



BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED
OFFICE OF C.A.L.J.
14 JUL 28 AM 11:08
PA PUC

Jusita L. Herp :

V. :

Respond Power LLC :

C-2014-2413756

ANSWER IN RESPONSE TO THE MOTION IN
LIMINE OF RESPOND POWER LLC

RECEIVED
2014 JUL 30 AM 9:21
PA PUC
SECRETARY'S BUREAU

ANSWER

The rules of administrative practice and procedure subchapter A, ss1.2 Liberal Construction allows the presiding officer discretion in the name of "just, speedy and inexpensive determination of every action". These liberal construction provisions apply with particularity in proceedings involving pro se litigants. In the interests of a "just" determination as I am a pro se litigant, I should be afforded every opportunity to present evidence that I perceive relevant to the case as I am not counsel and I do not have skillset to fairly contest every motion that the defendant may file. Objections to evidence or matters I may raise as a pro se complainant should be saved for court to allow the fairest opportunity for me to present my case

NEW MATTER

Since the time of the filing of my original complaint it has come to my attention that during the entire length of time I was with respond power I was receiving bills that were based off of estimated meter readings. My meter was read November 26th when my service was started with respond power and was not read again until March 27th when my contract with respond was released. This is a period of 4 months during which respond power increased my rate every single month. It is only because of these rate changes that the accuracy of the monthly meter readings becomes relevant.

It is my argument that Respond Power has an obligation to customers to provide accurate billing. Respond has no lawful right to collect any sum larger than the exact amount owed per KWH during the actual time it was used. During the times of a rate change accurate meter reading is essential to accurate billing. During times of an increase any estimation under the actual reading would charge the customer for KWH that were actually used at the previous months lower rate. Those underestimated KWH would be charged at the next month's higher rate. Overestimations would deprive Respond of funds lawfully owed them.

During times of a decrease any estimations under the actual reading would deprive Respond of funds lawfully owed them however any estimation over the actual reading would charge me the customer for KWH that were actually used the following month when the rate was lower.

Respond Power has the right to undercharge a customer if they so choose. However they have no right to collect from a customer any funds more than what that customer used in the billing month it was actually used in

Respond Power cannot prove that the approximately 89,760 KWH I was charged for during the entire time I was with Respond Power were not used solely during the very first month when the rate was .0599 cents per KWH. As the customer has no duty or involvement in billing accuracy the burden of proof is on Respond Power to prove what KWH were used and when exactly they were used.

It is for this reason that I request that Respond Power should be ordered to charge no more than their introductory rate of .0599 cents per KWH for the entire time I was with Respond Power and my bill was being estimated.

Copies of my answer and the new matter have been sent via fax and regular mail to the following:

Elizabeth H. Barnes, Administrative Law Judge

Pennsylvania Public Utility Commission

P.O. Box 3265

Harrisburg, PA 17105-3265

Telephone: (717) 787- 3988

Fax: (717) 787-0481

Karen O. Moury, Esq.

Buchanan Ingersoll & Rooney PC

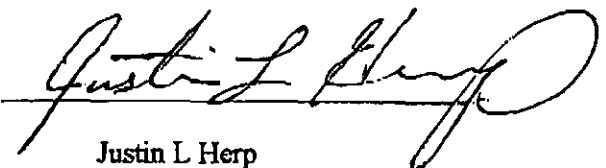
409 N. Second Street Suite 500

Harrisburg, PA 17101

Telephone: (717) 237-4800

Fax: (717) 233-0852

Dated July 25th 2014


Justin L Herp

PA PUC
SECRETARY'S BUREAU

2014 JUL 30 AM 9:27

RECEIVED

1177

Justin L Herp
220 Bennett dr.
Butler Pa 16001
724-968-3372

July 25th 2014

VIA FAX AND OVERNIGHT MAIL

Honorable Eliza beth H. Barnes

Re: Justin L. Herp v. Respond Power LLC, Docket No. C-2014-2413756

Dear ALJ Barnes:

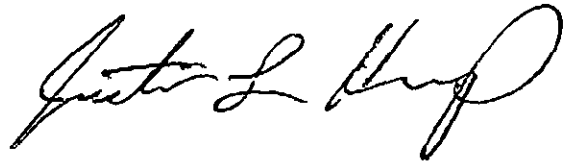
As per the prehearing order I am furnishing copies of the exhibits that I intend to present for your consideration via fax and overnight mail. A copy of the exhibits are also being provided to Karen O. Mioury counsel for Respond Power. These exhibits are marked as follows:

Herp Ex. 1-8 Dec. – June bills for Justin Herp

Herp Ex. 9-13 Dec. – April bills for Earl and Linda Hacket

Also I plan to call the following witness who I will make available in my office.

Earl Hacket
112 2nd ave.
Butler Pa 16001
724-287-1538



RECEIVED
2014 JUL 30 AM 9:27
PA PUC
SECRETARY'S BUREAU

November 29, 2013

Account Number: 100 097 859 217

Billing Period: Oct 25 to Nov 25, 2013 for 32 days

Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$4,007.42

Due Date: December 16, 2013

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 5.47 cents per KWH
Outdoor Lighting Service - 0006748124 - 5.47 cents per KWH

Your next meter reading is scheduled to occur on or about Dec 23, 2013.

Your bill includes \$27.14 in PA taxes, of which \$19.49 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

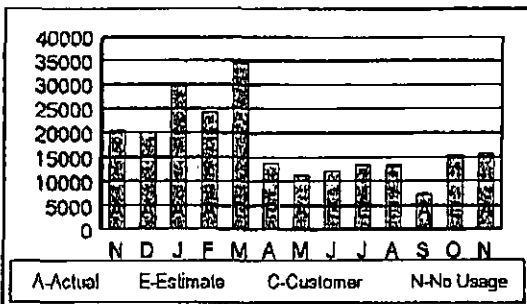
Best wishes for a joyous holiday season from all of us at West Penn Power.

