



August 5<sup>th</sup>, 2014

Commonwealth of Pennsylvania  
PA Public Utility Commission  
Secretary of the Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg PA 17105-3265

CC: Corey L. Zohner

C-2014-2429164

Dear Ms. Chiavetta,

This letter confirms that the above referenced complaint has been settled between American Power & Gas of PA and Mr. Corey L. Zohner.

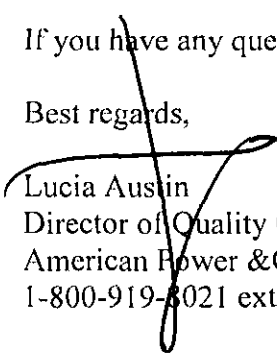
American Power & Gas refunded Mr. Zohner \$472.13. This refund is for charges on his 01/29/2014 through 05/01/2014 billing cycles.

Mr. Zohner was satisfied with our resolution. Please, also find attached an affidavit from Mr. Zohner regarding this matter.

At this point, we consider this case resolved.

If you have any questions or require further assistance, feel free to contact me directly.

Best regards,

  
Lucia Austin  
Director of Quality Control  
American Power & Gas  
1-800-919-8021 ext. 431

**RECEIVED**

AUG 05 2014

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



# AMERICAN

August 1<sup>st</sup>, 2014

American Power & Gas  
411 Cleveland St #299  
Clearwater FL 33755

Re: Corey L. Zohner/ C-2014-2429164

Dear Sir or Madam,

This letter confirms that American Power & Gas has resolved this complaint to my satisfaction.

American Power & Gas has refunded my electric Met-Ed accounts # 08011154610002269574 & 08041357910002454331.

The refund amount is \$472.13. This refund covers my electric charges from 01/29/2014 through 05/01/2014, which was my final billing cycle.

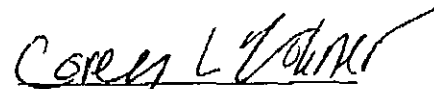
This complaint is settled.

This is True.

Corey L. Zohner  
240C S. Centre Ave  
Leesport, PA 19533



Signature



Written Name

8/3/14  
Date

