



Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215.841.6841

October 22, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: William Mahn v. PECO Energy Company**  
**PUC Docket No.: C-2014-2444240**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion for Judgment on the Pleadings* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee  
Counsel for PECO Energy Company

cc: William Mahn (via First Class Mail)  
Eranda Vero, Adm. Law Judge (via First Class Mail)

s/LO

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**WILLIAM MAHN**

**v.**

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2014-2444240**

**NOTICE TO PLEAD**

*To: William Mahn*

Pursuant to 52 Pa. Code §§5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion for Judgment on the Pleadings within 20 days from service of this notice, the facts set forth by PECO Energy Company may be deemed to be true, thereby requiring no other proof. All pleadings, such as a Reply to Motion, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane Lee, and where applicable, the Administrative Law Judge presiding over the issue.

Failure to respond to this Motion could result in the dismissal of your case.

File with:

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:

Shawane L. Lee, Esquire  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated: October 22, 2014



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19101-8699  
Tel. (215) 841-6841  
Fax. (215) 568-3389  
shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**WILLIAM MAHN**

**v.**

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2014-2444240**

**MOTION FOR JUDGMENT ON THE PLEADINGS**

PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §5.102, respectfully requests that your Honorable Commission dismiss the instant complaint inasmuch as Complainant requests a payment arrangement. No factual dispute has been raised in the pleadings. Pursuant to 66 Pa.C.S. §1405(c), Complainant is ineligible for a Commission-ordered payment agreement, and thus Complainant fails to state a claim upon which relief can be granted. Therefore, PECO is entitled to judgment as a matter of law.

1. On or about September 12, 2014, Complainant filed a Formal Complaint against Respondent, PECO, requesting to receive a Commission-ordered payment agreement. A copy of Complainant's Formal Complaint is attached hereto as Exhibit 1.
2. PECO was served with the Formal Complaint on September 24, 2014.
3. On October 1, 2014, PECO filed an Answer, New Matter and Notice to Plead. A copy of PECO's Answer and New Matter is attached hereto as Exhibit 2.
4. PECO averred in its New Matter that Complainant was enrolled in its Customer Assistance Program (CAP) on July 30, 2007 under Tier D. New Matter ¶1.
5. PECO averred that Complainant was removed from the program on August 25, 2011 for failing to recertify in the program. New Matter ¶2.
6. PECO averred that Complainant reenrolled in the CAP program under Tier D1 on September 21, 2012. New Matter ¶3.

7. PECO averred that the Complainant recertified in the CAP program under Tier B on September 23, 2014. New Matter ¶4.

8. PECO averred that the Complainant is scheduled to recertify in the program on September 23, 2016. New Matter ¶5.

9. PECO averred that Complainant remains actively enrolled in the CAP program under Tier B. New Matter ¶7.

10. PECO averred that the Complainant's entire balance is comprised of CAP arrears. New Matter ¶6.

11. As the entire balance consists of CAP arrears, PECO averred that no agreement may be issued under 66 Pa.C.S. §1405(c). New Matter ¶8.

12. To date, 20 days have passed since PECO filed its New Matter.

13. PECO has not been served with a response to its New Matter, and therefore it requests that the facts stated therein be deemed admitted. 52 Pa.Code §5.63(b) (providing that facts in new matter may be deemed admitted if there is no reply).

14. Under 66 Pa.C.S. §1405(c), the Commission is precluded from establishing a payment agreement for customers participating in CAP. Section 1405(c) states as follows: "Customer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."

15. The Commission's regulations at 52 Pa. Code §5.102(a) permits any party to move for summary judgment or judgment on the pleadings after the pleadings are closed, but within such time as to not delay a hearing. Under 52 Pa. Code §5.102(d)(1), the presiding officer will grant the motion if the pleadings, depositions, answers to interrogatories,

admissions and affidavits show that there is no genuine issue as to a material fact and that the moving party is entitled to judgment as a matter of law.