Effective December 1, 2013, customers receiving Default Service have a new Price to Compare (PTC). Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Previous Balance	4,533.
Payments/Adjustments	-2,125.
Balance at Billing on Nov 29, 2013	2,408.
West Penn Power - Consumption	313.
West Penn Power - Misc. Charges	-13.
Pennsylvania Gas and Electric	1,243.
West Penn Power - Lighting	25.
Late Payment Charges	29.
Total Current Charges	1,598.
Amount Due by Dec 16, 2013	\$4,007.
Nov 25, 2013 KWH Reading (Actual)	24.2
Oct 25, 2013 KWH Reading (Estimate)	24.0
Difference	1
Multiplier	
KWH used	15.8
Metered Load in KW	0.5
Billed Load in KW/KVA	4
Charges From West Penn Power	
Customer Number: 0805951531 0006742112	
Rate: General Service WP-GS20D	
Distribution Charge	80.
2,580 KWH x 0.031130	
700 KWH x 0.014700	10.
7,500 KWH x 0.013320	99.
5,060 KWH x 0.013000	65.
Energy Efficiency Charge	1.
15,840 KWH x 0.000070	
Energy Efficiency Charge Phase II	25.
15,840 KWH x 0.001600	
Default Service Support Charge	12.
15,840 KWH x 0.000760	
Smart Meter Charge	2.
State Tax Surcharge	-1.
State Sales Tax	17.
Current Consumption Bill Charges	313.
Customer Number: 0805951531 0006748124	
Rate: Outdoor Lighting Service WP-POLF	
Price to Compare Default Service	5.
102 KWH x 0.055000	
Energy Efficiency Charge Phase II	0.
102 KWH x 0.001550	
Default Service Support Charge	0.
102 KWH x 0.000700	
Fixture Charges	
9500L SV (51)	18.
2 x 9.28	
State Tax Surcharge	-0.
State Sales Tax	1.
Current Lighting Charges	25.
Security Deposit Interest	-13.
Late payment charge	29.
Total Charges	\$ 355.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	677	495
Average Daily Temperature	47	42
Days in Billing Period	30	32
Last 12 Months Use (KWH)		211,040
Average Monthly Use (KWH)		17,587

4075 Linglestown Rd #113, Harrisburg, PA 17112
Customer Service: 1-866-706-7361
Account Number: 260801-260254 Rate: BILL-READY
Pennsylvania Gas and Electric Basic Charges
Billing Period: Oct 25, 2013 to Nov 25, 2013
Generation & Transmission 15840 Kwh @ \$0.0697 1,104.
State Sales Tax 70.
Gross Receipts Tax 69.
Total Pennsylvania Gas and Electric Current Charges 1,243.

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	872.43	-277.23	355.09	950.
Pennsylvania Gas and Electric	3,661.51	-1,848.05	1,243.67	3,057.
Total	4,533.94	-2,125.28	1,598.76	4,007.

Nov 28 to Dec 24, 2013 for 29 days
JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Account Number: 100 097 859 217

Amount Due: \$5,002.39

Due Date: January 13, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-886-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firatenenergycorp.com
Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

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Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 6.10 cents per KWH
Outdoor Lighting Service - 0006748124 - 6.02 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 24, 2014.

Your bill includes \$36.76 in PA taxes, of which \$26.40 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Effective December 1, 2013, customers receiving Default Service have a new Price to Compare (PTC). Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Previous Balance	4,007.42
Payments/Adjustments	-900.00
Balance at Billing on Dec 27, 2013	3,107.42
West Penn Power - Consumption	435.39
West Penn Power - Misc. Charges	-12.26
Respond Power, LLC	1,407.03
West Penn Power - Lighting	26.33
Late Payment Charges	38.48
Total Current Charges	1,894.97

Amount Due by Jan 13, 2014 \$5,002.39

Dec 24, 2013 KWH Reading (Estimate)	24,570
Nov 26, 2013 KWH Reading (Actual)	24,293
Difference	277
Multiplier	80
KWH used	22,160
Metered Load in KW	0.748
Measured Load in KW	59.7
Billed Load in KW/KVA	59.5

Customer Number: 0805951531 0006742112			
Rate: General Service WP-GS20D			
Distribution Charge	1,091 KWH	x 0.013000	14.18
	2,954 KWH	x 0.031130	91.96
	616 KWH	x 0.031130	19.18
	580 KWH	x 0.014700	8.53
	9,299 KWH	x 0.013000	120.89
	1,293 KWH	x 0.013320	17.22
	120 KWH	x 0.014700	1.76
	6,207 KWH	x 0.013320	82.88
Energy Efficiency Charge	22,160 KWH	x 0.000070	1.55
Energy Efficiency Charge Phase II	22,160 KWH	x 0.001600	35.46
Default Service Support Charge	22,160 KWH	x 0.000760	16.84
Smart Meter Charge			2.43
State Tax Surcharge			-1.94
State Sales Tax			24.65
Current Consumption Bill Charges			435.39

Customer Number: 0805951531 0006748124
Rate: Outdoor Lighting Service WP-POLF
Price to Compare Default Service

76 KWH	x 0.062330	4.74
26 KWH	x 0.055000	1.43
102 KWH	x 0.001550	0.16
102 KWH	x 0.000700	0.07

Future Charges	Unit(s)	Per Unit	
9500L SV (61)	2	9.28	18.56
State Tax Surcharge			-0.12
State Sales Tax			1.49
Current Lighting Charges			28.33
Security Deposit Interest			-12.28
Late payment charge			38.48
Total Charges			\$ 487.94

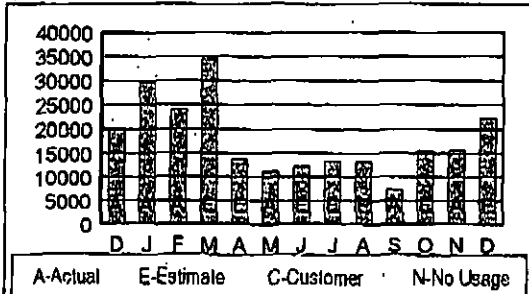
Charges from Respond Power, LLC

100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962	
Customer Service: 1-877-973-7763	
Rate: GEN-F599	
Basic Charge	22,160 KWH x [REDACTED] 1,327.38
State Sales Tax	79.65
Total Respond Power, LLC Charges	1,407.03

12/04/13 Payment -900.00

Additional billing details are continued on page #3

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	747	764
Average Daily Temperature	41	34
Days in Billing Period	27	30

Return this part with a check or money order payable to West Penn Power

Slut off
A. H. 2100
alo



Bill Based On: Estimated Meter Reading,
Weather Related, Prorated Bill

January 28, 2014
Page 1 of 4
W20

Billing Period: Dec 25 to Jan 24, 2014 for 31 days
Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Account Number: 100 097 859 217

Amount Due: \$5,302.02

Due Date: February 12, 2014

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Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

Account Summary

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Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 6.20 cents per KWH
Outdoor Lighting Service - 0006748124 - 6.20 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 25, 2014.

