

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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August 21, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Stephen Kiback, Jr. v. IDT Energy, Inc.
Docket No. C-2014-2409676

Dear Secretary Chiavetta:

Enclosed please find the Office of Consumer Advocate's Notice of Intervention and Public Statement, in the above-referenced proceeding.

Copies have been served upon all parties of record as shown on the attached Certificate of Service.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Barrett C. Sheridan".

Barrett C. Sheridan
Assistant Consumer Advocate
PA Attorney I.D. # 61138

Enclosures

cc: Hon. Joel Cheskis, ALJ
Certificate of Service

189116

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Stephen Kiback, Jr. :
 :
 v. : Docket No. C-2014-2409676
 :
 IDT Energy, Inc. :

NOTICE OF INTERVENTION

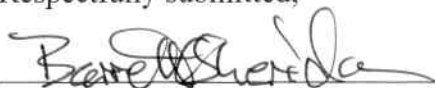
Pursuant to 52 Pa. Code Sections 5.71-74, the Office of Consumer Advocate hereby gives Notice of Intervention in the above-captioned proceeding. A copy of all correspondence, notices, documents, orders or other communications with respect to the above-captioned proceeding should be addressed to the following:

Barrett C. Sheridan
Assistant Consumer Advocate
PA Attorney I.D. #61338
E-mail: BSheridan@paoca.org

Hobart J. Webster
Assistant Consumer Advocate
PA Attorney I.D. #314639
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Respectfully submitted,



Barrett C. Sheridan
Assistant Consumer Advocate
PA Attorney I.D. #61138
E-Mail: BSheridan@paoca.org

Date: August 21, 2014
189118.

PUBLIC STATEMENT OF THE
OFFICE OF CONSUMER ADVOCATE
PURSUANT TO 71 P.S. SECTION 309-4(e)

Act 161 of the Pennsylvania General Assembly, 71 P.S. Section 309-2, as enacted July 9, 1976, authorizes the Consumer Advocate to represent the interests of consumers before the Pennsylvania Public Utility Commission (Commission). In accordance with Act 161, and for the following reasons, the Consumer Advocate determined to intervene in the proceedings before the Commission involving the formal complaint of Mr. Stephen Kiback, Jr. against IDT Energy, Inc. (IDT), an electric generation supplier (EGS) licensed by the Public Utility Commission.

In March 2014, Mr. Kiback filed his formal complaint against IDT alleging that IDT had induced him to enroll with IDT with the promise that IDT's prices would be 10% below PPL's price to compare for electric supply. Mr. Kiback complains that the prices billed by IDT, particularly his March 2014 bill, did not provide him with the expected savings.

The Office of Consumer Advocate determined to intervene in this proceeding to protect the interests of Pennsylvania consumers who shop for electric supply service. As a licensed EGS, IDT is obligated under the Public Utility Code and the Public Utility Commission's regulations to provide consumers with adequate and accurate information to enable them to make an informed decision regarding whether to switch supplier, including accurate information about pricing of electric supply. The OCA will monitor Mr. Kiback's formal complaint proceeding and address questions of law and fact raised by the pleadings as appropriate to assure IDT's compliance and the protection of consumers.

CERTIFICATE OF SERVICE

Stephen Kiback, Jr. :
 :
 v. : Docket No. C-2014-2409676
 :
 IDT Energy, Inc. :

I hereby certify that I have this day served a true copy of the foregoing document, the Office of Consumer Advocate's Notice of Intervention and Public Statement, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code Section 1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 21st day of August 2014.

SERVICE BY E-MAIL and INTEROFFICE MAIL

Johnnie Simms, Esq.
Bureau of Investigation & Enforcement
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

SERVICE BY E-MAIL and FIRST CLASS MAIL

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Stevens & Lee
17 North Second St., 16th Fl.
Harrisburg, PA 17101

John R. Evans
Office of Small Business Advocate
Commerce Building, Suite 1102
300 North Second Street
Harrisburg, PA 17101

SERVICE BY FIRST CLASS MAIL, POSTAGE PREPAID

Stephen Kiback, Jr.
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