

9/15/14

F- 2013-2360608

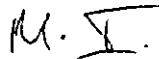
TO: Secretary Of The Commission,

I am strongly disagree with the decision rendered by the Judge in regards to my complaint against PPL Electric Utilities Corporation who has been overcharging my account for many years.

I am appealing my case by submitting this exception to the Court for a review. My case was dismissed for no reason by the Judge which I felt was very unfair. I am currently on sick leave from my Job I am not working. In my condition at this time I feel PPL should give me a payment arrangement that is affordable because I am struggling financially with my two kids living on one income. I can be reached at (570) 646-3486.

Truly Yours,

Mimose Innocent



**RECEIVED**

SEP 15 2014

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



PPL Electric Utilities

Questions? Please contact us by Sep 29. 1-800-DIAL-PPL (1-800-342-5775) M-F: 8am to 5pm

Visit us online at pplelectric.com

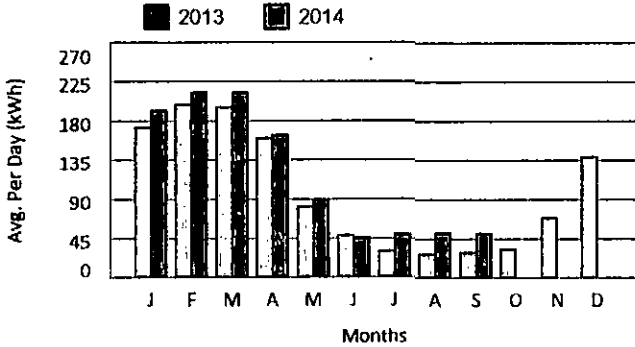
Bill Acct. No.	Due Date	Amount Due
55438-53019	Sep 29, 2014	\$7,688.41

### Your Electric Usage Profile

Service to: MIMOSE INNOCENT 353 SKYLINE DR BLAKESLEE, PA 18610

Meter: 84595883 Your next meter reading is on or about Oct 8, 2014.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp.
Sep 2014	32	1649	52	71F
Sep 2013	30	913	30	71F

Billing Period	Type	Reading
Sep 8	Actual	99557
Aug 7	Actual	97908
32 Days	kWh Billed	1649

Yearly Comparison	Total Use	Avg. Monthly
Oct 2013 - Sep 2014	40298	3358
Oct 2012 - Sep 2013	36700	3058

### Billing Summary

(Billing details on back)

Balance as of Sep 8, 2014	\$7,231.87
Charges:	
Total PPL Electric Utilities Charges	\$456.54
<b>Total Charges</b>	<b>\$7,688.41</b>
<b>Amount Due By Sep 29, 2014</b>	<b>\$7,688.41</b>
Account Balance	\$7,688.41

PPL Electric Utilities' price to compare for your rate is \$0.08814 per kWh. This changes the 1st of Mar, Jun, Sept, and Dec. Visit papowerswitch.com or www.oca.state.pa.us for supplier offers.

### Your Message Center

- You were billed for 1 area light(s).
- Budget Summary:**  
We billed you \$2,075.00  
Including this bill, you used \$1,273.34  
After this payment, your budget is ahead \$801.66 and \$206.86 remains from last year's Budget Plan settlement.
- With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign-up, visit pplelectric.com.
- Save postage and late charges - sign up for Automated Bill Payment.

### Payment Methods

- Online at: pplelectric.com
- By phone: 1-800-342-5775 or call BillMatrix (service fee applies) at 1-800-672-2413 to pay using Visa, MasterCard, Discover or debit card.
- By Mail: 2 North 9th Street CPC-GENN1 Allentown, PA 18101-1175
- Correspondence should be sent to: Customer Services 827 Hausman Road Allentown, PA 18104-9392

Other important information on the back of this bill →

Return this stub in the envelope provided with a check payable to PPL Electric Utilities.



PPL Electric Utilities

AV 01 047073 75222B176 A\*\*5DGT



MIMOSE INNOCENT 353 SKYLINE DR BLAKESLEE, PA 18610-7907

Bill Acct. No.	Due Date	Amount Due
55438-53019	Sep 29, 2014	\$7,688.41

Amount Enclosed:



PPL ELECTRIC UTILITIES P.O. BOX 25222 LEHIGH VALLEY, PA 18002-5222



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## Your Default Supplier Contact Info.

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

☒ **PPL Electric Utilities**  
**Customer Services**  
827 Hausman Rd  
Allentown, PA 18104-9392

☎ **Phone:**  
1-800-342-5775  
(1-800-DIAL-PPL)

[ppllectric.com](http://ppllectric.com)

## Manage Your Account

Visit [ppllectric.com](http://ppllectric.com) for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at [ppllectric.com/rates](http://ppllectric.com/rates) or call 1-800-342-5775 to request a copy.