Your bill includes \$30.65 in PA taxes, of which \$24.31 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective January 1, 2014, the Smart Meter Charge has been adjusted. This charge recovers costs associated with assessing and deploying state-mandated smart meter technology.

Effective January 1, 2014, the Energy Efficiency Charge has been adjusted. This charge recovers costs associated with the utility's programs designed to reduce annual electric use and peak demand for electricity as mandated by the state.

Previous Balance	5,002.00
Payments/Adjustments	-3,100.00
Balance at Billing on Jan 28, 2014	1,902.00
West Penn Power - Consumption	410.00
West Penn Power - Misc. Charges	-14.00
Respond Power, LLC	2,926.00
West Penn Power - Lighting	26.00
Late Payment Charges	50.00
Total Current Charges	3,398.00

Amount Due by Feb 12, 2014 **\$5,302.02**

Jan 24, 2014 KWH Reading (Estimate)	24.8
Dec 25, 2013 KWH Reading (Estimate)	24.5
Difference	3
Multiplier	
KWH used	25.1
Metered Load in KW	0.6
Measured Load in KW	50
Billed Load in KW/KVA	50

Charges From West Penn Power			
Customer Number: 0805951531 0006742112			
Rate: General Service WP-GS20D			
Distribution Charge	732 KWH	x 0.031130	22.8
	158 KWH	x 0.014700	2.3
	1,693 KWH	x 0.013320	22.6
	5,807 KWH	x 0.013320	77.3
	10,663 KWH	x 0.013000	138.6
	542 KWH	x 0.014700	7.9
	2,508 KWH	x 0.031130	78.1
	3,017 KWH	x 0.013000	39.2
Energy Efficiency Charge	5,600 KWH	x 0.000070	0.4
	19,520 KWH	x -0.003190	-62.1
Energy Efficiency Charge Phase II	5,600 KWH	x 0.001600	9.0
	19,520 KWH	x 0.001600	31.2
Default Service Support Charge	19,520 KWH	x 0.000760	14.8
	5,600 KWH	x 0.000760	4.2

Smart Meter Charge 2.00
State Tax Surcharge -2.00
State Sales Tax 23.00
Current Consumption Bill Charges 410.00

Customer Number: 0805951531 0006748124			
Rate: Outdoor Lighting Service WP-POLF			
Price to Compare Default Service	25 KWH	x 0.062330	1.6
	77 KWH	x 0.062330	4.8
Energy Efficiency Charge	77 KWH	x 0.000360	0.0
Energy Efficiency Charge Phase II	25 KWH	x 0.001550	0.0
	77 KWH	x 0.001550	0.1
Default Service Support Charge	77 KWH	x 0.000700	0.0
	25 KWH	x 0.000700	0.0

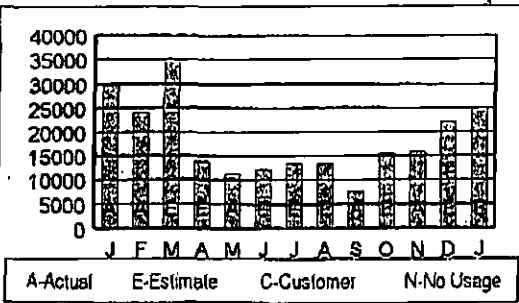
Fixture Charges			
9500L SV (51)	2	9.28 x 0.250000	4.6
9500L SV (51)	2	9.28 x 0.750000	13.9
State Tax Surcharge			-0.00
State Sales Tax			1.00
Current Lighting Charges			26.00
Late payment charge			50.00
Security Deposit Interest			-14.00
Total Charges			\$ 473.00

Charges From Respond Power, LLC
100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962
Customer Service: 1-877-973-7763
Rate: GEN-F1099

Basic Charge	25,120 KWH x	2,780.00
State Sales Tax		165.00
Total Respond Power, LLC Charges		2,926.00

01/22/14 Payment -2,200.00

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	800	810
Average Daily Temperature	34	25
Days in Billing Period	37	31
Last 12 Months Use (KWH)		208,560
Average Monthly Use (KWH)		17,380

Additional billing details are continued on page #3

February 28, 2014
Account Number: 100 097 859 217

Billing Period: Jan 25 to Feb 26, 2014 for 33 days
Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$10,349.67

Due Date: March 17, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

Account Summary

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Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0006742112 - 6.20 cents per KWH
Outdoor Lighting Service - 0006748124 - 6.20 cents per KWH
Your next meter reading is scheduled to occur on or about Mar 26, 2014.
Your bill includes \$33.01 in PA taxes, of which \$26.18 is PA gross receipts tax.
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

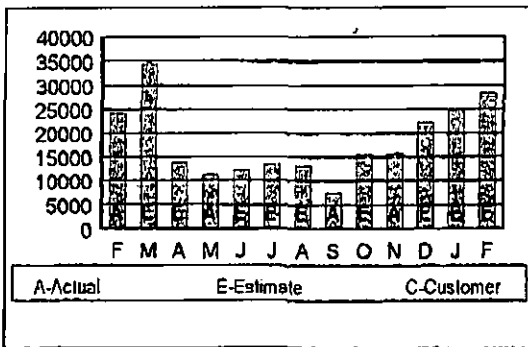
Previous Balance	5.30
Payments/Adjustments	
Balance at Billing on Feb 28, 2014	5.30
West Penn Power - Consumption	44
West Penn Power - Misc. Charges	-1
Respond Power, LLC	4.52
West Penn Power - Lighting	2
Late Payment Charges	6
Total Current Charges	5.04
Amount Due by Mar 17, 2014	\$10.34
Feb 26, 2014 KWH Reading (Estimate)	25
Jan 25, 2014 KWH Reading (Estimate)	24
Difference	
Multiplier	
KWH used	28
Metered Load in KW	
Measured Load in KW	
Billed Load in KW/KVA	

Customer Number: 0805951531 0006742112
Rate: General Service WP-GS20D

Distribution Charge	3,750 KWH	x 0.031130	111
	700 KWH	x 0.014700	11
	7,500 KWH	x 0.013320	99
	16,530 KWH	x 0.013000	215
Energy Efficiency Charge	28,480 KWH	x -0.003190	-91
Energy Efficiency Charge Phase II	28,480 KWH	x 0.001600	46
Default Service Support Charge	28,480 KWH	x 0.000760	22
Smart Meter Charge			
State Tax Surcharge			
State Sales Tax			21
Current Consumption Bill Charges			44
Customer Number: 0805951531 0006748124			
Rate: Outdoor Lighting Service WP-POLF			
Price to Compare Default Service	102 KWH	x 0.062330	6
Energy Efficiency Charge	102 KWH	x 0.000360	0
Energy Efficiency Charge Phase II	102 KWH	x 0.001550	0
Default Service Support Charge	102 KWH	x 0.000700	0
Fixture Charges			
9500L SV (51)	2	9.20	18
State Tax Surcharge			
State Sales Tax			
Current Lighting Charges			21
Security Deposit Interest			-1
Late payment charge			6
Total Charges			\$52

