



Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
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Direct Dial: 215.841.6841

September 3, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Kermit Best v. PECO Energy Company**  
**PUC Docket No.: C-2014-2434198**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion for Judgment on the Pleadings* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee  
Counsel for PECO Energy Company

cc: Kermit Best (via First Class Mail)

s/l/LO

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**KERMIT BEST**

v.

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2014-2434198**

**NOTICE TO PLEAD**

*To: Kermit Best*

Pursuant to 52 Pa. Code §§5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion for Judgment on the Pleadings within 20 days from service of this notice, the facts set forth by PECO Energy Company may be deemed to be true, thereby requiring no other proof. All pleadings, such as a Reply to Motion, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane Lee, and where applicable, the Administrative Law Judge presiding over the issue.

Failure to respond to this Motion could result in the dismissal of your case.

File with:

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:

Shawane L. Lee, Esquire  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated: September 3, 2014



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19101-8699  
Tel. (215) 841-6841  
Fax. (215) 568-3389  
shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**KERMIT BEST**

**v.**

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2014-2434198**

**MOTION FOR JUDGMENT ON THE PLEADINGS**

PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §5.102, respectfully requests that your Honorable Commission dismiss the instant complaint inasmuch as Complainant requests a payment arrangement. No factual dispute has been raised in the pleadings. Pursuant to 66 Pa.C.S. §1405(c), Complainant is ineligible for a Commission-ordered payment agreement, and thus Complainant fails to state a claim upon which relief can be granted. Therefore, PECO is entitled to judgment as a matter of law.

1. On or about July 20, 2014, Complainant filed a Formal Complaint against Respondent, PECO, requesting to receive a Commission-ordered payment agreement. A copy of Complainant's Formal Complaint is attached hereto as Exhibit 1.
2. PECO was served with the Formal Complaint on July 29, 2014.
3. On August 13, 2014, PECO filed an Answer, New Matter and Notice to Plead. A copy of PECO's Answer and New Matter is attached hereto as Exhibit 2.
4. PECO averred in its New Matter that Complainant was enrolled in its Customer Assistance Program (CAP) on November 1, 1998 under Tier D. New Matter ¶1.
5. PECO averred that Complainant was removed from the CAP program on November 11, 2010 for failing to recertify. New Matter ¶2.
6. PECO averred that Complainant re-enrolled in the CAP program on May 8, 2013 under Tier D1. New Matter ¶3

7. PECO averred that Complainant remained actively enrolled in the CAP program until his electric service was terminated on September 11, 2013. New Matter ¶4

8. PECO averred that Complainant re-established service at 2607 Smithers Street on November 2013 under new account number 92560-07010. New Matter ¶5

9. PECO averred that Complainant's unpaid balance in the amount of \$4,048.88 transferred into his new account. New Matter ¶6

10. PECO averred that Complainant was re-enrolled in CAP under Tier D1 on June 11, 2014. New Matter ¶7

11. PECO averred that Complainant's next scheduled recertification date is June 11, 2016. New Matter ¶8

12. PECO also averred that Complainant is an active CAP customer. New Matter ¶9.

13. PECO further averred that the entire balance on Complainant's account is comprised of CAP arrears. New Matter ¶10.

14. As the entire balance consists of CAP arrears, PECO averred that no agreement may be issued under 66 Pa.C.S. §1405(c). New Matter ¶11.

15. To date, 20 days have passed since PECO filed its New Matter.

16. PECO has not been served with a response to its New Matter, and therefore it requests that the facts stated therein be deemed admitted. 52 Pa.Code §5.63(b) (providing that facts in new matter may be deemed admitted if there is no reply).

17. Under 66 Pa.C.S. §1405(c), the Commission is precluded from establishing a payment agreement for customers participating in CAP. Section 1405(c) states as follows: "Customer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."

18. The Commission's regulations at 52 Pa. Code §5.102(a) permits any party to move for summary judgment or judgment on the pleadings after the pleadings are closed, but within such time as to not delay a hearing. Under 52 Pa. Code §5.102(d)(1), the presiding officer will grant the motion if the pleadings, depositions, answers to interrogatories, admissions and affidavits show that there is no genuine issue as to a material fact and that the moving party is entitled to judgment as a matter of law.

