



Exelon Business Services Company
Legal Department
2301 Market Street/S23-1
Philadelphia, PA 19103
215 568 3389 Fax
www.exeloncorp.com

Direct Dial: 215.841.6841

August 11, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Susan Williams v. PECO Energy Company
PUC Docket No.: F-2014-2433168

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Preliminary Objections to Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long, sweeping underline.

Shawane Lee
Counsel for PECO Energy Company

sl/LO

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SUSAN WILLIAMS	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2014-2433168
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Preliminary Objection within 10 days from service of this notice, a ruling may be entered against you. Your response must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:
Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

With a copy to:
Shawane L. Lee
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103

Dated at Philadelphia, PA, August 11, 2014



Shawane L. Lee
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103
(215) 841-6481
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SUSAN WILLIAMS	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2014-2433168
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

**PRELIMINARY OBJECTION OF RESPONDENT,
PECO ENERGY COMPANY**

Respondent, PECO Energy Company (“PECO Energy”), pursuant to 52 Pa. Code § 5.101(a)(4) respectfully petitions this Honorable Commission to dismiss the instant Complaint as legally insufficient.

1. On July 22, 2014, PECO Energy was served with a formal complaint filed by Susan Williams (hereafter “Complainant”).

2. In her formal complaint, Complainant alleges that her bills have increased up to \$450.00 to \$500.00 in one month. The Complainant states there is something wrong with her electric service. She requests that she be reimbursed \$600.00 for an electrician consultation and \$587.00 to repair her refrigerator due to low voltage. See Formal Complaint, attached hereto as Exhibit “1”.

3. PECO Energy simultaneously filed an Answer and the instant Preliminary Objection.

4. Pursuant to 52 Pa. Code § 5.101, preliminary objections may be filed against a complaint and dismissed for legal insufficiency. 52 Pa. Code § 5.101(a)(4).

5. Commission procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil procedure. Equitable Small Transportation Intervenor. v. Equitable Gas Co., 1994 Pa.PUC LEXIS 69, Docket No. C-00935435 (July 18, 1994).

6. In deciding preliminary objections, the Public Utility Commission must determine, based on the factual pleadings of the petitioner, if relief or recovery is possible. Roc v. Flaherty, 527 A.2d 211 (Pa. Cmwlth 1985).

7. A complaint must be able to recover under the law to survive a preliminary objection. Milliner v. Enck, 709 A.2d 417, 418 (Pa. Super. Ct. 1998) (“preliminary objection should be sustained only where it appears with certainty that, upon the facts averred, the law will not allow the plaintiff to recover”).

8. All of the non-moving party’s averments must be taken as true for the sake of deciding the preliminary objection. County of Allegheny v. Commw. of Pa., 490 A.2d 402 (Pa. 1985).

9. The court does not, however, need to accept, “unwarranted inferences from facts, argumentative allegations, or expressions of opinions.” Feingold v. McNulty, 2009 Phila. Ct. Com. Pl LEXIS 167, *3.

10. Section 703 of the Public Utility Code, 66 Pa. C.S.A. § 703(b) provides that the Commission may dismiss any complaint without a hearing if, in its opinion, a hearing is not necessary to the public interest.

11. A hearing is required only when there is a disputed question of fact, and is not required to resolve questions of law. Dee-Dee Cab, Inc. v. Pa.Pub. Util. Comm’n, 817 A.2nd 593 (Pa.Commw. Ct. 2003), petition for allowance of appeal denied, 836 A.2d 123 (Pa. 2003).

12. Here, the facts in this matter include the following:

- a. The Complainant alleges she has had low voltage issues at her home.
- b. The Complainant alleges her bills have increased as a result of problems with her meter.
- c. The Complainant alleges that she incurred \$600.00 for a consultation with an electrician.
- d. The Complainant alleges that she incurred a \$587.00 to repair her refrigerator due to low voltage issues.
- e. The Complainant requests that the PUC order PECO Energy reimburse her \$600.00 for an electrician consultation and \$587.00 for refrigerator repairs.

13. One of the purported infractions in the Complainant's formal complaint relates to PECO Energy's alleged responsibility to pay for damages arising from alleged low voltage issues that occurred at her property.

14. In effect, Complainant is requesting that the Commission award her damages for her costs.

15. To the extent the Complainant is requesting a monetary award for her costs, the Complainant is not entitled to relief under the law.

16. The Commission lacks jurisdiction to award damages pursuant to 52 Pa. Code § 5.101(a)(1).

17. Accordingly, the portion of the Complainant's formal complaint that seeks \$600.00 for an electrician consultation and \$587.00 for refrigerator repairs should be denied pursuant to 52 Pa. Code § 5.101(a)(1).

REQUEST FOR RELIEF

WHEREFORE, for all of the reasons stated herein, PECO respectfully requests that your Honorable Commission dismiss the instant complaint with prejudice.

Respectfully submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SUSAN WILLIAMS
Complainant

v.

PECO ENERGY COMPANY
Respondent

:
:
:
:
:
:
:

DOCKET NO. F-2014-2433168

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: August 11, 2014

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SUSAN WILLIAMS	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2014-2433168
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Susan Williams
699 Goram Road
Brogue, PA 17309

Dated at Philadelphia, Pennsylvania, April 11, 2014



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com



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August 11, 2014

Susan Williams
699 Goram Road
Brogue, PA 17309

**RE: Susan Williams v. PECO Energy Company
PUC Docket No.: F-2014-2433168**

Dear Ms. Williams:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee
Counsel for PECO Energy Company
SL/lo
Encl.

EXHIBIT “1”

O'Neill, Leslie:(BSC)

From: eServe@pa.gov
Sent: Tuesday, July 22, 2014 11:20 AM
To: Lee, Shawane L.:(BSC)
Cc: O'Neill, Leslie:(BSC)
Subject: PA PUC eServe Notice

Importance: High

Dear Shawane L Lee,

A(n) **Formal Complaint Form** has been served in this proceeding. This document is docketed as **F-2014-2433168**. You may view this document at **Formal Complaint Form**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.*

PECO ENERGY
EXHIBIT 1

timely

BCS: 3180847
PECO ENERGY

Must be returned by July 7, 2014

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case.
If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number:

Name SUSAN WILLIAMS

Street/P.O. Box 699 GORAM ROAD Apt #

City Brogue State PA Zip 17309

County YORK

Telephone Number(s) Where We Can Contact You During the Day:

(717) 927-6051 (home) () (mobile)

E-mail Address (optional):

Utility Account Number (from your bill) 46618-41027

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

RECEIVED
2014 JUL -3 AM 10:14
P.A.P. J.C.
SECRETARY'S BUREAU

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO

Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.

- I would like a payment agreement.

- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
SEE ATTACHED

- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

- Other (explain).
SEE ATTACHES

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

WE WANT THE \$600.00 FOR ELECTRICIAN CONSULT
AND \$587.00 TO FIX REFRIG FROM LOW VOLTAGE.
WE WANT THIS "SIGNAL" PROBLEM FIXED. THERE IS
NOTHING ELECTRICAL IN THIS HOUSE THAT WOULD
CAUSE OUR BILLS TO GO UP \$450.00 TO \$500.00
IN 1 MONTH. THERE IS SOMETHING WRONG WITH
THIS ELECTRIC SERVICE.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

However, if you are interested in receiving legal representation, you may contact the Widener Harrisburg Civil Law Clinic located at 3605 Vartan Way, Harrisburg, PA 17110, by phone at 717-541-0320 or via email at lawclinichb@mail.widener.edu.

For additional information see Widener Harrisburg's Civil Law Clinic's website <http://law.widener.edu/Academics/ClinicalProgramsandProfessionalTraining/Clinics/HarrisburgCivilLawClinic.aspx>. Based on your income, legal representation may be available to you at no cost or a reduced fee.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I SUSAN WILLIAMS, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Susan Williams
(Signature of Complainant)

July 1, 2014
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. Two Ways to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

BCS: 3180847
RE: Susan Williams v. PECO Energy
Address: 699 Goram Road
Brogue, PA 17309
Phone: (717) 927-6051
PECO Acct. No. 46618-41027

July 1, 2014

My husband and I settled on this house August 21, 2012. Our final moving day was the 1st week of January 2013. By the end of December, we had moved everything except our sectional and a few other personal items. From Nov. 2012 til we moved in, we had the heat on at 65 degrees, and all appliances were here and turned on. I have copied ALL of our electric bills (attached) and they are in order from front to back/current. PECO installed the SMART meters Jan. 22, 2013. Our electric bills were normal until then. The bill due 02/07/13 for \$362.88 I was willing to accept, but the following month due 03/12/13 for \$643.28 went up \$280.00 in(1) month. Nothing had changed as far as anything new the used electric. The weather didn't vary either, so why did this bill go up? We had these high bills until 06/06/13 for \$363.55 which again I wouldn't have a problem with. Again, nothing changed as far as using or not using an appliance that pulled power, so now why did our bill go down \$280.00? From July 2013 til Sept. 2013 our electric bills were under \$250.00 each month and now we did turn on and run (4) Air conditioners. (1) 15,000 BTU, (1) 8000 BTU, and (2) 5000 BTU but yet our bills are all under \$250.00

