

Joanne Smith
8 Charter Circle
Doylestown PA 18901
215-340-9960

July 7, 2014

ROSEMARY CHIAVETTA, SECT
PA UTILITIES COMMISSION
COMMONWEALTH KEYSTONE BLDG
400 N ST, 2ND FLOOR
HARRISBURG PA 17120

Re: Joanne Smith vs HIKO
PUC Docket No: c-2014-2411122

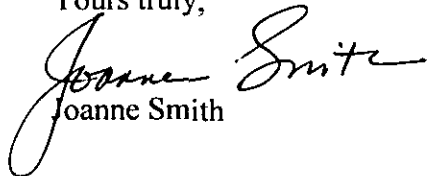
Dear Ms Chiavetta:

Re my letter to you of June 24, 2014 (copy enclosed), I did receive a check from HIKO Energy on Sat, July 5th.

I guess this closes out the complaint I have against HIKO Energy.

I would like to thank you for your time and effort into this matter on my behalf.

Yours truly,


Joanne Smith

Cc: Carl R Shultz
Eckert Seamans Cherin and Mellot, LLC

RECEIVED
2014 JUL -9 AM 10:24
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SECRETARY'S BUREAU

Joanne Smith
8 Charter Circle
Doylestown PA 18901
215-340-9960

June 24, 2014

ROSEMARY CHIAVETTA, SECT
PA UTILITIES COMMISSION
COMMONWEALTH KEYSTONE BLDG
400 NORTH ST, 2ND FLOOR
HARRISBURG PA 17120

Re: Joanne Smith vs PECO
PUC Docket No: C-2014-2411122

Dear Ms Chiavetta:

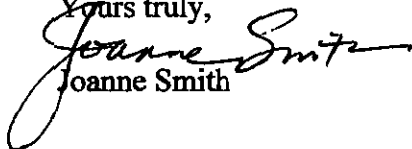
On June 1, 2014, I received a call from a HIKO representative, offering me a settlement of \$600. She told me that this amount was as good as I would get. I accepted the settlement over the phone and was told a check would be sent to me in a day or two.

On June 3, 2014, I received the "Certificate of Satisfaction of Complaint" from HIKO Energy. I waited for the check to follow.

I have received no check. Where do I go from here?

Thank you for looking into this complaint.

Yours truly,


Joanne Smith

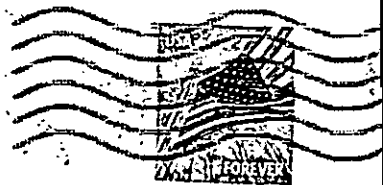
Cc: Carl R Shultz
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