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October 24, 2014

Ms. Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

*via electronic filing*

Re: **Docket Nos. A-2014-2399686; A-2014-2399708; A-2014-2399684; A-2014-2399685; A-2014-2399709**; Application of Vodafone US, Inc. for Authority to Offer, Render, Furnish or Supply Telecommunications Services as a Competitive Local Exchange Carrier to the Public in the Service Territories of Verizon Pennsylvania LLC and Verizon North LLC: **Compliance Tariffs**

Dear Ms. Chiavetta:

On August 21, 2014, Vodafone US, Inc. (the "Company") was approved by the Commission in the above-referenced dockets for its provision of competitive local exchange services in Pennsylvania. Enclosed, pursuant to the Commission's Order, are the Company's revised initial tariffs for local exchange service, switched access and competitive access provider services. These tariffs reflect the changes noted in Appendix A of the Commission's Order. If there are any questions regarding these tariffs, please contact Denise Smith, Kelley Drye & Warren, LLP by telephone at (202) 342-8614 or via email at [dsmith@kelleydrye.com](mailto:dsmith@kelleydrye.com). Thank you for your assistance with this matter.

Cordially,



Denise N. Smith  
Counsel to Vodafone US, Inc.

cc: Service List (Certificate of Service appended)

## CERTIFICATE OF SERVICE

I, Denise N. Smith, hereby certify that on this 24th day of October 2014, a true and correct copy of the foregoing, Vodafone US, Inc. Compliance Tariff Filing (electronically filed with the Commission), was served upon the parties listed below by first class mail, postage prepaid (unless otherwise indicated), in accordance with the requirements of 52 Pa. Code Section 1.54.

Office of Attorney General  
Office of Consumer Protection  
Strawberry Square  
Harrisburg, PA 17120

Office of Consumer Advocate (electronic mail)  
555 Walnut Street  
5th Floor, Forum Place  
Harrisburg, PA 17101-1923  
[consumer@paoca.org](mailto:consumer@paoca.org)

Office of Small Business Advocate  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

Verizon North LLC (US Mail)  
1717 Arch Street  
Philadelphia, PA 19103

Verizon Pennsylvania LLC (US Mail)  
1717 Arch Street  
Philadelphia, PA 19103



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Denise N. Smith

**Vodafone US Inc.**

**COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges  
For Business and Enterprise Customers Only**

This tariff contains the description, regulations and rates for the furnishing of services and facilities for local exchange telecommunications services provided by Vodafone US Inc. with principal offices at 560 Lexington Avenue, 9th Floor, New York, NY 10022. This tariff applies for service furnished within the Commonwealth of Pennsylvania. This tariff is in concurrence with all applicable state and federal laws (including but not limited to 52 Pa. Code, 66 Pa. C.S., and the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon North LLC Telephone – Pa. P.U.C. Nos. 1, 3, 4, 5 and 6 and Verizon Pennsylvania LLC Telephone Pa. P.U.C. – Nos. 180A, 182, 182A, 185B and 185C.

**CHECK SHEET**

Tariff pages indicated below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
1	Original		31	Original		61	Original	
2	Original		32	Original		62	Original	
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6	Original		36	Original		66	Original	
7	Original		37	Original		67	Original	
8	Original		38	Original		68	Original	
9	Original		39	Original		69	Original	
10	Original		40	Original		70	Original	
11	Original		41	Original		71	Original	
12	Original		42	Original		72	Original	
13	Original		43	Original		73	Original	
14	Original		44	Original		74	Original	
15	Original		45	Original		75	Original	
16	Original		46	Original		76	Original	
17	Original		47	Original		77	Original	
18	Original		48	Original		78	Original	
19	Original		49	Original		79	Original	
20	Original		50	Original		80	Original	
21	Original		51	Original		81	Original	
22	Original		52	Original		82	Original	
23	Original		53	Original		83	Original	
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25	Original		55	Original		85	Original	
26	Original		56	Original		86	Original	
27	Original		57	Original		87	Original	
28	Original		58	Original		88	Original	
29	Original		59	Original		89	Original	
30	Original		60	Original		90	Original	

\* - indicates those new or revised pages included with this filing

Issued: October 24, 2014

Effective: October 25, 2014

By: Blair Rosenthal, Assistant General Counsel

Vodafone Americas  
999 18th Street, Suite 1750  
Denver, CO 80202



**LIST OF MODIFICATIONS**

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Issued: October 24, 2014

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**TARIFF FORMAT**

- A. Sheet Numbering** - Page numbers appear in the upper right corner of the sheet. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.
- B. Sheet Revision Numbering** - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheet** - When a tariff is filed with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the tariff pages, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates and terms and conditions of service applicable to the furnishing of End-User local exchange telecommunications services by Vodafone US Inc. ("Vodafone" or "Company") to business Customers within the Commonwealth of Pennsylvania.

The following are the only symbols used for the purposes indicated below:

- (D) To signify a rate or charge decrease
- (I) To signify a rate or charge increase
- (C) To signify all other changes

## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

### **1.1 Definitions**

**Busy Hour** - The two consecutive half hours during which the greatest volume of traffic is handled.

**Call** - A completed connection between the Calling and Called parties.

**Calling Station** - The telephone number from which a Call originates.

**Called Station** - The telephone number called.

**Carrier** - An entity other than the Company that provides telecommunications services.

**Commission** - The Pennsylvania Public Utility Commission.

**Company** - Vodafone US Inc., unless specifically stated otherwise.

**Customer** - A person, firm, corporation, partnership or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff.

**Disconnect** - To render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

**Incomplete** - Any Call where voice transmission between the Calling and Called station is not established.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd.)**

**1.1 Definitions (Cont'd.)**

**Holiday** - For the purposes of this tariff recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**Message** - A completed telephone call by a Customer or User.

**Normal Business Hours** - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

**Premises** - The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

**Rate** - Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

**Service** – as used in this Tariff, regulated telecommunications services provided by the Company pursuant to this Tariff.

**User or End User** - Customer or any authorized person or entity that utilizes the Company's services.

## **SECTION 2 - RULES AND REGULATIONS**

### **2.1 Undertaking of the Company**

- 2.1.1 The Company provides resold and facilities-based local exchange telecommunications service to business Customers for the direct transmission of voice, data and other types of telecommunications.
- 2.1.2 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this tariff. When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.3 The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

### **2.2 Limitations of Service**

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 Service is furnished to the Customer for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services may be denied for nonpayment of charges or for other violations of the terms and conditions set forth in this tariff.
- 2.2.5 The use of the Company's services to make Calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.2 Limitations of Service** (Cont'd.)

- 2.2.6 Service temporarily may be refused or limited because of system capacity limitations.
- 2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.
- 2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.
- 2.2.9 The Company reserves the right to discontinue furnishing service where the Customer is using the service in violation of the law or the provisions of this tariff.

**2.3 Limitations of Liability**

- 2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.
- 2.3.2 The Company is not liable to Customers or other Users for interruptions in service except as set forth in Section 2.5 of this tariff.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.3 Limitations of Liability** (Cont'd.)

- 2.3.4 The Company shall not be liable for and the Customer shall indemnify and hold the Company harmless against any claims for loss or damages involving:
- 2.3.4.A Any act or omission of: (i) the Customer or other User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;
  - 2.3.4.B If lasting less than 24 hours, interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, flood or other catastrophes, war, riots, national emergencies, government or military authorities, strikes, lock-outs, work stoppages or other labor difficulties, or causes beyond the Company's control. Pursuant to applicable laws, if interruptions or delays in transmission last more than 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate shall apply to the customer account for each full 24 hour period, after notice by the customer to the Company.
  - 2.3.4.C Any unlawful or unauthorized use of the Company's facilities and services;
  - 2.3.4.D Libel, slander or infringement of copyright arising directly or indirectly from content transmitted over facilities provided by the Company;
  - 2.3.4.E Infringement of patents arising from combining non-Company apparatus and systems with facilities provided by the Company;
  - 2.3.4.F Claims arising out of any act or omission of the Customer or other User in connection with service provided by the Company;
  - 2.3.4.G Breach in the privacy or security of communications transmitted over the Company's facilities;

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.3 Limitations of Liability** (Cont'd.)

2.3.4 (Cont'd.)

2.3.4.H Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the Customer or other User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice by the Company is required and such notice is not provided to the Customer;

2.3.4.I Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement is caused by negligence or the willful misconduct of the Company's agents or employees;

2.3.4.J Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;

2.3.4.K Any noncompleted calls due to network busy conditions; and

2.3.4.L Any calls not actually attempted to be completed during any period that service is unavailable.

2.3.5 Reserved

2.3.6 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.3 Limitations of Liability** (Cont'd.)

- 2.3.7 Any claim against the Company shall be deemed waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.8 With respect to the services provided pursuant to this tariff, the Company makes no representations or warranties, express or implied, either in fact or by operation of law, statutory or otherwise, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose, except those expressly set forth in this tariff. The Company does not authorize anyone to make a warranty or representation of any kind on its behalf and the Customer should not rely on any such statement.
- 2.3.9 Any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service shall in no event exceed an amount equivalent to the proportionate fixed monthly charge to the Customer for service, during the period of time in which such mistakes, omissions, interruptions, delays, errors or defects in the service, its transmission or failure or defect in facilities furnished by the Company occurred.

**2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders, complying with tariff regulations and assuring that Users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers except those that are collect, third party, calling card, or credit card Calls.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.4 Responsibilities of the Customer** (Cont'd.)

- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.
- 2.4.4 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by negligent or improper use on the part of the Customer, Users, or others.
- 2.4.6 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.
- 2.4.7 The Customer agrees, except where the events, incidents or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees and costs) incurred by the Company in its defense against such actions.

**SECTION 2 - RULES AND REGULATIONS (Cont'd.)**

**2.5 Allowances for Interruptions in Service**

2.5.1 General

- 2.5.1.A A service is interrupted when it becomes unusable to the Customer, *e.g.*, the Customer or other User is unable to transmit or receive communications due to the failure of a component furnished by the Company under this tariff.
- 2.5.1.B An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.5.1.C If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.5 Allowances for Interruptions in Service**

2.5.2 Application of Credits for Interrupted Services

- 2.5.2.A When service is interrupted for a period of at least 24 hours, Customer shall be entitled to a credit. Upon Customer request, a credit shall be issued equal to one-thirtieth of the affected service's monthly rate for each of the first three 24-hour periods during which service is interrupted and two thirtieths of the affected services's monthly rate for each full 24 -hour period beyond the first three 24-hour periods.
- 2.5.2.B Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.
- 2.5.2.C In the event the Customer is affected by such interruption for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.
- 2.5.2.D The allowance described in this section is not applicable when service is interrupted by the negligence or willful act of the Customer or where the Company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for under this tariff.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.5 Allowances for Interruptions in Service** (Cont'd.)

2.5.3 Limitations on Allowances

2.5.3.A No credit allowance will be made for any interruption of service lasting less than 24 hours:

2.5.3.A.1 due to the negligence of, or noncompliance with the provisions of this tariff by, any person or entity other than the Company, including but not limited to the Customer or other entities or carriers connected to the service of the Company;

2.5.3.A.2 due to the failure of power, equipment, systems or services not provided by the Company;

2.5.3.A.3 Reserved

2.5.3.A.4 during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;

2.5.3.A.5 during any period in which the Customer or other User continues to use the service on an impaired basis;

2.5.3.A.6 during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.5.3.A.7 that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

2.5.3.A.8 that was not reported to the Company within thirty (30) days of the date that service was affected.

**SECTION 2 - RULES AND REGULATIONS (Cont'd.)**

**2.6 Termination of Service**

- 2.6.1 A Customer may terminate service, with or without cause, by giving the Company at least five (5) notice in writing or orally.
- 2.6.2 The Company may terminate service for non-payment of any invoice that is thirty (30) days past due after giving the Customer seven (7) business days prior written notice; except that service shall not be terminated for nonpayment of disputed amounts prior to completion of Company review of the disputed charges. The notice of a pending disconnection shall be a written notice setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. The notice shall contain the name of the person whose service is to be terminated and the telephone number where the service is being rendered. The final date shall be not less than five (5) days after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. mail with first-class postage prepaid or, if delivery is by other than U.S. mail, when delivered to the last-known address of the person responsible for payment for the Service. The notice will include a toll-free or collect number where a Company representative qualified to provide additional information about the disconnection can be reached.
- 2.6.3 The Company may terminate service without notice in the event that:
- The Customer maintains and/or operates its own equipment in a manner that may cause imminent harm to the Company's equipment;
  - A condition on the Customer's premises determined by the Company to be hazardous; or
  - There is tampering with equipment furnished and owned by the Company, of any unlawful, unauthorized or fraudulent use of or access to the Services, including violation of the provisions of this Tariff, a Service Order, or of any other Regulations by the Customer, by any User, or by any other person.
- 2.6.4 If the Customer has signed a Term Agreement, early termination charges may apply. See Section 2.9.1.
- 2.6.5 Reserved

**SECTION 2 - RULES AND REGULATIONS (Cont'd.)**

**2.7 Payment of Charges**

- 2.7.1 The Customer is responsible for payment of all charges for Services furnished to the Customer by Company pursuant to this Tariff.
- 2.7.2 The Company reserves the right to assess late payment charges for Customers whose account(s) carries principal owing from the prior billing period. Any charges not paid in full by the due date indicated on the billing statement may be subject to a late fee equal to 1.5%.
- 2.7.3 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately 30 days in length.
- 2.7.4 Customers must notify the Company either verbally or in writing of any disputed charges within thirty (30) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date; however, Customer is not required to pay disputed charges while the Company conducts its investigation into the matter.

**2.8 Individual Case Basis Contracts**

- 2.8.1 Contracts for Individual Case Basis (ICB) arrangements will be developed on a case-by-case basis, in response to a bona fide request, from a Customer or prospective Customer for service that varies from tariffed arrangements. Rates quoted in response to such requests may be different than those specified for such service in this Tariff. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. ICB rates will be filed with the Commission upon request.

**SECTION 2 - RULES AND REGULATIONS (Cont'd.)**

**2.9 Term Agreements**

Company offers Term Agreements wherein the Customer agrees to retain Company services for a mutually agreed upon length of time. If a Customer terminates service prior to the end of the term agreement, a termination charge will apply. This termination charge is equal to the monthly recurring charges times the number of months remaining in the then current term plus all non-recurring charges for which Company has not been reimbursed.

**2.10 Deposits**

The Company does not require deposits from Customers.

**2.11 Advance Payments**

The Company will not require advance payments from Customers.

**2.12 Taxes**

The Customer is responsible for payment of any and all federal, state and local taxes or surcharges applicable to the Services, including any applicable municipal or rights-of-way fees, regulatory fees, charges or surcharges for regulatory mandates, excise taxes, sales taxes, and all other applicable fees and taxes unless otherwise exempted as a matter of law. All such taxes and surcharges will be billed by the Company as separate line items or categories on Customer's invoice and are not included in any rates set forth in this Tariff.

**SECTION 2 - RULES AND REGULATIONS** (Cont'd.)

**2.13 Contested Charges**

2.13.1 All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company no more than thirty (30) days after such bills are rendered. In the event that a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.13.2 A Customer may initiate a complaint with the Company on any matter by telephone, in person at any of the Company's offices or by writing to the following address:

Customer Service Department  
Vodafone US Inc.  
560 Lexington Avenue, 9<sup>th</sup> Floor  
New York, NY 10022

The Company's response to the complaint will generally be in the same format used by the Customer. The Company will investigate the complaint and respond to Customer consistent with Commission Rules. The Customer may, at any point during the resolution of the complaint, seek review by a supervisor or manager.

2.13.3 If there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Pennsylvania Public Utility Commission. The address of the Commission is:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
Commonwealth Keystone Building, 2<sup>nd</sup> Floor, G-M East  
400 North Street  
Harrisburg, PA 17120  
Phone: 800-692-7380

2.13.4 In the event that a Customer seeks Commission review of the complaint, the Company will cooperate with subsequent proceedings consistent with Commission Rules. In the case of any billing dispute which cannot be settled with mutual satisfaction, as described above, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection.

## **2.14 Toll Presubscription**

2.14.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

2.14.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 2.14.3 following.

### 2.14.3 Presubscription Charge Application

2.14.3A End user choices for toll presubscription:

2.14.3.A.1 Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll

presubscription. Other nonpresubscribed IXC's are accessed by dialing 10XXX, 101XXXX, or other required codes.

2.14.3.A.2 Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXC's.

2.14.3B If a new customer cannot decide upon presubscription IXC's, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

2.14.3C If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

2.14.3D An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

### **SECTION 3 - DESCRIPTION OF SERVICE**

#### **3.1 Start of Billing**

Billing will begin upon the earlier of (i) connection of the facility to the customer network and commencement of services (service activation) or (ii) within 15 days after delivery of the applicable facility to the customer premises by the facility provider, unless the delay in connection of the facility is due to the fault of or requested by Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 2.6.1 of this tariff.

#### **3.2 Categories of Charges**

Charges for Service include nonrecurring and recurring charges. Subject to the rate descriptions in Section 4 (Rates and Charges) of this Tariff, recurring charges for services will be applied using one or more of the following methods:

- (i) monthly flat-rate
- (ii) per-call, line, or event
- (iii) per minute
- (iv) per-mile.