Handwritten notes: 2534, @ 6.9, \$3057.07 Total

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	863	863
Average Daily Temperature	28	25
Days in Billing Period	28	33
Last 12 Months Use (KWH)		212,880
Average Monthly Use (KWH)		17,740

100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962
Customer Service: 1-877-973-7763
Rate: GEN-F1499

Basic Charge	28,480 KWH x	4.26
State Sales Tax		25
Total Respond Power, LLC Charges		4.52

	Previous Balance	Payments/Adjustments	Current Charges	Amount
West Penn Power	935.01	0.00	522.35	1,457
Pennsylvania Gas and Electric	33.64	0.00	0.00	33
Respond Power, LLC	4,333.37	0.00	4,525.30	8,858
Total	5,302.02	0.00	5,047.65	10,349

March 11, 2014
Account Number: 100 097 859 217

Billing Period: Jan 25 to Feb 28, 2014 for 33 days
Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$9,684.59

Due Date: March 26, 2014

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General Service - 0008742112 - 8.20 cents per KWH
Outdoor Lighting Service - 0008748124 - 8.20 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 26, 2014.

Your bill includes \$29.63 in PA taxes, of which \$23.50 is PA gross receipts tax.

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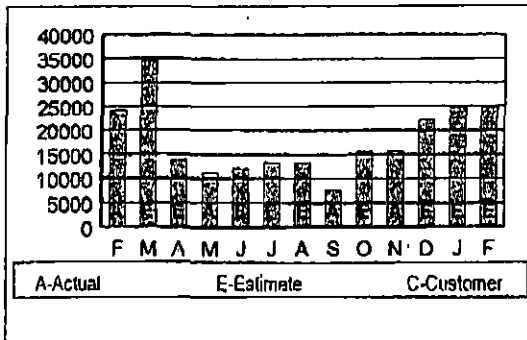
Customers receiving Default Service have a new Price to Compare ("PTC"), effective March 1, 2014. Please review the PTC information shown on the front of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Previous Balance	5.30
Payments/Adjustments	
Balance at Billing on Mar 11, 2014	5.30
West Penn Power - Consumption	36
West Penn Power - Misc. Charges	-1
Respond Power, LLC	3.97
West Penn Power - Lighting	2
Total Current Charges	4.38
Amount Due by Mar 26, 2014	\$9.68

Feb 26, 2014 KWH Reading (Estimate)	25
Jan 25, 2014 KWH Reading (Estimate)	24
Difference	
Multiplier	
KWH used	25
Metered Load in KW	0
BiFed Load in KW/KVA	

Customer Number: 0805951531 0006742112	
Rate: General Service WP-GS20D	
Distribution Charge	3,540 KWH x 0.031130 11
	700 KWH x 0.014700 1
	7,500 KWH x 0.013320 9
	13,300 KWH x 0.013000 17
Energy Efficiency Charge	25,040 KWH x -0.003190 -7
Energy Efficiency Charge Phase II	25,040 KWH x 0.001600 4
Default Service Support Charge	25,040 KWH x 0.000760 1
Smart Meter Charge	
State Tax Surcharge	
State Sales Tax	2
Current Consumption Bill Charges	38
Customer Number: 0805951531 0006748124	
Rate: Outdoor Lighting Service WP-POL.F	
Price to Compare Default Service	102 KWH x 0.062330
Energy Efficiency Charge	102 KWH x 0.000360
Energy Efficiency Charge Phase II	102 KWH x 0.001550
Default Service Support Charge	102 KWH x 0.000700
Fixture Charges	Unit(s) Per Unit
9500L SV (51)	2 9.28 1
State Tax Surcharge	
State Sales Tax	
Current Lighting Charges	2
Security Deposit Interest	-1
Total Charges	\$ 40

Additional messages, if any, can be found on back.



100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962
Customer Service: 1-877-973-7763
Rate: GEN-F1499

Basic Charge	25,040 KWH x 0.149900	3.75
State Sales Tax		22
Total Respond Power, LLC Charges		3.97

	Previous Balance	Payments/Adjustments	Current Charges	Amount
West Penn Power	935.01	0.00	403.76	1.33
Pennsylvania Gas and Electric	33.64	0.00	0.00	3
Respond Power, LLC	4,333.37	0.00	3,978.71	8.31
Total	5,302.02	0.00	4,382.47	9.68

Comparisons	Last Year	This Year
Average Daily Use (KWH)	863	759
Average Daily Temperature	28	25
Days in Billing Period	28	33
Last 12 Months Use (KWH)		209,440
Average Monthly Use (KWH)		17,453

Billing Period: Feb 27 to Mar 27, 2014 for 29 days
Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$12,716.22

Due Date: April 15, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

REMINDER NOTICE

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 5.76 cents per KWH
Outdoor Lighting Service - 0006748124 - 5.79 cents per KWH

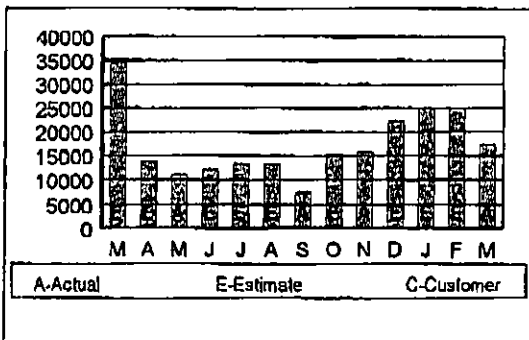
Your next meter reading is scheduled to occur on or about Apr 25, 2014.

