



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Danielle Leva, Paralegal
Legal Department
Direct Dial: 215-684-6862
FAX: 215-684-6798
E-mail: danielle.leva@pgworks.com

August 28, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: William Edney v. PGW, Docket No. F - 2013 - 2393858

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.535, the Philadelphia Gas Works ("PGW") hereby files its reply to the Complainant's exception letter to the July 11, 2014, Initial Decision in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in the matter.

Sincerely,

Danielle Leva
Danielle Leva

Enclosure

cc: William Edney (Regular Mail)
Linda Pereira (PGW Mail)
Wendy Vacca (PGW Mail)

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

William Edney

v.

Philadelphia Gas Works

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:
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Docket No. F – 2013 – 2393858

**PHILADELPHIA GAS WORKS’
REPLY TO COMPLAINANT’S EXCEPTIONS**

Pursuant to 52 Pa. Code §5.535, and the Secretary’s letter dated August 18, 2014 and the Initial Decision in the above captioned matter, the Philadelphia Gas Works, (“PGW”) hereby files its reply to the Complainant’s exceptions to the Initial Decision issued July 11, 2014, in the above captioned matter (Initial Decision).

I. INTRODUCTION

On November 18, 2013, the Complainant filed a complaint with the Commission against PGW alleging that there were incorrect charges on the bill for service at 6119 West Colombia Avenue, Philadelphia (Service Address).

On December 16, 2013, PGW filed an answer, denying that there were incorrect charges on the bill. PGW also stated that it completed a meter exchange at the Service Address on May 29, 2013. PGW noted that the removed meter and the Encoder Recorder Transmitter (ERT) were out of synchronization, which created a discrepancy in the readings. As a result, the Complainant was billed for usage from April 13, 2009 to June 11, 2013 in the amount of \$11,894.47.

By hearing notice dated February 12, 2014, the hearing in this matter was scheduled for March 31, 2014, at 10:00 a.m. The hearing was held in this matter on the date scheduled in the Philadelphia Regional Office at 801 Market Street before Administrative Law Judge Marta Guhl.

The Complainant, William Edney, was present; he testified in support of the complaint. PGW was represented by counsel and presented one witness, Wendy Vacca, a senior Customer Review Unit Officer.

On July 11, 2014, the Commission issued the Initial Decision, which dismissed the Complaint, finding that the Complainant had failed to meet his burden of proof in showing that the bills issued by PGW were too high.

The Complainant filed exceptions to the Initial Decision on or about August 6, 2014. Pursuant to 52 Pa. Code §5.535, and the Secretary's letter dated August 18, 2014 in this matter, this timely reply follows.

II. PGW'S REPLY TO EXCEPTIONS

The Complainant's exceptions fail to address any error in fact or law contained in the Initial Decision refuting the conclusion that the Complainant failed to meet his burden of proof in showing that the bills issued by PGW were too high.

Exceptions

Mr. Edeny's Exceptions

1. I do not agree.
2. I want to get a new court date.

PGW's Reply

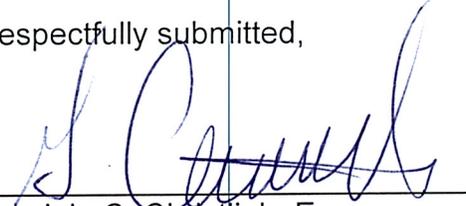
The Exceptions fail to demonstrate that the Initial Decision is unsupported by substantial evidence.

The record of this matter clearly shows that PGW properly billed the Complainant, adhering to the four year rule and issuing revenue credit adjustments where necessary.

III. CONCLUSION

For the reasons stated above, the PGW requests that the Commission deny the Complainant's Exceptions to the Initial Decision and adopt the Initial Decision issued July 11, 2013 in this matter as written dismissing the Complaint.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'G. Christlieb', is written over a horizontal line.

Graciela C. Christlieb, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

August 28, 2014

CERTIFICATE OF SERVICE

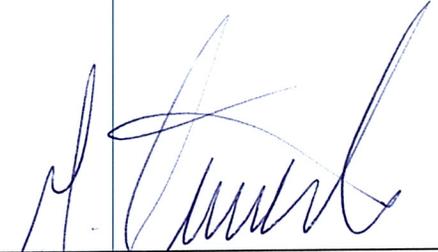
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. William Edney
6119 West Columbia Avenue
Philadelphia, PA 19151

August 28, 2014



Graciela C. Christlieb, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122