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July 30, 2014

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Jessica Williams v PPL Electric Utilities Corporation**  
**Docket No: F-2014-2434174**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS:dm  
Enclosure

cc: Jessica Williams (w/ enc)  
Kimberly R. Safford (w/ enc); *via email only*  
Mae F. Dorris (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*  
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\*Also admitted in NY  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JESSICA WILLIAMS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2014-2434174

**CERTIFICATE OF SATISFACTION**

1. Complainant is Jessica Williams.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:

(a) Complainant, Jessica Williams, and Respondent, PPL Electric, agree that Complainant will make a payment of \$175.00 to Respondent by August 22, 2014. Complainant and Respondent further agree that Complainant will subsequently pay her regular monthly bill plus \$44.00 per month toward arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Complainant will be removed from Respondent's budget billing program, and that Respondent will send a referral to the OnTrack customer assistance program

on August 19, 2014. Complainant and Respondent further agree that Complainant will be eligible for re-certification on September 19, 2014.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: July 30, 2014

In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JESSICA WILLIAMS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2014-2434174

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of JESSICA WILLIAMS, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 30<sup>th</sup> day of July 2014.

JESSICA WILLIAMS  
847 PARAMOUNT AVENUE  
LANCASTER, PA 17602

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE  
I.D. # 207123

Attorney for Respondent

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33 South 7<sup>th</sup> Street, P.O. Box 4060  
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