



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

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Legal Department
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April 11, 2014

RECEIVED

Administrative Law Judge Eranda Vero
Pennsylvania Public Utility Commission
Office of Administrative Law Judge
Suite 403
801 Market Street
Philadelphia, PA 19107

APR 14 2014

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

RE: Lisa Jones v. Philadelphia Gas Works, Docket No. F- 2013 – 2370462

Dear Judge Vero:

Pursuant to your instruction at the conclusion of the telephonic hearing held on March 28, 2014, in the above referenced matter, please find enclosed the document labeled as PGW Exhibit – 6. It is a record kept in PGW's AIMS database for the routine storage of Field Service Information that PGW obtained from the Field Service Representative who visited the Service Address on February 25, 2013 and recorded the information on that day.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,


Laureto Farinas

cc: Service List
Cynthia Garner (PGW Mail)
Timothy Sullivan
Linda Pereira
Wendy Vacca

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Field Information

Order Num 4534940 Order Type Unbilled Usage Tip Customer Name BURTON NATASHA C

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|-----------|-----------|----------------|-------------|------------------|---------------|----------|---------------------|-----------|----------|
| ▶ 3952242 | 02-25-13 | Francis Rowley | CMP | Completed By FSD | Primary | 800-1200 | 02/25/2013 12:40 PM | ON | OFF |

Field Activity Details

| Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment |
|------------|----------------|-------------|------------------|---------------|-------------|---------------|------------|-----------------|--------------|-------------|---------|
| | Appliance | BTU | Unit Number | Operational | | | | | | | |
| ▶ | Heaters | 75000 | 1 | N | | | | | | | |
| | Ranges | 65000 | 1 | Y | | | | | | | |
| | Water Heaters | 36000 | 1 | Y | | | | | | | |

Others Order Data

| Customer Re | Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|-------------|--------------------|----------------------|------------|--------------|----------------|
| ▶ | Unbilled Usage Tip | | cmcclock | | |

Close

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CERTIFICATE OF SERVICE

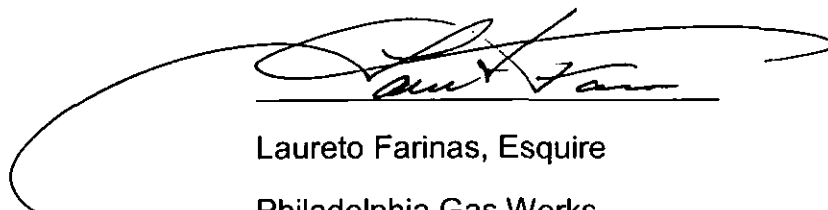
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

For Complainant:

Ms. Lisa Jones
2616 W. Arizona Street
Philadelphia, PA 19132

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April 11, 2014



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