16. The moving party bears the burden of showing that no genuine issue of material fact exists and that it is entitled to judgment as a matter of law. The Commission must view the record in the light most favorable to the non-moving party, giving that party the benefit of all reasonable inferences. *First Mortgage Co. of Pennsylvania v. McCall*, 459 A.2d 406 (Pa. Super. 1983).

17. The provision at 52 Pa. Code §5.102(c) serves judicial economy by avoiding a hearing where no factual dispute exists. If no factual issue pertinent to the resolution of the case exists, a hearing is unnecessary. *Lehigh Valley Power Committee v. Pennsylvania Public Utility Commission*, 563 A.2d. 557 (Pa. Cmwlth. 1989).

18. The pleadings in this case reveal the following:

- a. There is no factual dispute that (a) Complainant is enrolled in CAP, (b) the entire past due balance is CAP arrears, (c) the sole relief Complainant seeks is a Commission-ordered payment agreement.
- b. Under 66 Pa.C.S. §1405(c), the Commission is prohibited from ordering a payment agreement for an account holder whose past due balance consists of CAP arrears. Therefore, the Commission cannot grant the sole relief Complainant seeks.

19. Because no factual dispute exists and the Complaint fails to state a claim for which relief can be granted, PECO is entitled to judgment as a matter of law.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant complaint with prejudice, as it relates to a request for a prohibited payment agreement on CAP arrears, and the Complaint therefore fails to state a claim upon which relief can be granted.

Respectfully submitted,



---

Shawane L. Lee  
PECO Energy Company  
2301 Market Street, S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**WILLIAM MAHN**

v.

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2014-2444240**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing Motion for Judgment on the Pleadings upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA First Class Mail

William Mahn  
812 Darnell Avenue  
Yeadon, PA 19050

Administrative Law Judge Eranda Vero  
Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
801 Market Street, Suite 4063  
Philadelphia, PA 19107



---

Shawane L. Lee

DATED: October 22, 2014

# **EXHIBIT “1”**

**O'Neill, Leslie:(BSC)**

---

**From:** eServe@pa.gov  
**Sent:** Wednesday, September 24, 2014 10:41 AM  
**To:** Lee, Shawane L.:(BSC)  
**Cc:** O'Neill, Leslie:(BSC)  
**Subject:** PA PUC eServe Notice

**Importance:** High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2014-2444240**. You may view this document at **Formal Complaint**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number:

Name WILLIAM MAHAN
Street/P.O. Box 812 DARTMOUTH AVE Apt #
City YEADON State PA Zip 19050
County DELAWARE

Telephone Number(s) Where We Can Contact You During the Day:

267 596-0941 (home) ( ) (mobile)

E-mail Address (optional): William.mahan1@gmail.com

Utility Account Number (from your bill) 77146-47003

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name
Street/P.O. Box
City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO

RECEIVED
2014 SEP 12 AM 10:07
SECRETARY'S BUREAU

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC
- WASTEWATER/SEWER
- GAS
- TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- WATER
- MOTOR CARRIER (e.g. taxi, moving company, limousine)
- STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

The utility is threatening to shut off my service or has already shut off my service.

I would like a payment agreement.

low payment plan. I do not have no income at this moment.

Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.

I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

To put me on a lower payment plan.

My wife is seriously ill.

Kidney disease. I am unemployed  
right now.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

yes but no correct answers-

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

However, if you are interested in receiving legal representation, you may contact the Widener Harrisburg Civil Law Clinic located at 3605 Vartan Way, Harrisburg, PA 17110, by phone at 717-541-0320 or via email at [lawclinichb@mail.widener.edu](mailto:lawclinichb@mail.widener.edu).

