745

Account Number **83380-03015** Payment Receipt Stamp

Payment Amount

Please pay this amount by **07/30/2013** **\$3,323.78**

00000363750000279527

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



833800301500033237832113323781

Exhibit 5

Name: DR HUBERT C HUH
Account Number: 83380-03015
Phone Number: 610-520-9393
Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	08/05/2013
Thank you for your payment of \$500.00	
Charges from previous bill	\$2,659.02
Late payment charge	\$164.76
Total Other Charges	\$2,823.78

Current Period Charges

Gas	\$43.64
Electric	\$438.31
Total New Charges	\$481.95
Total Amount Due on 08/27/2013	\$3,305.73

General Information

Next scheduled meter reading: **September 3, 2013**
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date. Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartGas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$13.06, including \$25.87 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your gas price to compare for your rate class is \$0.6022 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

When paying in person, please bring the entire bill.

(continued on next page)

Exhibit 6



Emergency and Repairs: 1-800-494-4000. This is the number to call to report power outages, gas leaks, and safety hazards related to PECO equipment. For all other business call 1-800-84-1000.

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date		09/05/2013
Reconnect charge		\$75.00
Reconnect charge		\$80.00
Charges from previous bill		\$3,006.23
Late payment charge		\$145.19
Total Other Charges		\$3,306.42
Current Period Charges		
Gas	\$50.56	
Electric	\$342.16	
Budget billing amount		\$440.00
Total New Charges	\$392.72	
Total Amount Due on 09/27/2013		\$3,746.42

General Information

Next scheduled meter reading: **October 2, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/bill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$10.52, including \$20.18 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your gas price to compare for your rate class is \$0.5716 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

Your **Total Account Balance of \$3,699.14** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Welcome to budget billing. Budget billing helps keep your bill even throughout the year. For more information please visit www.peco.com.

When paying in person, please bring the entire bill.

(continued on next page)

Exhibit 7



Emergency and Repairs: 1-800-494-4000. This is the number to call for power outages, gas leaks, or odors and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	10/04/2013
Thank you for your payment of \$500.00	
Budget bill charges from previous bill	\$440.00
Returned item charge	\$20.00
PUC Agreement	\$122.77
PUC Agreement	\$481.95
Late payment charge	\$13.81
Total Other Charges	\$1,078.53

Current Period Charges

Gas	\$91.79	
Electric	\$256.12	
Budget billing amount		\$440.00
Total New Charges	\$347.91	

Total Amount Due on 10/28/2013 \$1,518.53

General Information

Next scheduled meter reading: **October 31, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$8.83, including \$15.11 for State Gross Receipts Tax.
 Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
 Your gas price to compare for your rate class is \$0.5716 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.
 Your **Total Account Balance of \$4,080.17** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

When paying in person, please bring the entire bill

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

83380 0301 50000 0000

1770 1 AV 0.357 1770001770003581 008 01 C3FD1Z 12 10052013
 DR HUBERT C HUH
 530 HOFFMAN DR
 BRYN MAWR PA 19010-1745

Account Number **83380-03015** Payment Receipt Stamp

Payment Amount

Please pay this amount by 10/28/2013 **\$1,518.53**

00000347910000000000

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629

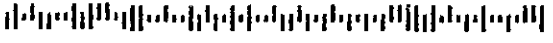


Exhibit 8

833800301500015185333011518530



Emergency and Repairs: 1-800-341-1000
 power outages, gas leaks, outages and safety hazards related to PECO
 Equipment: For all other business call 1-800-494-4000

Name: DR HUBERT C HUH
 Account Number: 83380-03015
 Phone Number: 610-520-9393
 Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	11/04/2013
Thank you for your payment of \$500.00	
Budget bill charges from previous bill	\$422.64
Budget bill charges from previous bill	\$440.00
Returned item charge	\$20.00
PUC Agreement	\$122.77
PUC Agreement	\$122.77
Late payment charge	\$13.12
Total Other Charges	\$1,141.30

Current Period Charges

Gas	\$151.58	
Electric	\$193.03	
Budget billing amount		\$440.00
Total New Charges	\$344.61	

Total Amount Due on 11/26/2013 \$1,581.30

General Information

Next scheduled meter reading: **December 3, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL 60606, 866-258-3782

Message Center

New charges contain estimated total state taxes of \$8.07, including \$11.39 for State Gross Receipts Tax.
 Your estimated electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
 Your gas price to compare for your rate class is \$0.5716 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.
 Your **Total Account Balance of \$3,924.78** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

When paying in person, please bring the entire bill. (continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call **1-877-432-9384**.
 A convenience fee will apply.