19. The moving party bears the burden of showing that no genuine issue of material fact exists and that it is entitled to judgment as a matter of law. The Commission must view the record in the light most favorable to the non-moving party, giving that party the benefit of all reasonable inferences. *First Mortgage Co. of Pennsylvania v. McCall*, 459 A.2d 406 (Pa. Super. 1983).

20. The provision at 52 Pa. Code §5.102(c) serves judicial economy by avoiding a hearing where no factual dispute exists. If no factual issue pertinent to the resolution of the case exists, a hearing is unnecessary. *Lehigh Valley Power Committee v. Pennsylvania Public Utility Commission*, 563 A.2d. 557 (Pa. Cmwlth. 1989).

21. The pleadings in this case reveal the following:

- a. There is no factual dispute that (a) Complainant is enrolled in CAP, (b) the entire past due balance is CAP arrears, (c) the sole relief Complainant seeks is a Commission-ordered payment agreement.
- b. Under 66 Pa.C.S. §1405(c), the Commission is prohibited from ordering a payment agreement for an account holder whose past due balance consists of CAP arrears. Therefore, the Commission cannot grant the sole relief Complainant seeks.

22. Because no factual dispute exists and the Complaint fails to state a claim for which relief can be granted, PECO is entitled to judgment as a matter of law.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant complaint with prejudice, as it relates to a request for a prohibited payment agreement on CAP arrears, and the Complaint therefore fails to state a claim upon which relief can be granted.

Respectfully submitted,



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Shawane L. Lee  
PECO Energy Company  
2301 Market Street, S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**KERMIT BEST**

v.

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2014-2434198**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing Motion for Judgment on the Pleadings upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA First Class Mail  
Kermit Best  
2607 Smithers Street  
Chester, PA 19013



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Shawane L. Lee

DATED: September 3, 2014

# **EXHIBIT “1”**

**O'Neill, Leslie:(BSC)**

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**From:** eServe@pa.gov  
**Sent:** Tuesday, July 29, 2014 9:21 AM  
**To:** Lee, Shawane L.:(BSC)  
**Cc:** O'Neill, Leslie:(BSC)  
**Subject:** PA PUC eServe Notice

**Importance:** High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2014-2434198**. You may view this document at

**Best Formal Complaint**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

# PENNSYLVANIA PUBLIC UTILITY COMMISSION

## Formal Complaint

*Filing this form begins a legal proceeding and you will be a party to the case.  
If you do not wish to be a party to the case, consider filing an informal complaint.*

**To complete this form, please type or print legibly in ink.**

### 1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number:

Name Kermit Best \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_ 2607 Smithers Street \_\_\_\_\_ Apt # \_\_\_\_\_

City Chester \_\_\_\_\_ State PA \_\_\_\_\_ Zip 19013 \_\_\_\_\_

County \_\_\_\_\_ Delaware \_\_\_\_\_

Telephone Number(s) Where We Can Contact You During the Day:

(610 \_\_\_\_\_) \_\_\_\_\_ 364 7909 \_\_\_\_\_ (home) ( \_\_\_\_\_ ) \_\_\_\_\_  
(mobile)

E-mail Address (optional): \_\_\_\_\_

Utility Account Number (from your  
bill) \_\_\_\_\_ 9256007010 \_\_\_\_\_

**If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### 2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

\_\_\_\_\_ Peco \_\_\_\_\_

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

ELECTRIC

<input type="checkbox"/>	WASTEWATER/SEWER
<input type="checkbox"/> GAS	<input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance)
<input type="checkbox"/> WATER	<input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine)
<input type="checkbox"/> STEAM HEAT	

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

The utility is threatening to shut off my service or has already shut off my service.

I would like a payment agreement.

Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.

I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

**5. Requested Relief**

**How do you want your complaint to be resolved?** Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

Payment arrangements because I have medical equipment, breathing equipment in my home for dialysis and I would just like payment arrangements. Due to the house fire I experienced last year I'm just now getting into my house this past June. I am just now getting back on my feet so I would like payment arrangements.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

**6. Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

**7. Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but

were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

**8. Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

However, if you are interested in receiving legal representation, you may contact the Widener Harrisburg Civil Law Clinic located at 3605 Vartan Way, Harrisburg, PA 17110, by phone at 717-541-0320 or via email at [lawclinichb@mail.widener.edu](mailto:lawclinichb@mail.widener.edu).