For additional information see Widener Harrisburg's Civil Law Clinic's website <http://law.widener.edu/Academics/ClinicalProgramsandProfessionalTraining/Clinics/HarrisburgCivilLawClinic.aspx>. Based on your income, legal representation may be available to you at no cost or a reduced fee.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (if known) \_\_\_\_\_

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you **do not sign** the Formal Complaint, the PUC **will not accept** it.

Verification:

I, William Watts, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

William Watts \_\_\_\_\_ 9/5/14 \_\_\_\_\_  
(Signature of Complainant) (Date)

\_\_\_\_\_  
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept** it.

10. Two Ways to File Your Formal Complaint

**Electronically.** You must create an account on the PUC's eFiling system, which may be accessed at [www.puc.pa.gov/efiling/default.aspx](http://www.puc.pa.gov/efiling/default.aspx).

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

**Mail.** Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

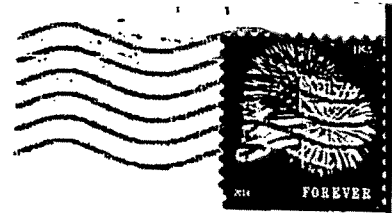
If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

William Mahn  
812 Darnell Avenue  
Yeadon, Pennsylvania 19050

PHILADELPHIA, PA 190

09 SEP 2014 PM 4 L



21

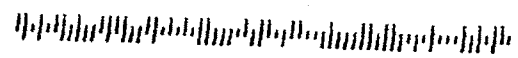
RECEIVED

2014 SEP 12 AM 10:07

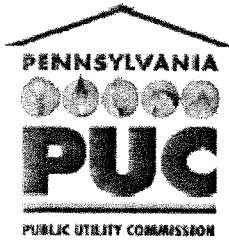
PA P.U.C.  
SECRETARY'S BUREAU

Secretary  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 North Street  
Harrisburg, Pennsylvania 17120

17120007999



# **EXHIBIT “2”**



**PENNSYLVANIA**  
PUBLIC UTILITY COMMISSION

CONSUMERINFO UTILITY&INDUSTRY FILING&RESOURCES ABOUTPUC CONTACTUS

[Login to eFiling](#) | [Contact Us](#) | [Search](#)

- [My Filings](#)
- [New Filing](#)
- [Modify Account](#)
- [POR Search](#)
- [eService Directory](#)
- [Subscriptions](#)
- [Technical Assistance](#)
- [eFiling FAQs](#)
- [Log Off](#)

**eFiling Successfully Transmitted**



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

***If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120 . Please print a copy of this page and attach it to the paper copy of your filing as the first page.***

eFiling Confirmation	
Docket Number:	C-2014-2444240
Description:	William Mahn - PECO Energy Company Answer and New Matter to Formal Complaint
Transmission Date:	10/1/2014 7:44:12 AM
Filed On:	10/1/2014 7:44:12 AM
eFiling Confirmation Number:	1566059

**Uploaded File List**

File Name	Document Class	Document Type
William Mahn - Answer and New Matter.pdf	Communication	Answer to Formal Complaint

PECO ENERGY  
EXHIBIT



Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215.841.6841

October 1, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: William Mahn v. PECO Energy Company**  
**PUC Docket No.: C-2014-2444240**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Answer and New Matter to Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long, sweeping underline.

Shawane Lee  
Counsel for PECO Energy Company

Scheduling Recommendation: **CALL OF THE DOCKET**

sl/LO

PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM MAHN

Complainant

v.

PECO ENERGY COMPANY

Respondent

:  
:  
:  
:  
:  
:  
:  
:  
:  
:

DOCKET NO. C-2014-2444240

---

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed NEW MATTER of PECO Energy Company within 20 days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to NEW MATTER, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:

Rosemarie Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:

Shawane L. Lee, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated at Philadelphia, PA, October 1, 2014



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street S-23  
Philadelphia, PA 19101-8699  
215-841-6863  
Shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>WILLIAM MAHN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2014-2444240</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**ANSWER OF RESPONDENT,**  
**PECO ENERGY COMPANY**

---

On September 24, 2014, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by William Mahn (hereafter "Complainant") in the above captioned docket. Pursuant to 52 Pa. Code § 5.61, PECO Energy responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant Complaint. In his formal Complaint, the Complainant requests a lower payment agreement because he has no income. The Complainant alleges that his wife is seriously ill with kidney disease and he is unemployed. PECO Energy requests dismissal pursuant to 66 Pa. C.S. §1405(c).