83380 0301 50000 0000

1896 1 AV 0.357 1899041180003813 008 01 GARG/H 123 11052013
 DR HUBERT C HUH
 530 HOFFMAN DR
 BRYN MAWR PA 19010-1745

Account Number **83380-03015** Payment Receipt Stamp
 Payment Amount

Please pay this amount by 11/26/2013 **\$1,581.30**

00000344610000000000

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



Exhibit 9

833800301500015813033301581301

Name: DR HUBERT C HUH
Account Number: 83380-03015
Phone Number: 610-520-9393
Service Address: 530 HOFFMAN DR, BRYN MAWR

Billing Summary

Bill Date	12/05/2013
Budget bill charges from previous bill	\$440.00
Budget bill charges from previous bill	\$440.00
Budget bill charges from previous bill	\$440.00
Reconnect charge	\$75.00
Returned item charge	\$20.00
Reconnect charge	\$80.00
Charges from previous bill	\$2,511.74
Late payment charge	\$152.80
Total Other Charges	\$4,159.54

Current Period Charges

Gas	\$304.18	
Electric	\$168.05	
Budget billing amount		\$440.00
Total New Charges	\$472.23	
Total Amount Due on 12/27/2013		\$4,599.54

When paying in person, please bring the entire bill. (continued on next page)


Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

83380 0301 50000 0000

1823 1 AV 0.357 1823M01823M03500 508 01 04 FVG 1234 12062013
 DR HUBERT C HUH
 530 HOFFMAN DR
 BRYN MAWR PA 19010-1745


Account Number: 83380-03015
 Payment Receipt Stamp
 Payment Amount:

Please pay this amount by 12/27/2013 \$4,599.54

00000472230000251174

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



Exhibit 10

833800301500045995433614599544

Name: DR HUBERT C HUH
 Account Number: 83380-03015

General Information

Next scheduled meter reading: **January 6, 2014**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.
 Si tiene alguna pregunta, favor de llamar al numero **1-800-494-4000** antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

AEP ENERGY, Inc, 225 W. Wacker Dr. STE. 700, CHICAGO, IL. 60606.
 866-258-3782

Message Center

New charges contain estimated total state taxes of \$9.88, including \$9.91 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your gas price to compare for your rate class is \$0.5449 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit http://www.puc.pa.gov/consumer_info/natural_gas/natural_gas_shopping/gas_shopping_tool.aspx.

Your **Total Account Balance of \$4,397.01** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$-234.76
+Total Current Charges	\$472.23
- Current Budget Billing Amount Due	\$-440.00
This Month's Deferred Balance	\$-202.53

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
12/02	015570370	General Service	Total Ccf	5041 Actual	5345 Actual	304	1	304
12/02	105506464	General Service	Tot kWh	74669 Actual	75784 Actual	1115	1	1115

Total Ccf Used 304
 Total kWh Used 1,115

Gas Residential Heating Service - Current Period Detail

Service 10/30/2013 to 12/02/2013 - 33 days

Customer charge					\$11.75
Natural Gas Supply Charges	304	Ccf	X	\$0.52040	158.20
Distribution Charges	304	Ccf	X	0.35868	109.04
Balancing Service Charges	304	Ccf	X	0.03527	10.72
Gas Cost Adjustment Charges	304	Ccf	X	0.04961	15.08
State Tax Adjustment					-0.61

Total Current Charges

\$304.18

13-Month Usage (Total Ccf)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	304	9.2	33	46
Last Month	145	5.0	29	60
Last Year	330	10.3	32	44

Avg Ccf per Month	196
Total Annual Ccf Usage	2,362

(continued on next page)

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT





Emergency and Repairs: 1-800-845-1111. This is the number to call to report power outages, gas leaks, or other safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

0027-D

DR HUBERT C HUH
530 HOFFMAN DR
BRYN MAWR PA 19010-1745

Questions
1-800-494-4000
www.peco.com

8:30 am - 5:00 pm, Mon - Fri

Account Number: 8338003015
Date: August 15, 2013
Service Address:
530 HOFFMAN DR
BRYN MAWR PA 19010

Payment agreement

As you requested we have put your account on a deferred payment plan. This is to help you pay the past due amount of **\$3,305.73** owed on your account. You may also have to pay finance charges of 1.5% on the amount you still owe.