#### **3.3 Timing of Calls**

With respect to any time-sensitive usage charges, the following provisions shall apply:

- 3.3.1 Chargeable time begins at the time the called party answers (i.e. when two-way communications is possible), and ends when either party hangs up.
- 3.3.2 No charges apply if a Call is not completed.
- 3.3.3 For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum Call duration is 1 minute for a connected Call.
- 3.3.4 Where applicable, charges will be rounded up to the nearest penny.
- 3.3.5 The Company will not knowingly charge for Incomplete Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any unanswered Call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Where answer supervision is not available, any Call for which the duration exceeds one (1) minute shall be presumed to have been answered.

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**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.4 Calculation of Distance**

Usage charges for mileage-sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the Call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved:

The wire center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 ("NECA No. 4"), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number).

The airline distance between any two wire centers is determined as follows:

Obtain the "V" and "H" coordinates for each wire center from the above referenced NECA tariff.

Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.

Square each difference obtained in step (2) above.

Add the square of the "V" difference and the square of the "H" difference obtained in step (3).

Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)**

**3.5 Local Exchange Service Offerings**

Where technically and economically feasible, the Company offers local exchange telecommunications services to business Customers pursuant to contractual arrangements. Except as specifically negotiated with Company, a minimum order of forty-eight (48) lines or trunks is required.

**3.5.1 Business Local Exchange Service**

Business Local Exchange Service provides the Customer with basic business access lines allowing connectivity to the local service network and features.

**3.5.2 Business Trunk Line Service**

Business Trunk Line Service provides trunk-featured business local services for connection to Key and PBX systems. Service will include Direct Outward Dial ("DOD").

**3.5.3 Trunk Line Call Hunting Service**

Trunk Line Call Hunting Service is a Local Business Line Service that may be sold with hunting features to front-end an existing Key or PBX System.

**3.5.4 Direct Inward Dial ("DID") Service**

DID enables a Caller to complete a Call to a specific extension without being transferred by an attendant. The Company offers DID service to its Customers in minimum blocks of ten (10) telephone numbers.

The Company reserves the right to review vacant DID Stations or Stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that inefficient number utilization is occurring, the Company reserves the right to reassign the unused DID Stations.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end-office.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings**

3.6.1 Directory Assistance Service

Directory Assistance Service provides the Customer with the ability to use a directory assistance operator to provide listing information. The Company will provide access to Directory Assistance Service through arrangements with other telecommunications companies. A maximum of two (2) telephone numbers per Customer may be requested per Call.

3.6.2 Directory Assistance Call Completion (“DACC”) Service

DACC service provides the Customer with access to the directory assistance operator to connect the Customer with the party whose listing information the directory assistance operator has provided to the Customer. The DACC charge is in addition to the per Call charges for Directory Assistance set forth above.

3.6.3 Operator Services

Operator Services involve live or automated operator assistance with the placement of a Customer’s telephone call and related information. The Company will provide access to Operator Services through arrangements with other telecommunications companies.

3.6.4 Directory Listings

The Company shall provide for a single Directory Listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number that is designated as the Customer's main billing number. Additional information or additional or alternate Company Station numbers, other than the Customer's main billing number associated with a Customer's service, also will be provided to the Customer for a monthly recurring charge per listing.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.5 Caller ID Number

Displays the telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

3.6.6 Caller ID with Name and Number

Displays the name and telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

3.6.7 Call Forwarding

3.6.7.A Call Forwarding - Universal

This service allows the Customer to forward Calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and the attendant. Call Forwarding - Universal takes precedence over Call Forward - No Answer, and calls are forwarded immediately.

3.6.7.B Call Forwarding - No Answer

Calls are automatically forwarded to a number or station in the Customer Group after a specified number of rings.

3.6.7.C Call Forwarding - Busy

Calls are automatically forwarded to a number or station in the Customer Group when the user's line is busy.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.8 Call Waiting

When a line is in use, Call Waiting will generate an audible tone that will allow the user to know that another Call is coming in. The user may answer the new Call, and alternate between Calls, by pressing the hook flash switch on the telephone.

3.6.9 Cancel Call Waiting

Allows the user, on a per-Call basis, to cancel the Call Waiting function by dialing 70 before making a Call.

3.6.10 Call Transfer

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

3.6.11 Three-Way Calling

Permits a user to place an existing Call on hold, dial another station in the Customer Group or outside telephone number, and bridge the new Call to the existing connection.

3.6.12 Last Number Redial

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

3.6.13 Speed Calling

Enables a Customer to place calls to other telephone numbers by dialing a pre-programmed one or two-digit code rather than the complete telephone number. Speed Calling provides a 30-code capacity.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.14 Call Park

Allows a Call to be placed on hold by one station and retrieved by another station in the Customer Group.

3.6.15 Distinctive Ring

Assigns different ring tones for Calls from within the Customer Group and for those from outside.

3.6.16 Calling ID Delivery Block

Allows a station to block the display of their number and name on outgoing Calls on a per-call basis for a fee.

3.6.17 Anonymous Call Rejection

Allows a called party to block calls from parties that have marked their calls "private".

3.6.18 Automatic Busy Redial

Permits the Customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.

3.6.19 Automatic Call Return

Enables a Customer to automatically return the last incoming Call. To return the Call, the Customer dials a feature code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.20 Call Blocking/Toll Restriction

3.6.20.A 900/976 Blocking

900/976 blocking permits a new or existing Customer, on a per-line basis, to block all Calls made from its Calling Station to a 900 or 976-type telephone number. This Call Blocking option prevents Calls to 900/976 information service providers by blocking the following dialing sequences: 1+900 and 1+976.

3.6.20.B Long Distance Blocking

This Call Blocking option prevents 1+ long distance calls by station by blocking the following dialing sequences on a per-line basis: 1 + (NPA) + NXX + XXXX and 1 + NXX + XXXX.

3.6.20.C Directory Services Blocking

This Call Blocking option prevents Calls to local Directory Services and casual dialed long distance providers by blocking the following dialing sequences on a per-line basis: 1+555-1212, 1+NPA+555-1212, and 411.

3.6.20.D Operator Services Blocking

This Call Blocking option prevents Calls to local Operator Services by blocking the following dialing sequences on a per-line basis: 0+ and 0-.

3.6.20.E International Blocking

This Call Blocking option blocks access to international calling services on a per-line basis.

3.6.20.F 3rd Party and Collect Call Blocking

This Call Blocking option blocks access to inbound 3rd Party and Collect calls on a per-line basis.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.21 Local Number Portability

Local Number Portability is a service that enables a new Customer to retain use of the telephone number assigned by its previous local exchange carrier after selecting the Company as its new local exchange carrier, provided that the Customer's location remains the same after the change in carriers.

3.6.22 N11 Services

N11 Services provides Customers with the ability to receive special services through Company by dialing a three-digit number.

A. Directory Services (411)

Directory Services allows a customer to obtain the listed telephone number for a given name and address by dialing 411. Rates for this service are specified in Section 4.2 of this tariff.

B. Repair Service (611)

Repair Services allows Customers to report troubles to Company customer service by dialing 611. There is no charge for this service.

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**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services

C. Telecommunications Relay Services (711)

1. General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

C. Telecommunications Relay Services (711) (Cont'd)

2. Surcharge (Cont'd)

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after January 1, 2014.

Per business access line, per month \$0.08

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27

Issued: October 24, 2014

Effective: October 25, 2014

By: Blair Rosenthal, Assistant General Counsel  
Vodafone Americas  
999 18th Street, Suite 1750  
Denver, CO 80202

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Each additional 18 Centrex lines	1
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**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

C. Telecommunications Relay Services (711) (Cont'd)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

D. 911 and E911 Services

1. General

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

Emergency Services (Enhanced 911) allow Customers to reach appropriate emergency services, including: police, fire and hospital medical services. Enhanced 911 Service has the ability to selectively route an emergency Call to the primary 911 provider so that it reaches the correct emergency service located closest to the Caller. In addition, Enhanced 911 Service enables the Customer's address and telephone information to be displayed to the person handling the 911 Call. The Company will provide access to 911 and E911 services either directly

or through arrangements with other telecommunications carriers.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

D. 911 and E911 Services (Cont'd)

2. Regulations

- (a) The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- (b) The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- (c) The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- (d) Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- (e) The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

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**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

D. 911 and E911 Services (Cont'd)

2. Regulations (Cont'd)

- (f) The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- (g) The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the All database.
- (h) The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.22 N11 Services (Cont'd.)

D. 911 and E911 Services (Cont'd)

2. Regulations (Cont'd)

- (i) The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.6 Additional Local Exchange Service Offerings** (Cont'd.)

3.6.23 Remote Call Forwarding (RCF) - RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges incurred due to forwarding of a call between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.7 Miscellaneous Service Charges**

3.7.1 Order Change

An Order Change charge will apply when a Customer initiates a change to the specifications of the service received from the Company.

3.7.2 Telephone Number Change

A Telephone Number Change charge will apply when the Customer requests (and receives) a new telephone number.

3.7.3 Bad Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company will bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

3.7.4 Reconnection

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

3.7.5 Expedited Installation

Expedited Installation charges apply when a Customer requests that service installation occur more quickly than provided for by the normal schedule.

**SECTION 3 - DESCRIPTION OF SERVICE** (Cont'd.)

**3.7 Miscellaneous Service Charges** (Cont'd.)

3.7.6 Service Premises Visit

Service Visit charges occur when Customer has requested a service visit to the customer premises.

3.7.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays, and/or night hours, additional charges may apply.

3.7.8 Missed Appointment Charge

When the Company and the Customer have agreed to an installation date and time, and the Customer is not available at the premises to allow for installation of service at the appointed time, a Missed Appointment Charge will apply.

**SECTION 4 – RATES AND CHARGES**

**4.1 Local Exchange Service Offerings**

4.1.1 Business Local Exchange Service

*Flat Rate Service:*

Monthly recurring charge, per line:	\$ 45.00
Non-recurring charge, per line:	\$100.00

4.1.2 Business Trunk Line Service

Monthly recurring charge, per line:	\$ 60.00
Non-recurring charge, per line:	\$100.00
Hunting Service, per line:	\$ 15.00
Hunting Maintenance, per event	\$ 20.00

4.1.3 DID Installation

Per first ten (10) numbers:	\$915.00
Monthly recurring charge:	\$ 5.00
Per additional ten (10) numbers:	\$ 20.00
Monthly recurring charge:	\$ 5.00

4.1.4 DID Trunk Termination Installation

Non-recurring charge:	\$ 75.00
Monthly recurring charge:	\$ 10.00

**SECTION 4 – RATES AND CHARGES (Cont'd.)**

**4.2 Additional Local Exchange Service Offerings**

4.2.1 Directory Assistance

4.2.1.A Directory Assistance Service

First three (3) Calls:	\$ 0.00
Per each additional Call:	\$ 1.00

4.2.1.B Directory Assistance Call Completion Service

Per Call Completion:	\$ 0.85
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4.2.1.C Operator Services

Station-to-Station Collect, Per Call	\$ 0.50
Per minute:	\$ 0.25
Person-to-Person Collect, Per Call	\$ 0.50
Per minute:	\$ 0.25
Calling Card Service, Per Call	\$ 0.50
Operator-Dialed Surcharge	\$ 0.50
BLV, Per Call	\$ 2.00
Emergency Interrupt, Per Call	\$ 0.50
<i>Requires BLV</i>	

4.2.2 Directory Listings

1st Listing:	<i>no charge</i>
Per Additional Information Listing:	
Recurring monthly charge:	\$ 2.00
Non-recurring charge, per listing	\$20.00
Existing Listing Change, per listing	\$20.00

4.2.3 Directories

Customer will receive one (1) White Pages Directory per year at no charge.

**SECTION 4 – RATES AND CHARGES** (Cont'd.)

**4.2 Additional Local Exchange Service Offerings** (Cont'd.)

4.2.4 Caller ID Number

Monthly recurring charge:	\$ 7.00
Non-recurring charge:	\$10.00

4.2.5 Caller ID with Name and Number

Monthly recurring charge:	\$10.00
Non-recurring charge:	\$10.00

4.2.6 Call Forwarding-No Answer

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.7 Call Forwarding-Busy

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.8 Call Forwarding-Universal

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.9 Call Waiting/Cancel Call Waiting

Monthly recurring charge:	\$ 3.50
Non-recurring charge:	\$10.00

4.2.10 Call Transfer

Monthly recurring charge:	\$ 3.75
Non-recurring charge:	\$10.00

**SECTION 4 – RATES AND CHARGES** (Cont'd.)

**4.2 Additional Local Exchange Service Offerings** (Cont'd.)

4.2.11 Three-Way Calling

Monthly recurring charge:	\$ 3.75
Non-recurring charge:	\$10.00

4.2.12 Last Number Redial

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.13 Speed Calling

Monthly recurring charge (30 code):	\$ 4.00
Non-recurring charge:	\$10.00

4.2.14 Call Park

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.15 Distinctive Ring

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.16 Calling Number Delivery Block

Monthly recurring charge:	<i>no charge</i>
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**SECTION 4 – RATES AND CHARGES** (Cont'd.)

**4.2 Additional Local Exchange Service Offerings** (Cont'd.)

4.2.17 Anonymous Call Rejection

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

4.2.18 Automatic Busy Redial

Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75
Non-recurring charge:	\$10.00

4.2.19 Automatic Call Return

Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75
Non-recurring charge:	\$10.00

**SECTION 4 – RATES AND CHARGES** (Cont'd.)

**4.2 Additional Local Exchange Service Offerings** (Cont'd.)

4.2.20 Call Blocking/Toll Restriction

4.2.20.A 900/976 Blocking

Monthly recurring charge: No charge

4.2.20.B 1+ Long Distance Blocking

Monthly recurring charge: \$1.00

4.2.20.C Directory Service Blocking

Monthly recurring charge: \$1.00

4.2.20.D Operator Service Blocking

Monthly recurring charge: \$1.00

4.2.20.E International Call Blocking

Monthly recurring charge: \$1.00

4.2.20.F 3rd Party/Collect Call Blocking

Monthly recurring charge: \$1.00

**SECTION 4 – RATES AND CHARGES** (Cont'd.)

**4.2 Additional Local Exchange Service Offerings** (Cont'd.)

4.2.22 Remote Call Forwarding

Per Line:	
Monthly recurring charge:	\$50.00
Non-recurring charge (if after installation):	\$50.00

**SECTION 4 – RATES AND CHARGES (Cont'd.)**

**4.3 Miscellaneous Service Charges**

4.3.1 Order Change

Per change: \$50.00

4.3.2 Telephone Number Change

Per change: \$50.00

4.3.3 Bad Check Charge

Per returned check: \$25.00

4.3.4 Reconnection

Per line: ICB

4.3.5 Expedite Charge

Per Order: ICB

4.3.6 Service Premise Visit

Per hour: \$125.00

4.3.7 Non-routine Installation

Per Order: ICB

4.3.8 Missed Appointment Charge

Per occurrence \$125.00

## SECTION 5 – PROMOTIONAL OFFERINGS

### 5.1 Promotions

From time to time, the Company may present special limited-duration promotions of new or existing Service offerings designed to attract new customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group. All promotional offerings shall be offered in accordance with applicable Commission rules or regulations and Commonwealth laws.