The Complainant has an account with PECO Energy for gas and electric service at 812 Darnell Avenue, Yeadon, PA 19050 under account number 77146-47003. See Account Activity

Statement, attached hereto as Exhibit "1". The Complainant was initially enrolled in PECO Energy's Customer Assistance Program ("CAP") on July 30, 2007 under Tier D. He was removed from the program on August 25, 2011 for failing to recertify in the program. The Complainant was re-enrolled in CAP under Tier D1 on September 21, 2012. The Complainant re-certified in the program on September 23, 2014 under Tier B. The Complainant is scheduled to recertify in the program on September 23, 2016. The Complainant's entire balance is comprised of CAP arrears. See CAP History, attached hereto as Exhibit "2".

On December 6, 2013, the Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") at case number 003178173, requesting another medical certificate. See Case Details Report #003178173, attached hereto as Exhibit "3". On February 28, 2014, the BCS issued a Decision Report dismissing the complaint as follows:

IN ACCORDANCE WITH PA LAW AND CURRENT PUC PROCEDURES, AS YOU ARE ENROLLED IN CAP AND YOUR BALANCE IS ALL CAP ARREARS, YOU ARE INELIGIBLE FOR PUC PAYMENT TERMS ON YOUR ACCOUNTS.

See BCS Decision Report #003178173, attached hereto as Exhibit "4".

The Complainant's current balance is \$3,198.28. See Exhibit "1". The entire balance is comprised of CAP arrears. The Complainant is not entitled to a PUC ordered payment agreement on his balance as the balance is comprised of CAP arrears. 66 Pa.C.S. § 1405(c) provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission." Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant a payment agreement.

5. Denied.

6. Admitted

7. Admitted.

8. PECO Energy neither admits nor denies the allegations in paragraph 8. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

**NEW MATTER OF RESPONDENT, PECO ENERGY COMPANY**

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.62(b), further responds to the Complaint and states:

1. The Complainant was initially enrolled in PECO Energy's Customer Assistance Program ("CAP") on July 30, 2007 under Tier D.
2. He was removed from the program on August 25, 2011 for failing to recertify in the program.
3. The Complainant was re-enrolled in CAP under Tier D1 on September 21, 2012.
4. The Complainant re-certified in the program on September 23, 2014 under Tier B.
5. The Complainant is scheduled to recertify in the program on September 23, 2016.
6. The Complainant's entire balance is comprised of CAP arrears.
7. The Complainant is actively enrolled in the CAP program under Tier B.
8. The Complainant is not entitled to a PUC ordered payment agreement on this balance as it is comprised entirely of CAP arrears.

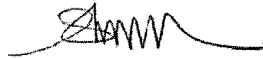
9. 66 Pa.C.S. § 1405(c) provides that, “(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission.”

10. Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant another payment agreement on that portion of his balance.

11. PECO Energy avers that the Complainant’s complaint should be dismissed pursuant to 66 Pa. C.S. §1405(c).

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>WILLIAM MAHN</b>	:	
<b>Complainant</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. C-2014-2444240</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**VERIFICATION**

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: October 1, 2014

---

Shawane L. Lee

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>WILLIAM MAHN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2014-2444240</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**CERTIFICATE OF SERVICE**

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

William Mahn  
812 Darnell Avenue  
Yeadon, PA 19050

Dated at Philadelphia, Pennsylvania, October 1, 2014.