For questions regarding your payment agreement, just call us at **1-888-480-1533**

What you will pay each month

- Your next six bills will include the following:
- A deferred payment of \$122.77.
 - A finance charge of 1.5% of the past due amount still owing if applicable.
 - Your regular monthly electricity charge or your budget billing amount.

If you do not pay

- If you do not pay the amount due now and each month after this:
- We will remove your account from this payment plan.
 - If we do so, you may need to pay the full amount owed plus any late-payment charges.
 - You may not get another payment plan.

What to do now

Please pay \$122.77. This is your first deferred payment amount. Your next 23 bills also will include a finance charge and your regular monthly electricity charge.

If you still do not pay

We may shut off your service.

Please pay \$122.77 now.

We are here to help...

If you would like to talk to us about ways to manage your monthly payments in the future, just call us at **1-888-480-1533**.

See back for ways to pay

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 a.m. to 5:00 p.m.
1-800-494-4000

3411 1 AT 0.381 0912/003411/000919 013 01 GXF94R 1 08162013
DR HUBERT C HUH
530 HOFFMAN DR
BRYN MAWR PA 19010-1745

Account Number: **83380-03015** Payment Receipt Stamp

Payment Amount

This downpayment amount is due immediately. **\$481.95**

00000000000000000000

PECO Energy Co.
PO BOX 13439
Philadelphia PA 19162-0439



Exhibit 11

833800301500004819532490481957

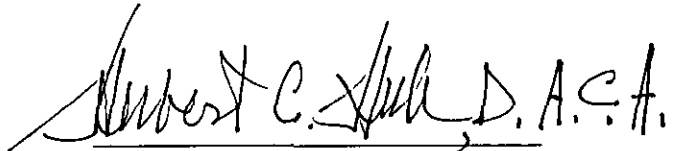
PCO#ECF

Certificate of Service

I hereby certify that I have this date served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of §1.54 (relating to service by a party).

Secretary
Pa. Public Utility Commission
400 North Street
Commonwealth Keystone Building, 7th Floor
Harrisburg, PA 17120
Via Express Mail

Shawane Lee, Esq.
Counsel for PECO Energy Company
Exelon Business Services Company
2301 Market Street, S23-1
Philadelphia, PA 19103
Via hand delivery



Dr. Hubert C. Huh
Complainant

RECEIVED

JUL 21 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



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Mailing Label
Label 11-B, March 2004

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Date Accepted 07-21-14	Scheduled Date of Delivery Month 07 Day 22	Return Receipt Fee \$	
Time Accepted 1:34 AM	Scheduled Time of Delivery Non <input checked="" type="checkbox"/> 3 PM Military	COD Fee \$	Insurance Fee \$
Flat Rate Weight 1.34 lbs.	Int'l Alpha Country Code	Total Postage & Fees \$ 19.99	
		Acceptance Emp. Initials (S)	

FROM: (PLEASE PRINT) PHONE ()

Dr. Hubert C. Huh
530 Hoffman Drive
Bryn Mawr, PA 19010

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Visit **www.usps.com**

Call **1-800-222-1811**

DELIVERY (POSTAL USE ONLY)		
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		
Delivery Date	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		

CUSTOMER USE ONLY:

PAYMENT BY ACCOUNT WAIVER OF SIGNATURE (Domestic Mail Only)
Express Mail Corporate Acct. No. Additional merchandise insurance is void if customer requests waiver of signature.

I wish delivery to be made without obtaining signature of addressee or addressee's agent (if delivery employee judges that article can be left in secure location) and I authorize that delivery employee's signature constitutes valid proof of delivery.

Federal Agency Acct. No. or Postal Service Acct. No.

NO DELIVERY
Weekend Holiday Mailer Signature

TO: (PLEASE PRINT) PHONE ()

Secretary
Pa. Public Utility Commission
400 NORTH STREET
Commonwealth Keystone Bldg, 2nd floor
Harrisburg, PA 17128

ZIP - 4 (U.S. ADDRESSES ONLY. DO NOT USE FOR FOREIGN POSTAL CODES.)

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NOON