For additional information see Widener Harrisburg's Civil Law Clinic's website <http://law.widener.edu/Academics/ClinicalProgramsandProfessionalTraining/Clinics/HarrisburgCivillawClinic.aspx>. Based on your income, legal representation may be available to you at no cost or a reduced fee.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

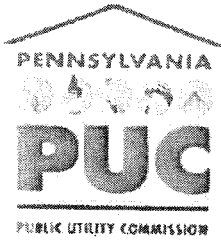
E-mail Address (if known) \_\_\_\_\_

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

**9. Verification and Signature**



**EXHIBIT “2”**



# PENNSYLVANIA

PUBLIC UTILITY COMMISSION

CONSUMER INFO UTILITY & INDUSTRY FILING & RESOURCES ABOUT PUC CONTACT US

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## eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

*If your filing **exceeds 250 pages**, you are required to submit **one paper copy** of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120. Please print a copy of this page and attach it to the paper copy of your filing as the first page.*

eFiling Confirmation	
Docket Number:	C-2014-2434198
Description:	Kernit Best - PECO Energy Company Answer and New Matter to Formal Complaint
Transmission Date:	8/13/2014 8:12:32 AM
Filed On:	8/13/2014 8:12:32 AM
eFiling Confirmation Number:	1559876

### Uploaded File List

File Name	Document Class	Document Type
Kernit Best - Answer and New Matter.pdf	Communication	Answer to Formal Complaint

PECO ENERGY  
EXHIBIT 2



Exelon Business Services Company  
Legal Department

2301 Market Street/Suite 1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215 841 6841

August 13, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

RE: **Kermit Best v. PECO Energy Company**  
**PUC Docket No.: C-2014-2434198**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Answer and New Matter to Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long horizontal flourish extending to the right.

Shawane Lee  
Counsel for PECO Energy Company

Scheduling Recommendation: **Call of the Docket**

sl/LO

PENNSYLVANIA PUBLIC UTILITY COMMISSION

KERMIT BEST

Complainant

v.

PECO ENERGY COMPANY

Respondent

DOCKET NO. C-2014-2434198

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NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed NEW MATTER of PECO Energy Company within 20 days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to NEW MATTER, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:

Rosemarie Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:

Shawane L. Lee, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated at Philadelphia, PA, August 13, 2014



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Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street S-23  
Philadelphia, PA 19101-8699  
215-841-6863  
Shawane.lee@exeloncorp.com

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

<b>KERMIT BEST</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2014-2434198</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

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**ANSWER OF RESPONDENT,**  
**PECO ENERGY COMPANY**

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On July 29, 2014, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Kermit Best (hereafter "Complainant") in the above captioned docket. Pursuant to 52 Pa. Code § 5.61, PECO Energy responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant Complaint. In his formal Complaint, the Complainant requests a payment agreement. The Complainant states that he has a medical condition and has medical breathing equipment in his home for dialysis. PECO Energy requests dismissal pursuant to 66 Pa. C.S. §1405(c).

The Complainant had an account with PECO Energy for service at 2607 Smithers Street, Chester, PA 19013 under account number 92560-00205. See Account Activity Statement,

attached hereto as Exhibit "1". The Complainant was initially enrolled in PECO Energy's Customer Assistance Program ("CAP") on November 1, 1998 under Tier D at this service address. The Complainant was removed from the CAP program on November 11, 2010 for failing to recertify. He was re-enrolled in the program at this service address on May 8, 2013 under Tier D1. The Complainant remained actively enrolled in the program until the service was terminated on September 11, 2013. The Complainant did not pay the restoration fee and the service was discontinued on October 15, 2013. The Complainant left a \$4,048.88 unpaid balance at this address. See Exhibit "1".

The Complainant re-established service at 2607 Smithers Street on November 4, 2013, with a medical certification under account number 92560-07010. See Account Activity Statement, attached hereto as Exhibit "2". The Complainant's \$4,048.88 unpaid balance transferred into his new account. The Complainant was re-enrolled in CAP under Tier D1 on June 11, 2014. The Complainant's next scheduled recertification date is June 11, 2016. The Complainant is actively enrolled in the CAP program.