Your bill includes \$22.76 in PA taxes, of which \$18.05 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare ("PTC"), effective March 1, 2014. Please review the PTC information shown on the front of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	862	601
Average Daily Temperature	33	31
Days in Billing Period	40	29
Last 12 Months Use (KWH)		192,400
Average Monthly Use (KWH)		16,033

Previous Balance	9,684.4
Payments/Adjustments	-1,903.5
Balance at Billing on Mar 31, 2014	7,780.9
West Penn Power - Consumption	298.1
West Penn Power - Misc. Charges	-8.7
Respond Power, LLC	4,619.7
West Penn Power - Lighting	26.1
Total Current Charges	4,935.2

Amount Due by Apr 15, 2014	\$12,716.2
Mar 27, 2014 KWH Reading (Actual)	25.41
Feb 27, 2014 KWH Reading (Estimate)	25.19
Difference	21
Multiplier	6
KWH used	17.44
Metered Load in KW	0.73
Billed Load in KW/KVA	59.1

Customer Number: 0805951531 0006742112			
Rate: General Service WP-GS20D			
Distribution Charge	6,982 KWH	x 0.013320	93.0
	48 KWH	x 0.014700	0.7
	518 KWH	x 0.013320	6.9
	5,310 KWH	x 0.013000	69.0
	390 KWH	x 0.013000	5.0
	3,296 KWH	x 0.031130	102.6
	214 KWH	x 0.031130	7.6
	652 KWH	x 0.014700	9.5
Energy Efficiency Charge	17,440 KWH	x -0.003190	-55.6
Energy Efficiency Charge Phase II	17,440 KWH	x 0.001600	27.9
Default Service Support Charge	17,440 KWH	x 0.000760	13.2
Smart Meter Charge			2.8
State Tax Surcharge			-1.6
State Sales Tax			16.8
Current Consumption Bill Charges			288.1

Customer Number: 0805951531 0006748124			
Rate: Outdoor Lighting Service WP-POLF			
Price to Compare Default Service	92 KWH	x 0.057800	5.3
	10 KWH	x 0.062330	0.6
Energy Efficiency Charge	102 KWH	x 0.000360	0.0
Energy Efficiency Charge Phase II	102 KWH	x 0.001550	0.16
Default Service Support Charge	102 KWH	x 0.000700	0.07
Fixture Charges	Unit(s)	Per Unit	
9500L SV (51)	2	9.28	18.56
State Tax Surcharge			-0.14
State Sales Tax			1.46
Current Lighting Charges			28.11
Security Deposit Interest			-8.78
Total Charges			\$ 315.49

100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962			
Customer Service: 1-877-973-7763			
Rate: GEN-F2499			
Basic Charge	17,440 KWH	x 0.249900	4,358.28
State Sales Tax			281.50
Total Respond Power, LLC Charges			4,619.78

03/17/14 Payment			-1,903.50
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	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	1,338.77	-479.91	315.49	1,174.35
Respond Power, LLC	8,312.08	-1,389.95	4,619.78	11,541.89
Pennsylvania Gas and Electric	33.64	-33.64	0.00	0.00
Total	8,684.49	-1,803.50	4,835.25	12,716.24

April 30, 2014

Account Number: 100 097 859 217

Billing Period: Mar 28 to Apr 25, 2014 for 29 days

Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$1,372.86

Due Date: May 15, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

REMINDER NOTICE

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 5.75 cents per KWH

Outdoor Lighting Service - 0006748124 - 5.75 cents per KWH

Your next meter reading is scheduled to occur on or about May 27, 2014.

Your bill includes \$71.79 in PA taxes, of which \$56.93 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The FirstEnergy Merger Credit, which represents net savings resulting from the merger of FirstEnergy Corp. and Allegheny Energy, Inc., will expire effective April 25, 2014.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Previous Balance	12,716
Payments/Adjustments	0
Balance at Billing on Apr 30, 2014	12,716
West Penn Power - Consumption	996
West Penn Power - Misc. Charges	-13
West Penn Power - Lighting	26
Total Current Charges	1,009
Amount Due by May 15, 2014	\$13,725

Apr 25, 2014 KWH Reading (Estimate)	25.1
Mar 28, 2014 KWH Reading (Actual)	25.1
Difference	
Multiplier	
KWH used	12.6
Metered Load in KW	0.0
Billed Load in KW/KVA	3

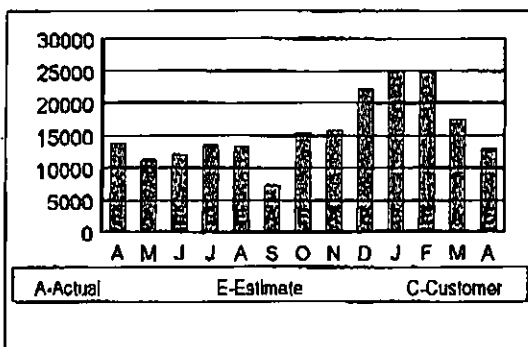
Charges from West Penn Power			
Customer Number: 0805951531 0006742112			
Rate: General Service WP-GS20F			
Price to Compare Default Service	12,880 KWH	x 0.057800	744
Distribution Charge	2,100 KWH	x 0.031130	65
	700 KWH	x 0.014700	10
	7,500 KWH	x 0.013320	99
	2,580 KWH	x 0.013000	33
Energy Efficiency Charge	12,880 KWH	x -0.003190	-41
Energy Efficiency Charge Phase II	12,880 KWH	x 0.001600	20
Default Service Support Charge	12,880 KWH	x 0.000760	9
Smart Meter Charge			2
State Tax Surcharge			-5
State Sales Tax			56
Current Consumption Bill Charges			986

Customer Number: 0805951531 0006748124			
Rate: Outdoor Lighting Service WP-POLF			
Price to Compare Default Service	102 KWH	x 0.057800	5
Energy Efficiency Charge	102 KWH	x 0.000360	0
Energy Efficiency Charge Phase II	102 KWH	x 0.001550	0
Default Service Support Charge	102 KWH	x 0.000700	0

Fixture Charges	Unit(s)	Per Unit	
9500L SV (5)	2	9.28	18
State Tax Surcharge			-0
State Sales Tax			1
Current Lighting Charges			28
Security Deposit Interest			-13
Total Charges			\$ 1,009

Additional messages, if any, can be found on back.

COMPARISONS



Comparisons	Last Year	This Year
Average Daily Use (KWH)	444	444
Average Daily Temperature	50	51
Days in Billing Period	31	29
Last 12 Months Use (KWH)		191,520
Average Monthly Use (KWH)		15,960

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	1,174.35	0.00	1,009.62	2,183
Respond Power, LLC	11,541.89	0.00	0.00	11,541
Total	12,716.24	0.00	1,009.62	13,725

COMP II
28075111 *P.D. 1,009.62*

HERP CKD
May 30, 2014
Account Number: 100 097 859 217

Billing Period: Apr 26 to May 27, 2014 for 32 days
Bill For: JUSTIN L HERP
135 GOLDEN LN
BUTLER PA 16001

Amount Due: \$13,739.05

Due Date: June 16, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

REMINDER NOTICE

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0006742112 - 5.75 cents per KWH
Outdoor Lighting Service - 0006748124 - 5.75 cents per KWH

Your next meter reading is scheduled to occur on or about Jun 25, 2014.