## General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$9.19 of this bill to pay state taxes and about \$451.87 is used to pay the PA Gross Receipts Tax.

## Billing Details - (Bill Acct. 55438-53019)

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Previous Balance	\$7,391.87
Payment Received Aug 25, 2014 - Thank You!	-\$160.00
<b>Balance as of Sep 8, 2014</b>	<b>\$7,231.87</b>
<b>Charges for - PPL Electric Utilities</b>	
Residential Rate: RS for Aug 7 - Sep 8	
Distribution Charge:	
Customer Charge	14.09
1,649 kWh at 3.24000000¢ per kWh	53.43
System Improvement Charge at 2.79%	1.88
PA Tax Adj Surcharge at -0.08500000%	-0.06
Transmission Charge:	
1,649 kWh at 1.07100000¢ per kWh	17.66
Generation Charge:	
Capacity and Energy	
1,649 kWh at 7.90950000¢ per kWh	130.43
PA Tax Adj Surcharge at 0.00400000%	0.01
<b>Total PPL Electric Utilities Charges</b>	<b>-\$217.44</b>
<b>Charges for - PPL Electric Utilities</b>	
Area Lighting Rate: SA for Aug 7 - Sep 8	
Distribution Charge:	
\$10.47000000/Lamp	10.47
\$2.93100000/Lamp	2.93
System Improvement Charge at 2.79%	0.38
PA Tax Adj Surcharge at -0.08500000%	-0.01
Act 129 Compliance Rider	0.10
Transmission Charge:	
\$0.13200000/Lamp	0.13
\$0.47000000/Lamp	0.47
Generation Charge:	
Capacity and Energy	
\$1.12900000/Lamp	1.13
\$4.44200000/Lamp	4.44

## Understanding Your Bill

**Act 129 Compliance Rider** - Charge to recover costs associated with Energy Efficiency and Conservation programs for customers as approved by the Public Utility Commission.

**Budget Billing** - Plan that provides for equal monthly payments.

**Customer Charge** - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

**Distribution Charge** - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**System Improvement Charge** - A charge used to recover costs for repairing, improving, or replacing distribution facilities in order to provide safe, reliable, and efficient service.

**Generation Charge** - Charge for the production of electricity.

**kWh (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

**Rate RS** - Rate for service to a private home.

**State Tax Adjustment Surcharge** - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

**Transmission Charge** - Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.

**Type(s) of Meter Readings:**

**Actual** - Reading by distribution company.



PPL Electric Utilities

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(1-800-342-5775)  
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Bill Acct. No.	Due Date	Amount Due
55438-53019	Sep 29, 2014	\$7,688.41

**Your Message Center cont'd (if applicable)**

- Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, [ppllectric.com/e-power](http://ppllectric.com/e-power)
- Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.
- Dishwashers use about 13 gallons of hot water per load. That's less than washing dishes by hand. Always use full loads on the shortest cycle. When washing dishes by hand, don't let the hot water run continuously.

**Billing Details cont'd - (Bill Acct. 55438-53019)**

PA Sales Tax	1.20	
Total PPL Electric Utilities Charges	\$21.24	
Your Budget Plan Amount		\$427.00
<b>Other Charges for PPL Electric Utilities</b>		
Budget Settlement Installment Amount	29.54	
Total of Other Charges		\$29.54
<b>Amount Due By Sep 29, 2014</b>		<b>\$7,688.41</b>
Account Balance		\$7,688.41

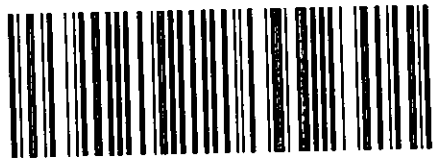
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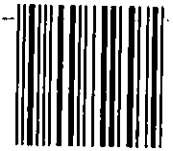
**Understanding Your Bill cont'd (if applicable)**

Mimoke Innocent  
353 Skyline Drive  
Blakeslee, PA 18610

PLACE STICKER A  
OF THE RETURN ADDRESS  
**CERTIFIED MAIL™**



7012 3050 0000 6395 9163



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17105

U.S. POSTAGE  
PAID  
EFFORT, PA  
18330  
SEP 15 1991  
AMOUNT

\$3.79

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To: Secretary  
Pa. Public Utility Commission  
P.O. Box 3265  
HARRISBURG, PA 17105-  
3265

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