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman’s Ferry	Milford/Log Tavern, Montague, NJ (CenturyLink)
East Berlin	Dover, Hanover (CenturyLink), New Oxford (CenturyLink), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield

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Denver, CO 80202

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon – Md.)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Hershey	Annville, Elizabethtown (CenturyLink), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (CenturyLink), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Matamoras	Cuddebackville, NY (Verizon – NY), Milford/Log Tavern, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman’s Ferry, Matamoras, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (CenturyLink)
North East	Erie, South Ripley, NY (Verizon – NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (CenturyLink), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (CenturyLink), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon – Md.), Meyersdale, Hyndman (CenturyLink)
Wesley	Clintonville, Harrisville (CenturyLink), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading

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**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.1. Verizon North

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Wrightsville	Red Lion, York, Columbia (CenturyLink)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Alexandria</b>	Alexandria, Huntingdon, McConnellstown (CenturyLink)
<b>Aliquippa</b>	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
<b>Allentown</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel. Co.)
<b>Altoona</b>	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
<b>Ambler</b> (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
<b>Ambridge</b>	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
<b>Annville</b>	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Ardmore</b> (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
<b>Ashland</b>	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
<b>Austin</b>	Austin, Coudersport
<b>Avella</b>	Avella, Burgettstown, Washington
<b>Avis</b>	Avis, Jersey Shore, Lock Haven, Woolrich
<b>Avondale</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)
<b>Baden</b>	Aliquippa, Ambridge, Baden, Rochester
<b>Barnesboro</b>	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
<b>Bath</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Beaver Falls</b>	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelenople
<b>Bedminster</b>	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasie, Plumsteadville, Quakertown
<b>Bellefonte</b>	Bellefonte, Boalsburg, Centre Hall, Howard (CenturyLink), Snow Shoe, Spring Mills, State College, Zion (CenturyLink)
<b>Belle Vernon</b>	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
<b>Bellevue</b> (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
<b>Bellwood</b>	Altoona, Bellwood, Tyrone
<b>Berwick</b>	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
<b>Bessemer</b>	Bessemer, New Castle

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Bethayres-Huntingdon</b> (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
<b>Bethel Park</b> (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
<b>Bethlehem</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Big Run</b>	Big Run, Punxsutawney
<b>Black Lick</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Blairsville</b>	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
<b>Bloomsburg</b>	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
<b>Boalsburg</b>	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Bolivar</b>	Blairsville, Bolivar, New Florence
<b>Braddock</b> (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
<b>Bradford</b>	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)
<b>Bridgeville</b> (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
<b>Bristol</b> (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
<b>Broomall-Newtown Square</b> (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
<b>Brownsville</b>	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
<b>Bryn Mawr</b> (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
<b>Buckingham</b>	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Burgettstown</b>	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
<b>Bushkill</b>	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
<b>California</b>	Belle Vernon, Brownsville, California, Charleroi, Fayette City
<b>Canonsburg</b>	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
<b>Carbondale</b>	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
<b>Carnegie (Pitt. Sub. 14)</b>	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
<b>Carrick (Includes Mt. Lebanon)</b>	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
<b>Carrolltown</b>	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Carversville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
<b>Catasauqua</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Catawissa</b>	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
<b>Center Point</b>	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
<b>Centre Hall</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Charleroi</b>	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
<b>Cheltenham-Elkins Park-Jenkintown</b> (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
<b>Cherry Tree</b>	Barnesboro, Cherry Tree, Clymer, Glen Campbell
<b>Chester</b> (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Chester Heights</b> (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
<b>Chester Springs</b>	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
<b>Clairton</b>	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Clarion</b>	Clarion, Knox (Windstream), Leeper, Shipperville (Windstream), Sligo (Windstream), Strattanville (Windstream)
<b>Claysville</b>	Claysville, Washington, West Alexander
<b>Clearfield</b>	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
<b>Clymer</b>	Clymer, Indiana
<b>Coatesville</b>	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Collegeville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
<b>Connellsville</b>	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
<b>Conshohocken</b> (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
<b>Coraopolis</b> (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
<b>Coudersport</b>	Austin, Coudersport, Roulette, Ulysses
<b>Crafton</b> (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
<b>Cresco</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Cresson</b>	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
<b>Curwensville</b>	Clearfield, Curwensville, Mahaffey

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6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Cynwyd-Narberth</b> (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
<b>Danville</b>	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
<b>Darby-Ridley Park-Sharon Hill</b> (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
<b>Dauphin</b>	Dauphin, Halifax, Harrisburg Zone 1
<b>Dawson</b>	Connellsville, Dawson, Perryopolis, Scottdale
<b>Derry</b>	Blairsville, Derry, Greensburg, Latrobe
<b>Donora</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
<b>Downingtown</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
<b>Doylestown</b>	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe

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6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Dublin</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
<b>DuBois</b>	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
<b>Eagle</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
<b>Easton</b>	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
<b>East Liberty</b>	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
<b>East Palestine</b>	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
<b>Ebensburg</b>	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)

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6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Eddington-Cornwells Heights</b> (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
<b>Eldred</b>	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
<b>Elizabeth</b>	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Ellwood City</b>	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelenople
<b>Elysburg</b>	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
<b>Endeavor</b>	Endeavor, Tidioute, Tionesta
<b>Exton</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
<b>Fairchance</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Farmington</b>	Farmington, Uniontown

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<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Fayette City</b>	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
<b>Feasterville-Churchville</b> (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
<b>Finleyville</b>	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
<b>Fleetwood</b>	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
<b>Flourtown</b> (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
<b>Fox Chapel</b> (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
<b>Frackville</b>	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
<b>Freeland</b>	Freeland, Hazleton, McAdoo, Weatherly, White Haven
<b>Frenchville</b>	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne

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<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Galeton</b>	Galeton
<b>Girardville</b>	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
<b>Glen Campbell</b>	Barnesboro, Cherry Tree, Glen Campbell
<b>Glenmoore</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
<b>Glenshaw (Pitt. Sub. 18)</b>	Fox Chapel, Glenshaw, Millvale, Perrysville
<b>Glenwillard</b>	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
<b>Green Lane</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
<b>Greensburg</b>	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood

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<b>Greenville</b>	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
<b>Grove City</b>	Blacktown (CenturyLink), Grove City, Harrisville (CenturyLink), Mercer, Wesley (Verizon North)
<b>Halifax</b>	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
<b>Hamburg</b>	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
<b>Hamlin</b>	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
<b>Harleysville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
<b>Harrisburg</b>	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (CenturyLink), Mechanicsburg, Middletown, Shellsville (Verizon North)

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Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
<b>Hastings</b>	Barnesboro, Carrolltown, Hastings, Patton
<b>Hatboro</b> (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
<b>Havertown-Manoa</b> (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
<b>Hawley</b>	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
<b>Hazleton</b>	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
<b>Hellertown</b>	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
<b>Herminie</b>	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Hollidaysburg</b>	Altoona, Cresson, Hollidaysburg

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<b>Homer City</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Homestead</b>	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
<b>Honesdale</b>	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
<b>Honey Brook</b>	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
<b>Hookstown</b>	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
<b>Houtzdale</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Hummelstown</b>	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)

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<b>Huntingdon</b>	Alexandria, Huntingdon, Marklesburg (CenturyLink), McConnellstown (CenturyLink), Mount Union
<b>Imperial</b>	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
<b>Indiana</b>	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
<b>Irwin (Pitt. Sub. 23)</b>	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
<b>Jeannette</b>	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Jermyn</b>	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
<b>Jersey Shore</b>	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
<b>Jim Thorpe</b>	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
<b>Kane</b>	Kane, Ludlow, Mount Jewett

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<b>Kemblesville</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE)
<b>Kennett Square</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
<b>Kingston</b>	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
<b>Kulpmont</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Kutztown</b>	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
<b>Lake Ariel</b>	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
<b>Lake Como</b>	Lake Como

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<b>Lancaster</b>	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
<b>Landenberg</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
<b>Landisville</b>	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), Strasburg
<b>Langhorne</b> (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
<b>Lansdale</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton

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<b>Latrobe</b>	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
<b>Lebanon</b>	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
<b>Leeper</b>	Clarion, Leeper, Marienville
<b>Lehighton</b>	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
<b>Lenape</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
<b>Levittown</b> (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
<b>Lewistown</b>	Belleville (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink)

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<b>Ligonier</b>	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
<b>Line Lexington</b>	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
<b>Lock Haven</b>	Avis, Beech Creek (CenturyLink), Jersey Shore, Lock Haven, Mill Hall (CenturyLink), Woolrich
<b>Lords Valley</b>	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
<b>Lowellville</b>	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
<b>Ludlow</b>	Kane, Ludlow
<b>Mahaffey</b>	Mahaffey, Curwensville
<b>Mahanoy City</b>	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua
<b>Marchand</b>	Marchand, Punxsutawney

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<b>Marienville</b>	Leeper, Marienville
<b>Marion Center</b>	Indiana, Marion Center
<b>Masontown</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>McAdoo</b>	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
<b>McClellandtown</b>	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
<b>McDonald</b>	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
<b>McKeesport (Pitt. Sub. 10)</b>	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
<b>McMurray</b>	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
<b>McVeytown</b>	Lewistown, McVeytown
<b>Mechanicsburg</b>	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg

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<b>Media</b> (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
<b>Mendenhall</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
<b>Mercer</b>	Blacktown (CenturyLink), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
<b>Middletown</b>	Elizabethtown (CenturyLink), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
<b>Midland</b>	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
<b>Millersville</b>	Lancaster, Landisville, Millersville, Mountville (CenturyLink), Strasburg
<b>Millheim</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Millvale</b> (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh

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<b>Millville</b>	Bloomsburg, Millville, Washingtonville
<b>Milton</b>	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsonstown (Windstream)
<b>Minersville</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
<b>Monessen</b>	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
<b>Monongahela</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
<b>Monroeville</b> (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
<b>Moosic</b>	Moosic, Pittston, Scranton, Taylor, Wyoming
<b>Morrisville</b>	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley

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<b>Mortonville</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
<b>Moscow</b>	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
<b>Mountaintop</b>	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
<b>Mount Carmel</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Mount Gretna</b>	Annville, Lebanon, Mount Gretna, Palmyra
<b>Mount Jewett</b>	Bradford, Mount Jewett, Kane
<b>Mount Pleasant</b>	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood
<b>Mount Pocono</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Mount Union</b>	Huntingdon, McConnellstown (CenturyLink), Mount Union
<b>Nanticoke</b>	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Nazareth</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
<b>Nesquehoning</b>	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
<b>New Castle</b>	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant (CenturyLink), Wampum
<b>New Florence</b>	Bolivar, Johnstown, New Florence, Seward
<b>Newfoundland</b>	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
<b>New Hope</b>	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
<b>New Kensington</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>New Philadelphia</b>	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>New Salem</b>	Brownsville, New Salem, Republic, Uniontown

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Newtown</b>	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
<b>Norristown</b> (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
<b>Northampton</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
<b>Northumberland</b>	Danville, Milton, Northumberland, Sunbury
<b>North Wales</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
<b>Numidia</b>	Bloomsburg, Catawissa, Elysburg, Numidia
<b>Oakdale</b>	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
<b>Oakmont</b> (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Olyphant</b>	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
<b>Orwigsburg</b>	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Osceola Mills</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Oxford</b>	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
<b>Palmyra</b>	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
<b>Paoli-Malvern-Berwyn</b> (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
<b>Paris</b>	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
<b>Parkesburg</b>	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
<b>Parkwood</b>	Indiana, Parkwood

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Patton</b>	Altoona, Barnesboro, Carrolltown, Hastings, Patton
<b>Pennsburg</b>	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
<b>Penn Hills</b> (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
<b>Perkasie</b>	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
<b>Perryopolis</b>	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
<b>Perrysville</b> (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
<b>Philadelphia Zone 1</b>  Central Office Districts:  Baldwin, Poplar, Regent,  Locust, Market, Dewey, Pennypacker	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<p><b>Philadelphia Zone 2</b></p> <p>Central Office Districts:  City-West, Overbrook, Eastwick, Saratoga, University City</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24</p>
<p><b>Philadelphia Zone 3</b></p> <p>Central Office Districts:  Oak Lane, Chestnut Hill, Manayunk, Germantown, Davenport (Logan)</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34</p>
<p><b>Philadelphia Zone 4</b></p> <p>Central Office Districts:  Fox Chase, Toresdale, Bustleton, Frankford, Mayfair</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41</p>

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Philipsburg</b>	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
<b>Phoenixville</b>	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
<b>Pittsburgh</b>	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
<b>Pittston</b>	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Pleasant Hills</b> (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
<b>Plumsteadville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
<b>Plymouth</b>	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
<b>Point Marion</b>	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
<b>Portage</b>	Cresson, Ebensburg, Johnston, Portage, Southfork

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Port Allegany</b>	Eldred, Port Allegany, Roulette, Smethport
<b>Pottstown</b>	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
<b>Pottsville</b>	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>Pughtown</b>	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
<b>Punxsutawney</b>	Big Run, Marchand, Punxsutawney
<b>Quakertown</b>	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Reading</b>	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
<b>Renovo</b>	Renovo
<b>Republic</b>	Brownsville, New Salem, Republic, Uniontown
<b>Rew</b>	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
<b>Reynoldsville</b>	DuBois, Reynoldsville, Sykesville
<b>Riegelsville</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Rochester</b>	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
<b>Roulette</b>	Coudersport, Port Allegany, Roulette
<b>Royersford</b>	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
<b>Russell</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Saint Clair</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Saxton</b>	Hopewell (CenturyLink), Saxton
<b>Schuylkill Haven</b>	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Schwenksville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
<b>Scottdale</b>	Connellsville, Dawson, Mount Pleasant, Scottdale

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Scranton</b>	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Sewickley (Pitt. Sub. 16)</b>	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard
<b>Shamokin</b>	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
<b>Sharon</b>	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
<b>Sharpsville</b>	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
<b>Shenandoah</b>	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
<b>Slatington</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Smethport</b>	Bradford, Eldred, Port Allegany, Rew, Smethport
<b>Smithfield</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Smiths Ferry</b>	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
<b>Smock</b>	Brownsville, Smock, Uniontown
<b>Snow Shoe</b>	Bellefonte, Frenchville, Snow Shoe
<b>Souderton</b>	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
<b>Springdale</b>	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Spring Mills</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

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<b>Springtown</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
<b>State College</b>	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
<b>Strasburg</b>	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
<b>Stroudsburg</b>	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
<b>Sugar Grove</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Sunbury</b>	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
<b>Swarthmore (Phil. Suburban Zone 13)</b>	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

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<b>Sykesville</b>	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
<b>Tamaqua</b>	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
<b>Tarentum</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Taylor</b>	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Tidioute</b>	Endeavor, Tidioute, Tionesta, Warren
<b>Tyrone</b>	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
<b>Tionesta</b>	Endeavor, Tidioute, Tionesta
<b>Ulysses</b>	Coudersport, Ulysses
<b>Uniontown</b>	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

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<b>Unionville</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
<b>Upper Black Eddy</b>	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
<b>Upper Darby</b> (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
<b>Valley Forge</b> (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
<b>Wallenpaupack</b>	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
<b>Wampum</b>	Beaver Falls, Ellwood City, New Castle, Wampum
<b>Warren</b>	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
<b>Warrington</b> (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

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<b>Washington</b>	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
<b>Washingtonville</b>	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
<b>Wayne</b> (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
<b>Weatherly</b>	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
<b>West Alexander</b>	Claysville, Washington, West Alexander
<b>West Chester</b>	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
<b>West Grove</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
<b>West Middlesex</b>	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

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<b>West Newton</b>	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
<b>Westtown</b>	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
<b>White Haven</b>	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
<b>Wilkes-Barre</b>	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
<b>Williamsport</b>	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
<b>Willow Grove (Phil. Suburban Zone 38)</b>	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
<b>Winburne</b>	Clearfield, Frenchville, Philipsburg, Winburne
<b>Woolrich</b>	Avis, Jersey Shore, Lock Haven, Woolrich

**SECTION 6 – SERVICE TERRITORY**

6.1 Local Exchange Calling Areas

6.1.2. Verizon Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania Inc. unless otherwise noted.</i>
<b>Wycombe</b>	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
<b>Wyoming</b>	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Yardley</b>	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley
<b>Youngsville</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Youngwood</b>	Greensburg, Mount Pleasant, Youngwood
<b>Zelienople</b>	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (CenturyLink), Zelienople

**Vodafone US Inc.**  
**COMPETITIVE LOCAL EXCHANGE CARRIER**  
**SWITCHED ACCESS TARIFF**  
**Regulations and Schedule of Charges**  
**Business and Enterprise Customers Only**

This tariff sets forth the service descriptions, regulations and rates applicable to the provision of telecommunications access service within the Commonwealth of Pennsylvania by Vodafone US Inc., (hereinafter “Company”) with principal offices at 560 Lexington Avenue, 9th Floor, New York, NY 10022. This tariff is in concurrence with all applicable state and federal laws (including but not limited to 52 Pa. Code, 66 Pa. C.S., and the Telecommunications Act of 1996), and with the Commission’s applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon North LLC Telephone – Pa. P.U.C. Nos. 1, 3, 4, 5 and 6 and Verizon Pennsylvania LLC Telephone Pa. P.U.C. – Nos. 180A, 182, 182A, 185B and 185C.

**LIST OF MODIFICATIONS**

**Reserved for Future Use**

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By: Blair Rosenthal, Assistant General Counsel  
Vodafone Americas  
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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

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**EXPLANATION OF SYMBOLS AND  
ABBREVIATIONS USED IN THIS TARIFF**

The following symbols and abbreviations shall be used in this Tariff for the purposes listed below:

- (I) - To signify increased rate
- (D) - To signify decreased rate
- (C) - To signify all other changes

**ABBREVIATIONS**

BHMC	- Busy Hour Minutes of Capacity
CALC	- Common Access Line Charge
EUCL	- End User Common Line
FGD	- Feature Group D
ISDN	- Integrated Services Digital Network
kbps	- Kilobits per second; 1000s of bits per second
LEC	- Local Exchange Company
Mbps	- Megabits per second; millions of bits per second
MOU	- Minutes of Use
PICC	- Presubscribed Interexchange Carrier Charge
PIU	- Percent of Interstate Use
PLS	- Private Line Service (Special Access Service)
SLC	- Subscriber Line Charge
TFD	- Toll Forwarded Digits

**APPLICATION OF TARIFF**

This Tariff contains regulations, rates and charges applicable to the provision of intrastate Switched Access, Special Access, VoIP-PSTN Traffic and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Vodafone US Inc., hereinafter referred to as the Company, to customers. The provision of such services by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

## GENERAL REGULATIONS

### 1.1 Explanation of Terms

#### Access Services

The term “Access Services” includes all services and facilities provided by the Company for the origination or termination of any interstate or foreign telecommunications or other communications services that have the ability to reach the public switched telephone network (“PSTN”) regardless of the technology used in transmission. This includes, but is not limited to, local exchange, long distance, and data communications services that may use either TDM or Internet Protocol (“IP”) or other technology, except that VoIP-PSTN Traffic (see definition below) is classified separately, as discussed in Section 5 of this Tariff.

#### Advance Payment

The term “Advance Payment” denotes the requirement for partial or full payment required before the start of service.