Your bill includes \$72.73 in PA taxes, of which \$57.67 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

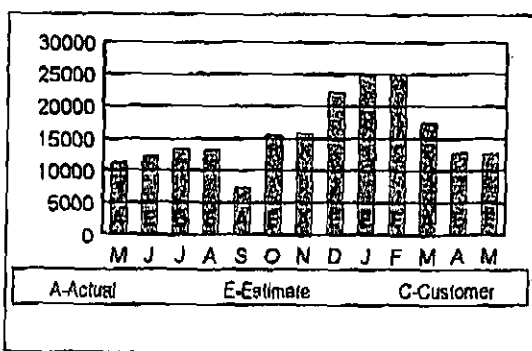
Previous Balance	13,725.1
Payments/Adjustments	-1,009.1
Balance at Billing on May 30, 2014	12,716.0
West Penn Power - Consumption	1,010.
West Penn Power - Misc. Charges	-13.
West Penn Power - Lighting	26.
Total Current Charges	1,023.
Amount Due by Jun 16, 2014	\$13,739.

May 27, 2014 KWH Reading (Estimate)	25.7
Apr 26, 2014 KWH Reading (Estimate)	25.6
Difference	1
Multiplier	
KWH used	12.7
Metered Load in KW	0.1
Billed Load in KW/KVA	5

Charges From West Penn Power			
Customer Number: 0805951531 0006742112			
Rate: General Service WP-GS20F			
Price to Compare Default Service	12,720 KWH	x 0.057800	736
Distribution Charge	3,420 KWH	x 0.031130	106
	700 KWH	x 0.014700	10
	7,500 KWH	x 0.013320	99
	1,100 KWH	x 0.013000	14
Energy Efficiency Charge	12,720 KWH	x -0.003190	-40
Energy Efficiency Charge Phase II	12,720 KWH	x 0.001600	20
Default Service Support Charge	12,720 KWH	x 0.000760	10
Smart Meter Charge			
State Tax Surcharge			1
State Sales Tax			5
Current Consumption Bill Charges			1,011
Customer Number: 0805951531 0006748124			
Rate: Outdoor Lighting Service WP-POLF			
Price to Compare Default Service	102 KWH	x 0.057800	6
Energy Efficiency Charge	102 KWH	x 0.000360	0
Energy Efficiency Charge Phase II	102 KWH	x 0.001550	2
Default Service Support Charge	102 KWH	x 0.000700	0
Fixture Charges	Unit(s)	Per Unit	
9500L SV (51)	2	9.28	19
State Tax Surcharge			1
State Sales Tax			1
Current Lighting Charges			2
Security Deposit Interest			-1
Total Charges			\$1,023

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	400	398
Average Daily Temperature	61	59
Days in Billing Period	28	32
Last 12 Months Use (KWH)		193,040
Average Monthly Use (KWH)		16,087

Payment and Adjustments Information

	Previous Balance	Payments/Adjustments	Current Charges	Am
West Penn Power	2,183.97	-414.81	1,023.05	2,792.21
Respond Power, LLC	11,541.89	-594.81	0.00	10,947.08
Total	13,725.86	-1,009.62	1,023.05	13,739.29

Power
 Billing Period: Oct 26 to Nov 26, 2013 for 32 days
 Bill For: LINDA L HACKETT
 112 2ND AVE
 BUTLER PA 16001

*Paid
 12-18-13
 amt 48.87
 check 5121*

November 29, 2013
 Account Number: 100 091 497 253
 Amount Due: \$48.87
 Due Date: December 19, 2013

Page 1 of 2
 W01 Herp EX 7

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
 Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

To avoid a 1.2% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.
 Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
 Domestic Service - 0006783995 - 6.05 cents per KWH
 Your next meter reading will be estimated. See the back of the bill to provide a customer reading by Dec 27, 2013.
 Your bill includes \$1.41 in PA taxes, of which \$1.01 is PA gross receipts tax.
 Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.
 Best wishes for a joyous holiday season from all of us at West Penn Power.
 Effective December 1, 2013, customers receiving Default Service have a new Price to Compare (PTC). Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.
 The holidays are here, so give yourself the gift of lower energy bills. Recycle your old refrigerator or freezer, and we'll give you a \$50 reward for it and pick it up. Plus you'll save up to \$150 a year in energy costs. Now that's a gift that keeps on giving! To learn more, visit www.energysavePA.com and click on Appliance Turn-In Program or call 877-270-3520.

Previous Balance	46.68
Payments/Adjustments	-46.68
Balance at Billing on Nov 29, 2013	0.00
West Penn Power - Consumption	16.60
Respond Power, LLC	31.69
Late Payment Charges	0.58
Total Current Charges	48.87
Amount Due by Dec 19, 2013	\$48.87

Usage Information for Meter Number 667242850	
Nov 26, 2013 KWH Reading (Actual)	36,492
Oct 26, 2013 KWH Reading (Estimate)	35,993
KWH used	499

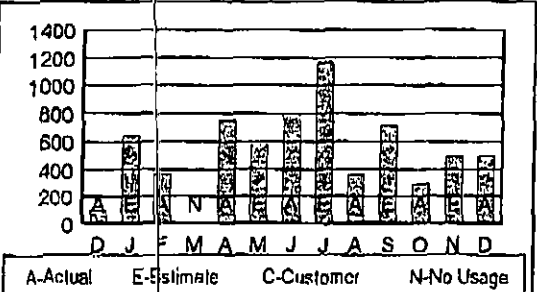
Charges From West Penn Power	
Customer Number: 0805337028 0006783995	
Rate: Domestic Service WP-RS10D	
Customer Distribution Charge	5.00
Distribution Charge	499 KWH x 0.020641 10.30
FirstEnergy Merger Credit	-0.45
Default Service Support Charge	499 KWH x 0.000900 0.45
Smart Meter Charge	499 KWH x 0.002760 1.38
State Tax Surcharge	-0.08
Current Consumption Bill Charges	16.60
Late payment charge	0.58
Total Charges	\$ 17.18

Charges from Respond Power, LLC	
100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962	
Customer Service: 1-877-973-7763	
Rate: GEN-F589	
Basic Charge	499 KWH x 0.059900 29.89
State Sales Tax	1.80
Total Respond Power, LLC Charges	31.69

11/25/13 Payment	-46.68
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Account Summary				
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	46.68	-46.68	17.18	17.18
Respond Power, LLC	0.00	0.00	31.69	31.69
Total	46.68	-46.68	48.87	48.87

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	3	18
Average Daily Temperature	41	42

Billing Period: Nov 27 to Dec 27, 2013 for 31 days
Bill For: LINDA L HACKETT
12 2ND AVE
BUTLER PA 16001

Handwritten:
Paid
1-16-14
acc 58.23
of col 4 5155

Amount Due: \$58.23
Due Date: January 22, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

To avoid a 1.2% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - 0006783995 - 5.67 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 28, 2014.