In September 2013 we noticed that our microwave was acting up, like it was running on ½ power. The microwave was here when we bought the house, so we assumed it was going out. We had a power outage and were talking with the neighbors to find out they also were having problems with their appliances. The neighbors had been calling PECO complaining, but PECO told them that their appliances were going bad, replace all of them!! I called in to PECO, only to be put on hold for an hour and half. Finally I called into PECO's ER no. The customer service told me that a "MAIN ELECTRIC BOX" (transformer) that supplied power to over 400 residents had a "LOW VOLTAGE" issue and they were replacing it. Our power should be back to normal by 5:00pm, which it was. A week later we again had another "LOW VOLTAGE" problem. I called into PECO again, and within hours the problem was resolved. I then received my bill from 08/12/13 to 09/14/13 (attached) for \$430.41, which went up almost \$250.00 from the month before. I called PECO and they put my bill on hold until a tech could come out to look at meters/equipment. "LAURIE" from PECO came out October 9, 2013 approx. 11:00am. Laurie told me that on August 31, 2013, the 1st time PECO fixed the LOW VOLTAGE issue, that our (1) meter for water heater malfunctioned and tacked on 1400KWH in "ONE DAY". Laurie said she was going to re-adjust our bill, don't worry about it. A copy of Laurie's report is also attached. Again our electric bills went back to normal until we received the bill for 10/11/13 to 11/08/13 for \$556.08. Again, I called PECO. PECO put our bill on hold again until a tech could come out. "TIM" from PECO came out on December 4, 2013. AGAIN, the meter for water heater was ACTUAL reading 3371KWH, and our bill showed 4878kwh-our bill was over estimated for 1507KWH. Tim also told us the bill would be re-adjusted, the meter malfunctioned again. Tim also told us that there is NO way we should be using more than 1300KWH per month. Tim also did an assessment while he was here and documented all of our appliances. All appliances are new and Energy Star. This house is only approx. 1200 sq. ft.

I started watching the meters constantly. I then get my next bill for 11/08/13 to 12/11/13 for \$522.28. I took the bill outside and checked the readings I had with what the bill stated. The estimated reading on bill was 5463, and the actual reading I took on December 27, 2013 was 3722. I did call PECO and gave them the ACTUAL READING.

Next, on January 10, 2014, Keith Segert from PECO came out again. Keith looked at the size of our house and readings on both meters. Keith again agreed with Tim, that there is NO WAY we are using this much electric. We would need to have electric baseboard heaters in EVERY room turned on HIGH to pull this much power. We use kerosene to heat our house, not electric. Keith agreed with Tim as far as we should not be pulling more than 1300KWH per month. Laurie Lamberson from PECO had also contacted me by phone after Tim was here. Laurie had called while Keith was here, and he spoke to her. Keith told her that there is NO WAY we are using this much power. Keith told her that BOTH meters were defective and he was putting new meters on. Approx. December 2013, my husband switched the water heater over to main panel box, so Keith capped off the 2nd meter, not in use anymore.

While we were waiting for the billing adjustments, on January 14, 2014, Russell from PECO showed up. I didn't know he was coming out. Russell told me he had a work order for another "LOW VOLTAGE" problem. I didn't know what he was talking about. Russell said he was going to check all the equipment and would be back. When Russell did return, he told me that the "VOLTAGE REGULATOR" wasn't even turned on. Russell also explained that the transformer that supplies power to our house and the (1) neighbor wasn't even close to being able to supply enough electricity for both houses. Russell put in an ER work order to have the transformer changed out right away. In the meantime, we hired an electrician to come in and check everything to see if there was a problem on our end. We had him here twice to go over everything. The electrician said also there is NO WAY we can be pulling this much power, he feels that there is still a problem with the NEW SMART meter that was put on. I know the tech's that were here, kept telling me that the meters weren't sending signals back correctly. We believe this is where the problem is. Russell stated to me that there were some other issues going on, but never went into any detail. I don't believe that we are being told everything. I have requested numerous times copies of Tim & Keith's reports, but no one will give them to me. I wonder why?

Linda Lamberson called me on January 28, 2014 and explained that PECO had both the meters tested, and there isn't anything wrong with them. BULLCRAP!! PECO tested them, and I don't believe they would tell me if there was anything wrong. If there wasn't a problem with those meters, then explain to me why on (4) different occasions between Sept. 2013 and Jan. 2014 there are documented malfunctions.

PECO is claiming that they gave me a \$556.08 credit for billing cycle 10/11/13 to 11/08/13, but they didn't. On the next bill 11/08/13 to 12/11/13 states previous balance as \$968.25 which I don't know where they are getting this total from, as well as an adjustment of \$257.21. I now know that the \$257.21 was a re-bill for the \$556.08. Then the next bill comes carrying the \$968.25 from previous bill, plus the deferred amount of \$775.16-Now this bill is re-billing me again for the 10/11/13 to 11/08/13 and 11/08/13 to 12/11/13 for \$770.17. Show me where I'm getting any credits, it looks as though PECO is double billing me for those time frames.

Again, now our electric bills are down under \$275.00, even with (4) air conditioners running. The only difference between now and December is that we aren't running the furnace, which runs on kerosene.



An Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-747-0411
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	11/12/2012
Thank you for your payment of \$26.73	
Deposit	\$141.25
Deposit	\$255.77
Deposit	\$141.25
Charges from previous bill	\$26.73
Total Other Charges	\$565.00
Current Period Charges	
Electric	\$9.69
Electric	\$91.31
Total New Charges	\$101.00
Total Amount Due on 12/04/2012	\$666.00

General Information

Next scheduled meter reading: December 13, 2012
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

pd \$ 101.00 CK NO 280
NOV 25, 2012

Message Center

New charges contain estimated total state taxes of \$6.60, including \$5.96 for State Gross Receipts Tax.

Your electric price to compare is \$0.1012 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: **SUSAN E WILLIAMS**
 Account Number: **46618-41027**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/11	081203240	General Service	Tot kWh	16718 Actual	16779 Actual	61	1	61
11/11	082217830	General Service	Tot kWh	83364 Actual	83874 Actual	510	1	510

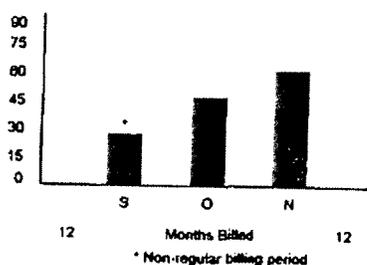
Total kWh Used 61
 Total kWh Used 510

Electric Off-Peak Service - Current Period Detail

Service 10/11/2012 to 11/11/2012 - 31 days

Customer charge								\$1.75
Generation Charges				61 kWh	X	\$0.05930		3.62
Alt. Energy Portfolio Standard				61 kWh	X	0.00070		0.04
Transmission Charges				61 kWh	X	0.00960		0.59
Distribution Charges				61 kWh	X	0.06050		3.69
Total Current Charges								\$9.69

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	61	1.9	31	53
Last Month	47	1.6	29	66
Last Year	0	0.0	0	0

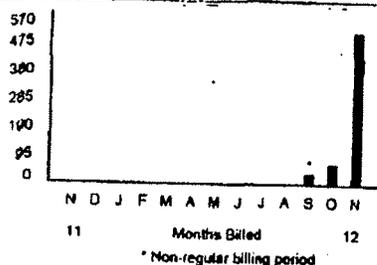
Avg kWh per Month	45
Total Annual kWh Usage	135

Electric Residential Service - Current Period Detail

Service 10/11/2012 to 11/11/2012 - 31 days

Customer charge								\$7.17
Generation Charges				510 kWh	X	\$0.09470		48.30
Alt. Energy Portfolio Standard				510 kWh	X	0.00070		0.36
Transmission Charges				510 kWh	X	0.00960		4.90
Distribution Charges				510 kWh	X	0.06000		30.60
State Tax Adjustment								-0.02
Total Current Charges								\$91.31

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	510	16.4	31	63
Last Month	71	2.4	29	68
Last Year	0	0.0	0	0

Avg kWh per Month	206
Total Annual kWh Usage	617

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is not a 24-hour service. For more information, visit www.peco.com.
 report power outages or problems with PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-747-0411
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	09/18/2012
Deposit	\$282.50
Connection charge - standard	\$6.00
Total Other Charges	\$288.50
Current Period Charges	
Electric	\$4.28
Electric	\$9.82
Total New Charges	\$14.10
Total Amount Due on 10/10/2012	\$302.60

General Information

Next scheduled meter reading: **October 12, 2012**
 PECO, 2301 Market St, Philadelphia, PA 19103-1980. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
 - www.peco.com/ebill - Go paperless: receive and pay your bill
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

Message Center

New charges contain estimated total state taxes of \$0.01, including \$0.00 for State Green Certificate Tax.

Your electric price to compare is \$0.0740 per kWh.

Handwritten note:
 PA - 2010
 South 26, 2012
 can't find

When paying by personal check, please allow 10 business days for clearing.

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	0	1.8	19	72
Last Month	0	0.0	0	0
Last Year	0	0.0	0	0

Avg kWh per Month	3A
Total Annual kWh Usage	08

11 Months Billing
 * Non-regular billing period

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-747-0411
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	12/13/2012
Thank you for your payment of \$101.00	
Deposit	\$181.50
Deposit	\$141.25
Deposit	\$141.25
Charges from previous bill	\$101.00
Total Other Charges	\$565.00
Current Period Charges	
Electric	\$14.50
Electric	\$210.90
Total New Charges	\$225.40
Total Amount Due on 01/04/2013	\$790.40

General Information

Next scheduled meter reading: January 16, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/Smartideas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

Message Center

New charges contain estimated total state taxes of \$14.73, including \$13.30 for State Gross Receipts Tax.

