

Joanne Smith
8 Charter Circle
Doylestown PA 18901
215-340-9960

June 24, 2014

ROSEMARY CHIAVETTA, SECT
PA UTILITIES COMMISSION
COMMONWEALTH KEYSTONE BLDG
400 NORTH ST, 2ND FLOOR
HARRISBURG PA 17120

Re: Joanne Smith vs PECO
PUC Docket No: C-2014-2411122

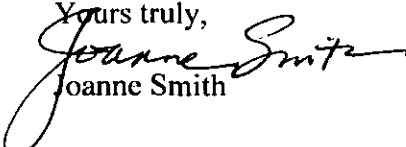
Dear Ms Chiavetta:

On June 1, 2014, I received a call from a HIKO representative, offering me a settlement of \$600. She told me that this amount was as good as I would get. I accepted the settlement over the phone and was told a check would be sent to me in a day or two.

On June 3, 2014, I received the "Certificate of Satisfaction of Complaint" from HIKO Energy. I waited for the check to follow.

I have received no check. Where do I go from here?

Thank you for looking into this complaint.

Yours truly,

Joanne Smith

Cc: Carl R Shultz
Eckert Seamans Cherin and Mellot, LLC

PA P.U.C.
SECRETARY'S BUREAU

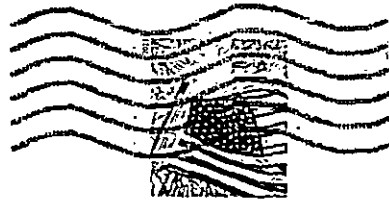
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Joanne Smith
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