Your bill includes \$1.43 in PA taxes, of which \$1.03 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective January 1, 2014, the Smart Meter Charge has been adjusted. This charge recovers costs associated with assessing and deploying state-mandated smart meter technology.

Effective January 1, 2014, the Energy Efficiency Charge has been adjusted. This charge recovers costs associated with the utility's programs designed to reduce annual electric use and peak demand for electricity as mandated by the state.

Account Summary		Amount Due
Previous Balance		48.87
Payments/Adjustments		-48.87
Balance at Billing on Jan 02, 2014		0.00
West Penn Power - Consumption		17.00
Respond Power, LLC		41.23
Total Current Charges		58.23
Amount Due by Jan 22, 2014		\$58.23
Usage Information for Meter Number: 067242850		
Dec 27, 2013 KWH Reading (Estimate)		37,008
Nov 27, 2013 KWH Reading (Actual)		36,492
KWH used		516
Charges from West Penn Power		
Customer Number: 0805337028 0006783995		
Rate: Domestic Service WP-RS 10D		
Customer Distribution Charge		5.00
Distribution Charge	516 KWH x 0.020640	10.65
FirstEnergy Merger Credit		-0.45
Default Service Support Charge	516 KWH x 0.000900	0.46
Smart Meter Charge	516 KWH x 0.002760	1.42
State Tax Surcharge		-0.08
Current Consumption Bill Charges		17.00
Charges from Respond Power, LLC		
100 Dulch Hill Rd., Suite 230, Orangeburg, NY 10962		
Customer Service: 1-877-973-7763		
Rate: GEN-F799		
Basic Charge	516 KWH x 0.079903	41.23
Total Respond Power, LLC Charges		41.23

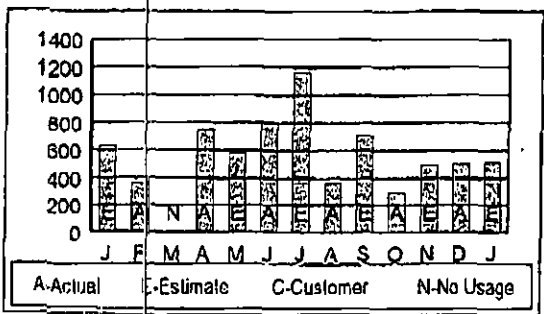
100 Dulch Hill Rd., Suite 230, Orangeburg, NY 10962
Customer Service: 1-877-973-7763
Rate: GEN-F799

Detail Payment and Adjustment Information		Amount
12/20/13 Payment		-48.87

Account Balances by Company				
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	17.18	-17.18	17.00	17.00
Respond Power, LLC	31.69	-31.69	41.23	41.23
Total	48.87	-48.87	58.23	58.23

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	18	17
Average Daily Temperature	34	33

Billing Period: Dec 28 to Jan 28, 2014 for 33 days
Bill For: LINDA L HACKETT
112 2ND AVE
BUTLER PA 16001

*Hand
2-19-14
and 80.01
check - 5892*

Amount Due: \$80.01
Due Date: February 20, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

Messages | **Account Summary** | **Amount Due**

To avoid a 1.5% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.
Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0008783995 - 5.61 cents per KWH
Your next meter reading will be estimated. See the back of the bill to provide a customer reading by Feb 27, 2014.
Your bill includes \$1.33 in PA taxes, of which \$1.05 is PA gross receipts tax.
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.
Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While in this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. To participate in EPP, call our toll-free Customer Service Number, or go online to www.firstenergycorp.com.
The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit <http://www.irs.gov/individuals>.

Previous Balance	58.23
Payments/Adjustments	-58.23
Balance at Billing on Jan 31, 2014	0.00
West Penn Power - Consumption	17.81
Respond Power, LLC	62.20
Total Current Charges	80.01
Amount Due by Feb 20, 2014	\$80.01
Usage Information to KWH Meter Number G67242850	
Jan 29, 2014 KWH Reading (Estimate)	37,574
Dec 28, 2013 KWH Reading (Estimate)	37,008
KWH used	566
Charges From West Penn Power	
Customer Number: 0805337028 0008783995	
Rate: Domestic Service WP-RS10D	
Customer Distribution Charge	5.00
Distribution Charge	68 KWH x 0.026765 1.82
	498 KWH x 0.018740 9.33
FirstEnergy Merger Credit	-0.45
Default Service Support Charge	68 KWH x 0.000900 0.06
	498 KWH x 0.000900 0.45
Smart Meter Charge	68 KWH x 0.002760 0.19
	498 KWH x 0.003030 1.51
State Tax Surcharge	-0.10
Current Consumption Bill Charges	17.81
Charges From Respond Power, LLC	
100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962	
Customer Service: 1-877-973-7763	
Rate: GEN-F1099	
Basic Charge	566 KWH x 0.109894 62.20
Total Respond Power, LLC Charges	62.20

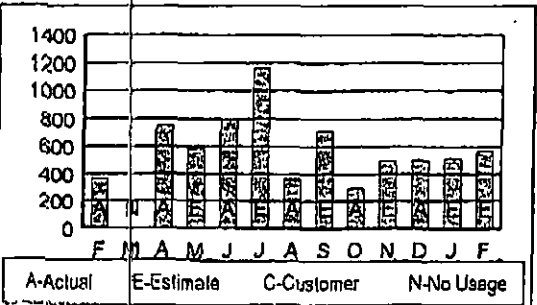
100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962
Customer Service: 1-877-973-7763
Rate: GEN-F1099
Basic Charge 566 KWH x 0.109894 62.20
Total Respond Power, LLC Charges 62.20

01/20/14 Payment -58.23

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	17.00	-17.00	17.81	17.81
Respond Power, LLC	41.23	-41.23	62.20	62.20
Total	58.23	-58.23	80.01	80.01

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	13	17
Average Daily Temperature	30	24
Days in Billing Period	30	33

March 04, 2014

Account Number: 100 091 497 253

Billing Period: Jan 30 to Feb 27, 2014 for 29 days

Bill For: LINDA L HACKETT
112 2ND AVE
BUTLER PA 16001

Paia
3-20-14
and 88.03
check 5235

Amount Due: \$88.03

Due Date: March 24, 2014

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - 0006783995 - 5.61 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 28, 2014.