Your electric price to compare is \$0.1024 per kWh.

pd \$ 225.40 12-30-12
ck No 313



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: **SUSAN E WILLIAMS**
 Account Number: **46618-41027**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/12	081203240	General Service	Tot kWh	16779 Actual	16877 Actual	98	1	98
12/12	082217830	General Service	Tot kWh	83874 Actual	85109 Actual	1235	1	1235

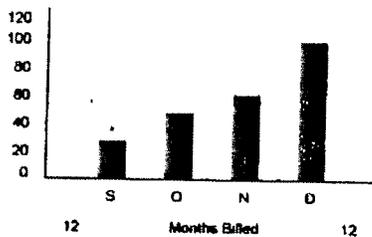
Total kWh Used 98
 Total kWh Used 1,235

Electric Off-Peak Service - Current Period Detail

Service 11/11/2012 to 12/12/2012 - 31 days

Customer charge					\$1.75
Generation Charges	98 kWh	X	\$0.05930		5.81
All: Energy Portfolio Standard	98 kWh	X	0.00070		0.07
Transmission Charges	98 kWh	X	0.00960		0.94
Distribution Charges	98 kWh	X	0.06050		5.93
Total Current Charges					\$14.50

13-Month Usage (Total kWh)



* Non-regular billing period

Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	98	3.1	31	45
Last Month	61	1.9	31	53
Last Year	0	0.0	0	0

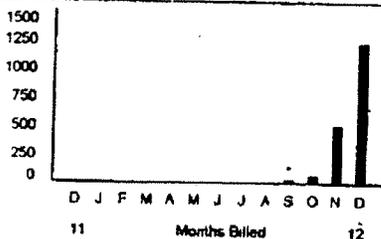
Avg kWh per Month	58
Total Annual kWh Usage	233

Electric Residential Service - Current Period Detail

Service 11/11/2012 to 12/12/2012 - 31 days

Customer charge					\$7.17
Generation Charges	1,235 kWh	X	\$0.09470		116.95
All: Energy Portfolio Standard	1,235 kWh	X	0.00070		0.86
Transmission Charges	1,235 kWh	X	0.00960		11.86
Distribution Charges	1,235 kWh	X	0.06000		74.10
State Tax Adjustment					-0.04
Total Current Charges					\$210.90

13-Month Usage (Total kWh)



* Non-regular billing period

Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,235	39.8	31	48
Last Month	510	16.4	31	53
Last Year	0	0.0	0	0

Avg kWh per Month	403
Total Annual kWh Usage	1,852



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



An Exelon Company

Emergency and Repairs: 1-800-941-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-747-0411
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	01/16/2013
Thank you for your payment of \$225.40	
Deposit	\$57.10
Deposit	\$141.25
Deposit	\$141.25
Charges from previous bill	\$225.40
Total Other Charges	\$565.00
Current Period Charges	
Electric	\$362.88
Total New Charges	\$362.88
Total Amount Due on 02/07/2013	\$927.88

General Information

Next scheduled meter reading: February 15, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Message Center

New charges contain estimated total state taxes of \$23.73, including \$21.41 for State Gross Receipts Tax.
Your electric price to compare is \$0.0869 per kWh.

- Customer Self Service - Manage Your Account 24/7
- www.pECO.com/ebill - Go paperless: receive and pay your bill
 - www.pECO.com/service - Start, stop and transfer your service
 - www.pECO.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

*SAT Jan 26 2013
\$ 362.88 CK 316 memo*

When paying in person, please bring the entire bill.

(continued on next page)



Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/15	081203240	General Service Meter 2	Tot kWh	16877 Actual	17121 Actual	244	1	244
01/15	082217830	General Service	Tot kWh	85109 Actual	87246 Actual	2137	1	2137

Total kWh Used 2,381

Electric Residential Service - Current Period Detail

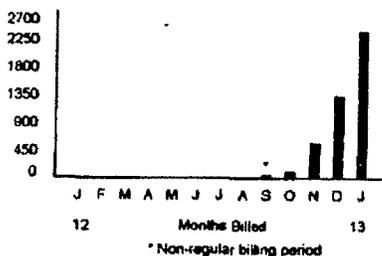
Service 12/12/2012 to 01/15/2013 - 34 days

Customer charge					\$7.17
Customer charge meter 2					1.75
Generation Charges	2,381 kWh	X	\$0.07660		182.38
AR. Energy Portfolio Standard	2,381 kWh	X	0.00070		1.67
Transmission Charges	2,381 kWh	X	0.00960		22.88
Distribution Charges	2,381 kWh	X	0.06190		147.38
State Tax Adjustment					-0.33

Total Current Charges

\$362.88

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	2,381	70.0	34	40
Last Month	1,333	43.0	31	45
Last Year	0	0.0	0	0

Avg kWh per Month	893
Total Annual kWh Usage	4,466



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-747-0411
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	02/18/2013
Thank you for your payment of \$362.88	
Deposit	\$60.87
Deposit	\$141.25
Charges from previous bill	\$362.88
Late payment charge	\$5.44
Total Other Charges	\$570.44
Current Period Charges	
Electric	\$643.28
Total New Charges	\$643.28
Total Amount Due on 03/12/2013	\$1,213.72

General Information

Next scheduled meter reading: March 18, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Message Center

New charges contain estimated total state taxes of \$42.07, including \$37.95 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0869 per kWh.

- Customer Self Service - Manage Your Account 24/7**
- www.pECO.com/ebill - Go paperless: receive and pay your bill
 - www.pECO.com/service - Start, stop and transfer your service
 - www.pECO.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

When paying in person, please bring the entire bill. (continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

317 1 MB 0.402 0317000317000658 002 01 GRESFM 12 02 192013
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327

Account Number
46618-41027

Payment Receipt Stamp

Payment Amount

Please pay this amount by 03/12/2013 **\$1,213.72**

00000643280000036288

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629

466184102700012137230711213720



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/22	081203240	General Service Meter 2	Tot kWh	17121 Actual	17215 Actual	94	1	94
01/22	082217830	General Service	Tot kWh	87246 Actual	87917 Actual	671	1	671
02/14	119106194	General Service Meter 2	Tot kWh	0 Actual	312 Actual	312	1	312
02/14	119106195	General Service	Tot kWh	0 Actual	3190 Actual	3190	1	3190

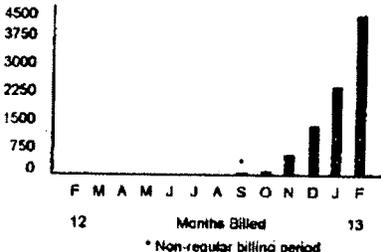
Total kWh Used 4,267

Electric Residential Service - Current Period Detail Service 01/15/2013 to 02/14/2013 - 30 days

Customer charge				\$7.17
Customer charge meter 2				1.75
Generation Charges	4,267 kWh	X	\$0.07660	326.85
All. Energy Portfolio Standard	4,267 kWh	X	0.00070	2.99
Transmission Charges	4,267 kWh	X	0.00960	40.96
Distribution Charges	4,267 kWh	X	0.06190	264.13
State Tax Adjustment				-0.57

Total Current Charges **\$643.28**

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	4,267	142.2	30	33
Last Month	2,381	70.0	34	40
Last Year	0	0.0	0	0

Avg kWh per Month	1,455
Total Annual kWh Usage	8,733

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-8051
Service Address: 699 GORAM RD, BROGUE

1-800-675-0222
Low income
Usage

Billing Summary

Bill Date		03/18/2013
Deposit		\$60.87
Charges from previous bill		\$141.25
Late payment charge		\$1,006.16
Total Other Charges		\$5.44
Current Period Charges		\$1,213.72
Electric		
Total New Charges		\$686.84
Total Amount Due on 04/09/2013		\$686.84
		\$1,900.56

1219.10
759.80
1978.90
only allowed cap
774-7040

153% poverty

General Information

Next scheduled meter reading: April 16, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Message Center

New charges contain estimated total state taxes of \$44.91, including \$40.52 for State Gross Receipts Tax.
Your electric price to compare is \$0.0869 per kWh.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

888-480-1533
termination
opt 5
then 3

pd Apr 4, 2013
\$250.00 debit/phone
\$2.35 fee have extension

Denise
Conf 484578086

When paying in person, please bring the entire bill. (continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

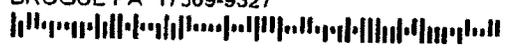
To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

310 1 MB 0.402 03100003 10000632 002 01 GXEVP2 134 03192013
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327

60.98

Account Number 46618-41027 Payment Receipt Stamp



Payment Amount

APR. 30, 2013

Please pay this amount by 04/09/2013 \$1,900.56

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

263.10

00000686840000100616

pd Cl 331
24-24-13

466184102700019005630991900561



An Exelon Company

Emergency and Repairs: 1-800-841-4141 This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

398 x .16 = 63.68 water heater

Page 2

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
03/17	119106194	General Service Meter 2	Tot kWh	312 Actual	710 Actual	398	1	398
03/17	119106195	General Service	Tot kWh	3190 Actual	7352 Actual	4162	1	4182

