



August 20, 2014

Rosemary Chiavetta, Secretary  
Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
PO Box 3265 Harrisburg, PA 17105-3265

Subject: C-2014-2430850

Dear Madam Secretary:

We respectfully request an extension of time to answer or satisfy the above referenced complaint. We have come to a verbal agreement with the complainant and are awaiting the return of a signed settlement agreement from the complainant. Please allow for a 30 day extension so that we can complete the satisfaction of the complaint.

Sincerely,

A handwritten signature in black ink, appearing to read "Ginger Lucas", is written over the typed name. The signature is fluid and cursive.

Ginger Lucas  
CEO

PO Box 1627  
Kennesaw, GA 30156  
877-215-4140