The Complainant's current balance is \$4,712.58. See Exhibit "1". The entire balance is comprised of CAP arrears. The Complainant is not entitled to a PUC ordered payment agreement on his balance as the balance is comprised of CAP arrears. 66 Pa.C.S. § 1405(c) provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission." Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant a payment agreement.

5. Denied.

6. Admitted

7. Admitted.

8. PECO Energy neither admits nor denies the allegations in paragraph 8. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

**NEW MATTER OF RESPONDENT, PECO ENERGY COMPANY**

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.62(b), further responds to the Complaint and states:

1. The Complainant was initially enrolled in PECO Energy's Customer Assistance Program ("CAP") on November 1, 1998 under Tier D under account number 92560-00205.

2. The Complainant was removed from the CAP program on November 11, 2010 for failing to recertify.

3. He was re-enrolled in the program at this service address on May 8, 2013 under Tier D1.

4. The Complainant remained actively enrolled in the program until the service was terminated on September 11, 2013.

5. The Complainant re-established service at 2607 Smithers Street on November 4, 2013, with a medical certification under account number 92560-07010.

6. The Complainant's \$4,048.88 unpaid balance transferred into his new account.

7. The Complainant was re-enrolled in CAP under Tier D1 on June 11, 2014.

8. The Complainant's next scheduled recertification date is June 11, 2016.

9. The Complainant is actively enrolled in the CAP program.
10. The Complainant's entire balance is comprised of CAP arrears.
11. The Complainant is not entitled to a PUC ordered payment agreement on this balance as it is comprised entirely of CAP arrears.
12. 66 Pa.C.S. § 1405(c) provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."
13. Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant another payment agreement on that portion of her balance.
14. PECO Energy avers that the Complainant's complaint should be dismissed pursuant to 66 Pa. C.S. §1405(c).

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>KERMIT BEST</b>	:	
<b>Complainant</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. C-2014-2434198</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

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**VERIFICATION**

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: August 13, 2014

\_\_\_\_\_  
Shawane L. Lee

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>KERMIT BEST</b>	:	
<b>Complainant</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. C-2014-2434198</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SERVICE**

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Kermit Best  
2607 Smithers Street  
Chester, PA 19013

Dated at Philadelphia, Pennsylvania, August 13, 2014.



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com



Exelon Business Services Company  
Legal Department

101 Market Street, 1741  
Philadelphia, PA 19101

US 482-501 Fax  
215-269-6100

Direct Dial: 215 841 6841

August 13, 2014

Kermit Best  
2607 Smithers Street  
Chester, PA 19013

**RE: Kermit Best v. PECO Energy Company**  
**PUC Docket No.: C-2014-2434198**

Dear Mr. Best:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long horizontal flourish extending to the right.

Shawane Lee  
Counsel for PECO Energy Company  
SL/lo  
Encl.

