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SEP 02 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

September 1, 2014

C-2013-2388009

To: Hon. John S. ...

From: Cheryl ...

My response or "Exceptions" to this last decision dated August 15, 2014 are as follows:

First of all I disagree with paragraph #1 - Service Electric did in fact, provide service to my mother and myself for the period or "time frame" discussed. (You and the Judge have copies of the bills - service did exist and the payments all made to one address). I, Cheryl, was the sole ...
Down ... Attorney and every bill was paid in full and ...
... always accepted

and always called Service Electric
never reported a check!

Also, yes I did alert the
Attention Fire Dept. as to
what was happening with our
utility service and the possibility
of a fire hazard.

I still do not believe this
was should be dismissed as
an amusing part of the situation is
that we're not the only ones
who have had problems and/or
situations - and nothing has been
done to rectify (to my knowledge)
just punished individuals for justifiable
(service and product) related.

And yes, I am still requesting
compensation for the nominally
unnecessary stress, harassment
definitely serious abuse and threat
those of a senior citizen's Finances
(to name) and just all over your
utility service, customer

practices and relations - which
 you have failed to provide any
 useful or satisfactory solution,
 and let's face it - being able to fix (maintain)
 the problem currently is this
 "advanced" age of Technology
 (which I believe is the main reason
 for the "up" and "in time" with)

I have submitted this report in good faith
 to you to help solve that all
 is best and best.

U.S. American ~~Organization~~ ~~Agency~~ ~~Agency~~ ~~Agency~~
 out 1 of 2 "in time"
 (I believe that being the other)

Thank you

FedEx *NEW Package*
Express *US Airbill*

FedEx Tracking Number **8059 2440 7251**

Form ID No. **0200**

Recipient's Copy

1 From 

Date Sept 2, 2012

Sender's Name Cheryl Zank Phone 610 435-1747

Company _____

Address 525 Wilkes St Dept./Floor/Suite/Room _____

City Allentown State Pa ZIP 18102

2 Your Internal Billing Reference _____

3 To Recipient's Name Secretary Phone _____

Pa Public Utility Commission

Company 400 North Street 2nd floor

Address with keys in lock Dept./Floor/Room _____

Address Harrisburg Pa 17120

City _____ State _____ ZIP _____

HOLD Weekday
FedEx location address
REQUIRED. NOT available for
FedEx First Overnight.

HOLD Saturday
FedEx location address
REQUIRED. Available ONLY for
FedEx Priority Overnight and
FedEx 2Day to select locations.

4 Express Package Service * To most locations. Packages up to 150 lbs.
NOTE: Service order has changed. Please select carefully. For packages over 150 lbs., use the new
FedEx Express Freight US Airbill!

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight
Next business morning * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight
Next business afternoon * Saturday Delivery NOT available

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning * Saturday Delivery NOT available

FedEx 2Day
Second business afternoon * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Express Saver
Third business day * Saturday Delivery NOT available

5 Packaging * Declared value limit \$500

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver

No Signature Required
Package may be left without obtaining a signature for delivery

Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's address, someone at neighboring address may sign for delivery for residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked.
 No Yes As per attached Shipper's Declaration Yes Shipper's Declaration not required Dry Ice Dry Ice, 3, UN 1845 _____ kg

Dangerous goods including dry ice cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box Cargo Aircraft Only

7 Payment Bill to: Enter Fed. Ex. Acct. No. or Credit Card No. below

Sender's Acct. No. in Section 1 will be billed Recipient Third Party Credit Card Cash/Check



Total Packages _____ Total Weight _____ lbs. Credit Card Auth. 103

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

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