Total kWh Used 4,560

Electric Residential Service - Current Period Detail

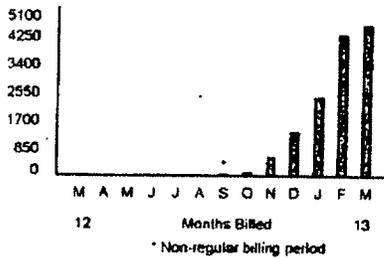
Service 02/14/2013 to 03/17/2013 - 31 days

Customer charge				\$7.17
Customer charge meter 2				1.75
Generation Charges	4,560 kWh	X	\$0.07660	349.30
Alt. Energy Portfolio Standard	4,560 kWh	X	0.00070	3.19
Transmission Charges	4,560 kWh	X	0.00960	43.78
Distribution Charges	4,560 kWh	X	0.06190	282.26
State Tax Adjustment				-0.61

Total Current Charges

\$686.84

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	4,560	147.0	31	39
Last Month	4,267	142.2	30	33
Last Year	0	0.0	0	0

Avg kWh per Month	1,899
Total Annual kWh Usage	13,293



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date 04/16/2013
Thank you for your payment of \$250.00

Current Period Charges

Electric \$508.31
Total New Charges \$508.31
Total Amount Due on 05/08/2013 \$508.31

General Information

Next scheduled meter reading: May 16, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.pECO.com/ebill - Go paperless: receive and pay your bill
- www.pECO.com/service - Start, stop and transfer your service
- www.pECO.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$33.24, including \$29.99 for State Gross Receipts Tax.

We have issued a credit to your account for your deposit plus interest in the amount of \$369.17. Please call us if you have any questions.

Your electric price to compare is \$0.0961 per kWh.

Your Total Account Balance of \$1,602.67 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount \$45.60
Payment Plan Balance \$1,094.36
Number of Remaining Payments 24

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
A convenience fee will apply.

46618 4102 70000 0000

3 1 SP 0.480 0003/0000003/0000005 001 01 0XP0KG 05142013
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327

Account Number 46618-41027
Payment Receipt Stamp

Payment Amount

Please pay this amount by 05/08/2013 \$508.31

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

00000508310000000000

466184102700005083131280508318



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
04/15	119106194	General Service Meter 2	Tot kWh	710 Actual	1032 Actual	322	1	322
04/15	119106195	General Service	Tot kWh	7352 Actual	10194 Actual	2842	1	2842

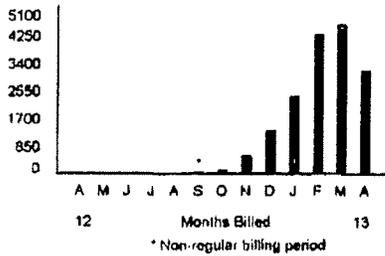
Total kWh Used 3,164

Electric Residential Service - Current Period Detail

Service 03/17/2013 to 04/15/2013 - 29 days

Customer charge					\$7.09
Customer charge meter 2					1.75
Generation Charges	3,164 kWh	X	\$0.08580		271.47
Akt. Energy Portfolio Standard	3,164 kWh	X	0.00070		2.21
Transmission Charges	3,164 kWh	X	0.00960		30.37
Distribution Charges	3,164 kWh	X	0.06190		195.85
State Tax Adjustment					-0.43
Total Current Charges					\$508.31

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,164	109.1	29	47
Last Month	4,560	147.0	31	39
Last Year	0	0.0	0	0

Avg kWh per Month	2,057
Total Annual kWh Usage	16,457



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

INFORMATION ABOUT YOUR BILL

Reading Your Meter: Actual Reading – Your meter is read each month by our automated meter reading system. Customer Reading – A reading you give us if we cannot read your meter. Estimated Reading – If we cannot read your meter, your monthly charges will be based on the average temperature and your past electric and gas use.

Meter Reading Schedule: Your monthly meter reading is scheduled through our automated system. Your scheduled meter reading date is shown on your bill.

Employee Identification: All PECO employees carry a special picture identification card. You may ask to see it.

Rate Schedule: A listing of all of our rates can be found on our website at www.peco.com, in our business office, or by calling 1-800-494-4000.

Basic Charges: Charges, based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

CAP (Customer Assistance Program): Discounted rate for verified low-income customers. Call 1-800-774-7040 for more information.

Late Payment Charges: All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be subject to a finance charge of 2 percent per month, (1.5 percent for rates GS and R)

Demand Information (Commercial Customers Only)

- Registered Peak Demand: Maximum rate for highest half hour of energy use for each billing period. It is measured in kilowatts (kW) and averaged during a 30-minute period.

Check Clearing Notification: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

ELECTRIC AND GAS TERMS USED IN YOUR BILL

Administrative Charge: Charges to reimburse utilities for the costs associated with buying electricity for customers.

Ancillary Charge: Charges to reimburse utilities for the cost associated with operating the system that moves energy from generating stations to PECO's system for delivery to its customers.

Balancing Service Charge: Charge for fixed and variable storage costs for each Ccf of gas delivered.

Billing Demand (kW): The calculated or measured rate of energy usage supplied after any required adjustments such as for minimums or power factor.

Ccf - Hundred Cubic Feet: Unit of measure for the gas you use. One Ccf is the amount of gas used to run an average size house heater nonstop for one hour.

Customer Charges: Monthly basic electric and/or gas charge covering the costs of billing, meter reading, equipment, and maintenance.

- Customer Charge Meter 2: Monthly basic electric charge covering the costs of billing, meter reading, equipment, and maintenance for those customers with an additional residential electric meter.

Distribution Charges: Charges to cover the costs associated with delivering electricity and natural gas to customers.

Energy Efficiency Charge: Charges to reimburse utilities for the costs associated with energy efficiency and conservation programs as required by Pennsylvania's Act 129.

Gas Cost Adjustment (GCA): Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase natural gas for customers.

Generation Charges: Charges to reimburse utilities for the costs to purchase electricity for customers. These charges are passed along to customers at the exact price PECO pays, with no markup. If the generation service is from an electric generation supplier, it is competitively priced and is not regulated by the Public Utility Commission.

Kilowatt Hour (kWh): Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

Lumen: Unit of measurement of the quantity of light.

Natural Gas Supply Charges: Charges to reimburse utilities for the costs to purchase natural gas for customers. These charges are passed along to customers at the exact price PECO pays, with no mark up.

Peak Load Contribution: A customer's contribution to PECO's peak load at the time of highest demand from the previous summer.

PECO Smart A/C Saver – Credit: A credit for participation in the PECO Smart A/C Saver program to reduce your energy use.

Price to Compare (electric): The price used to evaluate offers from competitive electric generation suppliers. The Price to Compare includes generation, transmission and alternative energy charges. This is the amount you will be charged by PECO if you do not shop with a competitive electric generation supplier.

Price to Compare (gas): The price used to evaluate offers from competitive natural gas suppliers. The Price to Compare includes your Natural Gas Supply charges. This is the amount you will be charged by PECO if you do not shop with a competitive natural gas supplier.

Power Factor: An adjustment applied for inefficient use of power. Percentage of correction applied to the registered/measured demand (kW) to reflect the correct billing demand.

Purchased Generation Adj.: Either a credit or charge reflecting the difference between utilities projected and actual costs to purchase electricity for default service customers.

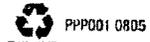
Service Location Distribution Charge: A charge to receive service at a particular Service Location, which shall comprise each lighting installation and must be separately connected to a delivery point on the Company's secondary circuit.

State Gross Receipts Tax: State tax on electric utilities. This is included in PECO's basic charges.

State Tax Adjustment: Either a credit or charge reflecting certain changes in state taxes. It may include part of the State Gross Receipts Tax.

Transmission Charges: Charges to move electricity from generating stations to PECO's electric delivery system. The Federal Energy Regulatory Commission regulates transmission prices and services.

Working Capital Charge: Charge to compensate PECO for costs incurred during the period when service was provided to its default service customers and when payment was received.



Matching Energy Assistance Fund (MEAF) Pledge Form

POWER PAY – Payment Authorization

You can help needy residents in the Delaware Valley pay their energy bills by making a donation to the Matching Energy Assistance Fund (MEAF). When you do, PECO will match your contribution, dollar for dollar – to double the amount of money donated to MEAF. It's easy to make a difference in the community, just complete this form and mail it with your payment. For questions or more information, call 1-800-403-6806.

If you enroll in Power Pay, each bill will be automatically deducted from your checking or savings account on the date it is due. You'll still receive a monthly statement, but you'll no longer have to write a check. Please continue to pay as usual until you see a bank deduction noted on your bill. If you have any questions about Power Pay, please visit www.peco.com/powerpay or call our toll-free hotline number, 1-800-494-4000.

YES, I'd like to empower local families in my neighborhood with a pledge donation to MEAF. Please add the amount indicated to my monthly bill.
(Minimum \$1)

\$1 \$5 \$10 \$ _____

YES, I'd like to empower local families in my neighborhood with a one-time donation to MEAF.

\$ _____ One-time donation (Payable to PECO.)

FINANCIAL INSTITUTION _____ CHECKING

YOUR BANK ACCOUNT NUMBER AND BANK ROUTING NUMBER _____ SAVINGS

X _____
SIGNATURE

By signing this form, I authorize PECO to instruct my bank/savings institution to make my payments from the account listed above. I understand this authorization may be revoked by me at any time by providing PECO with a written notice to discontinue my automatic payment.