#### Authorized User

The term “Authorized User” denotes a person or entity which is designated or permitted by the Customer to receive services provided by the Company under this Tariff or otherwise make use of the services provided under this Tariff, whether directly or indirectly, including the taking of services provided by a carrier-Customer where the carrier-Customer incorporates into its own offerings the services provided under this Tariff.

#### Bit

The term “Bit” denotes the smallest unit of information in a binary system of notation.

#### Bits Per Second (bps)

The term “Bits Per Second” denotes the number of bits transmitted in one second interval.

#### Commission

The term “Commission” denotes the Pennsylvania Public Utility Company.

#### Company

The term “Company” denotes Vodafone US Inc.

## 1. GENERAL REGULATIONS (Cont'd)

1.1 **Explanation of Terms** (Cont'd)**Constructive Order**

The term "Constructive Order" denotes affirmative actions which constitute an order by a carrier for the Company's services with or without the existence of a written Service Order. These include, but are not limited to the carrier-Customer's delivery of traffic to the Company for termination to the Company's End Users or acceptance by the carrier-Customer of traffic from the Company's End Users or any other acceptance of the Company's services. Selection of the carrier-Customer by Company's End User as that User's PIC also constitutes a Constructive Order by the carrier-Customer for the Company's switched access services.

**Customer**

The term "Customer" denotes (1) the person, firm, or other entity that, expressly pursuant to a Service Order or constructively as described below, orders Service(s) or is liable for charges under this Tariff; or (2) the person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service. If a carrier-Customer receives terminating access service from Company on behalf of another carrier ("transit traffic"), the carrier-Customer remains liable for charges for Company's access services except insofar as Company is provided adequate billing information to invoice carrier-Customer's customer and receives full payment.

**Customer-Designated Premises**

The term "Customer-Designated Premises" denotes the Premises at which a Customer is deemed to receive or deliver traffic for origination or termination of Access Services, as applicable.

**Direct-Trunked Transport**

The term "Direct-Trunked Transport" denotes the transport between the serving wire center of the customer's premises and a Company end office.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.1 Explanation of Terms (Cont'd)

#### DS3 Service

The term "DS3 Service" denotes a service that provides for the transmission of digital signals at a speed of 44.736 Mbps.

#### End Office

The term "End Office" denotes Company facilities at which End Office Switching functionality, as defined below, is provided.

#### End Office Switching

The term "End Office Switching" denotes the switching function to interconnect End user connections ( including connections that have been concentrated at a Remote Switching Location) with each other or with trunks. The Company may provide End Office Switching at the same switching center from which it provides Tandem Switching or other intermediary switching functions.

#### End User

The term "End User" denotes a person or entity that is a subscriber to, or customer of, the residential and business communications services of the Company, including services which are defined by the Federal Communications Commission as VoIP-PSTN Traffic.

#### Feature Group D Switched Access Service ("FGD")

FGD provides trunk side access to Company End Office switches with an associated uniform 101-XXXX access code for the Customer's use in originating and terminating communications. No access code is required for calls to a customer over FGD if the end user's telephone exchange service is arranged for presubscription to that customer.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.1 Explanation of Terms (Cont'd)

#### Hertz

The term "Hertz" denotes a unit of frequency equal to one cycle per second.

#### High Capacity Channels

The term "High Capacity Channels" denotes channels furnished for full-duplex transmission of digital signals at operating speeds of 56-64 kbps (DS0), 1.544 Mbps (DS1) or 44.736 Mbps (DS3). High Capacity Channels operating at speeds other than those listed may be provided at the Company's option on a contract basis.

#### Interexchange Company

The term "Interexchange Company" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate, interstate or foreign communications by wire or radio between two (2) or more exchanges.

#### Local Access and Transport Area (LATA)

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA), Inc. Tariff FCC No. 4, or by any other appropriate means.

#### Local Channel

The term "Local Channel" denotes a path for electrical transmission between two or more points, the path having a bandwidth and termination of the Customer's choosing.

#### Network Services

The term "Network Services" denotes the Company's telecommunications access services offered on the network.

#### Nonrecurring Charge

The term "Nonrecurring Charge" denotes a one-time only charge that applies for a specific work activity (i.e., installation or change to an existing service).

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## 1. GENERAL REGULATIONS (Cont'd)

### 1.1 Explanation of Terms (Cont'd)

#### Recurring Charge

The term "Recurring Charge" denotes a monthly flat-rated or usage sensitive charge that applies for a specific rate element.

#### Service Commencement Date (SCD)

The date upon which the Company notifies the Customer that the requested service or facility is available for use. The Company and the Customer may mutually agree on a substitute SCD. If the Company does not have an executed service order from the Customer, the SCD will be the first date on which the service or facility was used by the Customer.

#### Service Order

A request for services executed by the Customer and the Company in a format devised by the Company. The Company does not require a written service order for the initiation of services to carrier-Customers. Carrier-Customers may commit to a request for services via an express written service order or by a constructive service order as described elsewhere in this Tariff.

#### Serving Wire Center

The wire center from which the Customer designated premises would normally obtain dial tone from the Company.

#### Tandem Transport

The term "Tandem Transport" denotes the transport between an access tandem and end offices that subtend the access tandem. Tandem Transport consists of circuits used in common by multiple customers from the tandem to an end office.

#### Term Agreement

The term "Term Agreement" denotes a method of purchasing the Company's service whereby the Customer agrees to purchase service between specific locations for a specified and mutually agreed upon length of time.

## 1. GENERAL REGULATIONS (Cont'd)

**1.1 Explanation of Terms** (Cont'd)Terminal Equipment

The term "Terminal Equipment" denotes telecommunication devices, apparatus and associated wiring on the Customer-designated premises.

Transit Traffic

The term "Transit Traffic" denotes local Traffic or ISP-bound Traffic originating on the network of a facility-based carrier other than Company or Carrier Customer that is transported by Carrier Customer and delivered to Company for termination

User

The term "User" denotes any person or entity making use of the services provided by Company under this Tariff, including but not limited to Customer and its agents, other carriers, Authorized Users and End Users. The Customer is responsible for all charges arising from use of the services provided to it by Company under this Tariff by any user, whether or not that user is authorized for such use.

VoIP-PSTN Traffic

The term "VoIP-PSTN Traffic" denotes traffic exchanged between the Company and a Customer in Time-Division-Multiplexing format that originates and/or terminates in IP format.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of exchange services, are located.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.2 Undertaking of the Company

The Company's service is furnished to a customer for intrastate communications. The Company's service is available twenty-four hours per day, seven days per week.

The Company arranges for installation, operation, and maintenance of the service for the Customer in accordance with the terms and conditions set forth in this Tariff.

### 1.3 Limitations

Service is offered subject to the availability of the necessary systems, facilities and/or equipment and subject to the provisions of this Tariff. The Company may decline applications for service to or from a location where the necessary facilities and equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Tariff.

The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this Tariff), or when service is used in violation of provisions of this Tariff or the law.

The Company does not undertake to transmit messages, but offers the use of its service where available, and, as more fully set forth elsewhere in this Tariff, shall not be liable for errors in transmission or for failure to establish connections.

The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

### 1.4 Assignment or Transfer

All service provided under this Tariff is controlled by the Company and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment only shall apply where there is no interruption of the use or location of service. All terms and conditions shall apply to all such permitted transferees or assignees, as well as all conditions of service.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.5 Use of Service

The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.

The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders and decisions.

The Company may require a customer to immediately shut down its transmission if such transmission is causing interference to others.

A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the express prior written consent of the Company. The Company will only permit a customer to transfer its existing service to another entity if the existing customer has paid all charges owed to the Company for regulated access services. All terms and conditions shall apply to all such permitted transferees or assignees, as well as all conditions of service.

Recording of telephone conversations of service provided by the Company is prohibited except as authorized by applicable federal, state and local laws.

### 1.6 Ownership of Facilities

The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain , at all times, solely with the Company.

### 1.7 Discontinuance and Restoration of Service

Service is provided until canceled by the Customer, in writing, or until canceled by the Company as set forth following. The Company may render bills subsequent to the termination of service for charges incurred before termination.

#### 1.7.1 **Cancellation by the Customer**

Customers desiring to terminate service shall provide to the Company thirty (30) days written notice of their desire to terminate service. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer. Termination liabilities may apply to early cancellation of a Term Agreement.

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1. GENERAL REGULATIONS (Cont'd)

**1.7 Discontinuance and Restoration of Service (Cont'd)**

**1.7.2 Cancellation by the Company**

A. Nonpayment

The Company, by written notice to the Customer and in accordance with applicable law, may discontinue service or cancel an application for service without incurring any liability when there is an unpaid balance for service that is more than sixty (60) days overdue.

B. Returned Checks

The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to discontinuance of service in the same manner as provided for nonpayment of overdue charges.

C. For any violation of law or of any of the provisions governing the furnishing of service under this Tariff

The Customer shall be subject to discontinuance of service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or by reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Company from furnishing such service.

**1.7.3 Restoration of Service**

If service is discontinued for nonpayment or as otherwise provided herein and the Customer wishes it reinstated, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Nonrecurring charges applicable to a new installation of service will apply to restore service.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.7 **Discontinuance and Restoration of Service** (Cont'd)

#### 1.7.4 **Cancellation of Application for Service**

When the Customer or applicant cancels an application for service prior to the start of installation and/or prior to the start of special construction, no charge applies.

When installation of service has started prior to the cancellation, a charge equal to the costs incurred by the Company may apply, but in no case shall such charge exceed the charge for the applicable installation charge. Installation is considered to have been started when the Company incurs any expense in connection with the Customer's order that would not have otherwise been incurred.

### 1.8 **Billing and Payment**

The Company shall bill on a current basis all charges incurred by and credits due to the Customer under this Tariff attributable to services established or disconnected during the preceding billing period. In addition, the Company shall bill in advance charges for all non-usage based services to be provided during the ensuing billing period. All usage based service will be billed in arrears. The Customer shall receive its bill in a paper format unless an alternate method of delivery is jointly agreed upon by Company and Customer. Such bills are due upon receipt. Except for Presubscribed Interexchange Carrier Charges (PICC), adjustments for the quantities of service established or discontinued during any billing period beyond the minimum period are prorated to the number of days based on a thirty (30) day month. The PICC is assessed for the full 30 day period when it is assessed to the presubscribed carrier. When the PICC is assessed to the end user or reseller, the PICC is prorated as set forth above. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of the Customer's bill.

All bills for service provided to the Customer by the Company are due (payment date) within 21 calendar days of the bill being sent and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills shall be due from the Customer as follows:

If such payment due date falls on a Sunday or on a Legal Holiday, the payment due date shall be the first non-Holiday date following such Sunday or Legal Holiday. If such payment due date falls on a Saturday or on a Legal Holiday that is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.8 **Billing and Payment** (Cont'd)

The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.

If any portion of the payment is received by the Company after the due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the due date, multiplied by a late factor. The late factor shall be 1.5% per month.

#### 1.8.1 **Advance Payment**

A nonrefundable Advance Payment will be calculated as follows:

- The minimum monthly charge for the minimum period plus the applicable nonrecurring charges for the services ordered.
- This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.
- When the Switched Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in 1.8.2 following, only the portion of the Advance Payment for services actually installed will be credited.

#### 1.8.2 **Minimum Periods**

The minimum period for which service is provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not. In addition to the one (1) month minimum, termination liabilities may apply to early cancellation of a service purchased under a Term Agreement.

The minimum period for Switched Access Service is three (3) months.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.8 **Billing and Payment** (Cont'd)

#### 1.8.3 **Taxes**

The Customer is responsible for payment of any sales, use, gross receipts, excise, access, franchise or other local, state and federal taxes, charges, fees or surcharges (however designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of network services. Where applicable, such taxes will be billed by the Company to the Customer and will be separately stated on the Customer's invoice; provided, however, that the Company will not bill to the Customer such taxes as may be exempted by a tax exemption or resale certificate for operation in any jurisdiction in which the Customer obtains such a certificate.

#### 1.8.4 **Claims and Disputes**

In the event that a billing dispute occurs concerning any charge billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer shall submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 120 days of receipt of billing for that service. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter. All disputes between the Company and the Customer that cannot be settled through negotiation shall be resolved by arbitration upon written demand of either party. Arbitration shall be referred to the American Arbitration Association (AAA) and conducted pursuant to its Commercial Arbitration Rules. The arbitrator shall have the authority to award compensatory damages solely; such award shall be final and binding and may be entered in any court having jurisdiction thereof. Such arbitration shall be governed by the provisions of the Federal Arbitration Act. This dispute process does not preclude the Customer from filing a complaint with the Commission.

If there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Pennsylvania Public Utility Commission. The address of the Commission is:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
Commonwealth Keystone Building, 2<sup>nd</sup> Floor, G-M East  
400 North Street  
Harrisburg, PA 17120  
Phone: 800-692-7380

## 1. GENERAL REGULATIONS (Cont'd)

**1.8 Billing and Payment (Cont'd)****1.8.5 Payment of Deposits**

To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- two month's charges for a service or facility which has a minimum payment period of one month; or
- the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

A deposit may be required in addition to an Advance Payment.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

Deposits held will accrue interest at a simple interest rate of 6.0% without deduction for any taxes. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

## 1. GENERAL REGULATIONS (Cont'd)

**1.9 Liabilities and Obligations****1.9.1 Liability of the Company**

- 1.9.1.A The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this Tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 1.9.1.B In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 1.9.1.C When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 1.9.1.D The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, flood, earthquake, hurricane or other catastrophe, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States Government or of any other government having jurisdiction or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third party(ies), or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

## 1. GENERAL REGULATIONS (Cont'd)

**1.9 Liabilities and Obligations (Cont'd)****1.9.1 Liability of the Company (Cont'd)**

- 1.9.1.E The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, end users, or customers, or by facilities or equipment provided by the Customer.
- 1.9.1.F The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 1.9.1.G Except in instances of gross negligence or willful misconduct, the Company shall not be liable for and the Customer shall indemnify and hold the Company harmless against any claims for loss or damages involved:
- Breach in the privacy or security of communications transmitted over the Company's facilities;
  - Defacement of or damage to the Customer's Premises or property resulting from the furnishing of services or equipment to such Premises or the installation or removal thereof;
  - Any noncompleted calls due to network busy conditions.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.9 **Liabilities and Obligations** (Cont'd)

#### 1.9.2 **Liability of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and

All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, end users, or customers, in connection with any service or facilities or equipment provided by the Company.

The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

#### 1.9.3 **Obligations of the Customer**

The Customer shall be solely responsible, at its own expense, for customer-provided equipment and services. The Customer shall be solely responsible for the overall design of its services and for any redesigning or rearrangement of its equipment or services that may be required because of changes in Company services, operations or procedure, or changes in the minimum protection criteria or operating or maintenance characteristics of the Customer's equipment or services. The Company will provide reasonable notification to the Customer of any Company-initiated change that may require a change in customer-provided equipment and services.

## 1. GENERAL REGULATIONS (Cont'd)

### 1.9 **Liabilities and Obligations** (Cont'd)

#### 1.9.3 **Obligations of the Customer** (Cont'd)

The Customer, authorized user, or joint user is responsible for ensuring that customer-provided equipment connected to network equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on customer-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or the Customer-provided equipment and wiring, or injury to the Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense. The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer

The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

#### 1.9.4 **Service Orders**

The signing of a service order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth in this Tariff. Should a Customer use the Company's service without a service order, the Company may require that the Customer execute a written service order within a reasonable time from the inception of service. Customers using the Company's service without an executed service order agree to comply with the general regulations and other provisions contained in this Tariff.

A carrier-Customer may affirmatively request the Company's services either expressly by placing a written request for the Company's service or constructively by (a) sending traffic to and/or accepting traffic from Company End-User-Customers and then submitting BNA requests to the Company, or (b) allowing Company End-User Customers to choose the carrier-Customer as their PIC and once processed, allowing Company End-User Customers to utilize the carrier-Customer as their primary IXC. A carrier-Customer which has constructively ordered Company's services is responsible for payment of charges and compliance with the Company's regulations and applicable law.

1.9.4.1 Service orders, whether written or constructive, are subject to the service order charge described in Section 2.4.1.D.

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## 1. GENERAL REGULATIONS (Cont'd)

### 1.9 Liabilities and Obligations (Cont'd)

#### 1.9.5 Inspection, Testing and Adjustment

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made during the time that the Customer was notified prior to the release of that service.

#### 1.10 Connection of Facilities or Equipment

Service furnished by the Company may be connected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to connect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

Connection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this Tariff and the other common carrier's tariffs.

The Customer shall ensure that the facilities or equipment provided by the Customer are properly connected with the facilities or equipment of the Company. If the Customer maintains or operates the connected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer. Where there is danger of immediate harm to the Company's network, the Company may disconnect the service without notice.

## 1. GENERAL REGULATIONS (Cont'd)

**1.11 Determination of Jurisdiction****1.11.1 Switched Access and VoIP-PSTN Traffic**

A Customer ordering Switched Access Service and/or VoIP-PSTN Traffic Service must provide its projected Percentage Interstate Usage (PIU) (in whole numbers) for each category of service to the Company. These percentages will be used to allocate usage and charges between interstate and intrastate traffic categories until a revised report is provided. Reported PIU factors are used only where the call detail is insufficient to determine the actual jurisdiction of traffic.

