

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Comment on Proposed Rate Increase

Filing this form allows you to offer your comment, but you will not be a party to the case. The form will be placed in the document folder for review by the presiding officer, the parties to the case and Commission staff.

If you wish to be a party to the case, you must file a Formal Complaint to Proposed Rate Increase.

To complete this form, please type or print legibly in ink. R-2014-2428745

1. Customer Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number.

Name REYNOLD Q. WILTROUT

Street/P.O. Box 73 HERTZOG SCHOOL RD Apt #

City MERTZTOWN State PA Zip 19539

County BERKS Co

Telephone Number(s) Where We Can Contact You During the Day:

(610) 682-2321 (home) () (mobile)

E-mail Address (optional):

Utility Account Number (from your bill) 100614238487

If your opinion involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

RECEIVED 2014 AUG 20 AM 10:31 PA P.U.C. SECRETARY'S BUREAU

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase that is the subject of your comment. The name of your utility or company is on your bill.

MET-ED

3. **PUC Case Docket Number**

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2012-1234567.

4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your comment (check only one):

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

5. **Comment**

Describe your views about the proposed rate increase. Use additional paper if you need more space.

READ THE ENCLOSED LETTER

6. **Public Input Hearings**

A public input hearing may be scheduled in your area to give consumers an opportunity to tell the Public Utility Commission in person what you think of the proposed rate increase.

Notice of a public input hearing will be published in a newspaper of general circulation in your area, publicized through Commission press releases, and noted on the Commission's website: www.puc.pa.gov.

7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

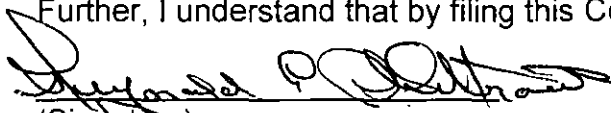
YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection for Abuse order to this Comment.

8. **Signature**

I understand that this Comment will be placed in a document folder for the review of the presiding officer, the parties to the proposed rate increase and Commission Staff. Further, I understand that by filing this Comment, I will not be a party to the case.


(Signature)

8/20/14
(Date)

9. **Filing**

To file your Comment with the PUC, **mail** the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Comment for your records.

#1

August 20, 2014

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

Gentlemen:

I was asked if I wanted to join with Mr. Blaine Ammann on his complaint to the Utility Commission.

Everytime I contact the Public Commission I get transferred to Met-Ed. and they make a fool out of me.

I do not want Met-Ed to get a rate increase. I also want Met-Ed to send bills with an actual meter reading and stop sending estimates, bills to me.

I am enclosing a copy of a detailed statement of my account that Met-Ed. has sent to me.

As you can see the cost of my electric bills were never that high, except for one we received when we replaced our hot water heater.

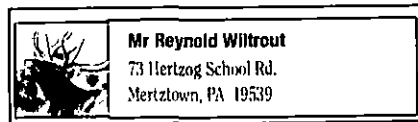
If you check the bills I am enclosing for you to look at, you will see the increasing bills for yourself.

#2

I have an energy efficient home for over 20 yrs.
It is an Earth Home. The electric is only used in
the early spring otherwise I use the coal or wood
stove called Oval cook stove which heats the
entire house.

This must be a scam. You are welcome
in the house anytime to check the home out
yourself.

Yours truly
Reynold Wiltrout





DETAILED STATEMENT OF ACCOUNT

Customer Name: REYNOLD C WILTROUT

Account Number: 100014238487

Service Address:

73 HERTZOG SCHOOL RD
MERTZTOWN PA 19539

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
04/03/13	04/03/13	KWH	39,041	486	28	17	Act	66.82		66.82		04/24/13				66.82
04/19/13													-66.82			0.00
05/07/13	05/06/13	KWH	39,696	655	33	20	Est	86.83		86.83		05/28/13				86.83
05/20/13													-86.83			0.00
06/04/13	06/04/13	KWH	40,398	702	29	24	Act	93.00		93.00		06/25/13				93.00
06/24/13													-93.00			0.00
07/08/13	07/05/13	KWH	40,939	541	31	17	Est	76.61		76.61		07/29/13				76.61
07/18/13													-76.61			0.00
08/06/13	08/06/13	KWH	41,511	572	32	18	Act	80.34		80.34		08/28/13				80.34
08/19/13													-80.34			0.00
09/05/13	09/04/13	KWH	42,079	568	29	20	Est	78.86		78.86		09/30/13				78.86
09/18/13													-78.86			0.00
10/03/13	10/03/13	KWH	42,903	824	29	28	Act	106.68		106.68		10/28/13				106.68
10/28/13													-106.68			0.00
11/06/13	11/05/13	KWH	43,603	700	33	21	Est	92.01		92.01		12/02/13				92.01
11/18/13													-92.01			0.00
12/07/13	12/06/13	KWH	44,136	533	31	17	Est	72.26		72.26		12/30/13				72.26
12/30/13													-72.26			0.00
01/07/14	01/06/14	KWH	44,786	650	31	21	Est	86.23		86.23		01/29/14				86.23
01/20/14													-86.23			0.00
02/04/14	02/04/14	KWH	45,973	1,187	29	41	Act	147.49		147.49		02/26/14				147.49
02/10/14								Bill reversed on 02/10/2014.								
02/10/14								Reversal of 02/04/2014 bill.								0.00
02/10/14	02/04/14	KWH	45,920	1,134	29	39	Est	141.35		141.35		03/03/14				141.35
03/05/14								Bill reversed on 03/05/2014.								
03/05/14								Reversal of 02/04/2014 bill.								0.00
03/05/14	02/04/14	KWH	45,436	650	29	22	Est	85.23		85.23		03/25/14				85.23

REPAIR WATER HEATER

void

void

85.23

PAID

Dear Sir or Madam: 4-28-2014

I spoke on the telephone
to a woman by the name
of Joyce. She told me that
the sum of money on each
of these two bills are wrong
and should be: —

March 31, 2014 — 139.86
April 28, 2014 — 72.73
Total — 211.79

She also told me that I
would not pay a late fee

Enclosed please find
a check for \$211.79 to cover
both bills

Yours truly
Betty Heltrout
Joyce of
Leynold Heltrout

April 07, 2014

Account Number: 100 014 238 487

Amount Due: \$211.79

Due Date: April 28, 2014

72.73

Billing Period: Mar 07 to Apr 03, 2014 for 28 days
Bill For: REYNOLD C WILTROUT
73 HERTZOG SCHOOL RD
MERTZTOWN PA 19539

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Met-Ed, PO Box 16001, Reading PA 19612-6001

Messages **Account Summary** **Amount Due**

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002226901 - 7.75 cents per KWH!
Customer reserves the right to shop for an electric supplier.

Your next meter reading will be estimated. See the back of the bill to provide a customer reading by May 05, 2014.

Your bill includes \$5.35 in PA taxes, of which \$4.29 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

If your bill was affected by the recent extreme temperatures, you may be eligible for payment arrangements. We also offer budget billing to help eliminate the seasonal highs and lows of your electric bill. Please call 1-800-962-4848 for more information.

Previous Balance	224.29
Payments/Adjustments	-85.23
Balance at Billing on Apr 07, 2014	139.06

Met-Ed - Consumption	72.73
Amount Due by Apr 28, 2014	\$211.79

Usage Information for Meter Number L97206170	
Apr 03, 2014 KWH Reading (Actual)	47,127
Mar 07, 2014 KWH Reading (Estimate)	46,560
KWH used	567

Charges From Met-Ed

When contacting an Electric Generation Supplier, please provide the following.
Customer Number: 0801089274 0002226961
Rate: Standard Residential ME-RSD

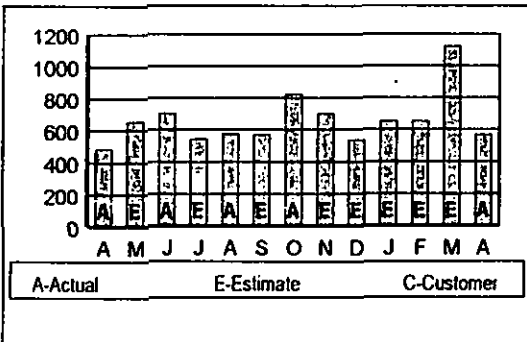
Price to Compare Default Service	567 KWH	x 0.077760	44.09
Customer Charge			8.11
Distribution	567 KWH	x 0.029347	16.64
Solar Requirements Charge	567 KWH	x 0.000160	0.09
Default Service Support Charge	567 KWH	x 0.004010	2.27
Non-Utility Generation Charge	567 KWH	x -0.000080	-0.05
Smart Meter Charge			1.79
State Tax Surcharge			-0.21
Current Consumption Bill Charges			72.73

Detail Payment and Adjustment Information

03/12/14 Payment	-85.23
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Additional messages, if any, can be found on back.