Be sure to check the box on the front of this stub for participation in the program.



Emergency and Repairs: 1-800-841-4141 This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	05/15/2013
Thank you for your payment of \$263.10	
Deferred payment agreement	\$45.60
Charges from previous bill	\$245.21
Late payment charge	\$3.68
Total Other Charges	\$294.49
Current Period Charges	
Electric	\$363.55
Total New Charges	\$363.55
Total Amount Due on 06/06/2013	\$658.04

May 17, 2013
payment received

General Information

Next scheduled meter reading: June 14, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/bill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$23.77, including \$21.45 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0961 per kWh.
 Your Total Account Balance of \$1,706.80 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

June 4, 2013
CONFIRM.
#
488267731

1048.76
- 245.21
#803.55

+ #363.55 CURRENT
45.60

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$1,048.76
Number of Remaining Payments	23

#412.83 June 6
Got credit for - #3.68
May 20, 2013 2:00pm
EURONE
(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

235 1 MB 0.402 0225/000235/000473 002 01 GXPTM (24 05162013)
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327

Account Number 46618-41027
 Payment Receipt Stamp

Payment Amount

Please pay this amount by 06/06/2013 \$658.04

00000363550000024521

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



466184102700006580431570658047



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors and safety hazards related to PECO Equipment. For all other business, call 1-800-494-1000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027

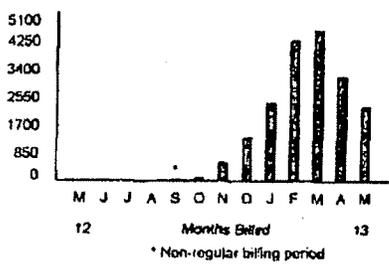
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
05/14	119106194	General Service Meter 2	Tot kWh	1032 Actual	1315 Actual	283	1	283
05/14	119106195	General Service	Tot kWh	10194 Actual	12158 Actual	1964	1	1964

Total kWh Used 2,247

Electric Residential Service - Current Period Detail Service 04/15/2013 to 05/14/2013 - 29 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	2,247 kWh	X	\$0.08580	192.79
Alt. Energy Portfolio Standard	2,247 kWh	X	0.00070	1.57
Transmission Charges	2,247 kWh	X	0.00960	21.57
Distribution Charges	2,247 kWh	X	0.06190	139.09
State Tax Adjustment				-0.31
Total Current Charges				\$363.55

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	2,247	77.4	29	58
Last Month	3,164	109.1	29	47
Last Year	0	0.0	0	0

Avg kWh per Month	2,078
Total Annual kWh Usage	18,704

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	06/14/2013
Thank you for your payment of \$412.83	
Thank you for your payment of \$245.21	
Overpayment	\$-3.68
Deferred payment agreement	\$45.60
Total Other Charges	\$41.92
<hr/>	
Current Period Charges	
Electric	\$209.45
Total New Charges	\$209.45
<hr/>	
Total Amount Due on 07/08/2013	\$251.37

General Information

Next scheduled meter reading: July 16, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$13.69, including \$12.36 for State Gross Receipts Tax.

Your electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oqa.state.pa.us.

Your Total Account Balance of \$1,254.53 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$1,003.16
Number of Remaining Payments	22

*pd 251.37 phone
 CONF. CODE 1259819430
 \$ 2.35 SERVICE Fee*

July 8, 2013

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

238 1 MB 0.402 023670002287000481 002 01 GXF3MF 12456 06152013
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327

Account Number 46618-41027
 Payment Receipt Stamp

Payment Amount

Please pay this amount by 07/08/2013 \$251.37

00000209450000000000

PECO - PAYMENT PROCESSING
 PO BOX 37829
 PHILADELPHIA PA 19101-0629



466184102700002513731890251378



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/13	119106194	General Service Meter 2	Tot kWh	1315 Actual	1598 Actual	283	1	283
06/13	119106195	General Service	Tot kWh	12158 Actual	13240 Actual	1082	1	1082

Total kWh Used 1,365

Electric Residential Service - Current Period Detail

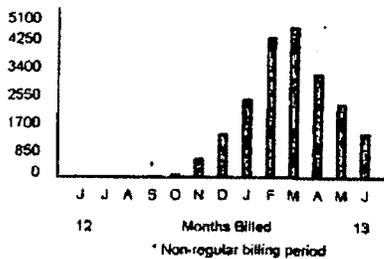
Service 05/14/2013 to 06/13/2013 - 30 days

Customer charge					\$7.09
Customer charge meter 2					1.75
Generation Charges	1,365 kWh	X	\$0.07860		107.29
Transmission Charges	1,365 kWh	X	0.00750		10.24
Distribution Charges	1,365 kWh	X	0.06100		83.27
State Tax Adjustment					-0.19

Total Current Charges

\$209.45

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,365	45.5	30	70
Last Month	2,247	77.4	29	58
Last Year	0	0.0	0	0

Avg kWh per Month	2,008
Total Annual kWh Usage	20,069



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	08/12/2013
Thank you for your payment of \$267.98	
Deferred payment agreement	\$45.60
Total Other Charges	\$45.60
Current Period Charges	
Electric	\$187.10
Total New Charges	\$187.10
Total Amount Due on 09/03/2013	\$232.70

General Information

Next scheduled meter reading: September 13, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$12.23, including \$11.04 for State Gross Receipts Tax.

Your electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your Total Account Balance of \$1,144.66 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$911.96
Number of Remaining Payments	20

pd # 232.70 2.30 fee
~~CK # 281 (misc)~~
 Aug 27, 2013
 pd by phone **CONFIRMED**
 1263168787
 911.96
 - 4560
 866.36 Bal.

(continued on next page)



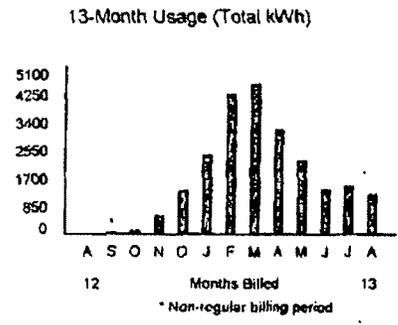
Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
08/12	119106194	General Service Meter 2	Tot kWh	1870 Actual	2076 Actual	206	1	206
08/12	119106195	General Service	Tot kWh	14421 Actual	15428 Actual	1007	1	1007

Total kWh Used 1,213

Electric Residential Service - Current Period Detail				Service 07/15/2013 to 08/12/2013 - 28 days	
Customer charge					\$7.09
Customer charge meter 2					1.75
Generation Charges		1,213 kWh	X	\$0.07860	95.34
Transmission Charges		1,213 kWh	X	0.00750	9.10
Distribution Charges		1,213 kWh	X	0.06100	73.99
State Tax Adjustment					-0.17
Total Current Charges					\$187.10



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,213	43.3	28	78
Last Month	1,453	45.4	32	77
Last Year	0	0.0	0	0

Avg kWh per Month	1,094
Total Annual kWh Usage	22,735



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
10/11	119106194	General Service Meter 2	Tot kWh	2382 Estimate	2592 Estimate	210	1	210
10/11	119106195	General Service	Tot kWh	16348 Actual	17132 Actual	786	1	786

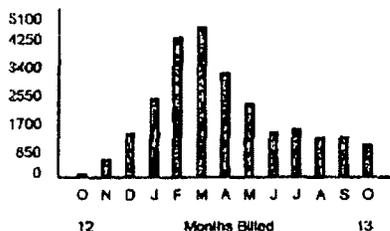
Total kWh Used 996

Electric Residential Service - Current Period Detail

Service 09/14/2013 to 10/11/2013 - 27 days

Customer charge					\$7.09
Customer charge meter 2					1.75
Generation Charges	996 kWh	X	\$0.08600		85.66
Transmission Charges	996 kWh	X	0.00750		7.47
Distribution Charges	996 kWh	X	0.06100		60.76
State Tax Adjustment					-0.15
Total Current Charges					\$162.58

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	996	36.8	27	63
Last Month	1,224	37.0	33	74
Last Year	118	4.0	29	66

Avg kWh per Month	2,064
Total Annual kWh Usage	24,774

REBILLED FOR meter
MALfunction AUG 31,
2013





An Exelon Company

www.peco.com

PECO
2301 Market Street
N2-3
Philadelphia, PA 19103

UTILITY COMPANY REPORT
Reporte De La Compania Utilidades

Date: 10/23/13	Prepared By: TALLEY, VANESSA CORBETT
--------------------------	---

Name: SUSAN E WILLIAMS
Service Address: 699 GORAM RD BROGUE PA 17309
Post Office: BROGUE PA 17309
Account Number: 46618-41027

Phone Home: 717-927-6051	Phone Work:
Mailing Address: 699 GORAM RD BROGUE PA 17309	

Problem As You Described It

You contacted our office on September 23, 2013 stating your PECO bill is incorrect.

Our Response

On October 9, 2013 we visited your property for a high bill investigation. The technician verified there was a voltage issue in the area that caused erratic readings. The usage on your meter for the billing period 8/12/13 to 9/14/13 was incorrect. The technician adjusted the bill from 1813 kWh in the amount of \$430.41 to 306 kWh in the amount of \$238.96.

The balance due on your account is \$1059.72 as of October 23, 2013. The amount due by November 8, 2013 to avoid delinquency is \$238.96.