Except as otherwise arranged between a Customer and the Company, Customers must provide an updated PIU calculation quarterly, by the 10th day of January, April, July and October. The new PIU must reflect usage percentages from the preceding calendar quarter's traffic and will be used as the basis for calculating the current quarter's jurisdictional billing breakout between interstate and intrastate services. If Customer fails to update its PIU, the Company, at its discretion, may use the previously submitted PIU figure or may apply the default percentage stated in this provision. In the absence of any PIU report from the Customer, the Company may apply a default presumption of 50 percent interstate traffic and 50 percent intrastate traffic.

Customer must retain records of call detail from which the PIU has been calculated. Upon request by the Company, these records must be made available for inspection as reasonably necessary for verification purposes. The Company may conduct an audit at any time.

In the event of a billing dispute or if a regulatory agency inquires regarding the PIU figure in use, the Customer shall provide sufficient data for the Company to respond fully to the agency questions and shall cooperate fully in resolving any inquiries.

The Company may, in its sole discretion, waive any and all of the jurisdictional reporting obligations imposed by this tariff on the Customer and/or the Company.

**1. GENERAL REGULATIONS (Cont'd)****1.12 Special Construction**

All rates and charges quoted in this Tariff provide for the furnishing of facilities when suitable facilities are available or where the design or construction of the necessary facilities does not involve unusual costs.

When, at the request of the Customer, the Company designs and/or constructs facilities that it would otherwise not construct, or the construction of such facilities involves a greater expense than would otherwise be incurred, Special Construction nonrecurring charges may apply.

**1.13 Special Assemblies and Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a bid for any switched or special access service that the Company is technically capable of providing but which is not offered under this Tariff (special assembly), or to develop a competitive bid for a service that the Company offers under this Tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB and special assembly rates will be offered to the Customer in writing and on a nondiscriminatory basis. ICB rates will be filed with the Commission upon request.

**1. GENERAL REGULATIONS (Cont'd)****1.14 Ordering, Rating and Billing of Access Services Where More Than One Exchange Company Is Involved****1.14.1 Meet Point Billing**

In the event that more than one Exchange Telephone Company is involved in provision of access services to Customer, meet point billing shall apply. Recurring and nonrecurring charges for services provided by each carrier shall be invoiced under that carrier's applicable rates and charges.

**1.14.2** The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

**1.15 License, Agency or Partnership**

No license, express or implied, is granted by Company to Customer by virtue of an agreement for the furnishing of service hereunder. Neither Customer nor any joint or Authorized Users shall represent or otherwise indicate to its customers or others that the Company jointly participates in the Customer's or joint user's services. The relationship between Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement, unless such relationship or agreement is expressly agreed to in writing by both Company and Customer.

## 2. SWITCHED ACCESS

### 2.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer's premises and an end user's premises. It provides for the use of terminating, switching, transport facilities and subscriber common lines. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the Customer desires to originate or terminate calls. Voip-PSTN Traffic is discussed in Section 5 of this Tariff.

### 2.2 Provision and Description

The Company provides Feature Group D and 8XX Toll-Free Switched Access Services. The service categories are differentiated by their technical characteristics and the manner in which an end user accesses them when originating calls.

#### 2.2.1 **Reserved for Future Use**

#### 2.2.2 **Feature Group D**

FGD Access, which is available to all customers, provides trunk side access to Company end office switches with an associated uniform 101-XXXX access (C) code for the Customer's use in originating and terminating communications. No access code is required for calls to a customer over FGD if the end user's telephone exchange service is arranged for presubscription to that customer.

#### 2.2.3 **8XX Toll-Free Access Service**

8XX Toll-Free Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 8XX calls to a Company Service Switching Point which will initiate a query to the data base to perform the Customer identification and delivery function. The call is forwarded to the appropriate customer based on the dialed 8XX number.

## 2. SWITCHED ACCESS (Cont'd)

### 2.2 Provision and Description (Cont'd)

#### 2.2.4 SS7 Out Of Band Signaling Option

SS7 Out of Band Signaling option provides the means for transmitting SS7 out of band signaling information over a communications path which is separate from the message path

### 2.3 Switched Access Rate Categories

There are three rate categories which apply to Switched Access Service provided by the Company: Carrier Common Line, Switched Transport and End Office Switching.

#### 2.3.1 Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by customers for access to end users to furnish customer intrastate communications.

##### 2.3.1.A Limitations

- A telephone number is not provided with Carrier Common Line.
- Detail billing is not provided for Carrier Common Line.
- Directory listings are not included in the rates and charges for Carrier Common Line.
- Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

**2. SWITCHED ACCESS (Cont'd)****2.3 Switched Access Rate Categories (Cont'd)****2.3.1 Carrier Common Line (Cont'd)****2.3.1.B Rate Regulations**

Where the Customer is provided with Switched Access Service under this Tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in 2.6.1, following.

- The Carrier Common Line charge is assessed per access minute to each Switched Access Service customer.
- When the Customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charge is billed only to intrastate access minutes.
- All Switched Access Service provided to the Customer will be subject to Carrier Common Line charges.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.2 Transport

The Transport rate category provides for the transmission facilities between the customer's premises and the end office switch(es) where the customer's traffic is switched to originate or terminate its communications.

Switched Transport is a two-way voice-frequency transmission path which may be composed of an Entrance Facility (EF), Direct-Trunked Transport (DTT) Facility or Tandem Transport. The types of facilities available for EF and DTT facilities are described in 2.3.2.B, following

##### 2.3.2.A Tandem Transport

The Tandem Transport rate category provides for transmission facilities between the Company's End Office and an alternate tandem provider's network.

##### Transport Termination

The Transport termination element includes the non-distance sensitive portion of Tandem Transport and is assessed on a per-access-minute-of-use basis.

##### Transport Facility

The Transport Mileage element includes the distance sensitive portion of Tandem Transport and is assessed on a per-access-minute-of-use-per-mile basis.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.2 Transport (Cont'd)

##### 2.3.2.B Dedicated Transport

###### Entrance Facility (EF) Rate Category

An EF provides the communication path between a customer's premises and the Company serving wire center (SWC) of that premises for the sole use of the customer. The EF rate category is composed of a Voice Grade rate, a DS1 rate or a DS3 rate. An EF is provided even if the customer's premises and the SWC are located in the same building.

###### Direct Trunked Transport (DTT) Rate Category

DTT provides the transmission path on circuits dedicated to the use of a single customer between the customer's SWC and an end office.

The DTT rate category is composed of a monthly fixed rate and a monthly per-mile rate based on the facility provided (i.e., Voice Grade, DS1 or DS3). The fixed rate provides the circuit equipment at the ends of the transmission paths. The per-mile rate provides the transmission facilities, including intermediate transmission circuit equipment, between the end points of the circuit. The DTT rate is the sum of the fixed rate and the per-mile rate. For purposes of determining the per-mile rate, mileage will be measured as airline mileage using the V&H coordinates method.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.2 Transport (Cont'd)

##### 2.3.2.B Dedicated Transport (Cont'd)

##### Dedicated Transport Facility Types

There are three types of facilities available to the customer for EF and DTT facilities. Each type has its own characteristics and is available with multiplexing options.

a. Voice Grade Facility

A Voice Grade facility is an electrical communications path which provides voice-frequency transmission in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire.

b. DS 1 Facility

A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice-frequency transmission paths.

c. DS3 Facility

A DS3 facility is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 voice-frequency transmission paths.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.2 Transport (Cont'd)

##### 2.3.2.B Dedicated Transport (Cont'd)

##### Multiplexing

Multiplexing provides the capability of converting the capacity or bandwidth of a facility from a higher level to a lower level or from a lower level to a higher level. Multiplexing functions for an EF are available at a SWC. For DTT facilities, multiplexing is available at a Company end office. EF and DTT multiplexing arrangements are described following

a. DS 1 to Voice Grade

DS1 to Voice Grade multiplexing is an arrangement that provides a Company multiplexer which converts a DS 1 channel to twenty-four Voice Grade channels utilizing time division multiplexing. For example, the customer has the option of ordering a DS 1 to Voice Grade multiplexer for a DS 1 Entrance Facility at the SWC when Voice Grade DTT is requested to an end office.

b. DS3 to DS 1

DS3 to DS I multiplexing is an arrangement that converts a DS3 channel to twenty-eight DS I channels utilizing time division multiplexing. The twenty-eight channels may be further multiplexed utilizing DS 1 to Voice Grade multiplexing equipment.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.3 End Office Switching

The End Office Switching rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office.

End Office Switching is comprised of one or more of the following: a Local Switching rate, a Common (shared) Trunk Port rate, a Dedicated Trunk Port rate, an Interconnection charge and an Information surcharge.

The End Office Switching rates are set forth in 2.6.3, following.

##### 2.3.3.A Local Switching

The Local Switching rate element provides local dial switching for Feature Group D.

##### 2.3.3.B Common Trunk Port

The end office Common Trunk Port rate provides for the termination of tandem transport trunks in shared end office ports. The end office Common Trunk Port rate is assessed on a per-MOU basis to all trunkside originating and terminating access minutes utilizing tandem routing to an end office.

##### 2.3.3.C Dedicated Trunk Port

The end office Dedicated Trunk Port rate provides for the termination of a trunk to a dedicated trunk port in an end office . The rate is assessed per month for each FG trunk in service directly routed (via DTT) between the SWC and the end office.

## 2. SWITCHED ACCESS (Cont'd)

### 2.3 Switched Access Rate Categories (Cont'd)

#### 2.3.4 8XX Toll-Free Access Service

All appropriate Switched Access rate elements apply to 8XX Toll-Free Access Service.

8XX Toll-Free Access Service is a service offering originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 8XX calls to a Company Service Switching Point which will initiate a query to the database to perform the customer identification and delivery functions. The call is forwarded to the appropriate customer based on the dialed 8XX number. In addition, the customer has the option of selecting the 8XX Optional Features Package.

##### 2.3.4.A Customer Identification Charge

The 8XX Toll-Free Access Service Customer Identification Charge applies for the identification and delivery of the appropriate customer . The charge is assessed to the customer on a per query basis and may include an area of service which may range from a single 101-XXXX to an area consisting of all LATAs and NPAs served by the Company

### 2.4 Obligations of the Customer

The Customer facilities at the premises of the ordering Customer shall provide the necessary on-hook and off-hook supervision.

#### 2.4.1 Ordering Requirements

A Switched Access Service Order is used by the Company to provide a customer Switched Access Service. When placing an order for Switched Access Service, the Customer shall provide, at a minimum, information for the EF (if Company provided), the type of routing (direct or tandem), and the number of trunks to each end office. If direct routing is requested, the customer shall specify the type of facility (Voice Grade, DS I or DS3) for the EF and DTT.

## 2. SWITCHED ACCESS (Cont'd)

### 2.4 Obligations of the Customer (Cont'd)

#### 2.4.1 Ordering Requirements (Cont'd)

2.4.1.A Reserved for Future Use

2.4.1.B For Feature Group D Switched Access Service, the Customer shall specify the number of busy hour minutes of capacity (BHMC) from the Customer's premises to the end office by Feature Group and by traffic type. This information is used to determine the number of transmission paths. Customers may, at their option, order FGD by specifying the number of trunks and the end office. When a customer orders FGD in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. When ordering by trunk quantities rather than BHMC quantities to an end office, the Customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each end office to assist the Company in its own efforts to project further facility requirements.

In addition, for Feature Group D with the Out of Band Signaling/SS7 signaling option, the Customer shall specify the switching point codes and trunk circuit identification codes for trunks with the Out of Band Signaling/SS7 signaling option, and the STP point codes.

2.4.1.C For 8XX Toll-Free Access Service, the Customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the Customer desires any of the optional features available with 8XX Toll-Free Access Service, the Customer shall so specify on the order for service.

2.4.1.D The Company will assess a service order charge for each request, including but not limited to Access Service Requests (ASRs) and Local Service Requests (LSRs), submitted by a Customer. Rates for this charge are provided in Section 4.7.5.

## 2. SWITCHED ACCESS (Cont'd)

### 2.4 Obligations of the Customer (Cont'd)

#### 2.4.2 Switched Access Order Modifications

The Customer may request a modification of its Switched Access Order at any time prior to notification by the Company that service is available for the Customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service trunks or busy hour minutes of capacity will be treated as a new Switched Access Order (for the increased amount only).

##### 2.4.2.A Service Date Change Charge

Switched Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

##### 2.4.2.B Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Switched Access Order will be treated as a partial cancellation and the charges as set forth in 2.4.3.B, following, will apply for that portion of the order that is cancelled. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

## 2. SWITCHED ACCESS (Cont'd)

### 2.4 Obligations of the Customer (Cont'd)

#### 2.4.2 Switched Access Order Modifications (Cont'd)

##### 2.4.2.C Expedited Order Charge

When placing a Switched Access Order for service(s) for which Standard Intervals exist, a customer may request a service date that is prior to the Standard Interval service date. A customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an expedited order charge will apply.

If the Company receives a request for an expedited service date at the time a Standard Interval Access Order is placed, the expedited order charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the Standard Interval. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Switched Access Order.

##### 2.4.2.D Advance Order Interval

When placing a Switched Access Order, a customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

- A minimum of 24 voice grade equivalent Switched Access Service trunks or 720 BHMCs.
- Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Interval provisions.

## 2. SWITCHED ACCESS (Cont'd)

### 2.4 Obligations of the Customer (Cont'd)

#### 2.4.3 Cancellation of a Switched Access Order

2.4.3.A A customer may cancel a Switched Access Order for the installation of service at any time prior to notification by the Company that services available for the Customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer's end user is unable to accept Switched Access Service within 30 calendar days after the original service date, the Customer has the choice of the following options:

- The Switched Access Order shall be canceled and charges set forth in B., following, will apply, or
- Billing for the service will commence.

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Switched Access Order.

**2. SWITCHED ACCESS (Cont'd)****2.4 Obligations of the Customer (Cont'd)****2.4.3 Cancellation of a Switched Access Order (Cont'd)**

2.4.3.B When a Customer cancels a Standard or Negotiated Interval Switched Access Order for the installation of service, a Cancellation Charge will apply as follows:

- When the Customer cancels a Switched Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
- If the Company misses a service date for a Standard or Negotiated Interval Switched Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Switched Access Order without incurring cancellation charges.
- Cancellation or Partial Cancellation of an Advance Order Interval Switched Access Order: When the Customer cancels a Switched Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded. Any decrease in the number of ordered Switched Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations

#### 2.5.1 Application of Rates

##### Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or service rearrangements).

##### Installation of Service

Nonrecurring charges apply to each Switched Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s).

##### Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in this section 2.5.1, will apply for this work activity. Moves that change the physical location of the point of termination are described below.

##### a. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

##### b. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.2 Minimum Period

2.5.2.A The minimum period for which Switched Access Service is provided and for which charges are applicable, is three months.

2.5.2.B The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service and a new minimum period will be established.

- A move to a different building.
- A change in type of service.
- A change in Switched Access Service Interface Group.
- Change in Switched Access Service traffic type.
- A change in Out of Band Signaling connection.

2.5.2.C When Switched Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.3 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded or assumed) by the Company at End Office switches. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. In the event the Customer message detail is not available because the Company lost or damaged tapes or experienced recording system outages, the Company will estimate the volume of lost Customer access minutes of use based on previously known values.

Access minutes will be recorded to the nearest one second for any particular call. Access minutes or fractions thereof are accumulated over the billing period for each end office and are then rounded up to the nearest access minute for each end office.

For originating calls over Feature Group D, usage measurement begins when the originating Feature Group D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group D, the measurement of access minutes begins when the terminating Feature Group D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over Feature Group D ends when the terminating Feature Group D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.4 Rates Based Upon Distance

Where the charges for service are specified based upon distance, the following rules apply:

2.5.4.A Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 ("NECA No. 4"), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Until the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 is revised to include certain Company wire centers, the airline distance for these should be determined utilizing the "V" (vertical) and "H" (horizontal) coordinates as set forth in any applicable Company tariffs on file with the FCC or this Commission.

2.5.4.B The airline distance between any two wire centers is determined as follows:

- Obtain the "V" and "H" coordinates for each wire center from the above referenced NECA tariff.
- Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
- Square each difference obtained in step (2) above.
- Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
- Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.4 Rates Based Upon Distance (Cont'd)

- Obtain the square root of the whole .number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

2.5.4.C The airline mileage is used to determine the Switched Access Service Common Mileage rates as set forth in Section 2.

#### 2.5.5 Allowance for Interruptions in Service

##### 2.5.5.A General

A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this Tariff.

An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.5 Allowance for Interruptions in Service

##### 2.5.5.B Application of Credits for Interrupted Services

When service is interrupted for a period of at least 24 hours, Customer shall be entitled to a credit. Upon Customer request, a credit shall be issued equal to one-thirtieth of the affected service's monthly rate for each of the first three 24-hour periods during which service is interrupted and two thirtieths of the affected services's monthly rate for each full 24-hour period beyond the first three 24-hour periods.

Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.

In the event the Customer is affected by such interruption for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

The allowance described in this section is not applicable when service is interrupted by the negligence or willful act of the Customer or where the Company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for under this tariff.

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## 2. SWITCHED ACCESS (Cont'd)

### 2.5 Rate Regulations (Cont'd)

#### 2.5.5 Allowance for Interruptions in Service (Cont'd)

##### 2.5.5.C Limitations on Allowances

No credit allowance will be made for any interruption in service lasting less than 24 hours:

- a. Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- b. Reserved
- c. Due to circumstances or causes beyond the control of the Company;
- d. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- e. During any period in which the Customer continues to use the service on an impaired basis;
- f. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- g. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- h. That was not reported to the Company within thirty (30) days of the date that service was affected.