Usage History



Just pay the amount to pay \$72.73

Comparisons	Last Year	This Year
Average Daily Use (KWH)	17	20
Average Daily Temperature	40	39
Days in Billing Period	28	28
Last 12 Months Use (KWH)		8,086
Average Monthly Use (KWH)		674



March 10, 2014

Account Number: 100 014 238 487

Amount Due: \$224.29

Due Date: March 31, 2014

139.06

Billing Period: Feb 05 to Mar 06, 2014 for 30 days
Bill For: REYNOLD C WILTROUT
73 HERTZOG SCHOOL RD
MERTZTOWN PA 19539

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com
Bill issued by: Met-Ed, PO Box 16001, Reading PA 19612-6001

Messages
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.
Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.
Standard Residential - 0002226981 - 8.10 cents per KWH
Customer reserves the right to shop for an electric supplier.
Your next meter reading is scheduled to occur on or about Apr 03, 2014.
Your bill includes \$10.22 in PA taxes, of which \$8.20 is PA gross receipts tax.

Account Summary
Previous Balance 85.23
Payments/Adjustments 0.00
Balance at Billing on Mar 10, 2014 85.23
Met-Ed - Consumption 139.06
Amount Due by Mar 31, 2014 224.29
Usage Information for Meter Number L97206170
Mar 06, 2014 KWH Reading (Estimate) 46,560
Feb 05, 2014 KWH Reading (Estimate) 45,436
KWH used 1,124

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.
Effective March 1, 2014, the Non-Utility Generation Charge, which recovers costs associated with purchase power contracts with non-utility generation, has been adjusted.
Customers receiving Default Service have a new Price to Compare ("PTC"), effective March 1, 2014. Please review the PTC information shown on the front of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.
The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit http://www.irs.gov/individuals.

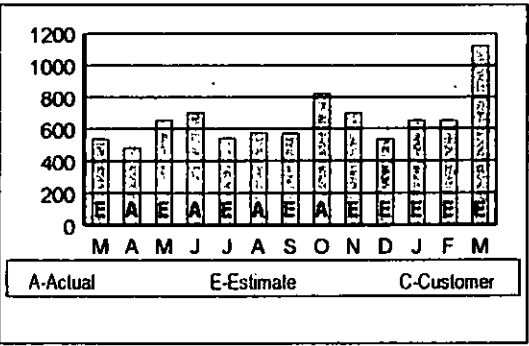
When contacting an Electric Generation Supplier, please provide the following.
Customer Number: 0801089274 0002226981
Rate: Standard Residential ME-RSD
Price to Compare Default Service
225 KWH x 0.077760 17.50
899 KWH x 0.082080 73.79
Customer Charge 8.11
Distribution 1,124 KWH x 0.029351 32.99
Solar Requirements Charge 1,124 KWH x 0.000160 0.18
Default Service Support Charge 1,124 KWH x 0.004010 4.51
Non-Utility Generation Charge 225 KWH x -0.000080 -0.02
899 KWH x 0.000680 0.61
Smart Meter Charge 1.79
State Tax Surcharge -0.40
Current Consumption Bill Charges 139.08

If your bill was affected by the recent extreme temperatures, you may be eligible for payment arrangements. We also offer budget billing to help eliminate the seasonal highs and lows of your electric bill. Please call 1-800-962-4848 for more information.

March 31
Total meter pay 139.06

Additional messages, if any, can be found on back.

Usage History



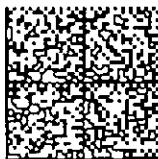
Comparisons
Last Year This Year
Average Daily Use (KWH) 18 37
Average Daily Temperature 34 26
Days in Billing Period 30 30
Last 12 Months Use (KWH) 8,005
Average Monthly Use (KWH) 667

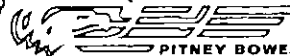


REYNOLD C WILTROUT
 73 HERTZOG SCHOOL RD
 MERTZTOWN PA 19539-9220

HARRISBURG
 PA 171

19 AUG 2014
 PM 4:1



UNITED STATES POSTAGE

 PITNEY BOWES
 \$ 000.70⁰⁰
 02 1P
 0001916921 AUG 19 2014
 MAILED FROM ZIP CODE



RECEIVED

2014 AUG 20 AM 10:31

PA P.U.C.
 SECRETARY'S BUREAU

*Secretary
 Pennsylvania Public Utility Commission
 P.O. Box 3265
 Harrisburg, Pa. 17105-3265*

17105326505