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com



Exelon Business Services Company  
Legal Department

2301 Market Street/S23-1  
Philadelphia, PA 19103

215 568 3389 Fax  
www.exeloncorp.com

Direct Dial: 215 841-6841

October 1, 2014

William Mahn  
812 Darnell Avenue  
Yeadon, PA 19050

**RE: William Mahn v. PECO Energy Company**  
**PUC Docket No.: C-2014-2444240**

Dear Mr. Mahn:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee  
Counsel for PECO Energy Company  
SL/lo  
Encl.

# **EXHIBIT “1”**

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number: 77146-47003  
 Account Status: Active  
 Requested By: WILLIAM B MANN  
 (484)466-3450 Extension:  
 Mail To: WILLIAM B MANN  
 812 DARNELL AVE  
 YEADON PA 19050

Current Bill: \$0.00  
 Billed Prior: \$0.00  
 Balance Due: \$0.00  
 Service Address: 812 DARNELL AV  
 YEADON PA 19050  
 Credit Amount: \$0.00  
 Deposit Requested: \$0.00  
 Deposit On-Hand: \$0.00  
 Meter Bill Grp: 08  
 Rate: CAP Option B Gas Residential Service  
 CAP Opt B Electric Residential Service

ATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
0/09/12	BUDGET BILLING	09/09/12 10/08/12			\$197.00							
	** Budget Bill Detail **				Actual Bill Amount: 115.12	BB Deferred Amount: -358.64						
0/09/12	DEFERRED PAYMENT AGREEMENT				\$17.35							
0/09/12	Regular Bill						\$214.35		10/31	592	20	
1/01/12	Payment					\$215.00						
1/07/12	BUDGET BILLING	10/08/12 11/06/12			\$197.00							
	** Budget Bill Detail **				Actual Bill Amount: 193.45	BB Deferred Amount: -362.19						
1/07/12	DEFERRED PAYMENT AGREEMENT				\$17.35							
1/07/12	Regular Bill						\$213.70		11/29	583	106	
2/04/12	Bill Out DPA due to Default				\$1006.31							
2/05/12	Late Payment Charge				\$10.02							
2/10/12	BUDGET BILLING	11/06/12 12/09/12			\$197.00							
	** Budget Bill Detail **				Actual Bill Amount: 307.17	BB Deferred Amount: -252.02						
2/10/12	Regular Bill						\$1427.03	\$1230.03	01/02	691	210	
2/11/12	Payment Agreement					\$1006.31						
2/12/12	Payment					\$213.70						
1/08/13	Payment					\$200.00						
1/11/13	BUDGET BILLING	12/09/12 01/10/13			\$176.00							
	** Budget Bill Detail **				Actual Bill Amount: 398.56	BB Deferred Amount: -29.46						
1/11/13	DEFERRED PAYMENT AGREEMENT				\$17.35							
1/11/13	Regular Bill						\$200.37	\$7.02	02/04	1021	260	
1/17/13	Payment					\$10.00						
2/11/13	Bill Out DPA due to Default				\$988.96							
2/11/13	Late Payment Charge				\$2.41							
2/12/13	BUDGET BILLING	01/10/13 02/11/13			\$176.00							
	** Budget Bill Detail **				Actual Bill Amount: 407.80	BB Deferred Amount: 202.34						
2/12/13	Regular Bill						\$1357.74	\$1181.74	03/06	910	290	
2/14/13	LIHEAP Payment					\$100.00						
3/13/13	BUDGET BILLING	02/11/13 03/12/13			\$176.00							
	** Budget Bill Detail **				Actual Bill Amount: 327.33	BB Deferred Amount: 353.67						
3/13/13	Regular Bill						\$1433.74	\$1257.74	04/04	881	205	
04/09/13	Payment					\$150.00						
04/11/13	BUDGET BILLING	03/12/13 04/10/13			\$176.00							
	** Budget Bill Detail **				Actual Bill Amount: 335.88	BB Deferred Amount: 513.55						
04/11/13	Regular Bill						\$1459.74	\$1283.74	05/03	912	196	
05/10/13	BUDGET BILLING	04/10/13 05/09/13			\$262.00							
	** Budget Bill Detail **				Actual Bill Amount: 175.75	BB Deferred Amount: 427.30						
05/10/13	Regular Bill						\$1721.74	\$1459.74	06/03	888	38	
06/10/13	Late Payment Charge				\$25.66							



ATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
6/11/13	BUDGET BILLING	05/09/13 06/10/13			\$262.00							
	** Budget Bill Detail **	Actual Bill Amount: 155.04			BB Deferred Amount: 320.34							
6/11/13	Regular Bill						\$2009.40	\$1747.40	07/03	921	21	
7/01/13	Payment Agreement					\$2009.40						
7/11/13	BUDGET BILLING	06/10/13 07/10/13			\$186.00							
	** Budget Bill Detail **	Actual Bill Amount: 156.97			BB Deferred Amount: 291.31							
7/11/13	DEFERRED PAYMENT AGREEMENT				\$33.49							
7/11/13	Regular Bill						\$219.49		08/02	1256	20	
8/07/13	Bill Out DPA due to Default				\$1975.91							
8/07/13	Late Payment Charge				\$3.29							
8/09/13	BUDGET BILLING	07/10/13 08/08/13			\$186.00							
	** Budget Bill Detail **	Actual Bill Amount: 156.82			BB Deferred Amount: 262.13							
8/09/13	Regular Bill						\$2384.69	\$2198.69	09/03	1267	18	
9/03/13	RECONNECT FEE - CUT-OUT NON-PAY				\$20.00							
9/10/13	BUDGET BILLING	08/08/13 09/09/13			\$217.00							
	** Budget Bill Detail **	Actual Bill Amount: 110.16			BB Deferred Amount: 155.29							
9/10/13	Late Payment Charge				\$35.16							
9/10/13	Regular Bill						\$2656.85	\$2419.85	10/02	940	15	
10/08/13	Late Payment Charge				\$38.42							
10/09/13	BUDGET BILLING	09/09/13 10/08/13			\$217.00							
	** Budget Bill Detail **	Actual Bill Amount: 90.05			BB Deferred Amount: 28.34							
10/09/13	Regular Bill						\$2912.27	\$2695.27	10/31	798	17	
11/05/13	Late Payment Charge				\$41.68							
11/07/13	BUDGET BILLING	10/08/13 11/06/13			\$217.00							
	** Budget Bill Detail **	Actual Bill Amount: 155.94			BB Deferred Amount: -32.72							
11/07/13	Regular Bill						\$3170.95	\$2953.95	12/02	747	102	
11/14/13	LIHEAP Payment					\$100.00						
12/04/13	Payment					\$140.00						
12/10/13	BUDGET BILLING	11/06/13 12/09/13			\$217.00							
	** Budget Bill Detail **	Actual Bill Amount: 285.79			BB Deferred Amount: 36.07							
12/10/13	Regular Bill						\$3147.95	\$2930.95	01/02	935	211	
01/13/14	BUDGET BILLING	12/09/13 01/12/14			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 205.48			BB Deferred Amount: 39.55							
01/13/14	Regular Bill						\$3349.95	\$3147.95	02/04	1098	88	
02/12/14	BUDGET BILLING	01/12/14 02/11/14			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 67.02			BB Deferred Amount: -95.43							
02/12/14	Regular Bill						\$3551.95	\$3349.95	03/06	734		
03/13/14	BUDGET BILLING	02/11/14 03/12/14			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 51.43			BB Deferred Amount: -246.00							
03/13/14	Regular Bill						\$3753.95	\$3551.95	04/04	648		
03/28/14	Payment					\$255.00						
04/11/14	BUDGET BILLING	03/12/14 04/10/14			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 49.92			BB Deferred Amount: -398.08							
04/11/14	Regular Bill						\$3700.95	\$3498.95	05/05	622		
05/01/14	Payment					\$202.00						
05/05/14	Transfer					\$500.00						
05/06/14	Payment Agreement					\$2998.95						
05/12/14	BUDGET BILLING	04/10/14 05/11/14			\$97.00							
	** Budget Bill Detail **	Actual Bill Amount: 113.94			BB Deferred Amount: -381.14							
05/12/14	DEFERRED PAYMENT AGREEMENT				\$124.96							
05/12/14	Regular Bill						\$221.96		06/03	631	60	