**2. SWITCHED ACCESS (Cont'd)****2.5 Rate Regulations (Cont'd)****2.5.5 Allowance for Interruptions in Service (Cont'd)**Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.5.5.D Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12 month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

## 2. SWITCHED ACCESS (Cont'd)

### 2.6 Rates and Charges

The rates and charges presented in this Section 2.6 are applicable, as indicated, either (a) throughout the Company's authorized operating territory; or (b) within a specified incumbent local exchange carrier ("ILEC") territory.

2.6.1 Carrier Common Line	MOU	
	<u>Terminating</u>	<u>Originating</u>
VZ North	\$ 0.00000	\$ 0.00477736
VZ Pennsylvania	\$ 0.00000	\$ 0.00654876

2.6.2 Transport	MOU	
	<u>Terminating</u>	<u>Originating</u>
2.6.2.A Tandem Facility	\$ 0.000002	\$ 0.000045
2.6.2.B Tandem Termination	\$ 0.000000	\$ 0.000195
2.6.2.C Multiplexing	\$ 0.000000	\$ 0.000000
2.6.2.D Tandem Switching	\$ 0.001574	\$ 0.000983

**2. SWITCHED ACCESS (Cont'd)****2.6 Rates and Charges (Cont'd)**

<b>2.6.3 End Office Switching</b>		MOU	
		<u>Terminating</u>	<u>Originating</u>
2.6.3.A	VZ PA Local Switching	\$0.003162	\$0.006212
	VZ North (former GTE)	\$0.003128	\$0.006212
	VZ North (former Contel)	\$0.003099	\$0.006212
2.6.3.B	VZ PA - Common Port Charge	\$0.000000	\$0.001598
2.6.3.C	Residual Interconnection Charge	\$0.000000	\$ 0.000000
2.6.3.D	Information Surcharge	\$0.000000	\$ 0.000000

**2.6.4 8XX Toll-Free Access Service**

2.6.4.A	Customer ID Charge	<u>Per Basic Query</u>
	VZ North (Former GTE Territory)	\$ 0.0067
	VZ North (Former Contel Territory)	\$ 0.0067
	VZ Pennsylvania	\$ 0.003089

### 3. SPECIAL ACCESS

#### 3.1 Service Description

Special Access consists of furnishing dedicated communications in connection with one-way and/or two-way information transmission originating from user points along the Network.

#### 3.2 General Regulations

In addition to the General Regulations set forth in Section 1, preceding, the following terms and conditions apply to Special Access Service.

##### 3.2.1 Use of Customer's Service

The Customer, authorized user, or joint user is responsible for ensuring that customer-provided equipment connected to network equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on customer-provided or lessor-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or the Customer-provided equipment and wiring, or injury to the Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

##### 3.2.2 Obligations of the Customer

The Customer shall be responsible for making customer facilities and equipment available periodically for Company-initiated maintenance at a time agreeable to both the Company and the Customer. No allowance is made for the period during which service is interrupted for such purposes except as provided below.

### 3. SPECIAL ACCESS (CONT'D)

#### 3.2 General Regulations (Cont'd)

##### 3.2.3 Credits for Interruption of Service

A credit allowance is made when an interruption occurs because of a failure of any component furnished under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit interrupted but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

The Customer shall be credited for interruption of service of more than sixty (60) minutes duration for DS0/DS1 Service, or more than thirty (30) minutes duration for DS3 Service. The amount to be credited shall be calculated at 1/1440 of the applicable monthly fee subject to the interruption, for each thirty minute segment or fraction thereof that an interruption continues beyond the initial allowable interruption period.

No credit allowance is made for interruptions caused by:

- Noncompliance with provisions of this Tariff,
- Negligence of the Customer, authorized user or joint user,
- Failure of facilities, power or equipment provided by the Customer (or agent),
- The Company not being afforded access to the premises where the service is terminated,
- Release of the service to the Company for maintenance, to make rearrangements, or for the implementation of an order for a change in service during the time the Customer is notified of prior to the release of that service, and
- The Customer electing not to release the service for testing and/or repair and continuing to use it on an impaired basis.

### 3. SPECIAL ACCESS (CONT'D)

#### 3.3 Services

Special Access Service allows a customer to connect customer designated premises with dedicated facilities at transmission speeds ranging from 2.4 kbps to 2.4 Gbps on a point-to-point basis. Special Access is dedicated to the Customer and the entire usable bandwidth is available to the Customer for their exclusive use.

##### 3.3.1 Voice Grade Service

A Voice Grade Service provides frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated utilizing two-wire or four-wire circuits.

##### 3.3.2 Digital Data Service

Digital Data Service is a dedicated full duplex digital channel provided for 2.4, 4.8, 9.6, 19.2, 56 or 64 kbps transmission of synchronous serial data.

##### 3.3.3 DSO Service

DSO Service is a dedicated full duplex digital channel with a line speed of 56 kbps.

##### 3.3.4 DS1 Service

Service is a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isynchronous serial data having signal format of either Alternate Mark Inversion (AMI) or Bipolar 8 Zero Substitution (BBZS) and either Superframe (D4) or Extended Superframe formats. DS1 Service has the equivalent capacity of 24 DSO Services at 56 kbps.

##### 3.3.5 DS3 Service

DS3 Service is a dedicated, high capacity, full duplex channel with a line speed of 44.736 Mbps isynchronous serial data having a line code of bipolar with three zero substitution (B3ZS). DS3 Service has the equivalent capacity of 28 DS 1 Services at 1.544 Mbps or 672 DSO Services.

### 3. SPECIAL ACCESS (CONT'D)

#### 3.3 Services (Cont'd)

##### 3.3.6 STSI Service

STSI Service is a dedicated, high capacity; full duplex channel with a line speed of 51.840 Mbps isochronous serial data having a line code of bipolar with three zero substitution (B3ZS). STSI Service has the equivalent capacity of 1 DS3 Service at 44.736 Mbps or 28 DS1 Services at 1.544 Mbps.

##### 3.3.7 Multiplexing Option

Multiplexing provides the capability of converting the capacity or bandwidth of a DS3 Service or STS 1 Service to connect with DS 1 Services, or of converting the capacity or bandwidth of a DSI to connect with DSO Services.

#### 3.4 Rate Regulations

##### 3.4.1 Local Channel

One Local Channel nonrecurring charge applies per customer designated premises at which the channel is terminated based on the type of arrangement, Type 1 or Type 2. The Initial Installation Charge is assessed, per Local Channel, for the initial service (i.e., circuit) requested on a service order. If additional services are requested on the same service order, at the same location, the Additional Installation charge is assessed for the additional Local Channels required for each service.

A recurring charge is assessed per Local Channel, per Type 1 or Type 2 Arrangement.<sup>1</sup>

##### 3.4.2 Interoffice Channel Mileage

Mileage charges, per Type 1 or Type 2 Arrangement, are assessed to connect customer locations served by different central offices. There is a fixed rate and a per mile rate based on the airline distance between the central offices.<sup>1</sup>

##### 3.4.3 Multiplexing Option

Multiplexing charges are assessed on a per-channelization-system and per-channel basis.

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<sup>1</sup> Services provided over Type 2 facilities will be billed at the prevailing rate of the facility provider.

### 3. SPECIAL ACCESS (CONT'D)

#### 3.4 Rate Regulations (Cont'd)

##### 3.4.4 Term Agreements

For Special Access Service, the Company offers Term Agreements wherein the Customer agrees to retain specified Company services for a mutually agreed upon length of time. Termination liabilities may apply to early cancellation of a Term Agreement.

##### 3.4.5 Termination Liability

The termination liability for a Type 1 Arrangement purchased under a Term Agreement is equal to 50% of the balance of the total remaining payments in the term.

The termination liability for a Type 2 Arrangement purchased under a Term Agreement is equal to 100% of the balance of the total remaining payments in the term.

The termination liability is in addition to the one (1) month minimum service charge. The termination liability does not apply to changes in service which result in maintaining service with a speed and capacity equal to or greater than the speed and capacity of the service changed.

#### 3.5 Rates and Charges

Special Access Services are not generally available in Pennsylvania but may be provided subject to the terms, conditions and limitations set forth in 1.13, preceding, for Special Assemblies and Individual Case Basis Arrangements

## 4. MISCELLANEOUS SERVICES

### 4.1 Presubscription

- 4.1.1 Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange Carrier (IC) to access, without an access code, for interexchange calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC any IC that orders originating FGD Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a nonrecurring charge as set forth in 4.1.3, following, applies.
- 4.1.2 New end users who are served by end offices equipped with FGD, will be asked to presubscribe to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection:
- Designate an IC as a PIC and dial 101-XXXX to reach other ICs.
  - Designate that they do not want to be presubscribed to any IC and choose to dial 101-XXXX for all calls to all ICs.
- 4.1.3 Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in 4.7.1, following, applies.

### 4.2 Presubscription Change Dispute

- 4.2.1 If an end user or location provider disputes a PIC change, the Company will investigate the origin of the change and shall restore the end user or location provider to their previous PIC. If the change was due to a Company error, the end user or location provider will be returned to their previous primary IC free of charge. If the change was submitted by an IC, and the IC is unable to produce the signed end user or location provider Letter of Authorization, the nonrecurring charges will be assessed to the unauthorized IC.
- 4.2.2 If there is a conflict between an end user, a location provider, or their respective agent, on one hand, and an IC on the other hand, over the designation of the primary IC, the Company will honor the designation selected by the end user, location provider or their respective agent, regardless of any contractual obligations the end user, location provider or agent may have with one or more ICs.
- 4.2.3 Charges for unauthorized PIC changes are set forth in 4.7.2, following.

#### 4. MISCELLANEOUS SERVICES (Cont'd)

4.3 Reserved for Future Use

4.4 Reserved for Future Use

#### 4.5 Billing Name and Address Service

##### 4.5.1 General Description

- 4.5.1.A Billing Name and Address (BNA) Service is the provision (by the Company to an intrastate service provider who is a Customer of the Company) of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company. For purposes of this Section 4.5, an intrastate service provider is defined as an interexchange carrier, an operator service provider, an enhanced service provider or any other provider of intrastate telecommunications services.
- 4.5.1.B BNA Service is provided only for the purposes of allowing Customers to bill their end users for telephone services provided by the Customer, order entry and customer service information, fraud prevention, identification of end users who have moved to a new address, any purpose associated with equal access requirement, and information associated with collect calls and third party calls.
- 4.5.1.C BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.
- 4.5.1.D BNA information associated with listed/published telephone numbers will be provided. For calling card calls and collect and third party billed calls, the Company's BNA Service is not available with respect to accounts of nonpublished/unlisted end users who, by request to the Company (which request may be submitted at any time), have specified that such information not be released.

**4. MISCELLANEOUS SERVICES (Cont'd)****4.5 Billing Name and Address Service (Cont'd)****4.5.2 Undertaking of the Company**

- 4.5.2.A The Company will establish standard formats for the receipt of BNA requests and the provision of BNA information.
- 4.5.2.B Upon written request from an authorized individual of the Customer, the Company will provide BNA information. A request for information on up to 50 telephone numbers can be faxed to the Company. A request for information on over 50 telephone numbers per request must be mailed to the Company. The standard response to such requests will be via facsimile or other negotiated mediums.
- 4.5.2.C Upon receipt of an electronic feed of BNA requests from the Customer, the Company will, where technically feasible, enter the BNA information on the Customer's data file. The standard response to an electronic BNA request will be via electronic feed.
- 4.5.2.D Non-standard methods of receiving and providing the data may be negotiated and will be provided by the Company, where available, subject to the charges set forth in 4.7.4 following.
- 4.5.2.E The Company will make every effort to provide accurate and complete BNA data. The Company makes no warranties, express or implied, as to the accuracy or completeness of this information.
- 4.5.2.F The Company will not disclose BNA information to parties other than intrastate service providers, as defined in 4.5.1.A preceding, and their authorized billing agents. BNA disclosure is limited to those purposes as defined in 4.5.1.B preceding.
- 4.5.2.G The Company reserves the right to request from an intrastate service provider who has placed an order for BNA Service, the source data upon which the interexchange carrier has based the order. This request is made to ensure that the BNA information is to be used only for purposes as described in 4.5.1.B preceding. The Company will not process the order until such time as the intrastate service provider supplies the requested data.

#### 4. MISCELLANEOUS SERVICES (Cont'd)

##### 4.5 Billing Name and Address Service (Cont'd)

###### 4.5.3 Obligations of the Customer

- 4.5.3.A Each request for BNA information must identify both the Customer's authorized representative and the address to which the information is to be sent.
- 4.5.3.B A Customer which intends to submit recorded messages via electronic feed must provide the Company with an acceptable test transmission which includes all call types for which BNA information may be requested.
- 4.5.3.C The Customer shall treat all BNA information as confidential. The Customer shall insure that BNA information is used only for the purposes as described in 4.5.1.B preceding.
- 4.5.3.D The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records it assembles through the use of BNA Service.
- 4.5.3.E Upon request, the Customer will provide to the Company the source data upon which the Customer has based an order for BNA Service. The Company will not process the order until such time as the Customer provides the requested data.
- 4.5.3.F The Customer may designate an authorized individual or agent to request BNA information from the Company. However, the Company will only accept BNA requests made by the Customer through a single designated source. Identification by the Customer of an authorized individual or agent must be provided to the Company in writing.
- 4.5.3.G The Customer or its authorized agent is required to provide the Access Customer Name Abbreviation (ACNA) and Carrier Identification Code (CIC) of the Carrier purchasing BNA Service. If the Customer does not have the ACNA and CIC, the Operating Company Number (OCN) should be provided.

**4. MISCELLANEOUS SERVICES (Cont'd)****4.5 Billing Name and Address Service (Cont'd)****4.5.4 Rate Regulations**

- 4.5.4.A A Service Establishment charge applies for the initial establishment of BNA Service for a Customer.
- 4.5.4.B A Manual-BNA Request Charge applies in connection with written (fax and/or mail) requests for BNA information. The charge applies for each telephone number for which BNA information is requested.
- 4.5.4.C A Mechanized-BNA Request Charge applies in connection with requests for BNA information received via electronic feed . The charge applies for each telephone number for which BNA information is requested.
- 4.5.4.D Non-standard Customer requests for BNA information are subject to Non- Standard-BNA Request Charges as well as Manual or Mechanized -BNA Request Charges as appropriate for the type of request. The additional Non-Standard- BNA Request Charge applies per BNA record requested . Additional Programming Charges will also apply, if required to meet the Customer's request.
- 4.5.4.E The Company will bill the Customer in accordance with subparts B, C and D of this Section 4.5.4 regardless of whether or not the Company was able to provide BNA information for all requests.
- 4.5.4.F Where the details of a BNA request are insufficient to determine jurisdiction, the rates set forth in this tariff will apply.
- 4.5.4.G The rates for BNA Service are set forth in Section 4.7.4, following.

**4. MISCELLANEOUS SERVICES (Cont'd)****4.6 Additional Charges**

Testing, Engineering, Maintenance, and Installation or Repair outside of normally scheduled working hours is provided on a time and materials basis.

**4.7 Rates and Charges****4.7.1 Presubscription**

	<u>Nonrecurring Charge</u>
Per Telephone Exchange Service Line or Trunk	\$ 5.00

**4.7.2 Unauthorized Change Charge**

	<u>Nonrecurring Charge</u>
Per Telephone Exchange Service Line or Trunk	\$ 21.50

**4.7.3 Reserved for Future Use**

**4. MISCELLANEOUS SERVICES (Cont'd)****4.7 Rates and Charges (Cont'd)****4.7.4 Billing Name and Address Service**

	<b><u>Charge</u></b>
Service Establishment Charge	
Per account established	\$500.00
BNA Request Charges	
Manual, per BNA record requested	1.38
Mechanized, per BNA record requested	.48
Non-Standard, per BNA record requested (applies in addition to the Manual or Mechanized charge)	.88
Additional Programming Charges	
Per each half hour or fraction thereof	\$40.00
 <b>4.7.5 Service Order Charge</b>	
Per request	30.00

## 5. TOLL VOIP-PSTN TRAFFIC

### 5.1 General

The Toll VoIP-PSTN Traffic category consists of all toll traffic that (i) is exchanged in Time Division Multiplexing ("TDM") format and (ii) originates and/or terminates in Internet protocol ("IP") format. See Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order").

Intrastate toll VoIP-PSTN Traffic services are tariffed within the Company's state access tariff consistent with the FCC Order.

### 5.2 Application of this Tariff

Except where expressly noted, intrastate toll VoIP-PSTN Traffic is ordered and provided consistent with all provisions of this Tariff, including those in Section 2 – Switched Access.

### 5.3 Rating of TollVoIP-PSTN Traffic

Pursuant to the FCC Order, intrastate terminating toll VoIP-PSTN Traffic will be billed at rates equal to those charged for the Company's functionally equivalent interstate terminating switched access services. Consistent with the FCC's subsequent decisions in Docket Nos. 10-90, etc., intrastate originating toll VoIP-PSTN Traffic will be billed at rates equal to those tariffed for the Company's functionally equivalent intrastate switched access services as described in Section 2 of this Tariff. See Federal Communications Commission Second Order on Reconsideration in WC Docket Nos. 10-90, etc., FCC Release No. 12-47 (Apr. 25, 2012).