We at PECO Energy want you to be completely satisfied. If you have any further questions or request, please contact us at 1-800-494-4000.

Cordially
Lori Messere
High Bill Field

1813
- 306
1507

When paying in person, please bring

Return only this portion with your check made payable to PECO. Please write your account number on your check.



Exelon Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

3671 1 AB 0.381 25471023471047001 080 01 GXFBR1 1234 08132013



haurie-peco
Oct 9, 2013
11:00 -
11:15pm

Account Number
46618-41027

Payment Receipt Stamp

Oct 9
11:30 AM
\$ 50.00

Payment Amount
232.70

Please pay this amount by 09/03/2013

Phone 232.70

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

1400 +
KFL



wiping out Blue-took
new Reading

00000187100000000000

CONF. NO

12392627

466184102700002327032460232708

48

Total New Charges

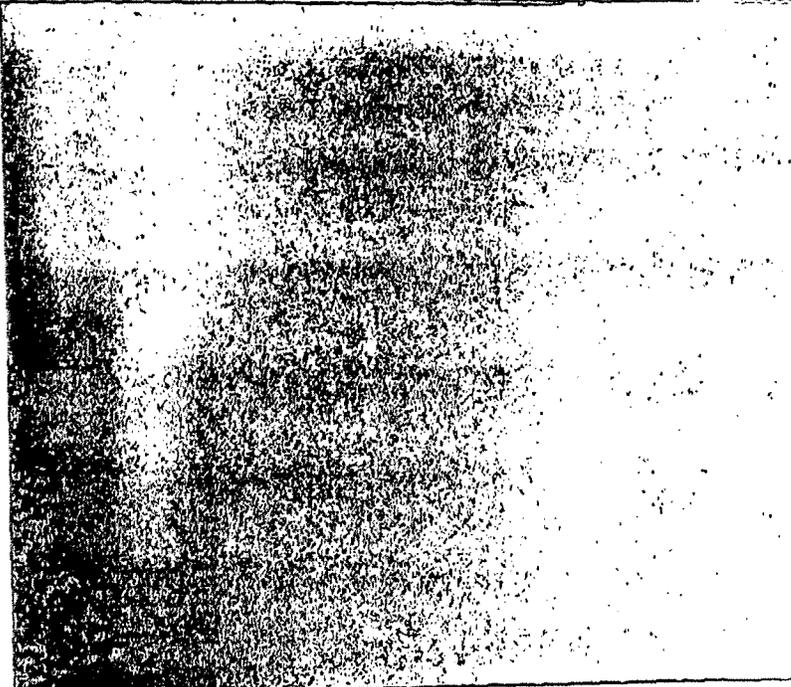
Total Amount Due on 09/03/2013

\$187.10

\$232.70

General Information

Message Center





Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

CHRIS GOODAM
SEPT 22, 2013

Billing Summary

Bill Date	09/16/2013
Thank you for your payment of \$232.70	
Deferred payment agreement	\$45.60
Total Other Charges	\$45.60
Current Period Charges	
Electric	\$430.41
Total New Charges	\$430.41
Total Amount Due on 10/08/2013	\$476.01

putting BILL ON hold
30 days - opening
INVESTIGATION
not paying this BILL

General Information

Next scheduled meter reading: October 14, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$28.14, including \$25.39 for State Gross Receipts Tax.

Your electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your Total Account Balance of \$1,342.37 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$866.38
Number of Remaining Payments	19

When paying in person, please bring the entire bill.

(continued on next page)



An Exelon Company

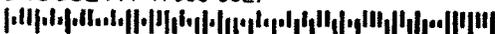
Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

277 1 MB 0.402 0217000271000562 002 01 GXFBRB 134 09172013
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327



Account Number 46618-41027 Payment Receipt Stamp

Payment Amount

Please pay this amount by 10/08/2013 \$476.01

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



00000430410000000000

466184102700004760132810476011



Electric Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	10/15/2013
Deferred payment agreement	\$45.60
Charges from previous bill	\$193.36
Total Other Charges	\$238.96

Current Period Charges

Total New Charges	\$0.00
Total Amount Due on 11/06/2013	\$238.96

General Information

Next scheduled meter reading: November 12, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Your Total Account Balance of \$1,059.72 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.
This is your meter reading bill which was delayed. We are sorry for any problems this may have caused you. We want to give you prompt and courteous service at all times. Thank you for your cooperation.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$820.76
Number of Remaining Payments	18

ACK NO 293
\$ 238.96 NOV 1, 2013

When paying in person, please bring the entire bill.



Emergency and Repairs 1-800-841-4141 This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	10/11/2013
Thank you for your payment of \$50.00	
Thank you for your payment of \$232.70	
Deferred payment agreement	\$45.60
Deferred payment agreement	\$45.60
Estimated bill	\$-4.40
Total Other Charges	\$86.80

Current Period Charges

Electric	\$197.76
Total New Charges	\$197.76
Total Amount Due on 11/05/2013	\$238.96

General information

Next scheduled meter reading: October 14, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1360. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Estimated Meter Reading.
 Corrected Bill
 New charges contain estimated total state taxes of \$12.93, including \$11.67 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
 Your Total Account Balance of \$1,059.72 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$820.76
Number of Remaining Payments	18

When paying in person, please bring the entire bill

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.

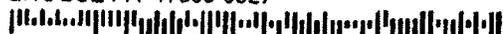


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

218 1 MB 0.402 0218/000218/000448 002 01 GXFEBR 12 10122013
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327



Account Number **46618-41027** Payment Receipt Stamp

Payment Amount

Please pay this amount by 11/05/2013 **\$238.96**

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



00000197760000000000

466184102700002389633090238968



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
09/14	119106194	General Service Meter 2	Tot kWh	2078 Actual	2382 Estimate	306	1	306
09/14	119106195	General Service	Tot kWh	15428 Actual	16346 Actual	918	1	918

Total kWh Used 1,224

Electric Residential Service - Current Period Detail

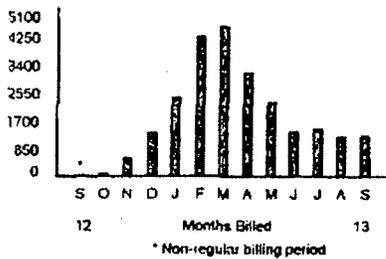
Service 08/12/2013 to 09/14/2013 - 33 days

Customer charge					\$7.09
Customer charge meter 2					1.75
Generation Charges	1,224 kWh	X	\$0.08600		105.26
Transmission Charges	1,224 kWh	X	0.00750		9.18
Distribution Charges	1,224 kWh	X	0.06100		74.68
State Tax Adjustment					-0.18

Total Current Charges

\$197.76

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,224	37.0	33	74
Last Month	1,213	43.3	28	78
Last Year	63	3.3	19	76

Avg kWh per Month	1,991
Total Annual kWh Usage	23,896



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	10/30/2013
Deferred payment agreement	\$45.60
Charges from previous bill	\$193.36
Total Other Charges	\$238.96

Current Period Charges

Electric	\$162.58
Total New Charges	\$162.58
Total Amount Due on 11/21/2013	\$401.54

General Information

Next scheduled meter reading: November 12, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Estimated Meter Reading.
 New charges contain estimated total state taxes of \$10.63, including \$9.59 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
 Your Total Account Balance of \$1,222.30 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$45.60
Payment Plan Balance	\$820.76
Number of Remaining Payments	18

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
 Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

258 1 MB 0.402 0258000258000519 002 01 GXFFUJ 123 10312013
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327



Account Number 46618-41027 Payment Receipt Stamp

Payment Amount

Please pay this amount by 11/21/2013 \$401.54

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



00000162580000019336

466184102700004015433250401540



Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Actual Reading Page 2
was 3371 Dec 4 (T/M)
Reco

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/08	119106194	General Service Meter 2	Tot kWh	2592 Estimate	4878 Estimate	2286	1	2286
11/08	119106195	General Service	Tot kWh	17132 Actual	18391 Actual	1259	1	1259

Total kWh Used 3,545

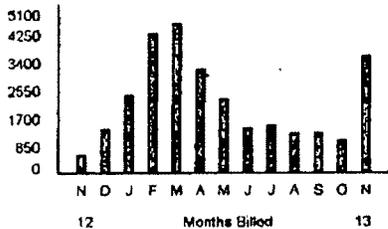
1259 x .16 = \$201.44
water heater

Electric Residential Service - Current Period Detail

Service 10/11/2013 to 11/08/2013 - 28 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	3,545 kWh	X	\$0.08600	304.87
Transmission Charges	3,545 kWh	X	0.00750	26.59
Distribution Charges	3,545 kWh	X	0.06100	216.25
State Tax Adjustment				-0.47
Total Current Charges				\$556.08

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,545	126.6	28	58
Last Month	968	36.8	27	65
Last Year	571	18.4	31	53

Avg kWh per Month	2,312
Total Annual kWh Usage	27,748

overest.
1507
x .16
\$241.12

4878
- 3371
1507 kWh
overestimated

Never got credit
water heater



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



power, outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-8051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Table with 2 columns: Description and Amount. Rows include Bill Date (11/13/2013), Thank you for your payment of \$238.96, Deferred payment agreement (\$45.60), Charges from previous bill (\$162.58), Total Other Charges (\$208.18), Current Period Charges (Electric \$556.08), Total New Charges (\$556.08), Total Amount Due on 12/05/2013 (\$764.26)