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
6/09/14	Bill Out DPA due to Default											
6/10/14	Late Payment Charge				\$2873.99							
6/11/14	BUDGET BILLING	05/11/14 06/10/14			\$32.79							
	** Budget Bill Detail **	Actual Bill Amount: 107.85			\$97.00							
6/11/14	Regular Bill					BB Deferred Amount: -370.29						
7/01/14	Payment Agreement						\$3225.74	\$3128.74	07/03	845	27	
7/02/14	Payment					\$2873.99						
7/11/14	BUDGET BILLING	06/10/14 07/10/14			\$222.00							
	** Budget Bill Detail **	Actual Bill Amount: 184.64			\$97.00							
7/11/14	DEFERRED PAYMENT AGREEMENT					BB Deferred Amount: -282.65						
7/11/14	Regular Bill				\$124.96							
8/11/14	Bill Out DPA due to Default						\$351.71	\$129.75	08/04	1483	13	
8/11/14	BUDGET BILLING	07/10/14 08/10/14			\$2624.07							
	** Budget Bill Detail **	Actual Bill Amount: 176.32			\$97.00							
8/11/14	DEFERRED PAYMENT AGREEMENT					BB Deferred Amount: -203.33						
8/11/14	Late Payment Charge				\$124.96							
8/11/14	Regular Bill				\$0.54							
9/09/14	Late Payment Charge						\$574.21	\$352.25	09/02	1419	14	
					\$40.26							
9/10/14	BUDGET BILLING	08/10/14 09/09/14			\$116.00							
	** Budget Bill Detail **	Actual Bill Amount: 135.27				BB Deferred Amount: -184.06						
9/10/14	Regular Bill						\$3354.54	\$3238.54	10/02	1215	6	
9/23/14	Payment Agreement											
					\$3354.54							

**EXHIBIT “2”**

CAP HISTORY FOR ACCOUNT

NAME: William B. Mann

ACCOUNT NUMBER: 77146-47003

ADDRESS: 812 Darnell Ave  
Yeadon, PA 19050

CASE: C-2014-2444240

07/30/07 Enrolled in CAP Rate Tier D  
8/25/11 Removed from CAP  
9/21/12 Re-enrolled in CAP – Tier D1 income of \$1958.66 for 2 adults and 3 children  
9/23/14 Recertified changed from Tier D1 to Tier B income of \$40 for 2 adults and 3 children – next recertification 9/23/16

Entire balance is CAP arrears

PECO EXHIBIT #

2

**EXHIBIT “3”**



September 26, 2014

**Case Details Report**

**BCS Case #:** 003178173  
**Customer Name:** WILLIAM B MAHN  
**Service Address:** 812 DARNELL AVENUE

**BCS Bill Account #:** 7714647003

**Mailing Address:** YEADON, PA 19050

**Home Phone:** (484) 466-3450  
**Business Phone:** () -  
**Business name:**  
**Alternate contact:**

**Date Case Opened:** 2013-12-06  
**PAR Case:** Y  
**Investigator Name:** CLEOTILDE FLORES  
**Investigator Phone:** (717) 772-4158  
**Service class:** R  
**Previous case #:**

**Date Cut Out:** 9999-12-31

**Universal Service:** Y  
**Contact Type:** TELEPHONE  
**Amount in Arrears:** \$0.00

**# Adults:** 2  
**# Children:** 3  
**Children Ages:** 14,7,9  
**Gross Income:** \$1702.00  
**Miscellaneous Info:**

**Complaint Reason:**  
CAP DISPUTE (#67)

**Customer Problem Description:**  
CU STATES THAT WIFE HAS A LIFE THREATENING CONDITION AND CO WILL NOT ALLOW ANOTHER MED CERT UNTIL HE PAYS 1000.00.. CU STATES THAT HE IS ON CAP RATE...