**Vodafone US Inc.  
COMPETITIVE ACCESS PROVIDER  
SWITCHED ACCESS TARIFF  
Regulations and Schedule of Charges  
Business and Enterprise Customers Only**

This tariff contains the regulations and schedule of intrastate telecommunications charges for competitive access services furnished by Vodafone US Inc. ("VUSI") within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission, and copies may be inspected, during normal business hours, at Company's principal place of business, 560 Lexington Avenue, 9th Floor, New York, NY 10022. This tariff is in concurrence with all applicable state and federal laws (including but not limited to 52 Pa. Code, 66 Pa. C.S., and the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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CHECK SHEET

The pages of this tariff are effective as of the date shown. Original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

Page	Revision	Page	Revision	Page	Revision
1	Original	31	Original	62	Original
2	Original	32	Original	63	Original
3	Original	33	Original	64	Original
4	Original	34	Original	65	Original
5	Original	35	Original	66	Original
6	Original	36	Original	67	Original
7	Original	37	Original	68	Original
8	Original	38	Original	69	Original
9	Original	39	Original	70	Original
10	Original	40	Original	71	Original
11	Original	41	Original	72	Original
12	Original	42	Original	73	Original
13	Original	43	Original	74	Original
14	Original	44	Original	75	Original
15	Original	45	Original	76	Original
16	Original	46	Original	77	Original
17	Original	47	Original	78	Original
18	Original	48	Original	79	Original
19	Original	49	Original	80	Original
20	Original	50	Original		
21	Original	51	Original		
22	Original	52	Original		
23	Original	53	Original		
24	Original	54	Original		
25	Original	55	Original		
26	Original	56	Original		
27	Original	57	Original		
28	Original	58	Original		
29	Original	59	Original		
30	Original	60	Original		

(\* New or revised sheet).

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**List of Modifications**

Reserved for Future Use

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1. EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS  
OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this Tariff for the purpose indicated below:

- I - To signify an increased rate.
- D - To signify a decreased rate.
- C - To signify any other changes.

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2. DEFINITIONS

Certain terms used generally throughout this tariff are described below.

Advance Payment

Part or all of a payment required before the start of service.

Authorized User

A person, firm or corporation which is authorized by the customer or joint user to be connected to the service of the customer or joint user, respectively.

Commission

The Pennsylvania Public Utility Commission

Company

Vodafone US Inc., the issuer of this tariff.

Customer

The person, firm, or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated

A facility or equipment system or subsystem set aside for the sole use of a specific customer.

End User or User

Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Individual Case Basis (ICB)

A service arrangement in which the regulation, rates, and charges are

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developed based on the specific circumstances of the case.

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2. DEFINITIONS (cont'd)

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, Inc. Tariff F.C.C. No. 4.

Network

Refers to the Company's facilities, equipment, and services provided under this Tariff.

Network Service

Intrastate communications service providing dedicated one-way and/or two-way information transmission paths between points within the Commonwealth of Pennsylvania.

Service Commencement Date

The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by a Customer.

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2. DEFINITIONS (cont'd)Service Order

The written request for dedicated services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's dedicated service without an executed Service Order, the Company will then request the Customer to submit a Service Order.

Shared

A facility or equipment system or subsystem that can be used simultaneously by several Customers.

User

A Customer, joint user, or any other person authorized by a Customer to use service provided under this tariff.

3. APPLICATION OF TARIFF

- 3.1 This tariff applies to intrastate dedicated communications service supplied to business Customers in Pennsylvania.

This tariff applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating, terminating, or completing intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the Commonwealth of Pennsylvania.

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4. REGULATIONS

4.1 Undertaking of the Company

4.1.1 Scope

The Company undertakes to furnish dedicated services in accordance with the terms and conditions set forth in this Tariff.

4.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C) Reserved
- D) This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.

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#### 4. REGULATIONS (cont'd)

##### 4.1 Undertaking of the Company (cont'd)

###### 4.1.4 Limitations on Liability

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services; or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in this Tariff.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in this Tariff, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.4 Limitations on Liability (cont'd)

- D) The Company shall not be liable for any claims for loss or damages involving:
- 1) Any act or omission of: (a) the Customer; (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
  - 2) *If lasting less than 24 hours*, any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - 3) Any unlawful or unauthorized use of the Company's facilities and services;

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.4 Limitations on Liability (cont'd)

D) (cont'd)

- 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
- 5) Breach in the privacy or security of communications transmitted over the Company's facilities;
- 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in this Tariff.
- 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof; or

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.4 Limitations on Liability (cont'd)

D) (cont'd)

- 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities.

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.4 Limitations on Liability (cont'd)

E) Reserved

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4. REGULATIONS (cont'd)4.1 Undertaking of the Company (cont'd)4.1.4 Limitations on Liability (cont'd)

- F) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use, or removal of any equipment or facilities or the service.
- G) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.4 Limitations on Liability (cont'd)

H) Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within sixty (60) days after the date of the occurrence that gave rise to the claim.

I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.5 Testing and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

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4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.6 Provision of Equipment and Facilities

- A) Except as otherwise indicated, Customer-provided station equipment at the Customer's premises for use in conjunction with this service shall be so constructed, maintained, and operated as to work satisfactorily with the facilities of the Company.
- B) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
  - 1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2) the reception of signals by Customer-provided equipment; or
  - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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#### 4. REGULATIONS (cont'd)

##### 4.1 Undertaking of the Company (cont'd)

###### 4.1.7 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

Special construction charges will be determined as described herein.

4. REGULATIONS (cont'd)

4.1 Undertaking of the Company (cont'd)

4.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors, or suppliers.

4. REGULATIONS (cont'd)4.2 Prohibited Uses

- 4.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents, and permits.
- 4.2.2 The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offering complies with relevant laws and regulations, policies, orders, and decisions.
- 4.2.3 The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- 4.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

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4. REGULATIONS (cont'd)

4.3 Obligations of the Customer

4.3.1 Customer Premises Provisions

- A) The Customer shall provide the personnel, power, and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

4. REGULATIONS (cont'd)

4.3 Obligations of the Customer (cont'd)

4.3.2 Liability of the Customer

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) Reserved

4. REGULATIONS (cont'd)

4.3 Obligations of the Customer (cont'd)

4.3.2 Liability of the Customer (cont'd)

- C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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4. REGULATIONS (cont'd)4.4 Customer Equipment and Channels4.4.1 Interconnection of FacilitiesA) Customer Provided Equipment

Customer provided terminating equipment such as CSUs, multiplexers, and other terminating equipment may, at the Customer's request, be provided by the Customer, at the Customer's expense. Carrier makes no guarantees or warranties as to the performance of Customer provided equipment.

- B) In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

4. REGULATIONS (cont'd)4.4 Customer Equipment and Channels (cont'd)4.4.2 Inspections

- A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in respect to the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- B) If the protective requirements in connections with Customer provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including canceling service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

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#### 4. REGULATIONS (cont'd)

##### 4.4 Customer Equipment and Channels (cont'd)

###### 4.4.3 Station Equipment

- A) Customer-provided terminal equipment on the premises of the Customer or other authorized user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer, authorized user, or joint user.
- B) The Customer or other authorized user is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

###### 4.4.4 Interconnection Provisions

Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

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#### 4. REGULATIONS (cont'd)

##### 4.5 Advance Payments and Customer Deposits

###### 4.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

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#### 4. REGULATIONS (cont'd)

##### 4.5 Customer Deposits and Advance Payments (cont'd)

###### 4.5.2 Deposits

- A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- 1) two months' charges for a service or facility which has a minimum payment period of one month; or
  - 2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- D) Deposits held will accrue interest at a rate of 6% without deduction for any income taxes. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements

4.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access, or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale, or use of Network Services.

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#### 4. REGULATIONS (cont'd)

##### 4.6 Payment Arrangements

###### 4.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement, or component is discontinued.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.2 Billing and Collection of Charges (cont'd)

- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be a rate of 1.5% per month.
- F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G) If service is disconnected by the Company in accordance with Section 4.6.4 following and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

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4. REGULATIONS (cont'd)4.6 Payment Arrangements (cont'd)4.6.3 Billing DisputesA) General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B) Late Payment Charge

- 1) The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount as provided in this Tariff.
- 2) In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
- 3) In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.3 Billing Disputes (cont'd)

C) Adjustments or Refunds to the Customer

- 1) In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
- 2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
- 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
- 4) All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.3 Billing Disputes (cont'd)

D) Unresolved Billing Disputes

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to take the following course of action.

A Customer may initiate a complaint with the Company on any matter by telephone, in person at any of the Company's offices or by writing to the following address:

Customer Service Department  
Vodafone US Inc.  
560 Lexington Avenue, 9<sup>th</sup> Floor  
New York, NY 10022

The Company's response to the complaint will generally be in the same format used by the Customer. The Company will investigate the complaint and respond to Customer consistent with Commission Rules. The Customer may, at any point during the resolution of the complaint, seek review by a supervisor or manager.

4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.3 Billing Disputes (cont'd)

D) Unresolved Billing Disputes (cont'd)

If there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Commission. The address of the Commission is:

Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, Pennsylvania 17105-3265  
Phone: 1-800-692-7380

In the event that a Customer seeks Commission review of the complaint, the Company will cooperate with subsequent proceedings consistent with Commission Rules. In the case of any billing dispute which cannot be settled with mutual satisfaction, as described above, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.4 Discontinuance of Service for Cause

A) Business Customers

- 1) Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- 2) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving twenty-four (24) hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 3) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 4) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- 5) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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4. REGULATIONS (cont'd)

4.6 Payment Arrangements (cont'd)

4.6.4 Discontinuance of Service for Cause (cont'd)

A) Business Customers (Cont'd)

- 6) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.

B) Residential Customers

Reserved for future use.

4.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company with five (5) days oral or written notice of their desire to terminate service.

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#### 4. REGULATIONS (cont'd)

##### 4.6 Payment Arrangements (cont'd)

###### 4.6.6 Customer Overpayment

The Company will pay interest on a Customer overpayment. Customer overpayment shall mean a payment to the Company in excess of the correct charges for service when caused by erroneous billing by the Company. The rate of interest shall be the unadjusted interest rate paid on Customer deposits or the late payment penalty rate, whichever is greater. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit interest rate or late payment penalty rate, and compounded monthly, until the date when the overpayment is refunded. No interest shall be paid on Customer overpayments that are refunded within thirty (30) days after such overpayment is received by the Company.

###### 4.6.7 Cancellation of Application for Service

- A) The Customer may cancel an application for service prior to installation of the equipment provided that the Customer immediately pay the Company any out of pocket expenses incurred by the Company.
- B) Out of pocket expenses include but are not limited to the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

4. REGULATIONS (cont'd)

4.7 Allowances for Interruptions in Service

4.7.1 General

- A) A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C) Reserved

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4. REGULATIONS (cont'd)4.7 Allowances for Interruptions in Service (cont'd)

## 4.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B) Due to the failure of power, equipment, systems, connections, or services not provided by the Company;
- C) Reserved
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) During any period in which the Customer continues to use the service on an impaired basis;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

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#### 4. REGULATIONS (cont'd)

##### 4.7 Allowances for Interruptions in Service (cont'd)

###### 4.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

###### 4.7.4 Application of Credits for Interruptions in Service

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B) For calculating credit allowances, every month is considered to have thirty (30) days.
- C) A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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4. REGULATIONS (cont'd)4.7 Allowances for Interruptions in Service (cont'd)4.7.4 Application of Credits for Interruptions in Service (cont'd)D) Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E) Continuous Interruption Over 24 Hours and Less Than 72 Hours.

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.

F) Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

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4. REGULATIONS (cont'd)

4.7 Allowances for Interruptions in Service (cont'd)

4.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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#### 4. REGULATIONS (cont'd)

##### 4.8 Cancellation of Service/Termination Liability

Except as provided in Section 5.4.5(C), if a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in this Tariff.

##### 4.8.1 Termination Liability

###### A) Business Customers

Customer's termination liability for cancellation of service shall be equal to:

- 1) all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- 3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- 4) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

###### B) Residential Customers

Reserved for future use.

#### 4. REGULATIONS (cont'd)

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#### 4.9 Customer Liability for Unauthorized Use of the Network

##### 4.9.1 Unauthorized Use of the Network

- A) Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B) The following activities constitute fraudulent use:
- 1) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;
  - 2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
  - 3) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

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#### 4. REGULATIONS (cont'd)

##### 4.9 Customer Liability for Unauthorized Use of the Network (cont'd)

###### 4.9.1 Unauthorized Use of the Network (cont'd)

- C) Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security, or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

###### 4.9.2 Liability for Unauthorized Use

- A) Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary, or punitive charges.
- C) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

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## 5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS

### 5.1 General

The various types of Carrier service offerings are described below. Carrier services are billed at predetermined monthly rates. Recurring charges are billed in advance of the month in which service is performed. In addition, the optional features and any extraordinary installation costs other than recurring and non-recurring charges may apply as described herein. Customers requesting DS1 Services may subscribe to services on a month-to-month basis, or for term discount plans of 1, 3 or 5 years. DS3 Services are available for a minimum 12-month period or for term discount plans of 3 or 5 years. Customers subscribing to a term discount plan may receive a discount on charges for arrangements. Agreements for services in excess of 5 years will be negotiated on an ICB. All arrangements will be filed with the Commission prior to service. ICB rates will be filed with the Commission upon request.

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## 5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

### 5.2 Service Configurations

There are two types of service configurations over which Carrier's services are provided: point-to-point service and multipoint service.

#### 5.2.1 Point-To-Point Service

Point-To-Point Service connects two Customer-designated premises, either on a directly connected basis, or through a hub where multiplexing functions are performed.

#### 5.2.2 Multipoint Service

Multipoint Services connect three or more Customer designated premises through a Carrier hub. There is no limitation on the number of locations connected via multipoint service. However, when more than three points are provided in tandem, the quality of service may be degraded. Multipoint service may be provided where technically possible. If Carrier determines that the requested characteristics for a multipoint service are not compatible, the Customer will be advised and given the opportunity to change the order within 60 days.

## 5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

### 5.3 Service Descriptions and Technical Specifications

The following service descriptions and technical specifications will apply to Carrier's services. When references to Bellcore Technical Publications are made for performance criteria, the criteria will be considered objectives for Carrier's performance. In no case should the reference to these Bellcore standards be construed as creating any warranties on the part of Carrier. Technical publications are available for review by the Customer upon request.

#### 5.3.1 DS-1 Service

DS-1 Service, or Digital Signal Level 1 Service, is a channel for the transmission of 1.544 Mbps data. The actual bit rate and framing format is a function of the channel interface selected by the Customer. DS-1 Channels are provided between Customer designated locations and between Customer designated locations and a Carrier's hub.

Technical standards are defined in Bellcore Technical Reference TR-NPL-000054, TR-TSY-000342, TR-TSY-000194, and PUB 62508, PUB 62411, PUB 62411A.

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## 5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

### 5.3 Service Descriptions and Technical Specifications (cont'd)

#### 5.3.2 DS-3 Service

DS-3 Service, or Digital Signal Level 3 Service, is a channel for the transmission of 44.736 Mbps data. The actual bit rate and framing format is a function of the channel interface selected by the Customer. DS-3 Channels are provided between Customer designated locations and/or between Customer designated locations and a Carrier's hub. DS-3 service is provided with an electrical interface.

As an option, this service may be provided to a Customer with an optical interface at the Customer's premises. Services with this option will terminate in Carrier's Optical Line Terminating Equipment (OLTE) located in Carrier's hub. The OLTE located at the Customer's premises is subject to the mutual agreement of the parties, and must be compatible with the OLTE located in Carrier's hub. The optical interface option is available only where facilities permit, and is offered on an Individual Case Basis (ICB).

Technical standards are defined in Bellcore Technical Reference TR-NPL-000054, TR-TSY-000342, TR-TSY-000194, and PUB 62508, PUB 62411, PUB 62411A.

#### 5.3.3 DS-3 (X3), (X9), or (X12), (X24) Services

DS-3 services may be ordered in multiples of 3 (X3), 9 (X9), or 12 (X12) (X24). These services are offered in the same configuration as DS-3 service (i.e. either electrical or optical interface), and with the same technical specifications. These services will be provided initially on an ICB.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.3 Service Descriptions and Technical Specifications (cont'd)

5.3.4 Higher Capacity Services

Customers may request service via higher capacity channels, subject to availability. Terms for these Services shall be negotiated on an ICB basis.

5.3.5 Multiplexing

An arrangement that transfers a signal between multiple transmission paths/sources and a single transmission path/source.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories

There following rate categories may apply to Carrier's Services.

5.4.1 Channel Terminations

The Channel Termination Rate Category provides for the communications path between a Customer designated premises, and the serving wire center. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the Carrier's service is to be connected, and the type of signaling capability (if any). This rate category includes:

5.4.1.1 Local Distribution Channel Terminations (providing interconnection capability between Customer Premises and the Company's serving wire center.

5.4.1.2 Channel Mileage Terminations (providing termination of transmission facilities between designated serving wire centers.

