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October 8, 2014

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Connie Andrews v PPL Electric Utilities Corporation**  
**Docket No: F-2014-2445506**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS/cl  
Enclosure

cc: Connie Andrews (w/ enc)  
Amy M. Bellizia (w/ enc) *via email only*  
Kim Safford (w/ enc) *via email only*  
Mae Dorris (w/ enc) *via email only*

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\*Also admitted in NY  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CONNIE ANDREWS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2014-2445506

**CERTIFICATE OF SATISFACTION**

1. Complainant is Connie Andrews.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Connie Andrews, and Respondent, PPL Electric, agree that Complainant will make a payment of \$200.00 to Respondent no later than November 3, 2014. Complainant and Respondent further agree that Complainant will subsequently pay her regular monthly bill plus \$180.00 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant's November 2014 due date. Complainant and Respondent further agree that Complainant will be removed from respondent's budget billing program. Complainant and Respondent further agree that Complainant has been referred to the Ontrack customer assistance program.
4. (b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 10/08/14

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE

Attorney ID # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

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Allentown, PA 18105

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CONNIE ANDREWS,

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vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 8<sup>th</sup> day of October 2014.

CONNIE ANDREWS  
247 E. SAYLOR STREET  
MT. CARMEL, PA 18751

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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