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October 16, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Shirley Mardis v PPL Electric Utilities Corporation**  
**Docket No: C-2014-2446688**

Dear Ms. Chiavetta:

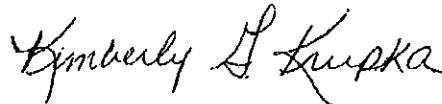
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK:cl  
Enclosure

cc: Shirley Mardis (w/ enc)  
Amy M. Bellizia (w/ enc) *via email only*  
Kim Safford (w/ enc) *via email only*  
Brandi Martzen (w/ enc) *via email only*

00664792.DOCX

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHIRLEY MARDIS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2014-2446688

**CERTIFICATE OF SATISFACTION**

1. Complainant is Shirley Mardis.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Shirley Mardis, and Respondent, PPL Electric, agree that Complainant will pay her regular monthly bill plus \$100.00 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant's November 2014 due date. Complainant and Respondent further agree that Complainant understands that if her current PPL account is closed and finalized, she must contact Respondent prior to the due date of her final bill to make final bill payment arrangements. Complainant and Respondent further agree that Complainant's failure to do so will result in her account balance becoming assigned to an outside collection agency. Complainant and Respondent further agree that Complainant has been provided a thorough and complete explanation of her transferred balances and the accounts the balances originated from. Complainant and Respondent further agree that Complainant was

sent complete activity statements for all accounts in question and accepts her account balance as correct.

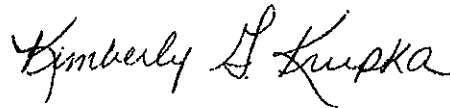
(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 10/16/14

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

KIMBERLY G. KRUPKA, ESQUIRE  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHIRLEY MARDIS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2014-2446688

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 16<sup>th</sup> day of October 2014.

SHIRLEY MARDIS  
PO BOX 314  
ENOLA, PA 17025

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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