5.4.2 Optional Payment Plans (OPPs)

A) Description

An Optional Payment Plan (OPP) is a provision that allows a Customer to select DS-1 or DS-3 Services or multiplexing over a selected commitment period or term. DS-3 (High Capacity 44.736 Mbps) Services are available with OPPs of 3- and 5-year terms. All other services are available with OPPs of 1-, 3- and 5-year terms. During the effective term, rate decreases will automatically be applied to the monthly payments for the remaining months of the OPP. Monthly rates for services installed under this arrangement will not be subject to Company-initiated rate increases.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

A) Description (cont'd)

The following services are offered under an OPP:

- 1) DS-1 (High Capacity 1.544 Mbps) Service rates and charges which apply to services billed under an OPP are set forth in Section 6.3 following.
- 2) DS-3 (High Capacity 44.736 Mbps) service rates and charges which apply to services billed under an OPP are set forth in Section 6.3 following.
- 3) Customers subscribing to an OPP will be subject to Nonrecurring Charges as set forth in 8.3 for installation and in Section 6.2 for rearrangements of services covered by the plan. Nonrecurring charges will not be spread over an OPP term. If the Customer subscribes to an OPP on an existing service and requests no other changes to the service, no nonrecurring charge will apply.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)5.4 Rate Categories (cont'd)5.4.2 Optional Payment Plans (OPPs) (cont'd)B) Termination Liability

A termination liability applies during the selected commitment period. If service is disconnected in full or in part prior to the end of the selected commitment period, the Customer is liable for a termination liability charge. Further, except as provided in Sections 5.4.2.C., D., and E. following, when a Customer cancels an OPP prior to the end of the selected commitment period, the Customer is liable for a termination liability charge.

The termination liability charge applies to each service disconnected or, in the case of cancellation of an OPP, to each service which had been included in the canceled OPP.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)5.4 Rate Categories (cont'd)5.4.2 Optional Payment Plans (OPPs) (cont'd)B) Termination Liability (cont'd)

It is the Customer's responsibility to give the Company notice of the intent to terminate an OPP. Recurring charges will apply for a period of one month from the date the Company receives the termination notice or until the requested termination date, whichever period is longer. These charges will apply during this period whether or not the Customer continues to use the service.

The termination liability charge is calculated as set forth in 5.4.2.B.1 or 2 following. The Company will apply the option which produces the lowest termination liability charge to the Customer.

1) Option 1

Customers requesting termination of service are liable for the minimum period service charge and the following termination liability percentages. The termination liability charges are applied as follows:

- DS3 termination liability percentages are applied to the applicable Entrance Facility, Channel Termination, Direct Trunked Transport Mileage, DS-3 - DS-1 Multiplexer and DS-3 Inter-Wire Center Transport monthly rates for the remaining months of the OPP as follows:

<u>OPP</u>	<u>Percentages</u>
3-Year Plan	75
5-Year Plan	60

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

B) Termination Liability (cont'd)

1) Option 1 (cont'd)

- DS-1 termination liability will be assessed at 50% of the applicable Entrance Facility Channel Termination, Direct Trunked Transport, Mileage, DS-1 - VG Multiplexer and DS-1 Inter-Wire Center Transport monthly rates for the remaining months of the Optional Payment Plan (OPP) as follows:
  - i) For disconnects on or prior to the end of the minimum period, the termination liability charge applies to each month and fraction thereof remaining between the end of the minimum period and the end of the selected commitment period.
  - ii) For disconnects after the end of the minimum period but prior to the end of the selected commitment period and for OPP cancellations prior to the end of the selected commitment period, the termination liability charge applies to each month and fraction thereof in the balance of the selected commitment period.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

B) Termination Liability (cont'd)

2) Option 2

For DS-1 and DS-3 Services discontinued prior to the end of the minimum period, Customers are liable for the minimum period service charge and the termination liability charge will be the difference between the full monthly rates and the OPP monthly rates for the period the plan has been in effect.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

B) Termination Liability (cont'd)

2) Option 2 (cont'd)

For services discontinued after the end of the minimum period of a plan but prior to the end of the selected commitment period, the following applies:

Where there is no OPP period less than the actual time the service(s) have been in effect, the termination liability charge will be the difference between the full monthly rates and the selected OPP monthly rates for the period the plan has been in effect.

Where there is an OPP period less than the actual time the service(s) have been in effect, the termination liability charge will be the difference between the monthly rates for the longest OPP period that could have been satisfied prior to discontinuation of the service and the monthly rates for the selected commitment period multiplied by the actual number of months the plan has been in effect.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

B) Termination Liability (cont'd)

2) Option 2 (cont'd)

For example:

If a Customer subscribes to a 5-year OPP and terminates service during the 48th month, the longest OPP period that could have been satisfied is three years. The Customer's termination liability would be calculated as follows:

$$(3\text{-year OPP monthly rate} - 5\text{-year OPP monthly rate}) \\ \times 48$$

When a Customer disconnects some, but not all, of its 44.736 Mbps Services, the monthly rates used to calculate termination liability charges are applied in ascending order beginning with the lowest applicable rates.

The termination liability charge applies in addition to applicable minimum period charges.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

C) Portability

Portability allows a Customer to replace a service in an OPP with another service for the balance of the commitment period. Termination liability will not apply when the Customer meets the requirements for portability as specified below:

- 1) The replacement service must be of the same speed as the disconnected service and must not already be in an OPP.
- 2) The orders to accomplish the replacement are placed with the Company within sixty (60) days of the disconnect order.
- 3) The number of services included in the OPP remains the same.

D) Additions of Service

When a Customer with an existing OPP wishes to increase the number of services of the same type between the same two locations, it has the following options:

- 1) Subscribe to the additional services under standard rates.
- 2) Subscribe to the additional services under a separate OPP at the then effective OPP rate.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

D) Additions of Service (cont'd)

- 3) Cancel the existing OPP and include both the existing and the additional services under a new OPP for a commitment period equal to or longer than the original period. No termination charges apply to such cancellation.

E) Extension of Commitment Period

A Customer may, at any time prior to the expiration of the selected commitment period for an existing OPP or month to month plan, change to an OPP with a longer commitment period at the then effective OPP rates. No termination liability charges will apply for any services extended under the longer commitment period. The monthly rates applicable for the longer commitment period will apply effective with the Customer's next bill day following the request for the change.

F) Rate Regulations

Where an OPP is requested coincident with the connection of new service, it will be effective with the establishment of service.

Where an OPP is requested on existing service, the effective date will be the date negotiated with the Customer.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.2 Optional Payment Plans (OPPs) (cont'd)

F) Rate Regulations (cont'd)

At the end of its selected commitment period, the Customer will have the option of subscribing to any then effective OPP or of retaining the service under the standard rates in effect at that time. If the Customer does not notify the Company of its choice prior to the expiration of the commitment period, standard monthly rates will be applied upon expiration of the commitment period.

G) Conversion of Existing Shared Use Facilities

In some instances Customers may choose to mix channels on the same DS-1 or DS-3 facility. When ordering a new facility covered by an OPP or when converting an existing month-to-month facility to an OPP, all channels on the facility must be covered by their respective OPP of the same term length and expiration date.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.3 Channel Mileage

The Channel Mileage Rate Category provides for the transmission facilities between two or more serving wire centers. The Channel Mileage Rate Category is not applied to services that are less than one V&H computed mile (as described in Section 5.6 of this tariff), unless specified.

5.4.4 Optional Features and Functions

Optional features and functions may be ordered to improve the quality or utility of services to meet specific communications requirements. These features and functions are not necessarily identifiable with specific equipment; rather, they represent the overall performance characteristics which may be obtained using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations on the facility, each optional feature and/or function is charged for as a single rate element.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.4 Optional Features and Functions (cont'd)

A) Multiplexing

The Company makes available multiplexing arrangements including but not limited to:

- 1) Central Office Multiplexing
- 2) Multiplexer Cross-Connection: DS3 Service
- 3) Fiber Hub Cross-Connect

Additional configurations may be available where technically feasible.

B) Shared Network Arrangement

A Shared Network Arrangement is a service offering that enables a Customer (the "Service User") to connect subtending services to a Company multiplexed DS-3 or DS-1 service of another Customer (the "Host Subscriber"). The Company will maintain separate records and billing for each Customer. Each Customer will be billed for those rate elements associated with their own portion of the service configuration. Under no circumstances will the rates or charges for individual rate elements be split.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)5.4 Rate Categories (cont'd)5.4.4 Optional Features and Functions (cont'd)C) Enhanced Access Diversity (EAD)

Enhanced Access Diversity (EAD) is an optional feature of DS-1 and DS-3 services which provides a choice of three levels of diversity. Diversity is provided on transmission facilities for two or more DS-1 or DS-3 services over two different physical routes. Customers subscribing to the EAD option will be provided a report on a quarterly basis which identifies the routing of each service in the diverse grouping. EAD is offered using existing physically diverse facilities. If diverse facilities are not available, EAD may be provided pursuant to Section 4.1.7.

The Customer must identify the services which will be diverse when placing orders for EAD. The Customer must also provide all appropriate connecting facility assignments (CFA) and any other pertinent information which will allow the Company to provide and maintain EAD. EAD is provided on a per DS-1 or DS-3 basis only, and the rates for EAD are in addition to the rates for DS-1 and DS-3 service.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)5.4 Rate Categories (cont'd)5.4.4 Optional Features and Functions (cont'd)C) Enhanced Access Diversity (EAD) (cont'd)

The three levels of diversity offered are described below:

1) Option 1

Option 1 provides interoffice facility diversity between serving wire centers only. This offering utilizes existing physically diverse interoffice facilities, excluding equipment and facilities located in a serving wire center extending to the first manhole located outside the serving wire center.

Example:

OPTION 1: EU — SWC — SWC — POP

2) Option 2

Option 2 provides local loop and interoffice facility diversity between serving wire centers. This offering utilizes existing physically diverse local loop and interoffice facilities, excluding equipment and facilities located in a serving wire center extending to the first manhole outside the serving wire center, or from the point of termination to the first manhole outside the Customer premises. This option provides diversity between two Customer premises or between a Customer premises and a Company Hub.

Example:

OPTION 2: EU — SWC — SWC — POP

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.4 Optional Features and Functions (cont'd)

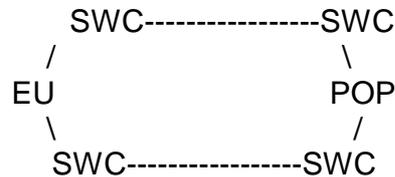
C) Enhanced Access Diversity (EAD) (cont'd)

3) Option 3

Option 3 provides end-to-end diversity, including local loop and interoffice facilities. In this offering diverse local loop facilities from the Customer's premises to a wire center other than the Customer's normal serving wire center must already exist. Existing diverse interoffice facilities must also be available between the serving wire centers. Interoffice mileage will be charged between the serving wire centers where the local loops actually terminate. This option provides diversity between two Customer premises or between a Customer premises and a Company Hub.

Example:

OPTION 3:



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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.4 Optional Features and Functions (cont'd)

D) Clear Channel Capability (CCC)

- 1) CCC is an arrangement that allows a Customer to transport 1.536 Mbps information rate signals over a 1.544 Mbps High Capacity channel with no constraint on the quantity or sequence of ones (mark) and zero (space) bits. This arrangement requires the Customer signal at the channel interface to conform to Bipolar with Eight Zero Substitution (B8ZS) line code as described in Technical Reference TR-NPL-000054 and TR-INS-000342.
- 2) CCC is provided on 1.544 Mbps High Capacity channels between two Customer designated premises or between a Customer designated premises and a Company multiplexing hub and is subject to the availability of facilities.
- 3) The optional feature may be ordered at the same time the DS-1 service is ordered or it may be ordered as an addition to an existing DS-1 service. Customers must agree to out-of-service periods required to add this feature to an existing DS-1 service.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.4 Rate Categories (cont'd)

5.4.5 Extraordinary Charges

From time to time, Customers may request special services not addressed specifically by rate elements in this tariff, or services to locations that may cause Carrier to incur extraordinary expenses not contemplated in the provision of standard service offerings. These costs include, but are not limited to:

- Additional construction costs
- Building space rental or rights-of-way costs
- Additional equipment
- Special facilities routing

In these cases, the Customer will be billed additional charges computed on an ICB. Special services not addressed in this tariff shall be filed with the Commission prior to the provision of such service.

- \* Available only on a channel of a 1.544 Mbps facility to a Company Hub.

5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.5 Application of Rate Elements

The rate elements described in Section 5.4 of this tariff will be applied as follows:

5.5.1 Point-To-Point Services

- Channel Terminations
- Channel Mileage (when applicable)
- Optional Features and Functions (when applicable)
- Extraordinary Charges (when applicable)

5.5.2 Multipoint Services

- Channel Terminations
- Channel Mileage (when applicable)
- Optional Features and Functions (when applicable)
- Extraordinary Charges (when applicable)

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.6 Regulations and Computations of Mileage

Airline mileage, used in connection with determining rates for the Channel Mileage element, is obtained by using the "V" and "H" coordinates assigned to each serving wire center as set forth in National Exchange Carrier Association Tariff FCC No. 4. To determine the airlines distance between any two locations, proceed as follows:

- 5.6.1 Utilize the "V" and "H" coordinates for each Customer designated location.
- 5.6.2 Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- 5.6.3 Square each difference obtained in section 5.6.2 above.
- 5.6.4 Add the squares of the "V" difference and the "H" difference obtained in section 5.6.3 above.
- 5.6.5 Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)

5.7 Contract Rates - Special Pricing Arrangements-ICB

5.7.1 In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an ICB, taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other Customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations, and regulations set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All Special Pricing Arrangements, including ICB, shall be filed with the Commission.

5.7.2 In addition to any rate or charge established by the Company, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Company or directly by the local exchange company, at the Company's option.

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5. SERVICE DESCRIPTIONS AND TECHNICAL STANDARDS (cont'd)5.8 Back Billing

Company shall be entitled to revise bills previously rendered to adjust for previously rendered unbilled service, or adjust upward a bill previously rendered, assuming that the Customer was aware of the unbilled services during the period the services were unbilled, for a period of three years after the service was rendered.

5.9 Temporary Promotional Programs

The Carrier may establish temporary promotional programs, wherein it may waive or reduce recurring or non-recurring charges, to introduce a present or potential Customer to a service not previously received by the Customer. The terms of promotional programs will be filed with the Commission, subject to the requirements of applicable law, and become effective on one (1) day's notice.

6. RATES AND CHARGES

6.1 General Regulations

- A) Except as specifically indicated, the rates set forth in this section are for private line services where the originating and terminating points are on Carrier's existing network. In all other situations, special construction charges may apply in order to connect locations to Carrier's network.
- B) Services may be provided using one, or a combination of rate elements as outlined in this tariff.
- C) Unless otherwise indicated, rates apply uniformly in all areas served by Carrier.

6.2 Charges for Changes to Pending Orders, Service Rearrangements & Expedite Charges

From time to time, Customers may request changes to pending orders, rearrangements to existing service, and order completion to standard intervals. In these cases, the Customer will be required to reimburse Carrier for the increased expenses incurred on an ICB.

6. RATES AND CHARGES (cont'd)

## 6.3 DS-1 and DS-3 Services

**DS-1 (1.544 Mbps) +**

## 1) Local Distribution Channel (per point of termination)

Monthly Rate (M-to-M)	Monthly Rate (1-Year Term)	Monthly Rate (3-Year Term)	Monthly Rate (5-Year Term)
484.00	319.00	192.50	170.50

## 2) Channel Mileage Termination (per point of termination)

Monthly Rate (M-to-M)	Monthly Rate (1-Year Term)	Monthly Rate (3-Year Term)	Monthly Rate (5-Year Term)
143.00	93.50	55.00	46.20

## 3) Channel Mileage (per mile)

Monthly Rate (M-to-M)	Monthly Rate (1-Year Term)	Monthly Rate (3-Year Term)	Monthly Rate (5-Year Term)
49.50	33.00	22.00	19.25

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6. RATES AND CHARGES (cont'd)

## 6.3 DS-1 and DS-3 Services (cont'd)

## 4) Additional Service Elements \*

	Nonrecurring Charge
Administrative Charge (per order)	55.00
Design & Connection Charge (per circuit)	159.00
Customer Connection Charge (per termination)	235.00

\* *These charges will not apply to customers contracting for and completing a minimum 24-month payment plan.*

## 5) Optional Features

	Nonrecurring Charges	Monthly Charges
Clear Channel Capability (per circuit)	ICB	
Shared Network Arrangement (processing charge, per order)	35.00	-----
Special Facility Routing – LDC Diversity	ICB	

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6. RATES AND CHARGES (cont'd)

## 6.3 DS-1 and DS-3 Services (cont'd)

**DS-3 (44.736 Mbps) +**

(Minimum period of 12 months applies)

Rates for DS3 service are provided by the Company on an Individual Case Basis (ICB). ICB arrangements will be separately filed with the Commission.

**Multiplexing**

## 1) Central Office Multiplexing

DS3 to DS1 (per arrangement) ICB

## 2) Multiplexer Cross-Connection:

DS3 Service (per DS1 Service)	<u>Monthly Rate</u>
	\$9.95

## 3) Fiber Hub Cross-Connect

	1 Day Response	3 Day Response
DS1 to DS1	319.00	209.00
DS3 to DS3	335.50	225.50

## 4) Additional multiplexing services are available by arrangement.

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