General Information

Next scheduled meter reading: December 13, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

- Customer Self Service - Manage Your Account 24/7
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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Estimated Meter Reading.
New charges contain estimated total state taxes of \$36.36, including \$32.81 for State Gross Receipts Tax.
Your electric price to compare is \$0.0935 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
Your Total Account Balance of \$1,539.42 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Table with 2 columns: Description and Amount. Rows include Current Payment Plan Amount (\$45.60), Payment Plan Balance (\$775.16), Number of Remaining Payments (17)

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

310 1 MB 0.402 0310000310000835 002 01 GXPH00 111142013
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327

Account Number 46618-41027 Payment Receipt Stamp

Payment Amount box

Please pay this amount by 12/05/2013 \$764.26

00000556080000016258

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



466184102700007642633390764269



Emergency and Repairs: 1-800-841-4141 - This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

FRI Dec 27th, 2013
3722 actual called PECO w/ reading

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/11	119106194	General Service Meter 2	Tot kWh	4878 Estimate	5463 Estimate	585	1	585
12/11	119106195	General Service	Tot kWh	18391 Actual	21044 Actual	2653	1	2653

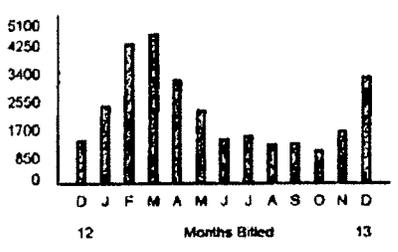
Total kWh Used 3,238

16 days 1482 kWh -

Electric Residential Service - Current Period Detail Service 11/08/2013 to 12/11/2013 - 33 days

Customer charge						\$7.09
Customer charge meter 2						1.75
Generation Charges	22526	3,238 kWh	X	\$0.08970		290.45
Transmission Charges		3,238 kWh	X	0.00800		25.90
Distribution Charges		3,238 kWh	X	0.06100		197.52
State Tax Adjustment						-0.43
Total Current Charges						\$522.28

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,238	98.1	33	43
Last Month	1,606	57.4	28	56
Last Year	1,333	43.0	31	46

Avg kWh per Month	2,300
Total Annual kWh Usage	27,717

Act. Billing
585 kWh
16
\$93.60
water heater

5463
3722
1741 kWh over estimated
x .16
\$278.56
Didn't get credits
water heater

* NEVER GOT CREDIT FOR THIS!



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

*Pat Sennell - supervisor
 215-841-6755 - turning over to MGK
 #566.00 Credited Back
 #Never got credit*

Billing Summary

Bill Date	12/16/2013
Billing Adjustment	+ \$257.21
Charges from previous bill	\$968.25
Late payment charge	\$15.09
Total Other Charges	\$1,240.55
Current Period Charges	
Electric	\$522.28
Total New Charges	\$522.28
Total Amount Due on 01/07/2014	\$1,762.83

*Dec 10
 Dec 28 disconnected meter
 JAN 7, 2014
 2:00 PM
 GUENAVERE*

*what is this?
 not charges from Bill*

General Information

Next scheduled meter reading: January 16, 2014
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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 - www.peco.com/SmartIdeas - Save energy and money
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Message Center

Estimated Meter Reading.
 New charges contain estimated total state taxes of \$34.15, including \$30.81 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Fri. Dec 27th

TIEASHA

*Kim - customer service
 Smart meters*

*Jan. 2, 2014
 2:10 PM
 TAKIA
 to defects dept.
 said Peco left message
 Mon. on home phone -
 No they didn't*

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

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- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

293 1 MB 0.402 0293000293006007 002 01 GAF/KOJ 1345 12172013
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327

*Keith Segert
 Tech here
 Fri Jan. 10, 2014
 2:00 PM
 Both meters defective

Account Number 46618-41027
 Payment Receipt Stamp

Payment Amount

Please pay this amount by 01/07/2014

main meter @ over 24,000 kWh since Jan 2013

0000052228000009602

466184102700017628340071762839

1300 kWh ÷ 30 = 43.33 kWh

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629





An Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

*3545 kWh - Nov 2013
-1300

2245 x .16 = \$359.20 overbilled
No \$556.08
From Nov Bill*

Billing Summary

Bill Date	01/07/2014
Deferred payment agreement	\$775.16
Charges from previous bill	\$968.25
Late payment charge	\$15.09
Total Other Charges	\$1,758.50
Current Period Charges	
Electric	\$770.17
Total New Charges	\$770.17
Total Amount Due on 01/29/2014	\$1,753.51

*4790 total kWh
-1300

3490 kWh overcharged
* Should get \$770.17 credit
wants credit I (\$558.48)*

General Information

Next scheduled meter reading: January 16, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Corrected Bill
New charges contain estimated total state taxes of \$50.36, including \$45.44 for State Gross Receipts Tax.
Your electric price to compare is \$0.0962 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
This bill for electric service covers an extended period of time. Our normal bill period is 26 to 35 days.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

23574 1 AB 0.381 23574023574047811 065 01 GXFND2 124 01062014
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327



Account Number 46618-41027 Payment Receipt Stamp

Payment Amount

Please pay this amount by 01/29/2014 \$1,753.51

PECO - PAYMENT PROCESSING
PO BOX 37829
PHILADELPHIA PA 19101-0629



00000770170000096825

466184102700017535140291753515



Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

(Peco) Keith was here JAN 10, 2014 - Both meters defective -
405 x .16 = \$64.80 water heater

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/11	119106194	General Service Meter 2	Tot kWh	3005 Actual	3470 Actual	465	1	465
12/11	119106195	General Service	Tot kWh	18391 Actual	21044 Actual	2653	1	2653

Total kWh Used 1,672
Total kWh Used 3,118

} 4790 kWh - 1300 = 3490 kWh x .16 = \$558.40 should get credit

Electric Residential Service - Current Period Detail

Service 10/11/2013 to 11/08/2013 - 28 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	1,672 kWh	X	\$0.08600	143.79
Transmission Charges	1,672 kWh	X	0.00750	12.54
Distribution Charges	1,672 kWh	X	0.06100	101.99
State Tax Adjustment				-0.23

Electric Residential Service - Current Period Detail

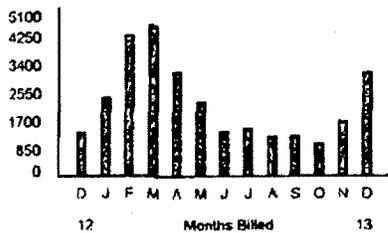
Service 11/08/2013 to 12/11/2013 - 33 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	3,118 kWh	X	\$0.08970	279.68
Transmission Charges	3,118 kWh	X	0.00800	24.94
Distribution Charges	3,118 kWh	X	0.06100	190.20
State Tax Adjustment				-0.42

Total Current Charges

\$770.17

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,118	94.4	33	43
Last Month	1,672	59.7	28	58
Last Year	1,333	43.0	31	45

Avg kWh per Month	2,305
Total Annual kWh Usage	27,660



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

254
x .16
\$40.64
water heater

Removed
JAN 10th effective
Page 2

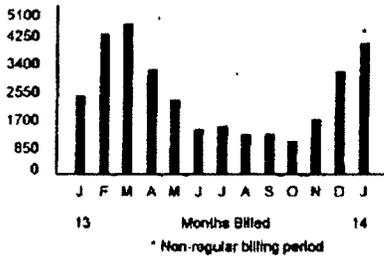
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/10	119108194	General Service Meter 2	Tot kWh	3470 Actual	3724 Actual	254	1	254
01/10	119108195	General Service	Tot kWh	21044 Actual	24199 Actual	3155	1	3155
01/17	122081164	General Service	Tot kWh	0 Actual	589 Actual	589	1	589

Total kWh Used 3,998
589 ÷ 7 days = 84.14 kWh per day

Electric Residential Service - Current Period Detail Service 12/11/2013 to 01/17/2014 - 37 days

Customer charge				\$7.09
Customer charge meter 2				1.75
Generation Charges	3,998 kWh	X	\$0.08970	358.62
Transmission Charges	3,998 kWh	X	0.00800	31.98
Distribution Charges	3,998 kWh	X	0.05940	237.48
State Tax Adjustment				-0.52
Total Current Charges				\$636.40

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,998	108.0	37	36
Last Month	3,118	94.4	33	43
Last Year	2,381	70.0	34	40

Avg kWh per Month	2,430
Total Annual kWh Usage	29,277

Credit
\$431.68 JAN Bill
558.48 Dec
359.20 Nov
\$1,349.36

3998
- 1300
2698 kWh overbilled
x .16

\$431.68 Credit
I want

* WANT DEC 4 Report FOR Tim (Reco)
* WANT JAN 10th 2014 Report FOR Keith (Reco)

\$400.00 Electrician
\$312.00 AAA - Fix Refrig
\$275.00 Refrig needs 2nd part damaged by low voltage
\$200.00 Electrician consult
Aug 2013
\$1187.00 Reco owes us!

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Emergency and Repairs: 1-800-841-4141. This is the number to call for report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	01/17/2014
Charges from previous bill	\$1,738.42
Late payment charge	\$15.09
Total Other Charges	\$1,753.51

Current Period Charges

Electric	\$636.40
Total New Charges	\$636.40
Total Amount Due on 02/11/2014	\$2,389.91

General Information

Next scheduled meter reading: February 17, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/Smartdeals - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$46.07, including \$37.55 for State Gross Receipts Tax.
Your electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
This bill for electric service covers an extended period of time. Our normal bill period is 26 to 35 days.

