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August 28, 2014

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Paula Hall v PPL Electric Utilities Corporation**  
**Docket No: C-2014-2439197**

Dear Ms. Chiavetta:

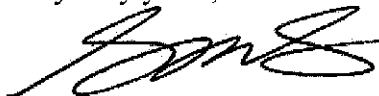
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS:dm

Enclosure

cc: Paula Hall (w/ enc)  
Kimberly R. Safford (w/ enc); *via email only*  
Brandi L. Martzen (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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\*Also admitted in NY  
\*Also admitted in NJ  
† Also admitted in DC  
• Also admitted in MD  
\*Also admitted in MA  
Δ Also admitted in TX  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAULA HALL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2014-2439197

**CERTIFICATE OF SATISFACTION**

1. Complainant is Paula Hall.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:

(a) Complainant, Paula Hall, and Respondent, PPL Electric, agree that Complainant will pay her regular monthly bill plus \$119.00 per month toward arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Complainant's first payment in the amount of \$384.00 will be due no later than September 18, 2014. Complainant and Respondent further agree that Respondent will contact Complainant for the purpose of conducting an energy education assessment within Complainant's home.

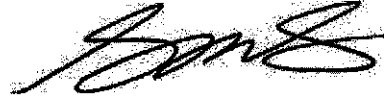
Complainant and Respondent further agree that Complainant will be eligible to be referred to the OnTrack customer assistance program as of November 14, 2014, and that Respondent has referred Complainant to the WRAP customer assistance program.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE  
I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: August 28, 2014  
In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAULA HALL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

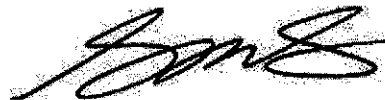
NO. C-2014-2439197

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of PAULA HALL, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 28<sup>th</sup> day of August 2014.

PAULA HALL  
7637 SAW MILL ROAD  
TOBYHANNA, PA 18466

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE  
I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

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