**EXHIBIT “1”**

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number: 92560-00205	Mail To: KERMIT BEST	Current Bill: \$0.00	Credit Amount: \$0.00
Account Status: Final	3607 SMITHERS ST	Billed Prior: \$0.00	Deposit Requested: \$0.00
Requested By: KERMIT BEST	CHESTER PA 19013	Balance Due: \$0.00	Deposit On-Hand: \$0.00
(484)465-0741 Extension:		Service Address: 3607 SMITHERS ST	Meter Bill Grp: 17
		CHESTER PA 19013	Rate: CAP Option D1 Gas Residential Service
			ySupplier Electric Off-Peak Service
			CAP Opt D1 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	SW
08/06/12	Payment					\$200.00						
08/27/12	BUDGET BILLING	07/23/12 08/21/12			\$224.00							
	** Budget Bill Detail **				Actual Bill Amount: 197.17	BB Deferred Amount: -109.86						
08/27/12	SPECIAL PAYMENT AGREEMENT				\$240.19							
08/27/12	Late Payment Charge				\$16.00							
08/27/12	Regular Bill						\$1840.55	\$1376.36	09/18	1145		2
09/25/12	Late Payment Charge				\$24.56							
09/26/12	BUDGET BILLING	08/21/12 09/30/12			\$224.00							
	** Budget Bill Detail **				Actual Bill Amount: 199.40	BB Deferred Amount: -175.46						
09/26/12	SPECIAL PAYMENT AGREEMENT				\$240.19							
09/26/12	Regular Bill						\$2309.29	\$1865.11	10/16	1145		5
10/23/12	Late Payment Charge				\$31.14							
10/26/12	BUDGET BILLING	09/30/12 10/22/12			\$224.00							
	** Budget Bill Detail **				Actual Bill Amount: 226.55	BB Deferred Amount: -172.91						
10/26/12	Regular Bill						\$2584.43	\$2360.43	11/19	1209		40
11/27/12	BUDGET BILLING	10/22/12 11/19/12			\$224.00							
	** Budget Bill Detail **				Actual Bill Amount: 295.44	BB Deferred Amount: -101.47						
11/27/12	Late Payment Charge				\$34.54							
11/27/12	Regular Bill						\$2842.97	\$2618.97	12/19	1216		94
12/04/12	Payment					\$200.00						
12/27/12	Late Payment Charge				\$35.97							
12/28/12	BUDGET BILLING	11/19/12 12/20/12			\$224.00							
	** Budget Bill Detail **				Actual Bill Amount: 345.23	BB Deferred Amount: 19.75						
12/28/12	Regular Bill						\$2902.94	\$2678.94	01/20	1416		109
01/29/13	Late Payment Charge				\$40.85							
01/31/13	BUDGET BILLING	12/20/12 01/24/13			\$265.00							
	** Budget Bill Detail **				Actual Bill Amount: 498.83	BB Deferred Amount: 253.58						
01/31/13	Regular Bill						\$3208.79	\$2943.79	02/22	2205		146
02/27/13	Late Payment Charge				\$44.83							
02/28/13	BUDGET BILLING	01/24/13 02/24/13			\$265.00							
	** Budget Bill Detail **				Actual Bill Amount: 456.88	BB Deferred Amount: 445.46						
02/28/13	Regular Bill						\$3518.62	\$3253.62	03/22	1819		166
03/07/13	LINEAP Payment					\$167.00						
04/01/13	BUDGET BILLING	02/24/13 03/25/13			\$265.00							
	** Budget Bill Detail **				Actual Bill Amount: 506.47	BB Deferred Amount: 686.93						
04/01/13	Regular Bill						\$3596.62	\$3331.62	04/23	1619		96
04/23/13	Payment					\$265.00						
04/30/13	BUDGET BILLING	03/25/13 04/24/13			\$354.00							
	** Budget Bill Detail **				Actual Bill Amount: 199.74	BB Deferred Amount: 532.87						
04/30/13	Regular Bill						\$3685.62	\$3331.62	05/22	1054		
05/08/13	Transfer To PPA					\$3685.62						
05/09/13	PPA Adjustment					\$3685.62						

PECO Account Activity Statement

Date: 08/06/14

Page: 2 of 2

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
05/09/13	Payment Agreement					\$3685.62						
05/09/13	PFA Adjusted				\$3685.62							
05/09/13	Pre-Program Arrears				\$3685.62							
05/30/13	BUDGET BILLING	04/24/13 05/22/13			\$278.00							
	** Budget Bill Detail **	Actual Bill Amount: 188.30				BB Deferred Amount: -143.46						
05/30/13	DEFERRED PAYMENT AGREEMENT				\$61.43							
05/30/13	Regular Bill						\$339.43		06/21	400		
05/31/13	Regular Bill						\$339.43		06/21			
06/25/13	BUDGET BILLING	05/22/13 06/23/13			\$291.00							
	** Budget Bill Detail **	Actual Bill Amount: 43.73				BB Deferred Amount: -390.73						
06/25/13	DEFERRED PAYMENT AGREEMENT				\$61.43							
06/25/13	Regular Bill						\$691.86	\$339.43	07/17	394		
07/01/13	Bill Out DPA due to Default				\$3562.76							
07/23/13	Late Payment Charge				\$53.88							
07/24/13	BUDGET BILLING	06/23/13 07/23/13			\$291.00							
	** Budget Bill Detail **	Actual Bill Amount: 11.98				BB Deferred Amount: -669.75						
07/24/13	Regular Bill						\$4599.50	\$4308.50	08/15	161		
08/20/13	Late Payment Charge				\$51.09							
08/22/13	BUDGET BILLING	07/23/13 08/21/13			\$291.00							
	** Budget Bill Detail **	Actual Bill Amount: 11.01				BB Deferred Amount: -949.74						
08/22/13	Regular Bill						\$4941.50	\$4650.59	09/13	144		
09/18/13	Late Payment Charge				\$44.25							
09/23/13	BUDGET BILLING	08/21/13 09/22/13			\$63.00							
	** Budget Bill Detail **	Actual Bill Amount: 8.30				BB Deferred Amount: -1004.44						
09/23/13	Regular Bill						\$5048.84	\$4985.84	10/15	92		
10/15/13	Budget Bill Settlement					\$999.96						
10/15/13	BUDGET BILLING	09/22/13 10/11/13										
	** Budget Bill Detail **	Actual Bill Amount: 4.48				BB Deferred Amount: 0.00						
10/15/13	Regular Bill						\$4048.88	\$3941.63	11/06			
11/11/13	Transfer					\$4048.88						