When paying in person, please bring the entire bill. (continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

11 SP 0.450 0001000001000001 001 01 QXFNKV 01222014
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327

Account Number 46618-41027 Payment Receipt Stamp

Payment Amount

Please pay this amount by 02/11/2014 \$2,389.91

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0829

00000636400000173842

466184102700023899140422389914



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

93348.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	02/13/2014
Charges from previous bill	\$2,374.82
Late payment charge	\$15.09
Total Other Charges	\$2,389.91
Current Period Charges	
Electric	\$489.15
Total New Charges	\$489.15
Total Amount Due on 03/07/2014	\$2,879.06

CLAIMS dept.
215-841-4295

General Information

Next scheduled meter reading: March 18, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$35.41, including \$28.86 for State Gross Receipts Tax.

Your electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

March 20, 2014
\$489.15 Bill matrix
2.35 fee

Angie (3107) CONF 1274803933

1-800-494-4000

Alicia
What is 369.17 credit
What is \$257.26 charge

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



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- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

46618 4102 70000 0000

23636 1 AB 0.403 23639023036048000 065 01 GXFOU4 17345 02142014
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327



Account Number
46618-41027

Payment Receipt Stamp

Payment Amount

Please pay this amount by 03/07/2014 \$2,879.06

00000489150000237482

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



466184102700028790640662879069



PECO Energy Services Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/13	122081164	General Service	Tot kWh	589 Actual	3680 Actual	3071	1	3071

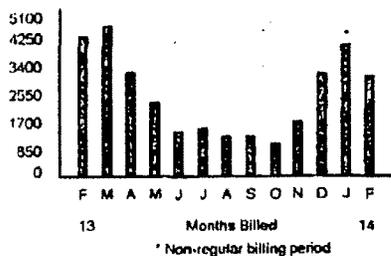
Total kWh Used 3,071

Electric Residential Service - Current Period Detail

Service 01/17/2014 to 02/13/2014 - 27 days

Customer charge					\$7.09
Generation Charges	3,071 kWh	X	\$0.08970		275.47
Transmission Charges	3,071 kWh	X	0.00800		24.57
Distribution Charges	3,071 kWh	X	0.05940		182.42
State Tax Adjustment					-0.40
Total Current Charges					\$489.15

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,071	113.7	27	26
Last Month	3,998	108.0	37	36
Last Year	4,207	142.2	30	33

Avg kWh per Month	2,340
Total Annual kWh Usage	28,081



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	03/14/2014
Charges from previous bill	\$2,863.97
Late payment charge	\$15.09
Total Other Charges	\$2,879.06

Current Period Charges

Electric	\$469.75
Total New Charges	\$469.75
Total Amount Due on 04/07/2014	\$3,348.81

04-29
General Information

Next scheduled meter reading: April 16, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$34.00, including \$27.72 for State Gross Receipts Tax.

Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

*pd by check 304 made
04-07-14*

When paying in person, please bring the entire bill.

(continued on next page)



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



An Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Page 2

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
03/14	122081164	General Service	Tot kWh	3660 Actual	6808 Actual	3148	1	3148

Total kWh Used 3,148

Electric Residential Service - Current Period Detail

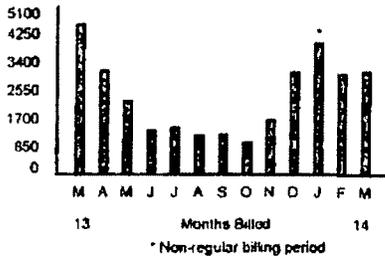
Service 02/13/2014 to 03/14/2014 - 29 days

Customer charge				\$7.09
Generation Charges	3,148 kWh	X	\$0.07970	250.90
Transmission Charges	3,148 kWh	X	0.00800	25.18
Distribution Charges	3,148 kWh	X	0.05940	186.99
State Tax Adjustment				-0.41

Total Current Charges

\$469.75

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,148	108.5	29	35
Last Month	3,071	113.7	27	28
Last Year	4,500	147.0	31	39

Avg kWh per Month	2,222
Total Annual kWh Usage	26,869



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
 Account Number: 46618-41027
 Phone Number: 717-927-6051
 Service Address: 699 GORAM RD, BROGUE

Billing Summary

Bill Date	04/15/2014
Thank you for your payment of \$489.15	
Charges from previous bill	\$2,859.66
Total Other Charges	\$2,859.66
Current Period Charges	
Electric	\$464.20
Total New Charges	\$464.20
Total Amount Due on 05/07/2014	\$3,323.86

General Information

Next scheduled meter reading: May 15, 2014
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$33.60, including \$27.39 for State Gross Receipts Tax.
 Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

46618 4102 70000 0000

258 1 MB 0.432 0256000258/000527 002 01 GXFWRH 12345 04162014
 SUSAN E WILLIAMS
 699 GORAM RD
 BROGUE PA 17309-9327

Account Number 46618-41027
 Payment Receipt Stamp

Payment Amount

Please pay this amount by 05/07/2014 \$3,323.86

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0829

00000464200000265966

466184102700033238641273323869



An Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Page 2

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
04/15	122081164	General Service	Tot kWh	6808 Actual	9897 Actual	3089	1	3089

Total kWh Used 3,089

Electric Residential Service - Current Period Detail

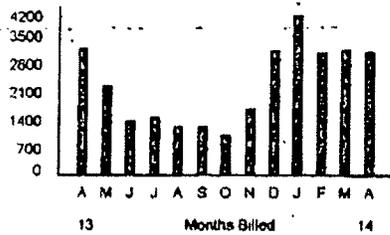
Service 03/14/2014 to 04/15/2014 - 32 days

Customer charge					\$7.13
Generation Charges	3,089 kWh	X	\$0.07970		246.19
Transmission Charges	3,089 kWh	X	0.00800		24.71
Distribution Charges	3,089 kWh	X	0.06040		186.58
State Tax Adjustment					-0.41

Total Current Charges

\$464.20

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,089	96.5	32	48
Last Month	3,148	108.5	29	35
Last Year	3,184	109.1	29	47

Avg kWh per Month	2,216
Total Annual kWh Usage	26,594



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks, or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027
Phone Number: 717-927-6051
Service Address: 699 GORAM RD, BROGUE

Called Tim Clarke - PIC Page 1
(717) 783-2036
June 3, 2014 12:00
NOON

Billing Summary

Bill Date	05/13/2014
Thank you for your payment of \$469.75	
Charges from previous bill	\$2,854.11
Total Other Charges	\$2,854.11
Current Period Charges	
Electric	\$267.54
Total New Charges	\$267.54
Total Amount Due on 06/04/2014	\$3,121.65

General Information

Next scheduled meter reading: June 18, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Message Center

New charges contain estimated total state taxes of \$19.36, including \$15.78 for State Gross Receipts Tax.

Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Customer Self Service - Manage Your Account 24/7

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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

pd by phone \$267.54
#2.35 fee
June 20, 2014
CONF. NO.
1281334197

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.

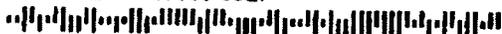


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
A convenience fee will apply.

46618 4102 70000 0000

23491 1 AB 0.403 23491073491047799 082 01 GXFZC7 1234 06142014
SUSAN E WILLIAMS
699 GORAM RD
BROGUE PA 17309-9327



Account Number 46618-41027
Payment Receipt Stamp

Payment Amount

Please pay this amount by 06/04/2014 \$3,121.65

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



00000267540000285411

466184102700031216541553121654



An Exelon Company

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: SUSAN E WILLIAMS
Account Number: 46618-41027

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
05/13	122081164	General Service	Tot kWh	9897 Actual	11657 Actual	1760	1	1760

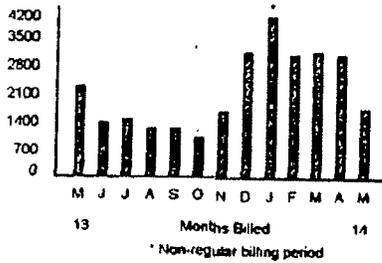
Total kWh Used 1,760

Electric Residential Service - Current Period Detail

Service 04/15/2014 to 05/13/2014 - 28 days

Customer charge				\$7.13
Generation Charges	1,760 kWh	X	\$0.07970	140.27
Transmission Charges	1,760 kWh	X	0.00800	14.08
Distribution Charges	1,760 kWh	X	0.06040	106.30
State Tax Adjustment				-0.24
Total Current Charges				\$267.54

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage		Avg Daily Temp
		Usage	Days	
Current Month	1,760	62.8	28	58
Last Month	3,069	96.5	32	46
Last Year	2,247	77.4	29	58

Avg kWh per Month	2,175
Total Annual kWh Usage	26,107



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Susan Williams
699 GORAM Rd
Brogue PA 17309



RECEIVED
2014 JUL -3 AM 10:42
PA, P.U.C.
SECRETARY'S BUREAU

RECEIVED
2014 JUL -3 AM 10:42
PA, P.U.C.
SECRETARY'S BUREAU

Secretary
Pennsylvania Public Utility
Commission
400 North Street
Harrisburg PA 17120