**Company Position:**  
11/26/2013 CO WANTS 1000.00 AND WILL THEN ISSUE A MED CERT....

**EXHIBIT “4”**



September 26, 2014

**BCS Decision Report**

<b>BCS Case #:</b>	003178173	<b>Open Date:</b>	2013-12-06
<b>Customer Name:</b>	WILLIAM MAHN		
<b>Service Address:</b>	812 DARNELL AVENUE		
	YEADON, PA 19050		
<b>BCS Bill Account #:</b>	7714647003	<b>Previous Case #:</b>	
<b>Violation Type:</b>	NO	<b>Chapter Type:</b>	
<b>Decision Type:</b>	W	<b>Section / Rule:</b>	
<b>Investigator Name:</b>	TIMOTHY PLATT		
<b>Decision Issued Date:</b>	2014-02-28		
<b>Case Closed Date:</b>	2014-02-28		

**Letter Description:**

EGW PAR W/COMPLEX DISPUTE/NO PAYMENT AGREEMENT/LEVEL 1

<b>Total Balance:</b>	\$3551.95	<b>Balance Date:</b>	2014-02-27
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$0.00
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$0.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

YOU APPEAR TO QUALIFY FOR LIHEAP. IF YOU QUALIFY, THE LIHEAP PROGRAM WILL MAKE A PAYMENT TO HELP KEEP YOUR SERVICE ON. YOU MUST APPLY TO RECEIVE THIS HELP. PLEASE CALL LIHEAP AT 1-866-857-7095 TO APPLY.

**Resolution Description:**

CLOSED WITH DECISION. DECISION LETTER SENT:DECIDED THAT:1.THIS INFORMAL COMPLAINT IS DISMISSED. 2.YOU MUST CONTACT THE COMPANY TO VERIFY YOUR CURRENT INCOME TO BE ELIGIBLE FOR A NEW CAP RATE PAYMENT AGREEMENT, OR TO DISCUSS/MAKE THE PAYMENT REQUIRED ON OUR ACCOUNT TO AVOID RENEWED TERMINATION ACTION THAT THE PUC IS UNABLE TO PREVENT. CONCLUDED THAT:1.IN ACCORDANCE WITH PA LAW AND CURRENT PUC PROCEDURES, AS YOU ARE ENROLLED IN CAP AND YOUR BALANCE IS ALL CAP ARREARS, YOU ARE INELIGIBLE FOR PUC PAYMENT TERMS ON YOUR ACCOUNTS. 2.THE COMPANY IS PROPERLY REFUSING TO ACCEPT ADDITIONAL MEDICAL CERTIFICATES AT THIS TIME IN ACCORDANCE WITH PA REGULATION AND CURRENT PUC PROCEDURES AS YOU HAVE PREVIOUSLY

**Exelon.**

---

**September 26, 2014**

BEEN GIVEN THE THREE MEDICAL CERTIFICATES ALLOWED. 3. IN ACCORDANCE WITH THE COMPANY'S UNIVERSAL SERVICE PLAN THAT GOVERNS CAP RATE, FILED WITH AND APPROVED BY THE PUC, IF YOU ARE ENROLLED IN CAP RATE AND YOU HAVE A VERIFIED INCOME CHANGE THAT WARRANTS A DROP IN YOUR CAP RATE TIER, YOU WOULD BE ELIGIBLE FOR A NEW COMPANY PAYMENT AGREEMENT.