**EXHIBIT "2"**

PECO Account Activity Statement

Date: 09/05/14

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\*\*\* Account Information \*\*\*

Account Number: 92560-07010  
 Account Status: Active  
 Requested By: KERMIT BEST  
 (484)485-0741 Extension:

Mail To:  
 KERMIT BEST  
 2607 SMITHERS ST  
 CHESTER PA 19013

\*\*\* Current Account Status \*\*\*

Current Bill: \$164.23  
 Billed Prior: \$4548.35  
 Balance Due: \$4712.58  
 Service Address:  
 2607 SMITHERS ST  
 CHESTER PA 19013  
 Credit Amount: \$0.00  
 Deposit Requested: \$0.00  
 Deposit On-Hand: \$0.00  
 Meter Bill Grp: 17  
 Rate: CAP Opt D1 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	MWH
11/04/13	CANCELED DEPOSIT				\$0.00					
11/11/13	Transfer Debit #92560-00205				\$4048.88					
11/20/13	ELECTRIC SERVICE	11/04/13 11/19/13	841	121948507	\$100.60					
11/20/13	Regular Bill						\$4159.48	\$409.36	12/10	841
12/17/13	Late Payment Charge				\$56.14					
12/23/13	ELECTRIC SERVICE	11/19/13 12/22/13	3456	121948507	\$354.76					
12/23/13	CANCELED DEPOSIT				\$25.00					
12/23/13	Regular Bill						\$4635.38	\$4255.62	01/16	2615
01/06/14	LIHEAP Payment					\$205.00				
01/27/14	ELECTRIC SERVICE	12/22/13 01/16/14	6711	121948507	\$451.04					
01/27/14	CANCELED DEPOSIT				\$25.00					
01/27/14	Regular Bill						\$4906.42	\$4430.38	02/18	3255
02/25/14	ELECTRIC SERVICE	01/16/14 02/24/14	9543	121948507	\$364.64					
02/25/14	Regular Bill						\$5291.06	\$4906.42	03/19	2832
03/26/14	ELECTRIC SERVICE	02/24/14 03/25/14	11959	121948507	\$299.58					
03/26/14	Regular Bill						\$5590.64	\$5291.06	04/17	2416
04/18/14	Payment					\$200.00				
04/21/14	Payment					\$88.00				
04/24/14	ELECTRIC SERVICE	03/25/14 04/23/14	13380	121948507	\$154.79					
04/24/14	Regular Bill						\$5457.43	\$5302.64	05/16	1421
05/21/14	Late Payment Charge				\$73.41					
05/23/14	ELECTRIC SERVICE	04/23/14 05/22/14	14285	121948507	\$78.44					
05/23/14	Regular Bill						\$5609.28	\$5530.84	06/17	905
06/11/14	Payment Agreement					\$999.96				
06/24/14	ELECTRIC SERVICE	05/22/14 06/23/14	14797	121948507	\$31.94					
06/24/14	SPECIAL PAYMENT AGREEMENT				\$83.33					
06/24/14	Late Payment Charge				\$63.76					
06/24/14	Regular Bill						\$4688.35	\$4573.08	07/16	512
07/23/14	Late Payment Charge				\$57.24					
07/24/14	ELECTRIC SERVICE	06/23/14 07/23/14	15186	121948507	\$23.66					
07/24/14	SPECIAL PAYMENT AGREEMENT				\$83.33					
07/24/14	Regular Bill						\$4852.58	\$4745.59	08/15	389
07/29/14	Payment					\$140.00				

