

Rosemary Chervette, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

September 15, 2014
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SEP 22 AM 11:12
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F-2014-2437933

Re: Terri Altasi v PGW Scket No ~~F2014-247933~~

I am writing this letter pleading for a chance to have an agreement reset and that I will be able to manage. I am in no way trying to avoid paying this debt.

I understand that I have not maintained a standard of payments in the past. I did not knowingly & willfully try to fault on an agreement. My original request and statement was to have my payments spread over 5 years, which I was told was the maximum allotted time. Since my income was on the borderline of all guidelines

for any assistance, I am not able to receive crisis, LIHEAP / USEF.

Ever since I was removed from CRP I have not been able to manage my PG&W bill. I was asked to pay the entire past bill. It was a substantial portion of my income.

I am merely requesting to be put on a new agreement for 4-5 years or start the previous agreement over. I can in no way pay \$785.00 in full. But I can pay that over time. I can even do automatic payments.

Please allow my children to have heat hot water and gas. Please allow me to make this right in good faith please find in favor of my complaint

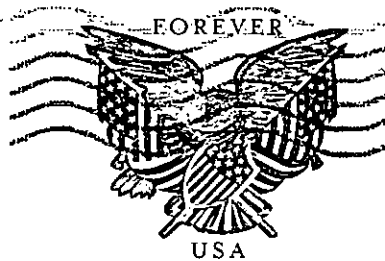
and allow the reestablish payment

Thank You
Ismail al-Hadi

Alitadi
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Phila Pa 1938

PHILADELPHIA PA 190

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