Your bill includes \$1.17 in PA taxes, of which \$0.93 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2014. Please review the PTC information shown on the front of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit <http://www.irs.gov/individuals>.

If your bill was affected by the recent extreme temperatures, you may be eligible for payment arrangements. We also offer budget billing to help eliminate the seasonal highs and lows of your electric bill. Please call 1-800-736-3404 for more information.

Previous Balance	80.0
Payments/Adjustments	-80.0
Balance at Billing on Mar 04, 2014	0.0

West Penn Power - Consumption	15.7
Respond Power, LLC	72.2
Total Current Charges	88.0

Amount Due by Mar 24, 2014 \$88.03

Feb 27, 2014 KWH Reading (Estimate)	36.0
Jan 30, 2014 KWH Reading (Estimate)	37.5
KWH used	4.0

Charges From West Penn Power

Customer Number: 0805337028 0006783995	
Rate: Domestic Service WP-RS100	
Customer Distribution Charge	5.0
Distribution Charge	482 KWH x 0.019584 9.4
FirstEnergy Merger Credit	-0.0
Default Service Support Charge	482 KWH x 0.000900 0.4
Smart Meter Charge	482 KWH x 0.003030 1.4
State Tax Surcharge	0.0
Current Consumption Bill Charges	15.7

Charges From Respond Power, LLC

100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962	
Customer Service: 1-877-873-7763	
Rate: GEN-F1499	
Basic Charge	482 KWH x 0.149896 72.2
Total Respond Power, LLC Charges	72.2

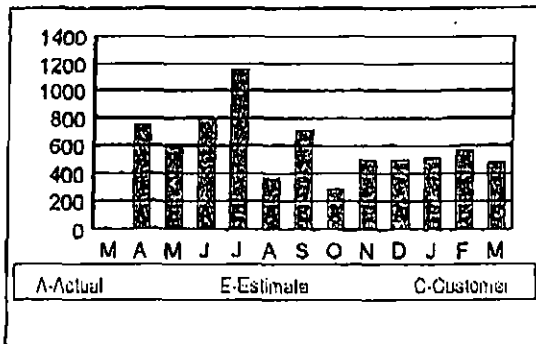
Details of Payments and Adjustments

02/21/14 Payment	-80.0
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Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	17.81	-17.81	15.78	15.7
Respond Power, LLC	62.20	-62.20	72.25	72.2
Total	80.01	-80.01	88.03	88.0

Additional messages, if any, can be found on back.



	This Year
Average Daily Use (KWH)	17
Average Daily Temperature	28
Days in Billing Period	29
Last 12 Months Use (KWH)	7,217
Average Monthly Use (KWH)	601

April 01, 2014
Account Number: 100 091.497 253

Billing Period: Feb 28 to Mar 28, 2014 for 30 days
Bill For: LINDA L HACKETT
112 2ND AVE
BUTLER PA 16001

Amount Due: \$297.48

Due Date: April 21, 2014

Earl + Linda Hackett

724-287-1538

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3616, Akron OH 44309-3615

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006783995 - 4.96 cents per KWH

Your next meter reading will be estimated. See the back of the bill to provide a customer reading by Apr 29, 2014.

Your bill includes \$2.20 in PA taxes, of which \$1.74 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The FirstEnergy Merger Credit, which represents net savings resulting from the merger of FirstEnergy Corp. and Allegheny Energy, Inc., will expire effective April 25, 2014.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

If your bill was affected by the recent extreme temperatures, you may be eligible for payment arrangements. We also offer budget billing to help eliminate the seasonal highs and lows of your electric bill. Please call 1-800-736-3404 for more information.

Previous Balance	88.03
Payments/Adjustments	-88.03
Balance at Billing on Apr 01, 2014	0.00
West Penn Power - Consumption	29.57
Respond Power, LLC	267.89
Total Current Charges	297.46

Amount Due by Apr 21, 2014 \$297.46

Mar 29, 2014 KWH Reading (Actual)	39,128
Feb 28, 2014 KWH Reading (Estimate)	38,056
KWH used	1,072

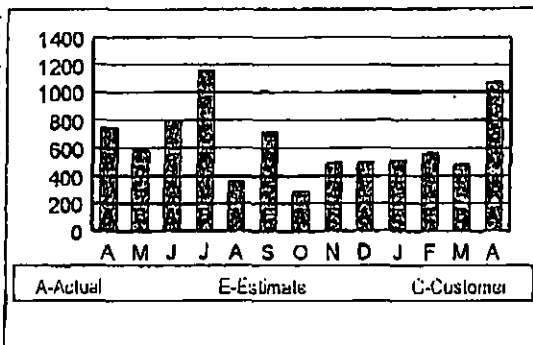
Customer Number: 0805337028 0006783995	
Rate: Domestic Service WP-RS10D	
Customer Distribution Charge	5.00
Distribution Charge	1,072 KWH x 0.019571 20.98
FirstEnergy Merger Credit	-0.45
Default Service Support Charge	1,072 KWH x 0.000900 0.96
Smart Meter Charge	1,072 KWH x 0.003030 3.25
State Tax Surcharge	-0.17
Current Consumption Bill Charges	29.57

100 Dutch Hill Rd., Suite 230, Orangeburg, NY 10962	
Customer Service: 1-877-973-7763	
Rate: GEN-F2499	
Basic Charge	1,072 KWH x 0.249897 267.89
Total Respond Power, LLC Charges	267.89

03/24/14 Payment -88.03

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	15.78	-15.78	29.57	29.57
Respond Power, LLC	72.25	-72.25	267.89	267.89
Total	88.03	-88.03	297.46	297.46

Additional messages, if any, can be found on back.



Comparisons	Last Year	This Year
Average Daily Use (KWH)	16	36
Average Daily Temperature	33	33
Days in Billing Period	48	30
Last 12 Months Use (KWH)		7,541
Average Monthly Use (KWH)		628

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