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October 14, 2014

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Via Federal Express

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

*Re: Docket No. A-2009-2100320 - Palmco Energy PA, LLC –
Filing of Quarterly Report of Customer Complaints*

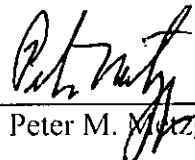
Dear Secretary Chiavetta:

Pursuant to Ordering Paragraph 3.b of the Commission's September 26, 2014 Tentative Order on Palmco Energy PA, LLC's request to amend its license to include additional natural gas distribution company service territories, and the November 22, 2013 Secretarial Letter finalizing the Tentative Order, enclosed for filing with the Commission is Palmco's quarterly report of customer complaints for the period of July 1, 2014 to September 30, 2014.

Kindly acknowledge receipt of this document by date stamping the extra copy of this letter and returning it in the self-addressed stamped envelope enclosed for your convenience.

Respectfully submitted,

Palmco Energy PA, LLC

By: 
Peter M. Metzger

Cullen and Dykman LLP
44 Wall Street
New York, NY 10005
Attorneys for Palmco Energy PA, LLC

Enclosure

Founded 1850

BROOKLYN

LONG ISLAND

MANHATTAN

WASHINGTON, D.C.

NEW JERSEY

<u>Date of Customer Contact</u>	<u>Complaint Type</u>	<u>Resolution Offered</u>	<u>Customer Satisfied</u>	<u>Changes Implemented</u>
7/9/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/11/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/15/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/15/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/15/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/15/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/15/2014	Pricing	CREDIT/CANCELLED ACCT	Satisfied	None Necessary
7/16/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/16/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/21/2014	Pricing	CREDIT/CANCELLED ACCT	Satisfied	None Necessary
7/21/2014	Unauthorized Switching	CANCELLED ACCT	Satisfied	None Necessary
7/21/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/21/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/22/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/23/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
7/24/2014	Pricing	CREDIT	Satisfied	None Necessary
7/28/2014	Pricing	CREDIT	Satisfied	None Necessary
7/29/2014	Pricing	CREDIT	Satisfied	None Necessary
8/4/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
8/5/2014	Pricing	EXPLAINED PRICING METHODOLOGY	Satisfied	None Necessary
8/6/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
8/6/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
8/8/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
8/12/2014	Pricing	CREDIT	Satisfied	None Necessary
8/13/2014	Unauthorized Switching	CANCELLED ACCT	Satisfied	None Necessary
8/13/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
8/14/2014	Pricing	CREDIT	Satisfied	None Necessary
8/19/2014	Pricing	CREDIT	Satisfied	None Necessary
8/27/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
9/3/2014	Pricing	CREDIT	Satisfied	None Necessary
9/23/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
9/25/2014	Pricing	CREDIT	Satisfied	None Necessary
9/26/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
9/26/2014	Pricing	CREDIT/CANCELLED ACCT	Satisfied	None Necessary
9/26/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary
9/30/2014	Pricing	CANCELLED ACCT	Satisfied	None Necessary

From: (212) 510-2273
Peter M. Melzger, Esq.
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PA Public Utility Commission
400 North Street

HARRISBURG, PA 17120

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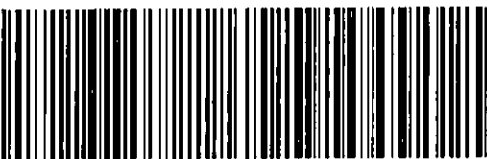
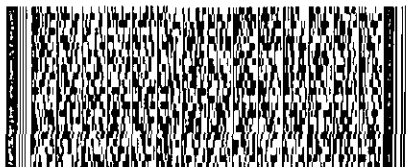
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